

# CHEFMAN®

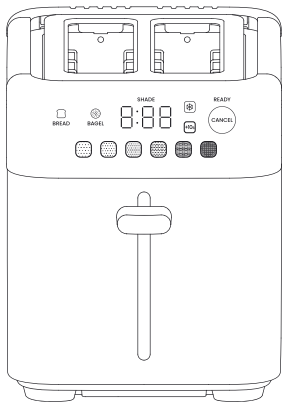
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## SMART TOUCH 2-SLICE DIGITAL TOASTER

### USER GUIDE

- Safety Instructions
- Features
- Operating Instructions
- Toasting Tips
- Troubleshooting/FAQs
- Cleaning and Maintenance
- Notes
- Terms and Conditions
- Warranty Registration

RJ31-SS-T



# COOKING FORWARD™

## Welcome!

Whether this is your first Chefman® appliance or you're already part of our family, we're happy to be in the kitchen with you. With your new Smart Touch 2-Slice Digital Toaster, you can toast everything from bread, English muffins, and frozen waffles to bagels and thick-sliced challah, all to golden-brown perfection. Its 6 custom shade settings make it easy to toast just the way you like, from light and tender to dark and crisp, and its intuitive touch screen controls create an effortless toasting experience. Plus, its stainless-steel finish and removable crumb tray make cleanup a breeze, and its sleek, compact design earns it a prime spot on the countertop.

We know you're excited to get toasting, but please take a few minutes to carefully read our directions, safety instructions, and warranty information.

From our kitchen to yours,  
**The Chefman® Team**



## **READ ALL INSTRUCTIONS BEFORE USE**

**For your safety and continued enjoyment of this product, always read the instruction manual before using.**

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# SAFETY INSTRUCTIONS

## IMPORTANT SAFEGUARDS

**WARNING:** When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock do not immerse cord or plugs into water or other liquid.
4. Close supervision is necessary when this toaster is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
6. Do not operate toaster with a damaged cord or plug, or after the toaster malfunctions or has been damaged in any manner. Contact Chefman® Customer Support for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by Chefman® may cause injuries.
8. Do not use outdoors.

# **SAFETY INSTRUCTIONS**

## **IMPORTANT SAFEGUARDS**

9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always attach plug to toaster first, then plug cord into the wall outlet. To disconnect, turn any control to "off," then remove plug from wall outlet.
12. Do not use toaster for other than intended use.
13. Oversized foods, metal foil packages, or utensils must not be inserted in toaster as they may involve a risk of fire or electric shock.
14. A fire may occur if toaster is covered or touching flammable material, including curtains, draperies, walls, and the like, when in operation.
15. Do not attempt to dislodge food when toaster is plugged in.

**FOR HOUSEHOLD USE ONLY**  
**SAVE THESE INSTRUCTIONS**

# SAFETY INSTRUCTIONS

## IMPORTANT SAFEGUARDS

**WARNING:** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

### SHORT CORD INSTRUCTIONS

A short power-supply cord is provided to reduce the hazards of entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

# SAFETY INSTRUCTIONS

## IMPORTANT SAFEGUARDS

### **POWER CORD SAFETY TIPS**

1. Never pull or yank on the cord or the appliance.
2. To insert the plug, grasp it firmly and guide it into the outlet.
3. To disconnect the appliance, grasp the plug and remove it from the outlet.
4. Never use the product if the power cord shows signs of abrasion or excessive wear. Contact Chefman® Customer Support for additional guidance and support.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

**DO NOT OPERATE THE APPLIANCE IF THE POWER CORD SHOWS ANY DAMAGE OR IF THE APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.**

# SAFETY INSTRUCTIONS

## IMPORTANT SAFEGUARDS

**IMPORTANT:** During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

California Proposition 65:  
(Applicable for California Residents only)



