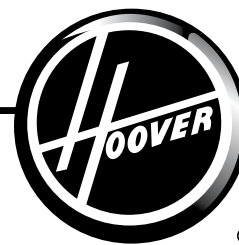


OWNER'S MANUAL

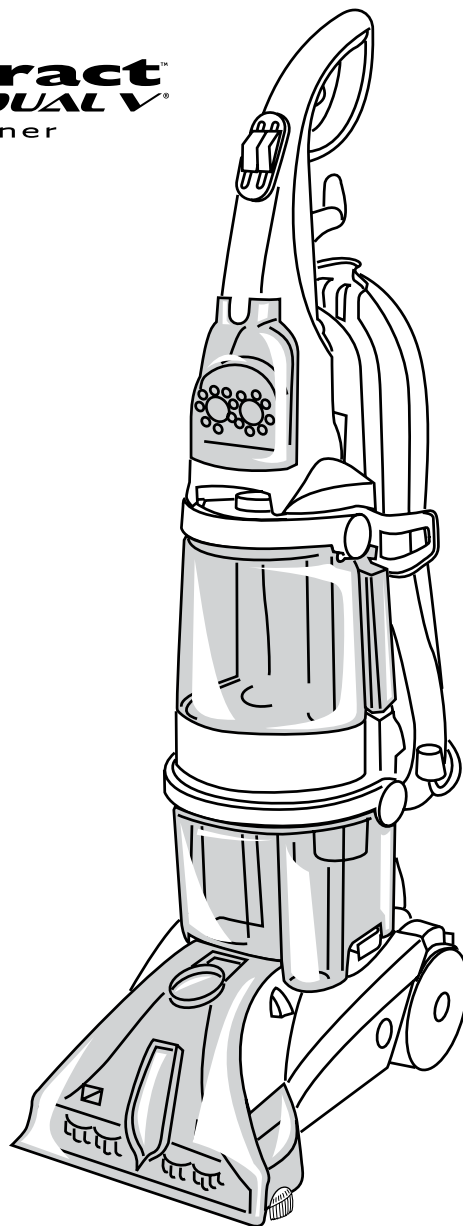
Operating and Servicing Instructions

Español - página E1



www.hoover.com

MAX
Extract
DUAL V
carpet cleaner



IMPORTANT: READ CAREFULLY BEFORE ASSEMBLY AND USE.

Questions or concerns? For assistance, please call Customer Service at 1-800-944-9200
Mon-Fri 8am-7pm EST. **PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.**

**THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.
IF USED COMMERCIALY WARRANTY IS VOID.**

©2011 Techtronic Floor Care Technology Limited. All rights reserved. #56518217 ID100262-R2

Thank you for choosing a HOOVER® product.

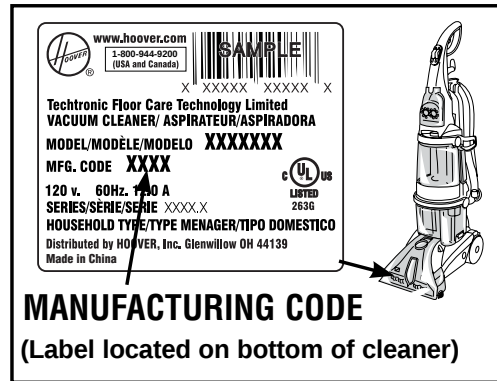
Please enter the complete model and Manufacturing Code in the spaces provided.

MODEL _____

MFG. CODE _____

Hint: Attach your sales receipt to this owner's manual. Verification of date of purchase may be required for warranty service of your HOOVER® product.

Be sure to register your product online at Hoover.com or call 1-800-944-9200 to register by phone.



CONTENTS

Important Safeguards	3
Cleaner Assembly	5
How To Use	7
Cleaner Description.....	7
The Tanks.....	8
How to Clean	10
Tools	13
Maintenance.....	17
Nozzle	17
Brushes	17
Valve.....	18
Storage.....	18
Lubrication.....	18
Troubleshooting	19
Helpful Reminders.....	19
Service.....	20
Cleaning Products.....	21
Warranty.....	22

If you need assistance:

Visit our website at [hoover.com](https://www.hoover.com). Follow the authorized dealer locator link to find the Hoover® authorized dealer nearest you or call 1-800-944-9200 for an automated referral of Hoover® authorized dealer locations (U.S. only) or to speak with a customer service representative; Mon- Fri 8am- 7pm EST.

