



# USER MANUAL

Please noted that your Mini functions might be not consisitent with this Manual due to technical upgrading and firmware updates. Please install the Ninebot App for latest funtion & safety instructions

[www.ninebot.com](http://www.ninebot.com)

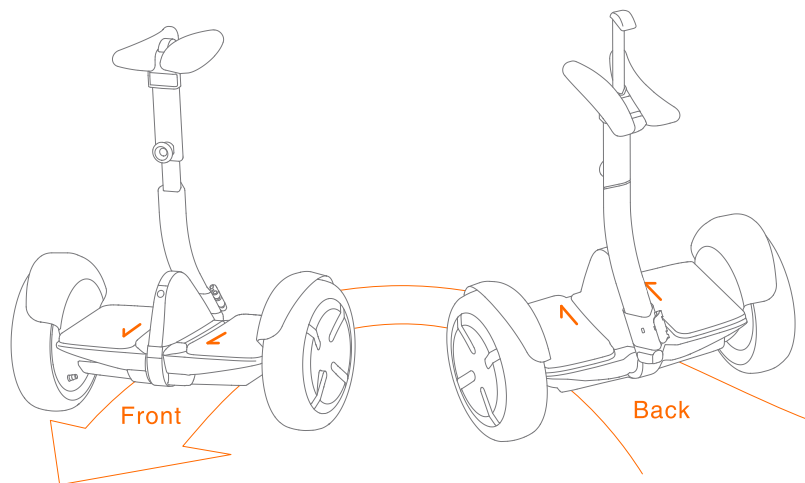
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# Thanks for choosing mini!

Thanks for choosing Ninebot™ Personal Transportation Robot (Ninebot™ Mini, hereinafter referred to as Mini) !  
Your Mini is a new form of electrical balancing vehicle with smartphone App features.

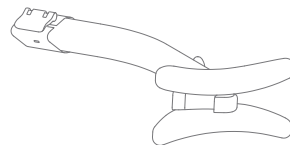
Enjoy your free riding now!



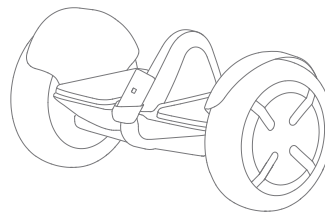
Hint: Please step on/off from the Back!  
Or you will risk crash/fall due to wrong steering direction!