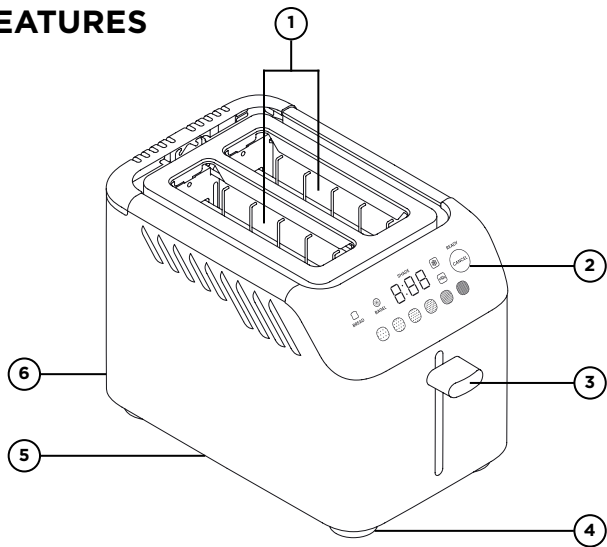
**WARNING:**  
Cancer and Reproductive Harm -  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).



**Do not place the appliance on a  
stovetop or any other heatable  
surface, even if stovetop is not on.  
Doing so is a fire hazard.**



# FEATURES



1. Toasting Slots

2. Control Panel

3. Lever

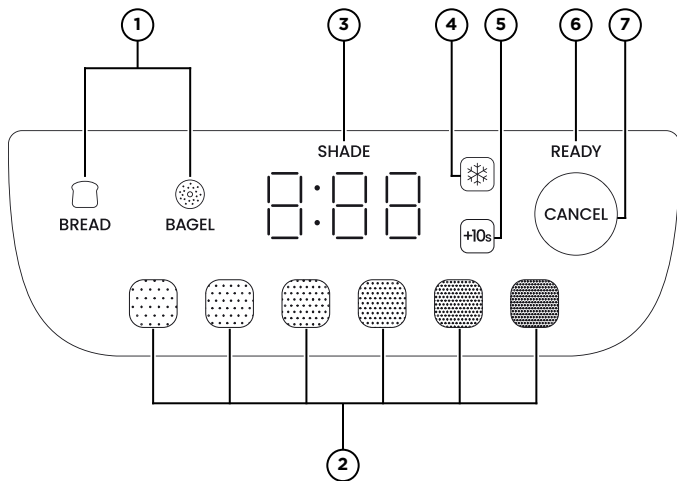
4. Nonskid Feet

5. Power Cord Storage (on bottom)

6. Removable Crumb Tray (on back)

# FEATURES

## CONTROL PANEL



# FEATURES

## CONTROL PANEL

1. **Toast Function Buttons (BREAD and BAGEL)** – Press to choose (see p. 16 for function descriptions)
2. **6 Shade Settings Buttons** – Press to select your desired toast shade; the higher the number, the darker and crispier the results
3. **Shade/Time Display** – Shows the number of your selected shade; during toasting, displays a countdown timer for the selected shade and toast function
4. **DEFROST Function Button** – Use when toasting frozen foods like bread and waffles
5. **+10 SECONDS Button** – Press to toast for an additional 10 seconds
6. **READY Indicator Light** – Illuminates when toasting is complete
7. **CANCEL Button** – Press to stop toasting at any time

# OPERATING INSTRUCTIONS

## BEFORE FIRST USE

1. Remove all packing materials and any removable stickers from the inside and outside of the toaster except for the rating label, which should remain on the unit.
2. Gently wipe down the exterior with a damp cloth or paper towel to remove any packaging residue. Dry completely. **CAUTION:** Never immerse the toaster, cord, or plug in water or any other liquid; do not use scouring pads or abrasive cleaners, as they can damage the finish.
3. Unwrap the power cord from the compartment under the base. Place the unit on a flat, heat-resistant surface positioned at least 2 inches away from the wall or any other objects.
4. Ensure that the crumb tray is inserted in its position at the bottom back of the toaster.