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

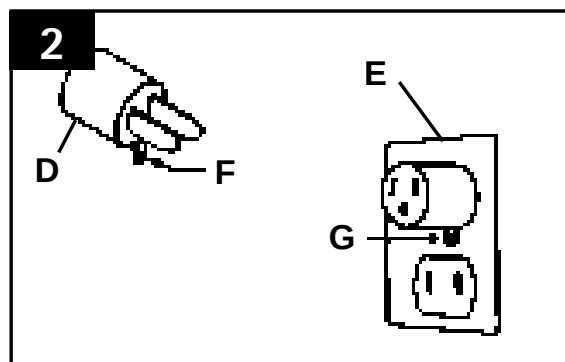
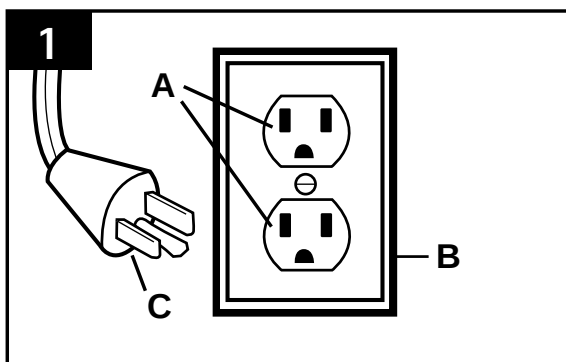
- To avoid internal component damage, use only Hoover® cleaning products intended for use with this Appliance. (See Cleaning Products section of this manual.)
- Use only on surfaces moistened by the cleaning process or small spills. Do not immerse product.
- Connect to a properly grounded outlet only. See "Grounding Instructions".
- Do not clean over floor electrical outlets.
- Do not use without tanks in place.
- Use extra care when cleaning on stairs. Do not place carpet cleaner on stairs.
- Use carpet cleaner only for its intended use as described in the instructions.
- Use only attachments recommended by Hoover®; others may cause hazards.
- The use of an extension cord is not recommended. If an extension cord is absolutely necessary, use at least a 16 gauge 3-wire cord which has a 3-prong grounding type plug and a 3-pole receptacle that accepts the machine plug.
- Unplug carpet cleaner from outlet when not in use. Turn off all controls before unplugging.
- Unplug before connecting the SpinScrub® hand tool.
- Always disconnect cord from electrical outlet before servicing the carpet cleaner.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Never handle plug or appliance with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to an Authorized Hoover® Warranty Service Dealer.
- Close supervision is necessary when any appliance is used by or near children. Do not allow carpet cleaner to be used as a toy or to run unattended at any time.
- Do not point tools toward people or pets.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- Keep detergents and other cleaners out of children's reach.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- Do not pick up chlorine bleach, drain cleaner, gasoline or any other toxic material with this appliance.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Avoid picking up hard, sharp objects with the carpet cleaner. They may damage the machine.
- Keep hair, loose clothing, fingers, feet and all parts of body away from openings and moving parts.
- Use indoors only.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Store in a dry place. Do not expose machine to freezing temperatures.
- Do not leave appliance unattended when plugged in.
- **DO NOT USE THIS EXTRACTOR ON HARD FLOORS UNLESS YOU HAVE THE PROPER HARD FLOOR ATTACHMENT. USING THIS MACHINE ON HARD FLOORS WITHOUT PROPER ATTACHMENT MAY SCRATCH OR DAMAGE YOUR FLOOR.**

GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electrical current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be plugged into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

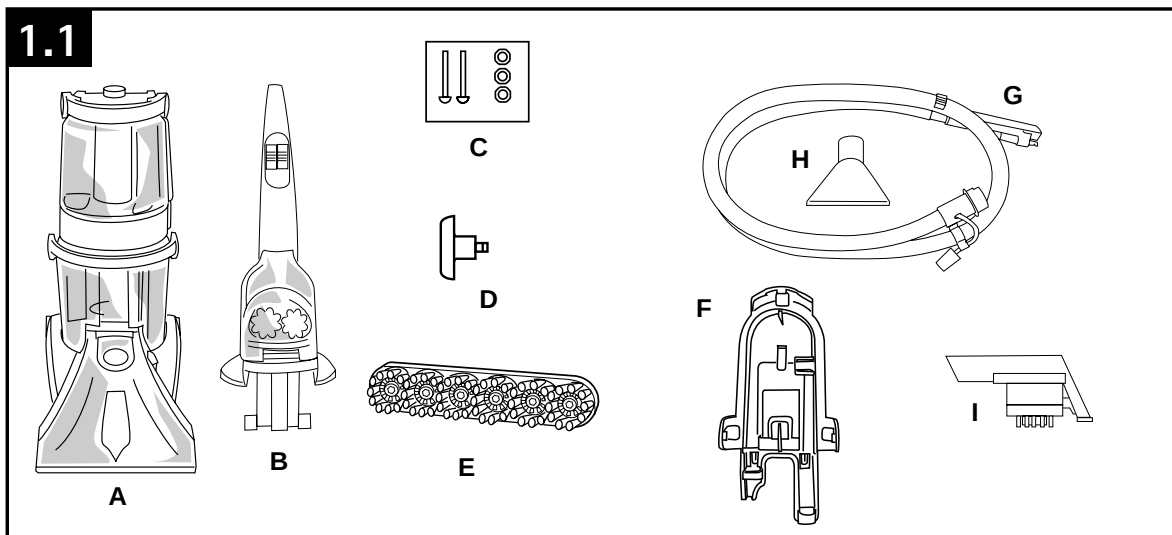
DANGER: Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120 volt circuit and has a grounding plug that looks like the plug (A) illustrated in sketch (Fig. 1). A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). **NOTE:** In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.



1. CLEANER ASSEMBLY

CARTON CONTENTS

1.1



A. Cleaner

B. Upper Handle

C. Handle Bolts and Nuts (Three nuts may be in bag but only two are needed for assembly. Bolts and nuts located in bag with hose)

D. Hose/Cord Hook

E. SpinScrub® Brush Assembly

F. Hose/Tool Caddy*

G. Hose

H. Stair/Upholstery Nozzle

I. SpinScrub® Hand Tool*

Remove all parts from carton and identify each item shown.

*Available on select models only. Accessories not included with your model may be purchased separately by visiting hoover.com.

NOTE: Phillips screwdriver needed for assembly.

Make sure all parts are located before disposing of packing materials.