## 1 Packing List

### Knee Control Bar



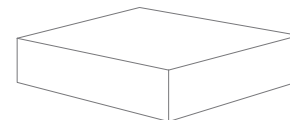
### Mainframe



### User Materials

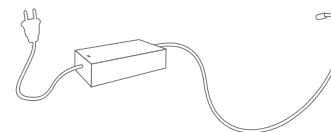


### Accessories Box



### Accessories in the Box

#### Charger



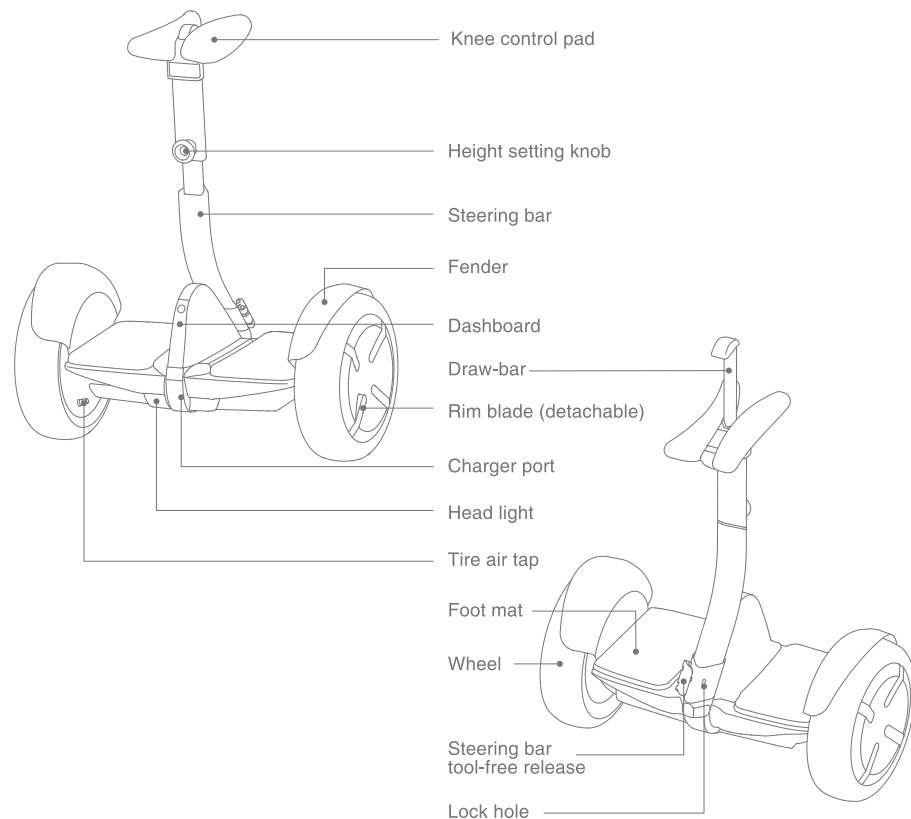
#### Extended Air Tap



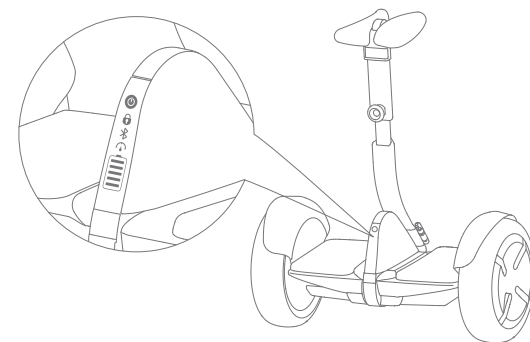
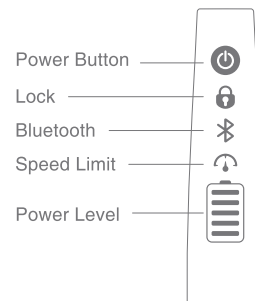
When taking out the mainframe, please check whether the articles included in the package are as above, and contact your distributor or email to [service@ninebot.com](mailto:service@ninebot.com) in case of any missing components. You can assemble your new Mini by the following steps after confirming that all the parts are found in the box and in good condition.






Remember to switch off the power of Mini and unplug the charging cable before handling and mounting of any accessory or cleaning of the mainframe.

## 2 Ninebot Mini Diagram



## 3 Icons on the Dashboard

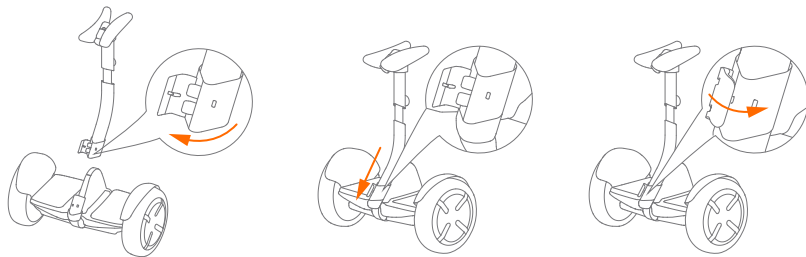


	<b>Power Button</b>	Turn on/off. Mini will automatically shut down when idle for 10 minutes after starting, or when mainframe is put down for over 5 seconds.
	<b>Lock</b>	The Mini will vibrate and buzzer alarm if anyone moves it once Lock Mode activated by App. User's smart phone will automatically alarm at the same time if App is running.
	<b>Bluetooth</b>	The Bluetooth icon flicker to indicate the Bluetooth is ON but not connected to smart phone App; Bluetooth icon light staying ON indicates the Ninebot App has connected to Mini.
	<b>Speed Limit</b>	The Mini will be limited to lower speed when Speed Limit icon is ON, user will feel Foot Mat tilting up when accelerating. Default speed limit is 7km/h, and can be offset and adjusted by App.
	<b>Power Level</b>	Indicates the remaining battery stamina. Whenever the Mini notifies you of an empty Battery condition (power icon flickers), you need to charge your Mini. Use your App to read the remaining power and estimated drivable mileage. When less than 30%, your Mini will gradually reduce the max speed limit and when less than 10%, you can only reach 7km/h.

## 4 Assemble Your Mini

### Install the steering bar

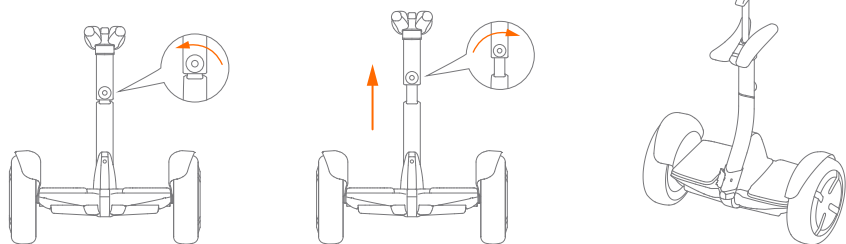
- 1 Open the tool-free release of the steering bar
- 2 Insert the steering bar to the mainframe steering socket
- 3 Fasten quick release



Check the Power ON/OFF status after assembly

For your safety, your Mini is not activated at this moment and it will be beeping after Power-ON with a very low riding speed and steering sensitivity, the non-activated Mini is not rideable. You need to install the Ninebot App on smartphone (BLE4.0 or above), connect Mini with Bluetooth, follow the App instructions to activate your Mini.

