homeika

Cordless Vacuum Cleaner **User Manual**



Model: H016



Scan the QR code to seek prompt customer service assistance. Email: service@homeika.com

\land Important Safety Instructions

When using an appliances, basic precautions should always be followed, including the following: READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE) WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, DAMAGE OR INJURY

- 1. To protect against electrical shock, do not immerse the power cord or plug it in water or any other liquid. To avoid the risk of electrical shock or serious personal injury, always ensure your hands are dry enough before operating.
- 2. Close supervision is necessary when the appliance is being used by or near children. This vacuum cleaner is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the vacuum cleaner by person responsible for their safety.
- 3. Do not use this product outdoors. It is for household use only.
- 4. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoor, or dropped into water. Please contact customer service for help when the appliance or the adapter is damaged.
- 5. Use the vacuum cleaner only as the descriptions in this manual. The use of accessory attachments not recommended by us may cause damage to the vacuum cleaner or personal injuries.
- 6. Do not use abrasive materials to clean the vacuum cleaner. Do not use hard liquor or other solvents to clean the appliance.
- 7. Do not use the appliance to vacuum all the below things:
 - (1) Water, flammable or combustible liquids such as gasoline;
 - (2) Lighted stub, matches, hot ashes and other combustible things;
 - (3) Needles, pins and other sharp things;
 - (4) Wood pieces, gesso, cement, calcimine and other tiny granules;
 - (5)pieces of string or fabrics.
- 8. Dot not clean liquids with the vacuum cleaner or use on wet floors. Do not immerse the vacuum cleaner in water.
- 9. Do not use the vacuum cleaner on concrete, tar, or similar rough surfaces.
- 10. Do not vacuum frayed carpets or tassels on carpets.
- 11. Do not use the vacuum cleaner without the dust cup in place.
- 12. Do not put any object into openings of the vacuum cleaner. Do not use when any opening is blocked. Keep free of dust, lint, hair, and anything that may reduce airflow.
- 13. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- 14. Store the vacuum cleaner indoors. Store it after each use to prevent accidents.

- 15. Keep the vacuum cleaner away from stoves and heat-emitting appliances. Heat can deform and discolor the plastic parts of the unit. Please use the vacuum cleaner in an environment of a temperature ranging from 0 to 40.
- 16. Always remember to remove the adapter from the power socket when the appliance is not in charge.
- 17. Unplug the charging cord from the appliance and power it off before cleaning it, performing maintenance, making technical adjustments, changing accessories, or storing it to avoid powering it accidentally.
- 18. The battery must be removed from the appliance before it is scrapped.
- 19. The battery has to be disposed of safely.
- 20. This appliance includes Li-ion batteries. Do not incinerate the batteries or expose them to high temperatures, as they may explode.
- 21. The vacuum cleaner will be automatically switched off by the thermal cutout when it overheats. If this situation occurs, turn off the cleaner, and wait for 45 minutes to restart it.
- 22. Only used the adapter provided by the manufacturer.



Please keep the adapter away from liquids.



Do not vacuum large piece of paper.



Do not vacuum fire or flammable substances.



Do not vacuum water or liquids.



Do not remove plug by grasping the cord.

Product Descriptions

>> Product Specifications

Name	Cordless Vacuum Cleaner	
Model	H016	
Battery	22.2V 2200mAh	
mAh Input	26.5V 550mA	
Usage Type	Dry	

>> Names and Parts of the Product



>> Package Includes



Operating Instructions

>> Assembly of Main Parts

An audible 'click' sound will appear if the connecting positions of the floor brush and the vacuum's main body are aligned and installed correctly. And the parts can be detached by pressing the corresponding release button and pulling them out in the meantime.



- A: Suitable for cleaning floors and carpets.
- B: Suitable for cleaning sofas, mattresses, and other fabrics.
- C: Suitable for cleaning narrow crevices and particulate.

>> Installation of the Exhaust HEPA Filter

After installing the exhaust HEPA filter and filter bottom cap, align the exhaust HEPA filter with the position of the air outlet and put it in the cleaner.



Rotate the bottom cap of the filter in a clockwise direction, and tighten the cap at the bottom of the machine to install.



>> Screen Display Descriptions

Based on the SOC algorithm, the battery capacity displays 0-100% in real-time on the screen. Users can know the battery volume clearly at any time.

During the working process, if there is only 10% displaying on the screen and the digit flashes, the battery is running low in this situation. Please charge the machine in time to avoid the impact of use.



Mode indicator: There are two levels of the vacuum cleaner's suction power. The default starting suction is in the "Low" level, and only one indicator light turns on. When briefly pressing the power button again, the suction will turn to the "High' mode, and two indicators light up. When pressing the power button for the 3rd time, the machine will turn off, and all the indicators will shut down.



Block indicator: When the vacuum cleaner stops working suddenly, and the block indicator of the floor brush turns on, it is probably because the floor brush has been blocked. If this happens, please check and floor brush and clean the blocked stuff.



>> Dust Cup Cleaning

Before maintaining, cleaning the dust cup and the HEPA, please remove the telescopic tube from the main unit first.



Press the side button of the dust cup and release the cap from the dust cup.



>> HEPA Cleaning

Keep pressing the dust cup release button with one hand and take out the dust cup diagonally downward with the other hand.



Take out the HEPA from the filter.



Tap the HEPA to remove the dust attached to it.