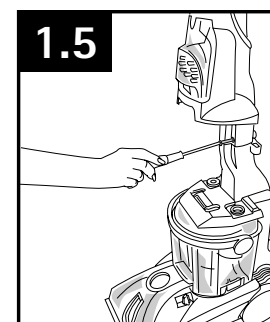
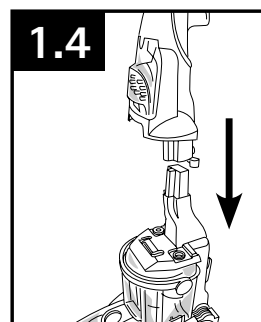
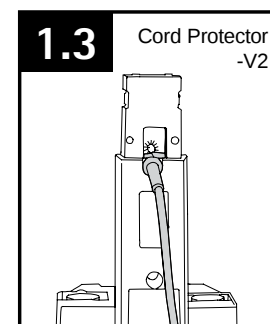
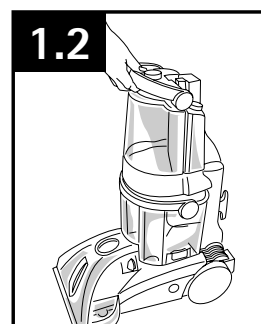
ATTACH HANDLE

1.2 Remove tank.

1.3 Position cord protector.

1.4 Slide handle down.

1.5 Insert bolts and attach nuts. Tighten with screwdriver.

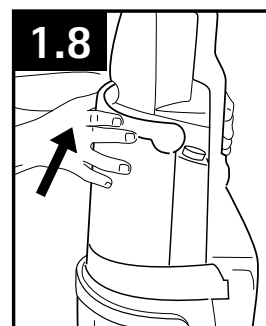
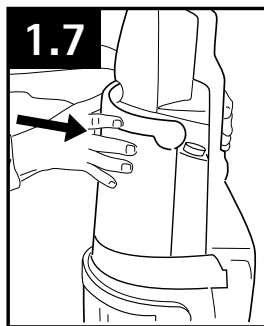
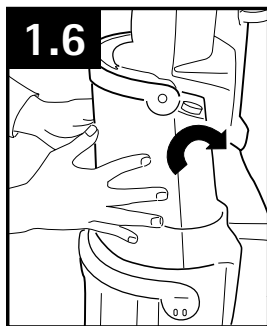


REPLACE UPPER TANK

1.6 Position bottom of tank onto cleaner.

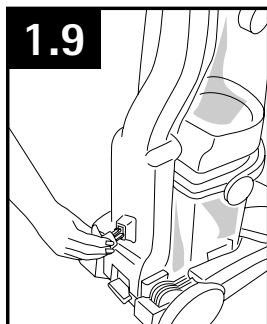
1.7 Push top of tank and tank handle while supporting back of cleaner with other hand.

1.8 Push up on handle to latch it to cleaner. Check tank to make sure it is secure.



ATTACH HOSE/CORD HOOK

1.9 Snap hook onto cleaner.



ATTACH TOOL CADDY

(for storage on cleaner)

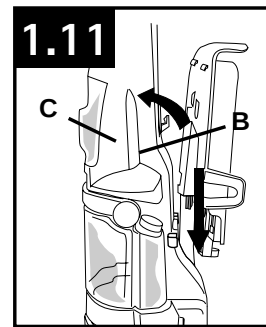
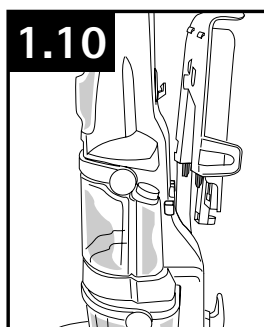
(Available on select models only)

1.10 Insert tabs.

1.11 Slide caddy down. Notch (B) rests on hook (C).

• IMPORTANT •

Tool caddy is removable for storage on wall or in closet.

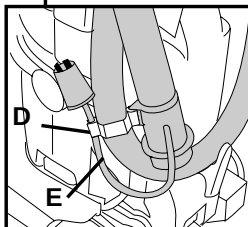
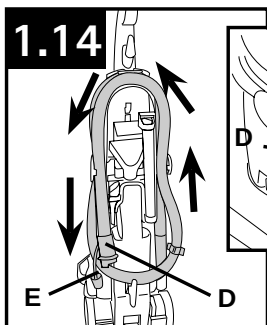
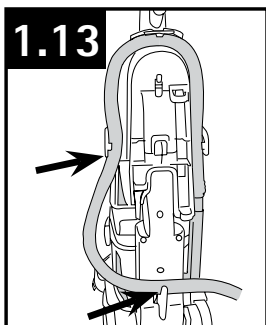
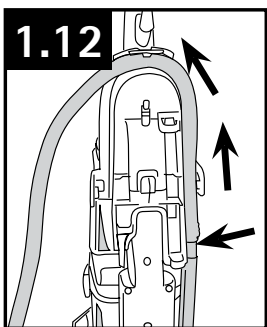


STORE HOSE

1.12 Start.

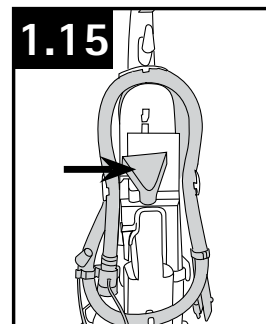
1.13 Wrap.