### Height adjustment of the knee pads



Rotate height setting knob anticlockwise

Lift Knee pads to suitable height  
Tighten up height setting knob clockwise

The draw bar can be lifted to help you pushing the Mini when power on

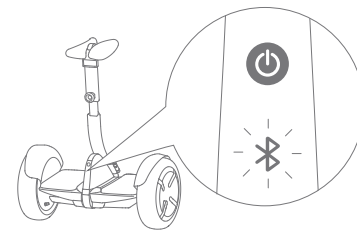
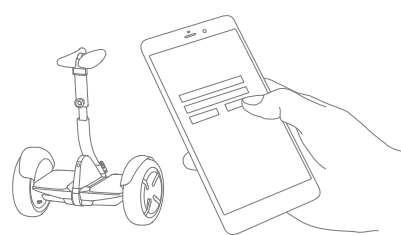
## 5 First Ride

There is safety risk for a new rider when learning to ride the Mini. It is strongly recommended that you follow the Safety Instructions before your first ride



You will need to Use your Smartphone(Android or iOS )to install Ninebot App to watch the Safety Instructions and follow the New User Tutorials before your first ride.Scan the QR code to install Ninebot App.

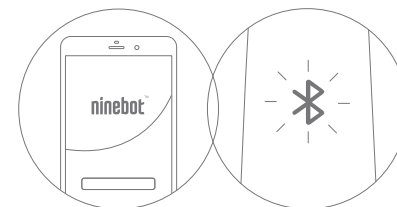
App scanning and install (IOS 5 or above, Android 4.3 or above)



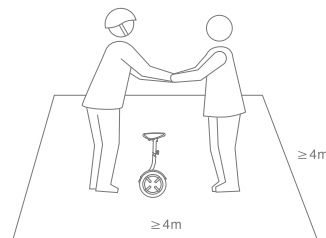
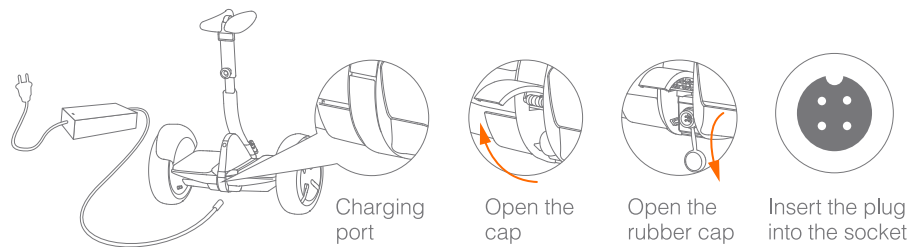
- 1 Install App and register/log in
- 2 Power-on, Bluetooth icon flickering indicates the Mini waiting for connection

- 3 Click "Search device" button to connect your Mini, you will hear "beep" if succeed, the bluetooth icon on the dashboard will be ON

Please strictly follow the App instructions to learn how to ride safely & have fun



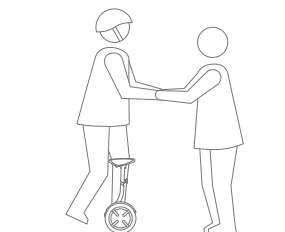
## 6 Charging



- 1 Please step on with other's assistance on an open area for your first ride.  
Please noted you need to step on from the back

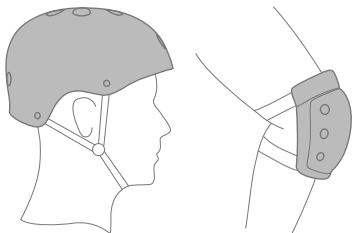


- 2 Step on the foot mat with one foot standing firm, avoid touching the knee control pad with your shank or knees and cause steering



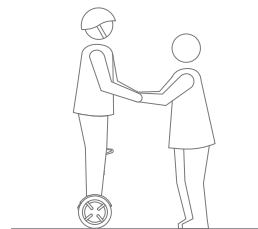
- 3 Slowly transfer your weight to your foot on the mat, and step up onto the other mat

## 7 Learn to Ride

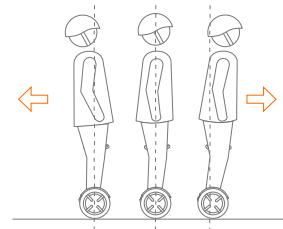


It is requested to wear a helmet and wrist guards (shown as above) during the tutorial for your safety.

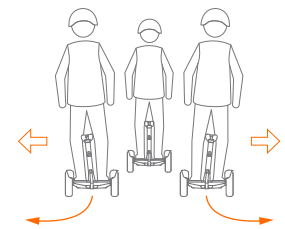
After the activation, App will lead you to a "New Rider Tutorial", please exercise by following the instructions or the learning figures in below.  
For your safety, the Mini will limit the max speed to 7km/h before you pass the "New Rider Tutorial".  
The max speed will be limited to 10km/h during the 1st kilometer after you pass the New Rider Tutorial, and you can disable the speed limit mode via the App after 1km mileage.



