

## **Professional Contractor** INSTALLATION GUIDE



## **3 EASY STEPS**

Installing Sensi thermostat isn't that different than installing a non Wi-Fi thermostat.

## 1. Install on the wall



## 2. Configure for HVAC system



## 3. Connect to Wi-Fi

Connect Wi-Fi now or homeowner connects later





## For Conventional Systems

Terminal Cross Reference				
Old thermostat	Sensi thermostat	Conventional		
RC	RC*	Power for cooling		
RH, R	RH*	Power for heating		
C, X, B**	С	Common wire		
W, W1, W/E	W/E	1st stage indoor heat		
W2	W2	2nd stage indoor heat		
Y, Y1	Y	1 st stage outdoor cool		
Y2	Y2	2nd stage outdoor cool		
G	G	Fan		

- \* If the old thermostat has separate RC and RH wires, clip the RC/RH jumper on the back of the thermostat.
- \*\* Label "B" as "C" only if the old thermostat also had a wire on "O". If there is no wire on "O" – label the wire "B".



Back of new thermostat

## For Heat Pump Systems

Terminal Cross Reference				
Old thermostat	Sensi thermostat	Heat Pump		
RC	RC*	Power for cooling		
RH, R	RH*	Power for heating		
С, Х, В**	С	Common wire		
W, W1, W/E, Aux/E, E	W/E	1st stage aux/ emergency heat		
W2***	₩2	2nd stage aux/ emergency heat		
Y, Y1	Y	l st stage compressor		
Y2	Y2	2nd stage compressor		
G	G	Fan		
О, В**, О/В	O/B	Heat pump changeover valve		
L	L	Heat pump diagnostic		

- \* If the old thermostat has separate RC and RH wires, clip the RC/RH jumper on the back of the thermostat.
- \*\* Label "B" as "C" only if the old thermostat also had a wire on "O". If there is no wire on "O" – label the wire "B".
- \*\*\* On Heat Pump systems with separate W2 and E wires, label both wires W/E (2 wires on one terminal).

2. CONFIGURE for HVAC system

## For HVAC System Type

A. Press Menu to enter configuration menu.



 B. Press Next until you see "Setup Outdoor" menu item 3.



 C. Use Up/Down Arrows to change settings.
Press Next to continue through menu items.



D. Press Exit

when you're finished.



Configuration Menu Items Reference					
No.	Menu Item	Default	Options		
1	<b>Wireless Setup</b> Connects Thermostat to Wi-Fi net	 twork	Connect		
2	Fahrenheit or Celsius	F	F C		
3	Outdoor Equipment Configuration For Cooling or Heat Pumps	AC2	AC1 - Conventional Cooling 1 (Single Stage) AC2 - Conventional Cooling 2 (Two Stage) HP1 - Heat Pump 1 (Single Stage) HP2 - Heat Pump 2 (Two Stage) AC0 - No Cooling		
4	<b>Indoor Equipment</b> <b>Configuration</b> For Gas or Electric Heat	EL2	GA1 - Gas 1 (Single Stage) GA2 - Gas 2 (Two Stage) EL1 - Electric 1 (Single Stage) EL2 - Electric 2 (Two Stage) FAN - Fan (No Heat)		
5	<b>Reversing Value Position</b> Selects "O" or "B" Setting <b>For heat pumps only</b>	Ο	O B		
6	<b>Wireless Radio</b> Turns Wi-Fi Radio On/Off	ON	On Off		

# 3. CONNECT to Wi-Fi

## **Before You Begin**

In order to connect to the homeowner's Wi-Fi, you will need the following:

Access to the homeowner's smartphone.



The homeowner's Wi-Fi router access information.



If the homeowner is not available or does not want to connect at this time, go to the last 2 pages.

## If Homeowner is Available...

Have the **homeowner** do the following:

1. Download Sensi App on their smartphone.

- 2. Make sure their Wi-Fi router is turned on and the Internet connection is working properly.
- Open Sensi App and create homeowner Sensi account.





- **4.** On "Add Thermostat" screen, select "Just Connect Wi-Fi".
- **5.** Follow the steps in the app to establish a Wi-Fi connection.



6. Make sure the connection works by adjusting the temperature from the app screen.





## **Technical Support**

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# TECHNICAL SUPPORT 888-605-7131 sensicomfort.com

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## If Homeowner is Not Available

The Wi-Fi connection process is designed so that any homeowner familiar with a smartphone and router can complete the step on their own.

### You just need to leave two items behind:

Wi-Fi Connection Guide

(tear out next page)

### Security Code Card

(included in the box with the thermostat) Insert the Security Code Card into the pre-cut slots in the Wi-Fi Connection Guide leave-behind.

### Wi-Fi Connection Guide

#### Dear Homeowner:

Your new Sensi thermostat has been successfully installed and can now control your HVAC system. In order to connect the Sensi thermostat to your Wi-Fi router and enable remote access from your smartphone or tablet,

1. Gather these items



2. Download Sensi App to your iOS or Android device





## **Wi-Fi Connection Guide**

### **Dear Homeowner:**

Your new Sensi thermostat has been successfully installed and can now control your HVAC system.

In order to connect the Sensi thermostat to your Wi-Fi router and enable remote access from your smartphone or tablet, follow these simple steps:





3. Open the app and follow the instructions step by step



Touch here to get started.

## **Contractor Phone#**

HOMEOWNER SUPPORT 888-605-7131 sensicomfort.com