1.14 Finish. Use clips (D) to secure hose and solution tube (E and in-set).



STORE TOOLS

1.15 Store Tools on back side of cleaner as shown.

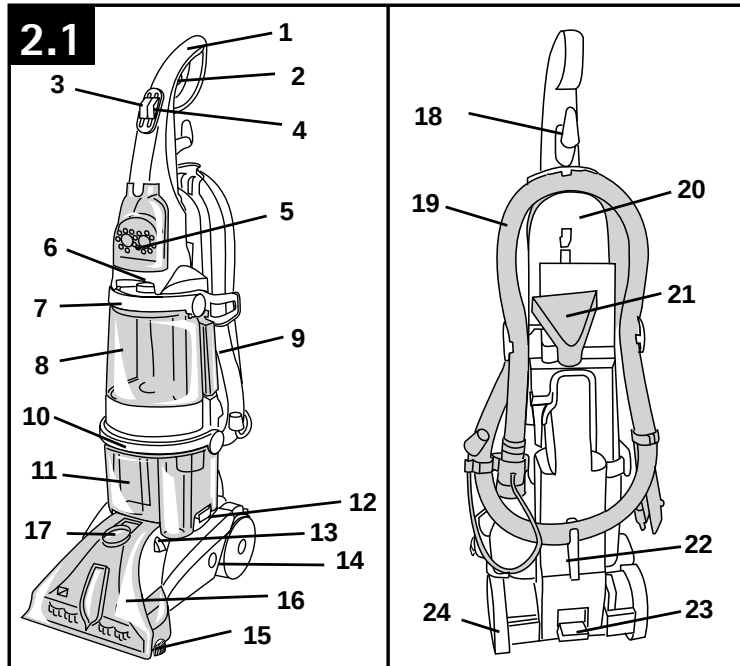


2. HOW TO USE

CLEANER DESCRIPTION

1. Hand Grip
2. SolutionTrigger: press to release cleaning solution
3. ON/OFF Switch
4. Rinse Setting Switch
5. SpinScrub® Hand Tool*
6. Carry Handle
7. Clean Water Tank Handle
8. Clean Water Tank
9. Detergent Container
10. Dirty Water Tank Handle
11. Dirty Water Tank
12. Dirty Water Tank Latches
13. SpinScrub® Mode Selector
14. Solution Tube Connection Port
15. Edge Cleaners: provided on both sides of nozzle to remove dirt near baseboards
16. Nozzle
17. Hose Connection Port
18. Cord Hook: rotates for quick cord release
19. Hose*
20. Hose/Tool Caddy*
21. Stair/Upholstery Nozzle*
22. Cord/Hose Hook
23. Handle Release Pedal
24. Wheels

*Accessories not included with your model may be purchased separately by visiting www.hoover.com, or your local HOOVER® service center.



Operate cleaner only at voltage specified on data plate on bottom of cleaner.

This cleaner is intended for household use.

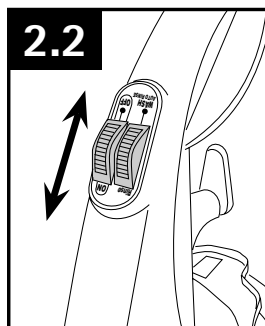
⚠ CAUTION ⚠

DO NOT USE THIS EXTRACTOR ON HARD FLOORS UNLESS YOU HAVE THE PROPER HARD FLOOR ATTACHMENT. USING THIS MACHINE ON HARD FLOORS WITHOUT PROPER ATTACHMENT MAY SCRATCH OR DAMAGE YOUR FLOOR.

ON-OFF SWITCH

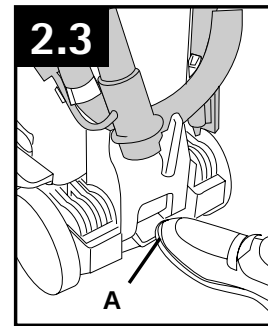
To turn cleaner ON, push switch down.

To turn cleaner OFF, push switch up.



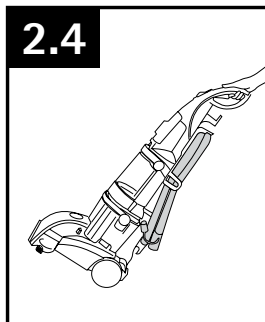
HANDLE RELEASE PEDAL

Step on pedal (A) to lower handle to operating position. Handle does not lock into a single position but “floats” to allow convenient operation.



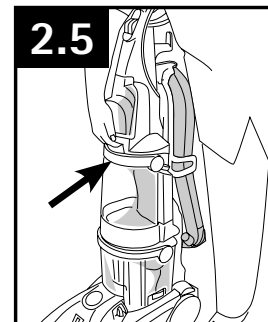
TRANSPORTING

To move your cleaner from room to room, put handle in upright and locked position, tilt cleaner back on wheels and push forward.



CARRY HANDLE

The cleaner may also be lifted by placing a hand above the upper clean water tank handle as shown.



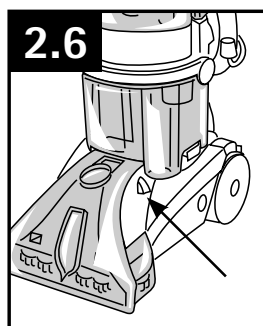
SPINSCRUB® MODE SELECTOR

Your SteamVac® cleaner has two agitator brush settings.

SPILL PICK-UP - brushes OFF for picking up spills or cleaning carpets and hard floors when brushing is not desired.

POWER SCRUB - brushes at maximum speed for cleaning carpets

Slide setting selector to the desired setting before cleaning.



THE TANKS: CLEAN WATER SOLUTION TANK

(upper tank)

2.7 The clean water tank (C) holds the water that will either be mixed with detergent for cleaning the carpet or floor, or used to rinse the carpet or floor.

The detergent container (D) is permanently attached to the water tank. It holds the detergent that mixes with the water.

How to Fill

Unplug cleaner from electrical outlet.

To remove tank, press down on tank handle and pull forward.

2.8 Fill tank (E) with hot tap water.



Do not fill with water above 140°F (60°C).

2.9 - 2.10 Fill detergent container (F) with Hoover® Carpet/Upholstery Detergent.

Replace container cap and tighten.