- 4 Step on foot mat with both feet and relax, looking straight ahead, avoid severe wagging

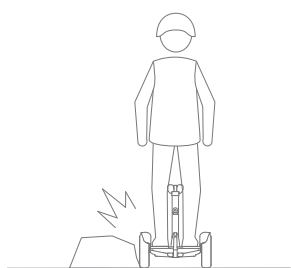


- 5 Step on foot mat with both feet and slowly lean your body forward or backward to control your moving

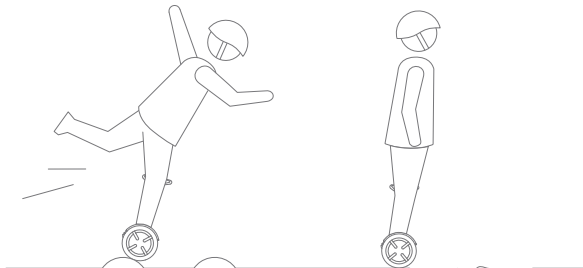


- 6 Slowly lean against the steering bar / knee pads left and right to make a turn

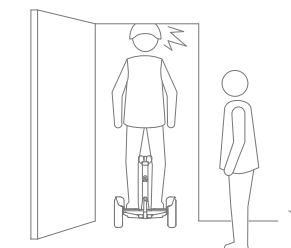
## 8 Warning



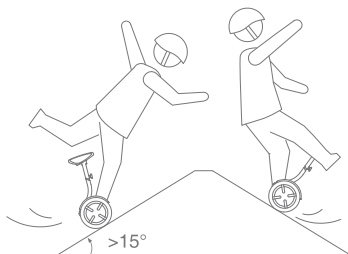
⚠️ Avoid obstacles contacting the tire rim to cause Mini out of control



⚠️ Please keep a moderate speed (3 ~ 10km/h, not Zero/higher speed) with your knees bending when encountering Deceleration zone / threshold, etc, otherwise may cause lost of balance



⚠️ Watch out for space above your head/door frame.

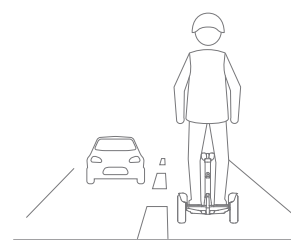


⚠️ Avoid climbing slope >15°, or your Mini may lose traction & balance

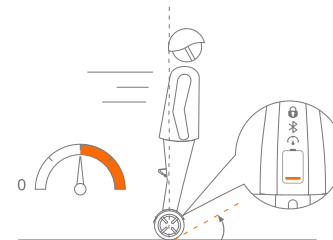


⚠️ Avoid abrupt accelerating or decelerating

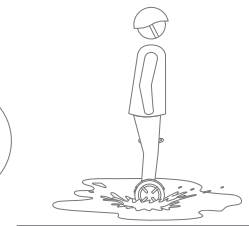
## 9 Forbidden Behaviour



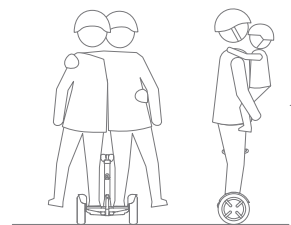
❌ Riding into motorway



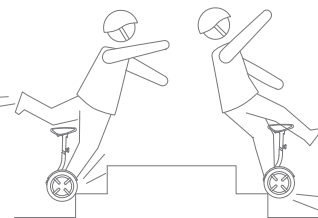
❌ Riding or accelerating when the Mini is alarming or when foot mat tilting up