Rinse the HEPA and filter with clean water.



Dry the HEPA and filter under direct sunlight for at least 24 hours and install them back into the machine only when ensure they are dry enough.



WARNING

Please ensure that the HEPA is dry enough before installing the HEPA back into the machine. Wet HEPA will cause damage to the vacuum cleaner.



>> Floor Brush Cleaning

Push the push button of the floor brush upwards and keep pushing, then take out the roller.



Use a scissor to cut off the hair on the roller and clean it.



Align the side with the round stator in the roller with the round hole in the brush.



After one side aligns in the correct position, press the other side of the floor brush slightly, and the installation will be easily complete.



>> Charging Instructions

Please do not worry about the machine will get damaged by overcharging. An overcharge protection function is built-in in into the cleaner. Even if the adapter keeps plugging in after the cleaner has fully charged, it will not cause damage to the vacuum cleaner.

Method 1:

During the charging process, the battery volume displays on the screen of the cleaner in real-time. When the battery volume reaches 100%, it indicates the cleaner has fully charged.



Method 2:

During the charging process, the charging indicator on the battery pack flashes blue. When the battery has fully charged, the blue indicator light keeps on.



>> Installation of the Wall Hanger

Use the equipped screws and wall anchors to attach the wall hanger to a certain height on the wall.



After installing the wall hanger, users can put the accessories and vacuum cleaner on the hanger when not in use.



>> Troubleshooting

Problem	Reasons	Solutions	
The vacuum cleaner does not charge properly.	Using an improper adapter.	Use an original adapter (output: 26.5V, 0.55A)	
	Other malfunctions.	Scan the QR code on the vacuum cleaner to contact customer service for help.	
The vacuum cleaner does not turn on properly.	The battery is running low.	Charge the vacuum cleaner with the original adapter.	
	Other malfunctions.	Scan the QR code on the vacuum cleaner to contact customer service for help.	
The vacuum cleaner suddenly stops working.	The battery is running low.	Charge the vacuum cleaner with the original adapter.	
	The floor brush gets stuck.	Clean the floor brush.	
	The dust container is full.	Clean the floor brush, telescopic tube, dust	
	The tube has a blockage.	container, and HEPA.	
	Other malfunctions.	Scan the QR code on the vacuum cleaner to contact customer service for help.	
The cleaning results are not good.	Improper use of the vacuum cleaner.	 It is recommended to use 'High' mode when cleaning complex environments; It is recommended to use the crevice tool in tight, hard-to-reach areas; It is recommended to use the floor brush when cleaning the dust or hair on the floor. 	
	The battery is running low.	Using an original adapter (output: 26.5V, 0.55A)	
	The dust container is full.	Clean the floor brush, telescopic tube, dust	
	The tube has a blockage.	container, and HEPA.	
	The HEPA is not dry enough after washing.	Only use the HEPA when it is dry enough after cleaning.	
Static electricity is produced while the vacuum cleaner is running.	Too much dust is being sucked into the dust container.	Empty the dust container.	
	Environmental problem	It is easy to generate static electricity in dry climates or environments. It is normal and not harmful.	

The floor brush roll does not rotate.	The floor brush gets stuck.	Clean the floor brush.
	Other malfunctions.	Scan the QR code on the vacuum cleaner to contact customer service for help.
There is a loud noise coming from the motor.	Dust has entered the motor.	Check whether the HEPA is installed and contact customer service for help.
The run time of the vacuum cleaner does not match that advertised.	Improper use of each mode.	High mode: 18min, Low mode: 30min. Low modes are for daily use. It is sufficient to clean the common litter on floors and carpets. Only use the high mode for cleanings that low mode can't do.



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WARRANTY

>> CUSTOMER CARE

The 1-year Limited Warranty is valid for products purchased from Homeika only, starting from the date of original retail purchase. We will provide customer service for any defects in quality or materials under normal and non-commercial use.

- 1. According to the requirements outlined in this instruction manual, the warranty is subject to the following conditions and exclusions.
- 2. This warranty provides, at no extra cost for labor and parts necessary to ensure your machine is in proper operating condition during the warranty period.
- 3. We provide the repair or replacement of your Homeika appliance if it is defective because of faulty materials, or technological problems within 1-year of purchase or delivery. (If any part is unavailable or out of manufacture, we will replace it with a functional replacement part).

>> WHAT IS NOT COVERED

- Under your Homeika guarantee, Homeika shall not be liable for costs of repair or replacement of a product incurred as a result of Accidental damage, faults caused by negligent use or case, misuse, neglect, careless operation, or handling of Homeika appliance which is not by this Homekia Instruction Manual.
- 2. Products purchased from an unauthorized dealer.
- 3. Use of parts and accessories other than those produced or recommended by Homeika.
- 4. Repairs or alterations done by unauthorized parties or agents.
- 5. Use of the product other than ordinary domestic purposes. For example, for commercial or rental purposes.
- 6. Battery life reduces due to aging or use.

>> WARRANTY SERVICE

- If you have a query about your Homeika appliance, please contact Homeika by email: service@homeikalife.com.
- 2. Please inform us of your model name/number, purchase date, order number, product issues, and requirements.
- The product's model number is on the rating plate. For information on your rating plate, please see the inner title page.
- Please keep your purchase receipt in a safe place to ensure you have this information. Service under this warranty will not extend the available time of the warranty period.