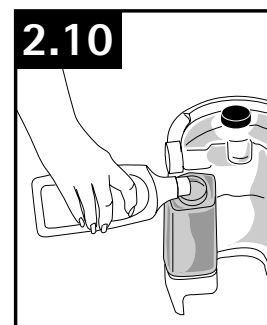
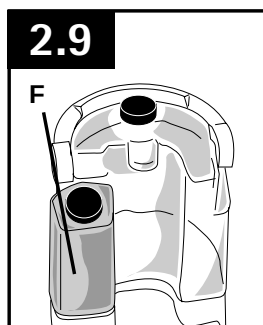
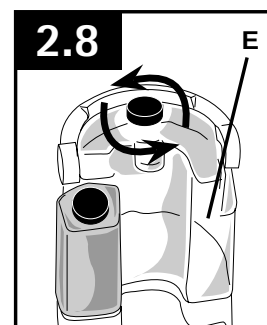
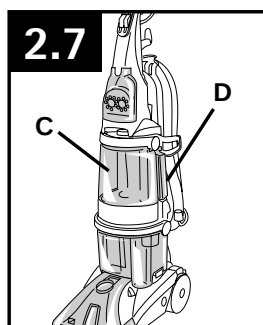
2.11 Position bottom of tank onto cleaner using one hand on each side of the tank to center it on the unit.

• IMPORTANT •

The tank pivots towards the back of the unit. Push the top of the tank and tank handle while supporting the back of the unit with your other hand.

• IMPORTANT •

Use only HOOVER® SteamVac® detergents. They are specially formulated for use with your SteamVac® cleaner. Non-Hoover® cleaning solutions may harm the machine and void the warranty.

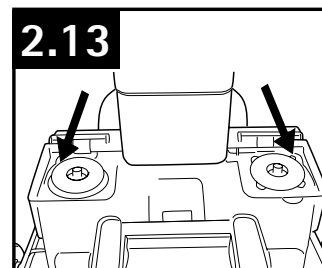
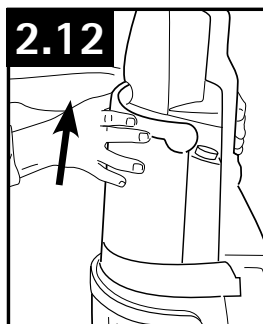


How to Fill (continued)

2.12 Push up on the handle once the tank is back to latch it to the unit.

Check tank to make sure it is securely latched.

2.13 There may be a small amount of water (indicated by arrows) on the base when the tank is removed from the unit. This is a normal condition.



⚠ CAUTION ⚠

Detergents contain Anionic and Nonionic Surfactants. Avoid contact with eyes and skin. In case of contact with eyes, flush with cold water for 15 minutes. In case of contact with skin, wash with water. If irritation persists, call a physician.

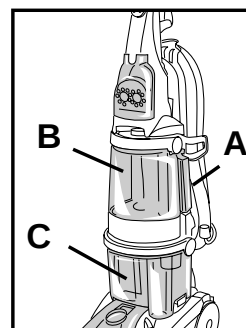
⚠ WARNING ⚠

Certain oxygenated-type cleaners, such as OxiClean* and TuffOxi** will damage your SteamVac® detergent container (A), Clean Water Tank (B) or Dirty Water Tank (C).

Use only HOOVER® SteamVac® Oxy detergent for this purpose.

*OxiClean is a registered trademark of Orange Glo International, Inc.

**TuffOxi is a trademark of Tuff Products for Pets.



DIRTY WATER TANK

(lower tank)

The Dirty Water Tank holds the dirty solution that is picked up from the surface being cleaned.

When the Dirty Water Tank is full, the automatic shut-off will engage, suction will stop and the tank must be emptied (see Automatic Shut-Off section).

How to Empty

Turn cleaner off and unplug from electrical outlet.

To prevent possible leaking, remove clean water tank by pressing down on tank handle and pulling forward; set tank aside (do not set tank on furniture).

2.14 Turn Dirty Water Tank latches (G) outward (one on each side of tank). Raise handle straight up and lift tank off cleaner. Carry tank to sink or drain.

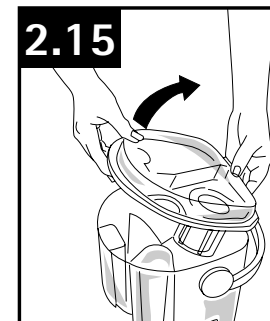
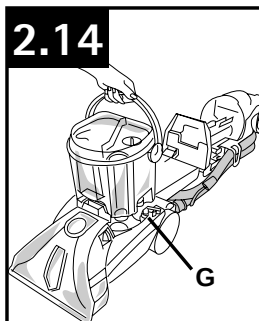
2.15 Lower handle toward back of tank to unlock lid. Lift lid off tank.

Empty tank and reposition lid.

For full suction, it is important that the Dirty Water Tank lid is properly secured before cleaning.

Raise tank handle to carrying position and place it onto cleaner. Lower handle to front of tank.

Turn latches (one on each side of tank) inward to lock tank in place.



• IMPORTANT •

Make sure the tank handle is moved forward to lock the tank lid before putting cleaner in upright position. Failure to secure properly may result in damage to the tank handle and may cause poor suction.

AUTOMATIC SHUT OFF

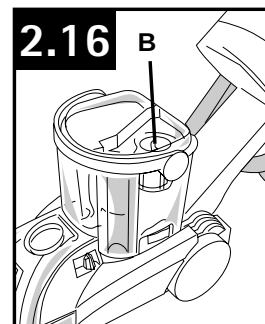
When the Dirty Water Tank (lower tank) is full the automatic shut off mechanism will shut off the cleaner suction (suction will be noticeably reduced).

2.16 At that time, the yellow float disk will rise to the top of the Dirty Water Tank lid (B). The cleaner will no longer pick up dirty solution and the motor sound will become noticeably higher in pitch.

When this happens, turn cleaner off and empty Dirty Water Tank before continuing use.

Check clean water tank also; it may need to be refilled.

Do not use without float and float retainer in place. If broken or dislodged, take to an Authorized Dealer for repair.