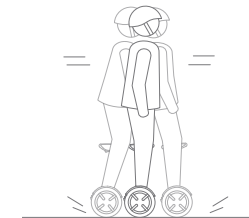
❌ Riding in >2cm puddle



❌ Riding with 1+ persons on it, especially carrying a baby



❌ Riding to ascend or descend stairs / escalators

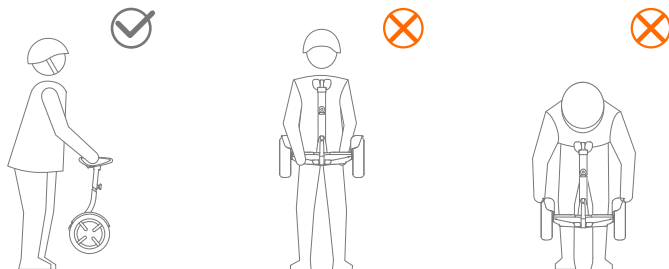


❌ Rapid acceleration  
Pendulum movement

## 10 Riding Safety

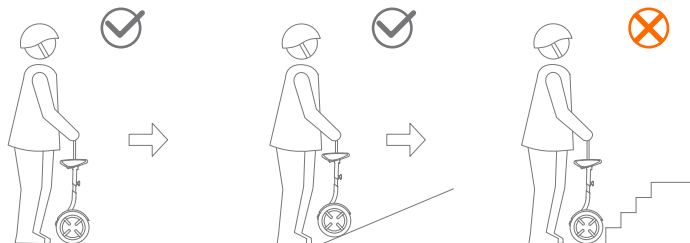
- Mini is an entertainment device, not a transportation vehicle. However, once you ride entering into a public area, your Mini exposes you to risk of injury as the other transportation device does. You are supposed to protect yourself and the others by following this Manual to max extent.
- Please understand that you can reduce the risk by following all the instructions and warnings in this Manual, but you cannot eliminate all the risks. Please remember that, whenever you ride the Mini, you risk injury from loss of control, collisions, and falls, when entering into public area like other transportation means even if you fully obey the safe riding instructions. Like all other vehicles, faster speed needs longer brake stopping distance. Rapid brake on smooth surface may lead to wheelslip, losing balance or even falling down. You must be very cautious and always keep a reasonable safe distance with the other people or transportation tools during riding. Be alert and slow down when entering unfamiliar area.
- Respect pedestrians by always yielding the right of way. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down. Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing.
- Please strictly comply with safety requirements for riders of this manual in countries and areas without laws and regulations of self-balancing electric vehicle like China. Ninebot Inc. will not be responsible for any property loss, casualties, accidents, legal disputes caused by violation of the safety instructions.
- Do not allow anyone to ride the Mini on his/her own unless they have carefully read this Manual and passed all the New User Tutorial. Ask your friends to wear protective articles and assist your friends in beginning the first ride.
- Please check if any looseness, damage, tire pressure-lacking or any abnormal conditions before every ride. If continuous abnormal sound or alarms of vehicle occurred during riding, please immediately stop riding. Diagnose your Mini with Ninebot App and call your reseller for professional instructions or maintenance service.

## 11 Lifting and Assistance Mode



### Lifting

If your Mini is Power ON and in autobalance mode during carrying, power output will be cut off automatically when tires are hung in the air for your safety; balance mode will be recovered automatically when placing Mini to the ground. Do not lift the Mini by the fender or the main frame, or your finger may be clipped or damaged in fender. Please do as shown on above.



### Assistance Mode

Pull out the draw-bar to enter into the Assistance Mode (automatically when power-on), pushing your Mini flatly may help you move easily under Non-riding mode; please lift the Mini when encountering the stairs, do not push it. Please do as shown on above.



## 12 Daily Maintenance

### Cleaning and Storing Your Mini

You can use a soft cloth (one used for wiping your glasses) dipped with small amount of water to wipe the mainframe of Ninebot to remove dirt. The dirt that is hard to wipe out on the plastic surface can be scrubbed with toothbrush after coating it with toothpaste, and then clean it with wet cloth. Scratches on plastic parts of vehicle can be polished by abrasive paper or other abrasive substances.

**Hint:** Do not wash Ninebot with alcohol, gas, diesel, acetone or other corrosive and volatile chemical solvent. These substances may damage the appearance and internal structure. Do not wash the Mini with a power washer or high pressure hose. Make sure that Mini is powered off, the charging cable is plugged out and the rubber cap on the charging port is tightly sealed, otherwise you may expose you to electric shock or cause the device failure.

Store your Mini in a dry and cool place. Do not store it in outdoor environment for a long time. Exposure to sunshine or hot/cold outdoor environment will accelerate the aging of the appearance and the battery life.

### Maintenance of Battery Pack

Do not place battery in high-temperature or low-temperature environment which is over 50 °C or below -20 °C. Do not throw battery pack into fire. Other items for attention in maintenance of battery refer to nameplate of battery pack which is below vehicle.

A well maintained battery pack may be in sound performance even after 20 thousand kilometers' riding. Charge the battery every time you stop riding and avoid exhausting all the power in daily use. In addition, when using in normal temperature, battery pack can play high distance mileage and performance; while using in environment below 0 °C, endurance and performance of battery would decline. Typically, when temperature is -20 °C, distance mileage may be half of normal temperature 25 °C. Distance mileage of battery will recover when temperature rises. You may check the details in App.

**Hint:** Typically, the fully charged battery, if mounted on the Ninebot Mini, will be exhausted within 120 to 180 days under the stand-by mode; And a low-power battery, if mounted on the Ninebot Mini, will be exhausted within 30 to 60 days under the stand-by mode. Remember to charge the battery after each riding. Over-draining of power may cause un-recoverable damage to the battery. Intelligent chips inside battery shall record charge-discharge condition of battery, damage caused by over discharge will not be covered under the Limited Warranty. (Non-specialized person are forbidden to disassemble battery pack!)