# OPERATING INSTRUCTIONS

## HOW TO USE THE DIGITAL TOASTER

With your digital toaster, you can choose from 3 functions (BREAD, BAGEL, and DEFROST) and 6 custom shade settings to get your perfect piece of toast every time.

1. Check to ensure the crumb tray is inserted in the bottom back of the toaster.
2. Unwrap the power cord and plug the toaster in.
3. Place your desired food into the toasting slots. **NOTE:** Use only bread products and products designed for toasters, such as toaster pastries.
4. Use the default settings (BREAD/Shade 3) or set the desired settings by first pressing the toast function button (BREAD or BAGEL) corresponding to your food (see p. 16 for more information on those functions). The button will turn blue when pressed. If toasting frozen breads or other frozen toaster foods, press the DEFROST button as well and it will turn blue. This will automatically increase the toasting time to incorporate defrosting and toasting into one cycle.

# OPERATING INSTRUCTIONS

## HOW TO USE THE DIGITAL TOASTER

5. Use the default shade (Shade 3) or set your desired shade by pressing one of the shade settings buttons. The button you choose will illuminate and the shade number will appear on the display. **NOTE:** The shades depicted on the unit are based on regular-thickness white sandwich bread. Whole-grain bread and extra-thick or -thin slices will brown at different rates and may take some experimentation.
6. Push the lever all the way down to start toasting. The timer will begin counting down according to the selected toast function and shade.
7. When toasting is complete, the lever will pop up, the unit will beep, and all buttons and the word READY will appear on the display. **CAUTION:** Beware of hot surfaces when removing food from the toaster.
8. Lift the lever up above the ready position to raise the food higher for easier retrieval. Carefully remove the food from the toaster and serve. **CAUTION:** Never use metal utensils to remove food from the toaster.

# OPERATING INSTRUCTIONS

## HOW TO USE THE DIGITAL TOASTER

9. Alternatively, if you would like your toast slightly darker, press the +10 SECONDS button and a time of 10 seconds will appear on the display. Push the lever down and the timer will count down until toasting is complete.
10. To stop or check on your food at any time during toasting, press the CANCEL button. The lever and food will pop up and your chosen settings will appear on the display. To continue toasting, push the lever back down. **NOTE:** When toasting is resumed, the timer will restart from the beginning.
11. To toast additional foods, repeat steps 3–9. The toaster will continue to use your last settings; if desired, change to different settings. When finished toasting, unplug the unit to turn it off and let it cool completely before storing. **NOTE:** If not unplugged, the unit will automatically go into sleep mode after 20 minutes of inactivity (all buttons except CANCEL will disappear from the display). Press the CANCEL button to wake the unit up.

# OPERATING INSTRUCTIONS

## SETTINGS AND SPECIAL FEATURES

The toaster has 5 buttons available as well as a special safety feature that automatically kicks in if food gets stuck in the toaster.

- **BREAD:** Use for most types of sliced bread or food that needs both sides toasted. This setting is designed to toast both sides of bread, so all heating elements in the toasting slots heat up.
- **BAGEL:** Use for bagels, English muffins, or rolls. Insert food into the toaster with the cut side facing out. This way, the toaster applies more heat to the cut side, creating a golden-brown, crunchy cut side and soft, chewy outside.
- **DEFROST:** Use for frozen foods like frozen bread, waffles, pancakes, or toaster pastries. This setting defrosts and toasts simultaneously by increasing the toasting time for each shade.
- **+10 SECONDS:** Press to add 10 seconds to toasting time. This function ensures that you get the exact toast shade you like, even if it falls between two of the preset shade settings.
- **CANCEL:** Use to stop toasting at any time. When the button is pressed, food will automatically pop up. When toasting is resumed, the timer will restart from its initial time.
- **Anti-Jam Safety Feature:** The toaster is equipped with an anti-jam feature. If food gets stuck in the toaster, the unit will automatically power off. Unplug the unit, remove the food, and plug the unit back in to continue toasting.