3. HOW TO CLEAN

BEFORE YOU BEGIN CLEANING

a. Vacuum thoroughly - For carpet, use a HOOVER® vacuum cleaner with an agitator for best results. Vacuum upholstery with a vacuum cleaner with cleaning tool attachments. Use a crevice tool to reach into tufts and folds. Do not use the carpet cleaner as a dry vacuum cleaner.

b. For upholstery, check cleaning code - Use your HOOVER® carpet cleaner only if the upholstery fabric is marked with a "W" (for "wet" clean) or "S/W" (for "solvent/dry" or "wet" clean). Do not clean fabric marked "S" ("solvent/dry" clean only). If your upholstery does not have a code, seek professional assistance.

c. Test for colorfastness - Wet a white absorbent cloth with the detergent. In a small, hidden area, gently rub the surface with the dampened cloth. Wait ten minutes and check for color removal or bleed with white paper towel or cloth. If surface has more than one color, check all colors.

d. When cleaning entire floor, move furniture out of area to be cleaned (may not be necessary if only high traffic areas are to be cleaned). For furniture too heavy to move, place aluminum foil or wax paper under legs. This will prevent wood finishes

from staining carpet. Pin up furniture skirts and draperies.

e. Pretreat spots and heavy traffic areas with HOOVER® Spot & Stain Spray Cleaner*- Follow Directions on bottle.

f. To prevent staining, use plastic or aluminum foil to protect wood or metal surfaces from possible water spray.

g. To avoid wetting and possible damage to wood floors underneath area rugs/carpet, either move area rugs/ carpet to a non-wood hard floor surface or place waterproof material (e.g. plastic) underneath them before cleaning.

*Available at additional cost if not included with your model.

CLEANING CARPET

Read "Before You Begin Cleaning" instructions above.

Fill Clean Water Tank according to instructions for Figs. 2.9.

Fill detergent container with Hoover® detergent according to instructions for Figs. 2.10 and 2.11.

Select proper SpinScrub® mode (see pg. 8).

Dry hands and plug cord into a properly grounded outlet.

Do not clean over floor electrical outlets.

To avoid walking on damp carpet, start at the end of the room farthest from the door or path to sink where tanks will be emptied and filled.

Step on handle release pedal and lower handle to operating position.

3.1 Set Rinse Setting switch to Wash/Rinse. Turn cleaner ON.

3.2 Squeeze trigger to apply cleaning solution and slowly push cleaner forward (equals one wet stroke).

Continue to squeeze trigger and slowly pull cleaner back toward you (second wet stroke).

FOR MODELS WITH AUTO RINSE FEATURE (available on select models only)

3.1a Set Rinse Setting switch to Wash/Auto Rinse. Turn cleaner ON.

3.2a Squeeze trigger to apply cleaning solution and slowly push cleaner forward (equals one wet stroke).

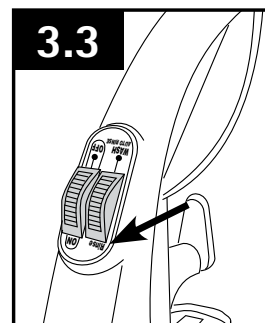
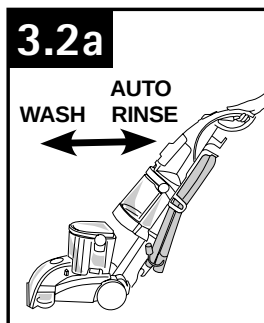
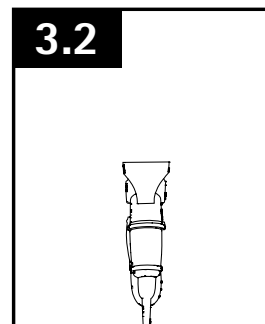
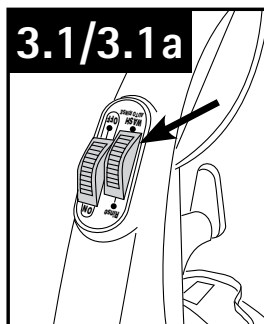
Continue to squeeze trigger and slowly pull cleaner back toward you (second wet stroke). The cleaner rinses the carpet on the backward pass.

• IMPORTANT •

To assure proper rinsing, it is important to keep the cleaner on the same path backward as forward.

Release trigger and slowly push cleaner forward over area just sprayed with solution (dry stroke). Then slowly pull cleaner back toward you without squeezing trigger (dry stroke). Continue using dry strokes until little water is visible passing through the Dirty Water Tank lid (Pass over the same area a minimum of 4 times = 2 while squeezing the trigger and 2 without).

For best results, use straight, parallel strokes. Overlap strokes by 1 inch to help prevent streaking.



Keep nozzle flat on floor for both forward and reverse strokes.

3.3 If you would like to rinse the carpet with water only, set Rinse Setting switch to RINSE. Repeat cleaning motion. In this setting, rinsing will be done on both forward and reverse strokes.

For heavily soiled areas, repeat cleaning motion. Avoid saturating carpet, as noted.

It is best to alternate wet and dry strokes as described above.

For best cleaning results and to aid in faster drying of carpet, end with more dry strokes. (Continue using dry strokes until little water is visible passing through the Dirty Water Tank lid.)

Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic shut-off", Fig. 2.17).

When finished cleaning, follow "After Cleaning" instructions on page 13.

• IMPORTANT •

To avoid saturating carpet, do not use more than 4 wet strokes over one area. Always end with dry strokes.

PICKING UP SPILLS

Your HOOVER® SteamVac® cleaner may also be used to pick up small liquid spills on carpet or upholstery.

For best results, pick up spills immediately by placing the stair/upholstery nozzle just above the spill and suction up any residue on top of the carpet. If the spill remains, place either the stair/ upholstery nozzle or floor nozzle with the SpinScrub® mode selector to SPILL PICK-UP in front of the spill, pull the nozzle very slowly over the spill initially with suction only. Repeat with spray and suction.