## 13 Specifications

Index	Items	N3M320 Parameters	N3M260 Parameters
Dimension	L × W (mm)	262×546	
	Mainframe H[1] (mm)	611 ~ 866	
Weight	Payload	20 ~ 100 kg ( 44 ~ 220 lb )	
	Net	Approx. 12.8 kg ( 28 lb )	
Rider Requirement	Applicable Age	16 ~ 50	
	Applicable Height	120 ~ 200 cm ( 3.9 ~ 6.6 ft )	
Machine Parameter	Max.Speed	Approx. 18 km/h ( 11.2 mph )	Approx. 16 km/h ( 10 mph )
	Typical Mileage[2]	Approx. 30 km ( 18.6 ml )	Approx. 22 km ( 13.6 ml )
	Max. Climbing Angle	Approx. 15°	
	Beginner Mode	Can be disabled or reset by App after 1km (0.6ml) riding. accumulative riding, can be reset by App	
	Applicable Terrian	Harden pavement, flat dirt pavement, down ramp < 15°, staircase < 1cm, groove width < 3cm	
	Operation Temp.	-10°C ~ +40°C ( 14°F ~ 104°F )	
	Storage Temp.	-20°C ~ +45°C ( -4°F ~ 113°F )	
Battery Pack	IP grade	IP54	
	Nominal Voltage (V)	54.3 ---	54.8 ---
	Max.Charging Voltage (V)	63 ---	63 ---
	Nominal Capacity (Wh)	310	236
	Smart BMS	Overvoltage / Undervoltage / Short Circuit / Overheating Protection, Auto-Sleep / Wake-up, detailed information of battery can be checked with Ninebot-App	
Motor	Nominal Power(W)	400×2	350×2
	Max.Power(W)	800×2	700×2
	Compliance	CCC, CE	
Charger	Nominal Power(W)	120	
	Nominal Input Voltage(V)	100 — 240V ~ 50 — 60Hz	
	Nominal Output Voltage (V)	Approx. 63 ---	
	Nominal Output Current (A)	Approx. 1.9	
	Compliance	CCC / CE / FCC / PSE / UL / SAA / KC	
	Charging Time ( H )	Approx. 4	

[1] Mainframe height: refer to distance from ground to the highest end of mainframe.

[2] Typical mileage refers to: test under riding in full power, 70kg (154lb) load, 25°C (77°F) environmental temperature, 15km/h (9.3 mph) average speed on-pavement.

## 14 Trademark and Legal Statement

Ninebot and the shape icon are the registered trademark of Ninebot (Beijing) Technology Co., Ltd. (Ninebot Inc.); iPhone, iOS, that of Apple Inc. Android, that of Google Inc. . The owners shall reserve all the rights of their trademarks referred to in this manual, and Ninebot Inc. shall reserve all the rights of Ninebot™ and the shape icon.

Ninebot Inc. is the owner of various patents relating to Ninebot personal transportation robot, and some other patents pending. This manual is prepared by Ninebot Inc. who shall reserve all its copyrights. No institute or individual shall copy or disseminate this manual as a whole or in part, or take use of the aforesaid patents without the consent of Ninebot Inc. in writing.

We have tried as much as possible to Cover the description and instruction for all the functions of Ninebot at the time of printing, but there may still be discrepancies with the Ninebot that you have bought because of improvement and change in design of functions. Please visit [www.ninebot.com](http://www.ninebot.com) and enter "support & service" channel to download and check the latest electronic User Manual materials or use your smart devices to scan QR code on page 5 to install Ninebot App to get latest user materials.

Please note that there are various Ninebot models with different functions, and some of the functions mentioned herein may not be achieved by your Ninebot. Ninebot Inc. shall reserve the right to explain any deviation of the actual products from those described in the manual in terms of color and appearance

## 15 After-sales Service

You can contact us by the following ways if you want to consult the issues relating to riding, maintenance and safety, or report the faults of your Mini; we are at your service.

There are QR codes for Ninebot WeChat account and Facebook account in below, you can install by scanning them with your smart devices. We will provide with valuable gifts and variety of colorful activities from time to time for Ninebot App users who follow closely on Ninebot up-to-date news and activities. You can also share with the other users in Ninebot App Community. Stay tuned for a wonderful experience!

Head Office: F1, Building A-1, Northern Territory of Zhongguancun Science Park, Xixiaokou Road No.66, Haidian District, Beijing, China

Tel: +86-010-84828002 Fax: +86-010-84828002-800

Toll Free (China only): 400-607-0001(consultation, purchase and after-sales service)

E-mail: [sales@ninebot.com](mailto:sales@ninebot.com) (Consultation) [Service@ninebot.com](mailto:Service@ninebot.com) (After-sales service)

Address of Manufacturer:

Ninebot (Changzhou) Tech Co., Ltd. No.2 Plant, Intelligent Digital Industrial Park, Changzhou Science & Education Town, No.18-65 Changwu Middle Road, Changzhou, Jiangsu, China.

Ninebot (Tianjin) Tech Co., Ltd. 11 Tianrui Rd. Auto Industrial Park, Wuqing dist., Tianjin, China.

Compliance certifications:

SAFETY:

- Cells and battery pack have passed UN/DOT38.3 test and certification.

IEC 62133:2012

- 2014/35/EU: EN 60950-1:2006/A2:2013.  
- 2006/42/EC: EN ISO 12100:2010; EN ISO 13849-1:2008/AC:2009; EN 62061:2005/AC:2010; EN 60204-1:2006/AC:2010.

EMC:

- FCC part 15 subpart c.  
- FCC part 15.247.  
- 2014/30/EU: EN 61000-6-1:2007, EN 61000-6-3:2007/A1:2011.  
- 2014/43/EU: ETSI EN 300 328 V1.8.1 (2012-06); ETSI EN 301 489-1 V1.9.2 (2011-09); ETSI EN 301 489-17 V2.2.1 (2012-09).  
- SAR: EN 62479:2010.

