

# Cuisinart®

## INSTRUCTION BOOKLET



**Cuisinart® Thermal Coffee Center™**

**SS-20 Series**

For your safety and continued enjoyment of this product, always read the instruction book carefully before using.

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against electric shock, do not place cord, plug, or base unit in water or other liquids.
4. This appliance should not be used by or near children or individuals with certain disabilities.
5. Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, and electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, push the Off button, then remove plug from wall outlet.
12. Do not use appliance for other than its intended use.
13. Snap lid securely onto carafe before serving any beverages.
14. Scalding may occur if the lid is removed during the brewing cycle.
15. The glass carafe is designed for use with this appliance only. It must never be used on the range top.
16. Do not set a hot carafe on a wet or cold surface.
17. Do not use a cracked carafe or a carafe having a loose or weakened handle.
18. Do not lift handle to open the lid of the Coffeemaker while brewing is in progress.
19. Do not overfill the water reservoir with water. Use **ONLY WATER** in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
20. Do not clean carafe, resting plate or single serve drip tray with harsh cleansers, steel wool pads, or other abrasive materials.
21. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
22. Do not place cloth or otherwise restrict airflow beneath Coffeemaker.
23. Use only the Cuisinart® Gold-Tone Commercial-Style Filter or standard cone-shaped paper filter with this unit. **OTHER GOLD TONE PERMANENT FILTERS MAY CAUSE THE COFFEEMAKER TO OVERFLOW.**
24. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.

## SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

## WARNING: RISK OF FIRE OR ELECTRIC SHOCK



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## SPECIAL CORD SET INSTRUCTIONS

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords may be used if care is exercised.

If a long extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop, where it can be pulled on by children or tripped over.

## NOTICE

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

## OPERATING NOTICE

Clogging and backing up of water and/or coffee in the filter basket can occur under any or a combination of any of the following conditions: the use of too finely ground coffee; using two or more paper filters; using the gold tone filter in conjunction with a paper filter; not properly cleaning coffee grounds from the gold tone filter, or allowing coffee grounds to spill over the filter.

**Caution:** Never open the filter basket during the brewing cycle, even if no water is draining from the filter basket, since extremely hot water/coffee can spill out from the filter basket and cause injury. If water/coffee is not draining from the filter basket during the brewing cycle, unplug the unit and wait 10 minutes before opening and checking the filter basket.

	<b>WARNING</b> RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN	
<b>WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK,</b> <b>DO NOT REMOVE COVER (OR BACK)</b> <b>NO USER-SERVICEABLE PARTS INSIDE</b> <b>REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY</b>		

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# UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Remove the instruction book and any other literature.
3. Turn the box so that the back side of the Coffeemaker is down and slide the Coffeemaker from the box.
4. After the Coffeemaker has been removed, place the box out of the way and lift off the packing material.
5. Grasp the carafe by its handle, remove it from the heating plate, and remove the polybag.
6. Remove the polybag covering the Coffeemaker.

Save all packing materials in case you have to ship the machine in the future.

KEEP ALL PLASTIC BAGS AWAY FROM CHILDREN.

## THE QUEST FOR THE PERFECT CUP OF COFFEE

### ELEMENT 1: WATER

Hot beverages are made up primarily of water. If water doesn't taste good from the tap, it won't taste good in your drink. Cuisinart includes charcoal water filters in its water reservoirs to remove chlorine, bad tastes and odors, for the purest flavors, every time you brew.

### ELEMENT 2: COFFEE

The flavor of your beverage comes from the coffee, tea, cocoa – or whatever you're brewing. To achieve the best taste, always use the best ingredients. Select fresh, high-quality beans or ground coffee, and only the best single serve capsules.

### ELEMENT 3: GRIND

The grind of coffee, or the refinement of tea leaves, is critical for proper flavor extraction. Pre-ground ingredients in top-quality single serve capsules ensure excellent, flavorful results. When using beans or pre-ground coffee to brew into the carafe or use in the HomeBarista® Reusable Filter Cup, the grind is just as critical. If it's too fine, over-extraction will result in bitterness and may clog the filter. If too coarse, maximum flavor is not extracted. We recommend a medium-fine grind.

### ELEMENT 4: PROPORTION

Coffee that is too strong or too weak is always a disappointment. Follow the recommended portions of ground coffee in the instructions under Brewing Coffee for the drip side or under Brewing with a Reusable Filter Cup for the single serve side. You can later adjust the amount to suit your taste.