If a spot is left, the stair/upholstery nozzle is generally more effective for removing it. Although no

cleaning solution can completely remove all spots, they can be treated by following the instructions provided by the manufacturer of the carpet, upholstery, or hard floor surface being cleaned.

Do not use the SteamVac® cleaner to pick up flammable or combustible liquids or chemicals.

When finished, follow “After Cleaning” instructions.

AFTER CLEANING

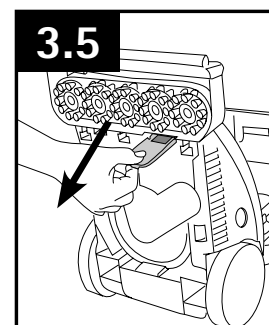
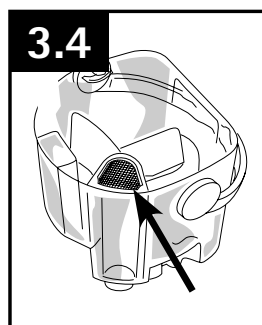
Allow carpet or upholstery to dry. To help prevent matting and resoiling the carpet, keep children and pets away from surface until it is completely dry. If it is necessary to walk on damp carpet, place towels or white cloths on the traffic areas.

If furniture must be replaced before the carpet is dry, place plastic or aluminum foil under legs of furniture so metal slides or wood finishes will not stain the carpet.

Empty tanks, rinse with clean water and let air dry. Rinse the Dirty Water Tank lid and let air dry.

3.4 Remove lint from filter screen located inside Dirty Water Tank.

3.5 Remove lint from filter screen located on bottom of cleaner.



• IMPORTANT •

When brushes seem to be rotating slowly, disconnect cleaner from electrical outlet and check and clean this screen.

4. TOOLS

ATTACH HOSE



To reduce the risk of injury from moving parts, unplug cleaner.

How to Attach

4.1 Open hose connection port (A).

Insert short hose end, matching tabs on hose with same-sized slots in connection port.

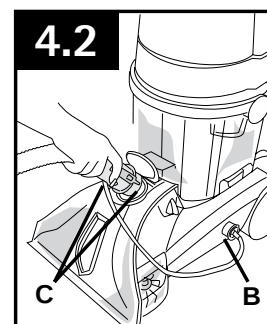
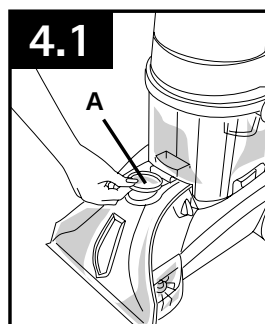
Push hose into port and lock in place.

4.2 Plug solution tube firmly into solution connection port (B).

How to Remove

4.2 Squeeze latches (C) on top and bottom of hose. Remove hose from port. Close door.

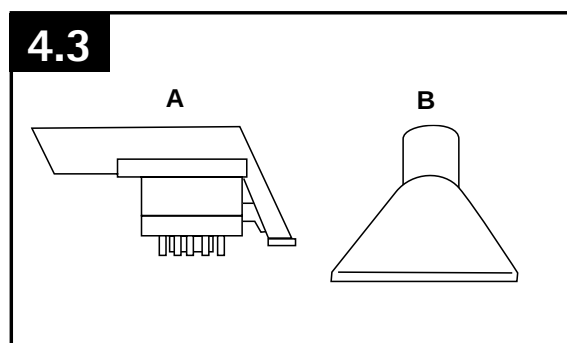
Remove solution tube from solution connection port.



TOOLS

A. **SpinScrub® Hand Tool** (Available on select models only) has rotating brushes for extra scrubbing action on small carpet areas, carpeted stairs and upholstery. For some models, the brushes can be removed for converting to the scrub module. (Available on select models only)

B. **Stair/Upholstery Nozzle** has a built-in brush to help provide the scrubbing action some spots may need for removal.



SPINSCRUB® HAND TOOL

(Available on select models only)

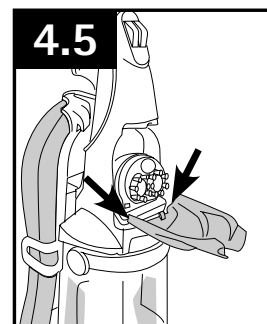
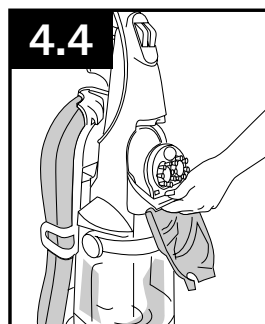
4.4 To remove the SpinScrub® hand tool pull tool down and outward.

To reposition the tool, reverse this procedure.

How to Reattach Tool Cover

4.5 The tool cover is designed with a break-away feature which allows it to snap free if it is pushed open too far.

To reattach, align hinges of cover with holes on sides of tool storage area. Snap door into place.



How to Attach Tools

⚠ CAUTION ⚠

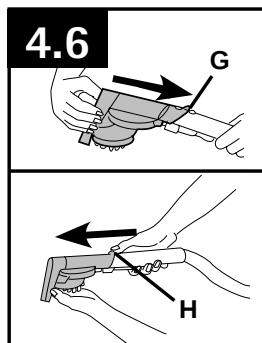
To reduce the risk of injury from moving parts, unplug cleaner.

Place handle in upright position and remove hose from rack.

All tools attach to the hose in the same manner:

4.6 Connect tool to hose by sliding it onto connector until the tab (G) locks it securely.

Using your thumb, push forward and up on the latch (H) to remove tool.



After Using Tool

Drain suction hose by turning cleaner ON and holding nozzle up for several minutes. Do not press trigger.