OTHER:

- REACH: 2012/19/EU.  
- EN 60034-1:2010/AC:2010.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAN ICES-3 (B)/NMB-3(B)

Website



Facebook



WeChat



[www.ninebot.com](http://www.ninebot.com)

## 14 Trademark and Legal Statement

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Ninebot Inc. is the owner of various patents relating to Ninebot personal transportation robot, and some other patents pending. This manual is prepared by Ninebot Inc. who shall reserve all its copyrights. No institute or individual shall copy or disseminate this manual as a whole or in part, or take use of the aforesaid patents without the consent of Ninebot Inc. in writing.

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Head Office: F1, Building A-1, Northern Territory of Zhongguancun Science Park, Xixiaokou Road No.66, Haidian District, Beijing, China  
Tel: +86-010-84828002 Fax: +86-010-84828002-800  
Toll Free (China only): 400-607-0001(consultation, purchase and after-sales service)  
E-mail: [sales@ninebot.com](mailto:sales@ninebot.com) (Consultation) [Service@ninebot.com](mailto:Service@ninebot.com) (After-sales service)

Address of Manufacturer:

Ninebot (Changzhou) Tech Co., Ltd. No.2 Plant, Intelligent Digital Industrial Park, Changzhou Science & Education Town, No.18-65 Changwu Middle Road, Changzhou, Jiangsu, China.  
Ninebot (Tianjin) Tech Co., Ltd. 11 Tianrui Rd. Auto Industrial Park, Wuqing disct., Tianjin, China.

Compliance certifications:

SAFETY:

- Cells and battery pack have passed UN/DOT38.3 test and certification.  
IEC 62133:2012  
2014/35/EU: EN 60950-1:2006/A2:2013.  
2006/42/EC: EN ISO 12100:2010; EN ISO 13849-1:2008/AC:2009; EN 62061:2005/AC:2010; EN 60204-1:2006/AC:2010.

EMC:

- FCC part 15 subpart c.
- FCC part 15.247.
- 2014/30/EU: EN 61000-6-1:2007, EN 61000-6-3:2007/A1:2011.
- 2014/43/EU: ETSI EN 300 328 V1.8.1 (2012-06); ETSI EN 301 489-1 V1.9.2 (2011-09); ETSI EN 301 489-17 V2.2.1 (2012-09).
- SAR: EN 62479:2010.

OTHER:

- REACH: 2012/19/EU.
- EN 60034-1:2010/AC:2010.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAN ICES-3 (B)/NMB-3(B)

Website



Facebook



WeChat



[www.ninebot.com](http://www.ninebot.com)



# LIMITED WARRANTY SHEET

## QC Passed

### Serial Number label below

This product has been QC passed and is under Limited Warranty.  
This sheet (with the manufacturer's QC stamp and serial number label present)  
and a valid commercial invoice/receipt are the only two authorized Ninebot  
Limited Warranty documents. Please retain this sheet for warranty service.

Serial No. Label Here

QC Seal here

## Distributor Information

Distributor Name \_\_\_\_\_

Address \_\_\_\_\_

Sale Date \_\_\_\_\_

Consignee \_\_\_\_\_

Telephone \_\_\_\_\_

Remark \_\_\_\_\_

SEAL HERE

## Customer Information

Name \_\_\_\_\_

Telephone \_\_\_\_\_

Remark \_\_\_\_\_

## Distributor Information

Distributor Name \_\_\_\_\_

Address \_\_\_\_\_

Sale Date \_\_\_\_\_

Consignee \_\_\_\_\_

Telephone \_\_\_\_\_

Remark \_\_\_\_\_

FEEDBACK PAGE

## Customer Information

Name \_\_\_\_\_

Telephone \_\_\_\_\_

Remark \_\_\_\_\_

## Service Contact

Serial No. Here

Country / City
Distributor
Address
Telephone
Email
Comments

### Service Contact

Website: [www.ninebot.com](http://www.ninebot.com)

Global service E-mail: [service@ninebot.com](mailto:service@ninebot.com)

## Ninebot by Segway miniPRO Limited Warranty Terms and Conditions

(Applicable only outside Mainland China)

Ninebot Inc. provides purchasers with following Limited Warranty Terms for Personal Transportation Robot Ninebot™ Mini in global sales.

### 1 Legal Statement

The limited warranty terms and conditions outlined in this document apply to the general global market. Terms and conditions that are in conflict with local laws and regulations will be superseded by those regulations. In the absence of clear local laws or regulations relating to these warranty terms and conditions, the following conditions will dictate your product' s limited warranty. All dealers and retailers must be authorized by Ninebot Inc. to resell Ninebot products, otherwise those products sold will not be covered by this limited warranty.

### 2 Warranty Terms

This product is warrantied with service of return, repair and replacement against manufacturer' s defects after purchase.