# TOASTING TIPS

- Do not put buttered bread or pastries with frosting into the toaster, as this can create a fire hazard.
- Never force food into the slots. Food should lower smoothly when the lever is pressed down or it could get stuck.
- Do not overlap foods within the toasting slots. Each slot is designed to hold 1 piece of standard bread or a single toaster product. Overlapping can cause foods to burn or toast unevenly.
- Load bagels with cut sides facing out when using BAGEL mode. This way, the cut sides get more heat, ensuring bagels are toasted to crisp-chewy perfection.
- If toasting a single slice, choose one shade lighter than desired. The toaster is designed to heat the entire toasting chamber for two slices, so choosing a lighter shade will help prevent overbrowning.
- If using fresh or very thick bread, try choosing a darker shade. Moisture in bread slows down toasting, so a longer toast time is required to achieve the same shade. For drier or thinner bread, choose a lighter shade.
- Make quick and easy croutons by toasting your desired bread on a higher setting, then crumbling it over salad or soup.

## TOASTING TIPS

- Choose thicker slices of gluten-free bread to toast. Store-bought gluten-free bread tends to be thin and crumble easily, making it difficult to evenly toast and keep in one piece. When shopping for gluten-free bread to toast, choose thicker slices with sturdier crusts.
- When toasting raisin or other fruit breads, remove loose fruit from the surface of the bread before toasting. This will prevent fruit pieces from sticking to the insides of the toasting slots.

# TROUBLESHOOTING/FAQS

## **Why won't the toaster turn on?**

Make sure the toaster is plugged in. If it is, make sure that the power cord is not visibly damaged in any way and that the power outlet being used is working. If the power cord is damaged, do not use the toaster. Contact Chefman® Customer Support for assistance.

## **Why did the toaster turn off when I started to toast?**

The toaster's Anti-Jam Safety Feature causes the unit to power off if food gets jammed. Check to ensure that food is not stuck in the toaster. If food is stuck, unplug the unit, remove the food, and plug the unit back in to resume toasting. If food is not stuck, contact Chefman® Customer Support for assistance.

## **My food is not burned, but a burning smell is coming from the toaster.**

This can be caused by burning crumbs that have collected in the crumb tray. Let the toaster cool completely, then turn it upside down and gently shake over a trash bin to remove any excess crumbs. Refer to Cleaning and Maintenance on p. 20 on how to remove and clean the crumb tray to prevent a buildup of crumbs.

## **My bread has fallen apart and crumbled inside the toaster.**

### **How do I remove it?**

Never insert metal utensils or forks into the toaster. Unplug the toaster and turn it upside down over the counter or sink. If the entire piece does not come out, raise and lower the lever a few times.

# CLEANING AND MAINTENANCE

Your toaster requires very little maintenance besides the regular removal of crumbs, making it super easy to clean.

1. Unplug the toaster and cool completely.
2. Gently wipe down the exterior with a damp cloth or paper towel, if necessary. **CAUTION:** Never immerse the toaster, cord, or plug in water or any other liquid; do not use scouring pads or abrasive cleaners, as they can damage the finish.
3. Remove and clean the crumb tray periodically to avoid the buildup of crumbs. Pull the crumb tray out from its position at the bottom back of the toaster. Wash with a sponge and warm, soapy water and dry completely. The crumb tray is NOT dishwasher safe. Be sure to push the crumb tray all the way back inside the bottom of the toaster before the next use.
4. Wrap the cord through its compartment underneath the toaster before storing.

## NOTES

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# NOTES

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# TERMS AND CONDITIONS

## Limited Warranty

RJ Brands, LLC d/b/a Chefman® offers a limited 1-year Warranty (the “Warranty”) available on sales through authorized distributors and retailers only. Please note that this Warranty becomes valid from the date of initial retail purchase and that the Warranty is non-transferable and applies only to the original purchaser.