# 10-CUP COFFEEMAKER FEATURES AND BENEFITS

- 1. Coffeemaker Reservoir Cover**  
Flips back for easy filling.
- 2. Coffeemaker Water Reservoir (not shown)**  
With water level indicator window.
- 3. Showerhead (not shown)**  
Distributes water evenly over coffee, reducing temperature loss as water passes through grounds.
- 4. Coffeemaker Control Panel**  
See detailed illustration, page 7.
- 5. Ready Tone**  
Signals the end of the brew cycle with five beeps.
- 6. Brew Pause™**  
Stops flow of coffee from basket when carafe is removed from the heater plate, so a cup can be poured mid-brew.
- 7. Thermal Carafe**  
The easy-pour, no-drip, 10-Cup thermal carafe has an ergonomic handle and keeps coffee hot for hours.
- 8. Resting Plate**  
Scratch resistant with nonstick coating.
- 9. Charcoal Water Filter**  
Eliminates chlorine, bad tastes and odors from tap water.
- 10. Charcoal Water Filter Holder**  
Holds filter firmly in place.
- 11. Cord Storage (not shown)**
- 12. Filter Basket (not shown)**  
Holds a #4 paper filter or a permanent filter.
- 13. Filter Basket Holder (not shown)**
- 14. Power Loss Back-Up System (not shown)**  
One-minute protection if a breaker trips, unit is unplugged, or power fails. Holds all programmed information, including time of day, Auto On time and Auto Off time.



\*All materials that come in contact with coffee or water are BPA free.

# SINGLE-SERVE COFFEEMAKER FEATURES AND BENEFITS

- 15. **Brewer Handle**
- 16. **Brew Head**
- 17. **Brewing Chamber**  
Holds Removable Capsule Holder or reusable filter cup.
- 18. **Control Panel**  
6 oz. button; 8 oz. button; 10 oz. button; Add Water and Clean indicators.
- 19. **Power Switch**
- 20. **Removable Drip Tray Plate**
- 21. **Removable Drip Tray**
- 22. **Charcoal Water Filter Holder**
- 23. **Charcoal Water Filter**
- 24. **Reservoir Lid**
- 25. **40-Ounce Water Reservoir**
- 26. **Removable Capsule Holder**
- 27. **Power Cord (not shown)**
- 28. **Energy-Saving Mode (not shown)**  
Unit lights will dim after 30 minutes of being idle. To reactivate, press any button. To turn off completely, turn power switch to the OFF position.



\*All materials that come in contact with coffee or water are BPA free.

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# GETTING TO KNOW YOUR CONTROL PANEL

## 10-CUP COFFEEMAKER CONTROLS

Detailed programming and use instructions are on pages 8–10.

### 1. Power Switch (not shown)

Located on the right side of your brewer.  
Use to turn your Coffeemaker on and off.

### 2. Clock Display

Displays time of day and Auto On times.

### 3. Clean Indicator

Indicates time to clean Coffeemaker to remove calcium buildup.

### 4. Hour and Minute Buttons

Use to set hours and minutes for time of day and Auto On times.

### 5. BOLD Cup Setting with Indicator

Use to select bolder coffee flavor strength.

### 6. BREW Button

“BREW” will be lit when unit is ready to brew.  
The top half will flash slowly while brewing.

### 7. Function Knob

#### a. PROG

Select to program Auto On time.  
Coffeemaker can be programmed to automatically start brewing up to 24 hours in advance.

#### b. AUTO ON

Select to automatically start brewing coffee at the time you’ve programmed.

#### c. BREW

Select to begin brew cycle when BREW button is pressed.

#### d. CLOCK

Select to set time of day.

### 8. Ready Tone Knob

Set Ready Tone to ON for audible alert when brew cycle is complete. Set to OFF for no audible alert.



## SINGLE-SERVE COFFEEMAKER CONTROLS

Detailed use instructions are on pages 11–14.

### 9. Brew Buttons

6 oz. button; 8 oz. button; 10 oz. button.

### 10. Add Water Indicator

Indicates the need to add water to brew.

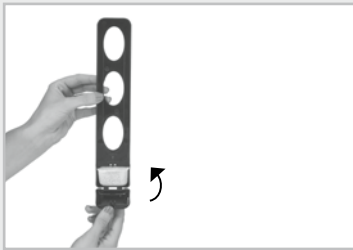
### 11. Clean Indicator

Indicates it is time to clean the Coffeemaker to remove calcium buildup.