- 2.1 If product performance faults occur within 7 days since the date of purchase, purchaser can choose to return, replace or repair after manufacturer' s confirmation.
- 2.2 If product performance faults occur within 15 days since the date of purchase, purchaser can choose to replace or repair after manufacturer' s confirmation.
- 2.3 The limited warranty period will be reset if the products are replaced due to a manufacturing defect.
- 2.4 In confirming to the Returning Terms, packaging lacking, accessories lacking or worn out will be charged with necessary cost.
- 2.5 Except for the parts defined in 2.6&2.7, the Ninebot Mini is warrantied against manufacture' s defects for one year.
- 2.6 The battery pack, the charger, and the foregoing individual purchased parts are warrantied for a period of 180 days after purchase.
- 2.7 Hub, tire, fender, foot mats, and all outer plastic accessories that not included in the basic model are warrantied against manufacturer' s defects for a period of 90 days after purchase. The foregoing individual parts purchase will have the same terms.
- 2.8 Purchaser need to retain Warranty Sheet & Receipt/Invoice properly. The two vouchers need to be presented if requesting free charge of maintenance or replacement.
- 2.9 Warranty Period starts from the activation date, if activation date cannot be traced, Warranty Period can be dated back to Commercial Invoice/Receipt date.
- 2.10 If the warranty expires while not exmpted, Ninebot or our authorized service provider will charge necessary cost to provide repair/replacement service. Please kindly visit [www.ninebot.com](http://www.ninebot.com) or contact local distributors for details.
- 2.11 Commercial Application Ninebot Mini Warranty Period is 50% of a regular Ninebot Mini.

### 3 Warranty Service Methods

Ninebot Inc. will conduct inspection and maintenance under applicable Warranty Period and Terms, and replace necessary parts to ensure safe and normal use free of charge. If cannot be repaired, Ninebot Inc. will provide replacement of same-model parts to users. Replaced parts within warranty period wil be returned to Ninebot Inc., rather than returning to users.

To obtain free repair or replacement under this Limited Warranty Terms, please contact the local distributor or dealer to get after-sales service. Please email to service@ninebot.com if you buy Ninebot Mini from Ninebot Inc. directly.

### 4 Non-Warranty Terms

Conditions exist that will exclude any warranty coverage, conditions include, but are not limited to the following:

4.1 Damage to the product from misuse and/or neglect, or from not following to the instructions in the QUICK START MANUAL

4.2 Product that exceeds applicable Warranty Period.

4.3 No Warranty Sheet or Invoice, or non-conformity between Warranty Sheet/Invoice and Product.

4.4 Unmatched Serial Number or Model Number to Warranty Sheet.

4.5 Damage or breakage not stemming from a manufacturer’ s quality defect.

4.6 All external causes (without limitation) , like fire, liquid soaking, freezing, earthquake, dropping, breaking, severe oxidation of product, and so on.

4.7 Misuse such as overloading, riding over obstacles(including but not limited to ridding down stairs, falling and so on), extreme sports.

4.8 Disassembling and repairing without authority from Ninebot Inc..

4.9 Tampering Warranty Sheet with authority from Ninebot Inc..

4.10 Damaging or tampering the Serial Number of mainframe by purchaser

4.11 Product that suffered high pressure water spraying or chemical solvent corrosion.

4.12 Damage caused from improper packaging or mishandling during shipment for warranty service.

4.13 Malfunction or damage not stemming from manufacturer’ s Product Design, Technology, Manufacturing or Quality.

### 5 Limited Liability

Ninebot’ s obligations and liability for any defects in any Ninebot PTR(Mini), component parts, or accessories are limited to repair or replacement of defective parts as required by this Limited Warranty. Ninebot neither assumes (nor authorizes anyone to assume for it) any other obligation or liability in connection with a Ninebot, component part, accesory, service repair, or this Limited Warranty. Ninebot Inc. is not responsible for any loss or consequential damage might be caused from a service repair.

\*THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO NINEBOT, ITS COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. NINEBOT INC. DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANT- ABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION, OR MODIFICATION UNDER APPLICABLE LAW.

### Service Record

Date	Problem & Solution	Type	Service Center Seal	Comments
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		

## Service Record

Date	Problem & Solution	Type	Service Center Seal	Comments
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		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		

## Service Record

Date	Problem & Solution	Type	Service Center Seal	Comments
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		
		Warranty covered <input type="checkbox"/>  With costs <input type="checkbox"/>		

## Limited Warranty Responsibilities

Warranty duty and liability of Ninebot Inc. on products, accessories and attachments are only limited to maintain or replace defective parts freely within warranty period. Ninebot Inc. do not undertake ( neither not authorize anyone to undertake) any other rights or responsibilities, including but not limited to work delaying, property or other damage causing by maintenance cycle of products.

\*THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO NINEBOT, ITS COMPONENT PARTS, ACCESSORIES, AND SERVICE REPAIR. NINEBOT INC. DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANT- ABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION, OR MODIFICATION UNDER APPLICABLE LAW.