This Warranty is void without proof of purchase within the United States and Canada. Please be aware that this Warranty supersedes all other warranties and constitutes the entire agreement between the consumer and Chefman®. Any changes to the Terms and Conditions of this Warranty must be in writing, signed by a representative of Chefman®. No other party has the right or ability to alter or change the Terms and Conditions of this Warranty.

We may ask you to please submit, via email, photos and/or video of the issue you are experiencing. This is to help us better assess the matter and possibly offer a quick fix. Photos and/or video may also be required to determine Warranty eligibility.

We encourage you to register your product. Registering can make the Warranty process easier and can keep you informed of any updates or recalls on your product. To register, follow the directions on the Chefman® Warranty Registration page in the Chefman® User Guide. Please retain your proof of purchase even after registering. In the event that you do not have proof of your purchase date, we may declare your Warranty void or we may, at our sole discretion, apply the date of manufacture as the purchase date for purposes of this Warranty.

# TERMS AND CONDITIONS

## Limited Warranty

### WHAT THE WARRANTY COVERS

- **Manufacturer Defects**

Chefman® products are warranted against defects in material and workmanship, under normal household use, for a period of 1 year from the date of purchase when used in accordance with the directions listed in the Chefman® User Guide. If your product does not work as it should, please contact Customer Support at support@chefman.com so that we may assist you.

### THIS WARRANTY DOES NOT COVER

- **Misuse**

Damage that occurs from neglectful or improper use of products, including, but not limited to, damage that occurs as a result of usage with incompatible voltage, regardless of whether the product was used with a converter or adapter. See Safety Instructions in the Chefman® User Guide for information on proper use of product;

- **Poor Maintenance**

General lack of proper care. We encourage you to take care of your Chefman® products so that you may continue to enjoy them. Please see Cleaning and Maintenance directions in the Chefman® User Guide for information on proper maintenance;

- **Commercial Use**

Damage that occurs from commercial use;



# **TERMS AND CONDITIONS**

## **Limited Warranty**

- **Normal Wear and Tear**

Damage or degradation expected to occur due to normal use over time;

- **Altered Products**

Damage that occurs from alterations or modifications by any entity other than Chefman® such as the removal of the rating label affixed to the product;

- **Catastrophic Events**

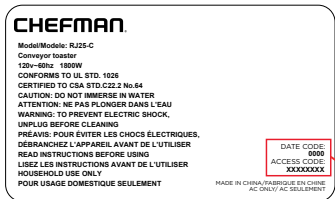
Damage that occurs from fire, floods, or natural disasters; or

- **Loss of Interest**

Claims of loss of interest or enjoyment.

# CHEFMAN® WARRANTY REGISTRATION

## What do I need to register my product?



- Contact Information
- Model Number
- Proof of Purchase (online confirmation, receipt, gift receipt)
- Date Code
- Access Code

**NOTE:** Label depicted here is an example.

## How do I register my product?

All you need to do is fill out a simple Chefman® registration form. You can easily access the form in one of the two ways listed below:

1. Visit [Chefman.com/register](https://Chefman.com/register).
2. Scan the QR code to access site:



# CHEFMAN® WARRANTY REGISTRATION

## **For product information**

Please visit us at [Chefman.com](http://Chefman.com).

**EXCEPT WHERE SUCH LIABILITY IS REQUIRED BY LAW, THIS WARRANTY DOES NOT COVER, AND CHEFMAN® SHALL NOT BE LIABLE FOR, INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGE TO, OR LOSS OF USE OF THE PRODUCT, OR LOST SALES OR PROFITS OR DELAY OR FAILURE TO PERFORM THIS WARRANTY OBLIGATION. THE REMEDIES PROVIDED HEREIN ARE THE EXCLUSIVE REMEDIES UNDER THIS WARRANTY, WHETHER BASED ON CONTRACT, TORT OR OTHERWISE.**

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# CHEFMAN®



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