# CHARCOAL WATER FILTER

## INSERTING THE WATER FILTER

1. Remove the filter from the polybag and soak, fully immersed, in cold tap water for 15 minutes.
2. Lift the water filter holder out of the water reservoir the 10-Cup Coffeemaker side.
3. Press down on the filter compartment and pull toward you to open.
4. Place filter into the holder and snap closed. Be careful – improper placement can tear the filter skin.



5. Flush filter by running cold tap water through holes in bottom of compartment for 10 seconds.
6. Allow the filter to drain completely.
7. Slide the water filter holder back into the channel in the water reservoir, pushing down to the base of the unit.



**NOTE:** Repeat steps 1-7 above on the Single-Serve side.

**NOTE:** We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water.

Replacement filters can be purchased in stores, by calling Cuisinart Consumer Service, or at [www.cuisinart.com](http://www.cuisinart.com)

# SETTING UP YOUR 10-CUP COFFEEMAKER

## INITIAL CLEANING

Perform an initial cleaning before making your first beverage. Follow these instructions, without adding coffee.

1. Insert charcoal water filter if you haven't already. Instructions above.
2. Fill water reservoir.



3. Make sure carafe is in place.
4. If you haven't already, plug the power cord into an independent outlet. Power on unit by pressing the power switch on side of the unit.
5. Turn function knob to BREW.
6. Press the BREW button and allow brew cycle to run.
7. The one-time cleaning process is complete. Discard hot water. Your Coffeemaker is ready to use.

# PROGRAMMING YOUR 10-CUP COFFEEMAKER

## SETTING THE CLOCK

When the Coffeemaker is plugged in and power switch is turned on, 12:00 will flash.

### Turn the Function knob to CLOCK

Press Hour and Minute buttons to select the desired time. Hold buttons down to scroll through the digits, or press and release to advance one digit at a time. When scrolling, the numbers will advance slowly and then speed up. When the number displayed approaches the desired time, press and release to advance one digit at a time. Be sure the PM indicator is on if a PM time is desired.

To finish setting the clock, turn the Function knob to any other setting or simply wait until the numbers stop blinking.



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## SETTING THE AUTO-ON TIME

When you turn the Function knob to PROG, the previously selected Auto On time, or the default time (12:00) will flash.

1. **Turn the Function knob to PROG.** Use the Hour and Minute buttons as above to program your start-brew time.
2. **Turn the Function knob to AUTO ON.** Press the BREW/WARM button to activate the program. When you press BREW, the AUTO ON blue light will illuminate, indicating the AUTO ON function has been activated. LCD will display the current time.
3. **AUTO-ON brew cycle begins.** The blue light around BREW will flash slowly when the brew cycle begins at the time you have selected. When the brew cycle ends, BREW will come back on indicating the coffeemaker is ready for the next brew.

**NOTE: To start brew time at the same time the next day, simply make sure the Function knob is at AUTO ON and press and release Brew button once more. The blue Auto On light will turn on.**

## SETTING THE READY TONE ALERT

Set Ready Tone to ON for audible alert when brew cycle is complete. Set to OFF for no audible alert.

## BREWING COFFEE

**Follow instructions in Setting Up Your 10-Cup Coffeemaker on page 8.**

1. **Insert charcoal water filter**  
Follow directions for the preparation and insertion of the filter on page 8.
2. **Fill the water reservoir**  
Open the Coffeemaker reservoir cover by lifting it up. Pour in the desired amount of water, using the water level indicator located at the side of the Coffeemaker.
3. **Before brewing**  
Make sure the thermal carafe is in position on the resting plate and the top cover is closed. Plug the cord into an electrical outlet.
4. **Set preferences**  
Push the BOLD button if you would like a stronger brew. BOLD button will illuminate.
5. **Add the ground coffee**  
Remove the filter basket by grasping the handle and lifting straight up. Insert a #4 paper filter or permanent filter. Be sure that a paper filter is completely open and fully

inserted in the basket. It may help to fold and flatten the seams of a paper filter beforehand. Add 1 level scoop of ground coffee per cup. Adjust the amount according to taste.

**NOTE: The maximum capacity for ground coffee is 15 tablespoons for this Coffeemaker. Exceeding this amount may cause overflow if the coffee is too finely ground.**

Replace the filter basket in the filter basket holder and press firmly on cover to be sure it closes securely.

### 6. **Brewing coffee**

Turn the Function knob to BREW, press the BREW button, and the blue indicator light will flash slowly. Or, set the AUTO ON function (see page 9) and the Auto On indicator will light.

### 7. **After brewing**

When the brewing cycle has been completed, coffee will continue to stream from the filter for several seconds. When streaming completely stops, five beeps will sound and you can now enjoy your coffee.

**NOTE: Reservoir cover may be hot during and directly after brewing. Wait at least 10 minutes before opening.**

## BREW PAUSE™ FEATURE

This feature interrupts the flow of coffee from the basket to let you pour that first cup mid-brew. Because the flavor profile of coffee brewed at the start of a cycle differs from that brewed toward the end, be aware that using this feature will weaken the flavor strength of the finished pot.

**NOTE:** Removing carafe for more than 20 seconds may cause filter basket to overflow.

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# 10-CUP COFFEEMAKER CLEANING AND MAINTENANCE

**Always turn unit off and remove the plug from the electrical outlet before cleaning.**

Lift up the Coffeemaker reservoir cover. Remove and discard the paper filter and ground coffee. The filter basket can be washed in warm, soapy water and rinsed thoroughly, or cleaned in the upper rack of the dishwasher. Dry all parts after use.

**Do not put any water in the unit once the filter basket has been removed. Wipe the area under the filter basket with a damp cloth.**

Remove the carafe from the resting plate. Discard any remaining coffee. The carafe and lid can be washed in warm, soapy water and rinsed thoroughly, or placed in a dishwasher. The carafe and carafe lid should be placed on the upper rack only.

Do not use any scouring agents or harsh cleansers on any part of the Coffeemaker.

Never immerse base unit in water or other liquids. To clean base, simply wipe with a clean, damp cloth and dry before storing. Fingerprints and other blemishes on the housing can be washed off with soap and water or a nonabrasive cleaning solution. Wipe resting plate with a clean, damp cloth. Never use rough, abrasive materials or cleansers to clean the resting plate. Do not dry the inside of the water reservoir with a cloth, as lint may remain.

**Maintenance:** Any other servicing should be performed by an authorized service representative.

## DESCALING

Descaling refers to the removal of calcium deposits that form over time on the metal parts of the Coffeemaker.

### To Descale Your Coffeemaker

Depending on the mineral content of water in your area, calcium deposits (scale) may build up in your Coffeemaker. Though scale is not toxic, it can affect performance. Descaling the Coffeemaker when the indicator signals it is time to do so will help protect the heating element and other parts that come into contact with water.

For optimal performance, descale Coffeemaker every 3 to 6 months. If calcium deposits build up faster, the CLEAN light will illuminate, indicating 10-Cup Coffeemaker should be descaled.

To clean:

1. Fill the water reservoir to capacity with a mixture of  $\frac{1}{3}$  white vinegar and  $\frac{2}{3}$  water.
  2. Press and hold the CLEAN button. When the CLEAN LED indicator flashes, the coffeemaker is in Clean mode. Release the button.
  3. When the cycle is completed, 5 beeps will sound and the coffeemaker will shut off.
  4. If the CLEAN indicator illuminates once more, repeat the cleaning procedure with a fresh solution of vinegar and water.
- NOTE:** One cleaning cycle is usually sufficient.
5. When the CLEAN indicator remains off, run one cycle with a full reservoir of fresh, cold water to rinse the unit.
  6. Return the charcoal water filter to the holder inside the water reservoir and your coffeemaker is ready to brew!

## MAINTENANCE

Any other servicing should be performed by an authorized service representative.

# SETTING UP YOUR SINGLE-SERVE COFFEEMAKER

## INITIAL CLEANING

Perform an initial cleaning before making your first beverage. Follow these instructions, without inserting a capsule.

1. Insert charcoal water filter if you haven't already. Instructions on page 8.
2. Remove water reservoir from the unit.



3. Fill the reservoir in sink and put back on unit.
4. If you haven't already, plug the power cord into an independent outlet. Press the power switch on side of the unit to turn the unit on.



5. Open and close the brew head. Do not add a capsule.



6. Place mug on the drip tray.
7. Press the 10 oz. cup button. Light will flash slowly and the hot water will start to dispense momentarily.
8. The one-time cleaning process is complete. Discard hot water. Your brewer is ready to use.

## USING THE SINGLE-SERVE COFFEEMAKER

Follow instructions in *Setting Up Your Single-Serve Coffeemaker* above.

## BREWING

1. Remove water reservoir to fill.



2. Add water into the 40-ounce water reservoir. Replace on unit.
3. If not already turned on, press the power switch located on the side of your unit. Brew buttons will illuminate.
4. Place mug on the drip tray. The drip tray can be removed to accommodate travel mugs.
5. Select a capsule.  
**NOTE:** Do not remove the foil lid or puncture the capsule.
6. Open the brew head and place a capsule in the brewing chamber. Close brew head.

**Caution:** There are two sharp needles in the brewing chamber that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.



7. Press the desired brew button (6, 8, or 10 oz.). The beverage will start to dispense momentarily. Selected brew button will flash slowly while brewing.

**NOTE:** To cancel brewing, simply press the selected brew size once again and the brewing process will be stopped.

**Caution:** There is very hot water in the capsule chamber during the brewing process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brewing process.



8. Once fully dispensed, all lights will illuminate. Lift the handle, then remove and dispose of the used capsule. Close the brew head.

**Caution:** Capsule will be hot.



9. Enjoy your cup of coffee! Your brewer is ready to use again.

**NOTE:** When Add Water light illuminates, no brewing can be done. Once you refill the reservoir, your unit is ready to brew.

## ADD WATER

The Add Water light will illuminate when water is below 10.5 ounces. Simply fill the reservoir with water and continue to brew as usual.

## BREWING WITH THE HOMEBARISTA® REUSABLE FILTER CUP

The Single-Serve Coffeemaker can be used with a reusable coffee capsule, which allows you to use your own ground coffee.

Try the Cuisinart® HomeBarista® Reusable Filter Cup included with your brewer for your favorite coffee or tea.

1. Fill the filter basket within the reusable capsule with ground coffee, making sure not to fill past the max indicator. Adjust the amount to your personal preference. Do not tamp the grounds. Make sure there are no grounds remaining on the upper rim of the filter basket. Close lid.

**Note:** Max fill: 2.5 scoops or 15 grams.



2. Remove the capsule holder from the brewing chamber by pulling toward you.



- 2a. Drop the reusable coffee capsule into the brewing chamber. There is no need to snap it into place.



2b. Follow brewing instructions on page 11.

**NOTE:** To cancel brewing, simply press the selected brew size once again and the brewing process will be stopped.

**Caution:** There are two sharp needles in the brewing chamber that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the brewing chamber.

3. After brewing, raise the handle and remove the reusable coffee capsule. **Use caution as the reusable coffee capsule will be hot.**
4. Replace the capsule holder, ensuring that the arrow on capsule rim aligns with the arrow on the brewing chamber. Gently push the capsule holder to snap into place.

**NOTE:** This Coffeemaker is compatible with most reusable coffee capsules.

## SINGLE-SERVE COFFEEMAKER CLEANING AND MAINTENANCE

### CLEANING EXTERNAL PARTS

We recommend regular cleaning of the Coffeemaker's external components.

1. Never immerse the Coffeemaker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, nonabrasive cloth.
2. To remove the drip tray, simply slide it toward you, keeping it level at all times in order to prevent spills. The drip tray and drip tray plate are dishwasher safe. Do not clean drip tray with cleansers, steel wool pads or other abrasive materials.

### CLEANING THE CAPSULE HOLDER

**Caution:** There are sharp needles that puncture the capsule above and below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.

1. The capsule holder is top-shelf dishwasher safe (use low temperature cycle). To remove, lift the handle to open the brewing chamber. Grasp the top of the capsule holder and pull up.

2. **Cleaning the Funnel** – To remove funnel from capsule holder, hold funnel in left hand, twist bottom away from you slightly and pull away from capsule holder to remove. The funnel is top-rack dishwasher safe.

**NOTE:** The funnel may be tight the first few times you go to remove it; this is normal and will loosen with continued use.



3. **Cleaning the Exit Needle** – The exit needle is located on the inside bottom of the capsule holder assembly. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Remove capsule holder from unit, then remove funnel from capsule holder and insert the paper clip into exit needle to loosen the clog and push it out.



Replace funnel onto capsule holder by lining up tabs in funnel with notches on capsule holder, twist toward you until it locks into place. After cleaning, replace capsule holder, being sure to align the arrow on the capsule holder rim with arrow on the brewing chamber.

4. **Cleaning the Piercing Needle** – The piercing needle is located on the inside of the brewing chamber. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Insert paper clip to loosen the clog and push it out.

**NOTE:** If the 6oz, 8oz and 10oz buttons are flashing together, your unit has overheated. Please follow the instructions above to clean the piercing needle and resume use.



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## **CLEANING THE HOMEBARISTA® REUSABLE FILTER CUP**

Simply dispose of coffee grounds, then hand-wash both the filter cup and filter, or clean on top rack of dishwasher.

## **CLEANING THE WATER RESERVOIR**

It is normal over time for discoloration, spotting or staining to appear in the water reservoir. Results will vary depending on the mineral content of the water used, but will not affect the operation of the brewer. However, be sure to clean the water reservoir regularly to minimize buildup.

Clean inside the water reservoir with a damp, lint-free cloth as necessary.

### **Descaling Your Single-Serve Brewer**

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your Coffeemaker. Though scale is nontoxic, it can hinder Coffeemaker performance. Descaling your Coffeemaker will help maintain the heating element and other parts that come in contact with water.

For optimal performance, descale your Coffeemaker every 3 to 6 months. It is possible for calcium deposits to build up faster, making it necessary to descale more often. When all the lights flash in sequence upon turning the unit on, this indicates the need to descale.

**NOTE:** Before descaling your Coffeemaker, remember to remove the charcoal water filter from the water filter holder located in the water reservoir.

To begin, you will need the following:

- 13 oz. of distilled white vinegar
- 26 oz. of water
- 16 oz. ceramic mug or container (do not use paper cup)
- Access to a sink

### **Step 1: First Vinegar Rinse**

1. Fill water reservoir with 13 oz. of white vinegar and 26 oz. of water.
2. Place the ceramic mug or container on the drip tray.
3. Press and hold the 6 oz. and 8 oz. buttons for 2 seconds to start descale function.

4. Discard contents of mug into the sink.
5. Repeat until ADD WATER light comes on.
6. When descaling is complete, all LED lights will be on.
7. Discard any remaining diluted vinegar into sink.

### **Step 2: Fresh Water Rinse**

1. Repeat Step 1 three times, using fresh water in place of vinegar.
2. This will clean the Coffeemaker plumbing and remove any residual vinegar taste.

## **MAINTENANCE**

Any other servicing should be performed by an authorized service representative.

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# LIMITED THREE-YEAR WARRANTY

## (U.S. and Canada only)

This warranty is available to consumers only. You are a consumer if you own a Cuisinart® Thermal Coffee Center™ that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners. We warrant that your Cuisinart® Thermal Coffee Center™ will be free of defects in materials and workmanship under normal home use for 3 years from the date of original purchase.

We recommend that you visit our website, [www.cuisinart.com](http://www.cuisinart.com) for a fast, efficient way to complete your product registration. However, product registration does not eliminate the need for the consumer to maintain the original proof of purchase in order to obtain the warranty benefits. In the event that you do not have proof of purchase date, the purchase date for purposes of this warranty will be the date of manufacture.

### CALIFORNIA RESIDENTS ONLY

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store that sells Cuisinart products of the same type. The retail store shall then, according to its preference, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If neither of the above two options results in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility, if service or repair can be economically accomplished. Cuisinart and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty. California residents may also, according to their preference, return nonconforming products directly to Cuisinart for repair or, if necessary, replacement by calling our Consumer Service Center toll-free at 1-800-726-0190. Cuisinart will be responsible for the cost of the repair, replacement, and shipping and handling for such nonconforming products under warranty.

### BEFORE RETURNING YOUR CUISINART PRODUCT

If your Cuisinart® Thermal Coffee Center™ should prove to be defective within the warranty period, we will repair or, if we think necessary, replace it. To obtain warranty service, please call our Consumer Service Center toll-free at 1-800-726-0190 or write to: Cuisinart, 7475 North Glen Harbor Blvd, Glendale, AZ 85307. To facilitate the speed and accuracy of your return, please enclose \$10.00 for shipping and handling of the product, along with proof of purchase. (California residents need only supply proof of purchase and should call 1-800-726-0190 for shipping instructions.) Be sure to include your return address, description of the product's defect, product serial number, and any other information pertinent to the return. Please pay by check or money order made payable to Cuisinart. NOTE: For added protection and secure handling of any Cuisinart product that is being returned, we recommend you use a traceable, insured delivery service. Cuisinart cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty.

Your Cuisinart® Thermal Coffee Center™ has been manufactured to the strictest specifications and has been designed for use only in 120-volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart. This warranty does not cover any damage caused by accident, misuse, shipment or other than ordinary household use. This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you. You may also have other rights, which vary from state to state.

**Important:** If the nonconforming product is to be serviced by someone other than Cuisinart's Authorized Service Center, please remind the servicer to call our Consumer Service Center at 1-800-726-0190 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and to ensure that the product is still under warranty.

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