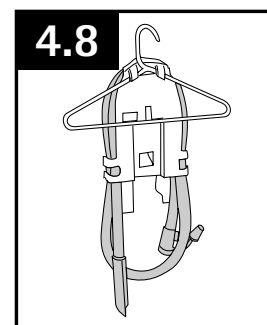
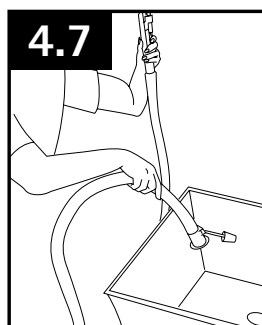
⚠ CAUTION ⚠

To reduce the risk of injury from moving parts, unplug cleaner.

Disconnect hose and solution tube from cleaner.

4.7 Drain solution tube by placing round end in sink and raising nozzle above your head. Press the trigger.

4.8 The tool caddy can be removed and hung on a coat hanger for storage or placed back on the cleaner.



CLEANING CARPETED STAIRS

Read "Before You Begin Cleaning" instructions on page 10.

Attach hose and solution tube as instructed in Figs. 4.1 and 4.2.

Place handle in upright position. Agitator brushes will not rotate while handle is in upright position.

Fill clean water tank according to instructions for Figs. 2.9 to 2.11.

Fill detergent container with HOOVER® detergent according to instructions for Fig. 2.11.

Attach tool to end of hose.

Hose length may require that machine be placed at the top of the stairs to clean upper half of stairway and at bottom of stairs to clean lower half.

WARNING

To prevent machine from falling, use extra caution when cleaning on stairs.

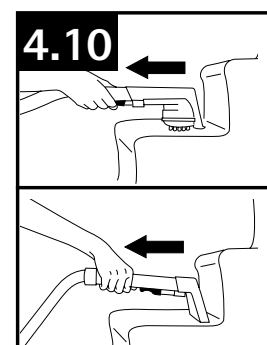
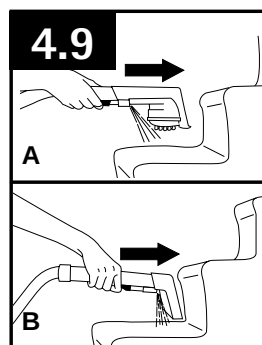
Do not place cleaner on stairs.

Do not point tools toward people or pets.

Dry hands and plug cleaner into a properly grounded outlet.

Set Rinse Setting switch to WASH. Turn cleaner ON.

4.9 Pre-spray the carpeted stair by holding the tool (A) or (B) about one inch above the carpet and push it forward while pressing the trigger (equals one wet stroke).



Position tool against the riser and slightly press it into carpet pile. Press the trigger and pull the tool slowly over the carpet (second wet stroke). Release trigger at end of stroke.

4.10 Lift tool, and position it against riser. Pull tool slowly over carpet without pressing trigger (dry stroke).

Overlap strokes by 1/2 inch to help prevent streaking.

It is best to alternate wet and dry strokes as described above. End with more dry strokes to aid in faster drying of carpet.

To avoid saturating carpet, do not use more than 4 wet strokes over any one area. Always end with dry strokes.

If additional cleaning is necessary, wait until the carpet is completely dry before using the tool again.

Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic Shut-Off", Fig. 2.17).

When finished cleaning, follow "After Cleaning" instructions on page 12 and "After Using Tool" instructions on page 14.

CLEANING UPHOLSTERY

Read "Before You Begin Cleaning" instructions on page 10.

Be sure to check the cleaning code on your upholstery. Use your cleaner only on upholstery marked "W" or "W/S".

Attach hose and solution tube as instructed in Figs. 4.1 to 4.2.

Place handle in upright position. Agitator brushes will not rotate while handle is in upright position.

Fill Clean Water Tank according to instructions for Figs. 2.9 to 2.11.

Fill detergent container with HOOVER® detergent according to instructions for Fig. 2.10. Do not use hard floor cleaning solution when cleaning upholstery.

Attach tool to end of hose.

Do not point tools toward people or pets.

Dry hands and plug cleaner into a properly grounded outlet.

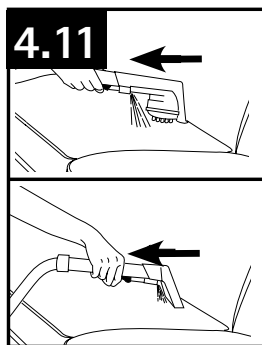
• IMPORTANT •

RINSE is not available during tool use. The hose will only dispense water mixed with detergent.

Set Rinse Setting switch to WASH. Turn cleaner ON.

4.11 Gently press the tool onto the fabric. Press the trigger and slowly pull the nozzle over the fabric.

Overlap strokes by 1/2 inch to help prevent streaking.



Make additional strokes without pressing the trigger to remove more moisture.

To clean in corners or creases, lift the tool one half inch from the fabric and press the solution trigger.

Vacuum up the solution with the tool without pressing the trigger.

4.12 For heavily soiled areas, it may be necessary to repeat the cleaning process. Make crisscrossing strokes to the original pattern; overlap each pass.

Make no more than 2 passes with the solution over any one area to prevent over-wetting and damage to fabric.

If additional cleaning is necessary, wait until the upholstery is completely dry before using the tool again.

Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic Shut-Off", Fig. 2.17).

When finished cleaning, follow "After Cleaning" instructions on page 12 and "After Using Tool" instructions on page 14.

5. MAINTENANCE

Familiarize yourself with these home maintenance tasks as proper use and care of your cleaner will ensure continued cleaning effectiveness.

Any other servicing should be done by an authorized service representative.

NOZZLE: How to Clean

If lint or other debris becomes lodged in nozzle, it can be removed for cleaning.

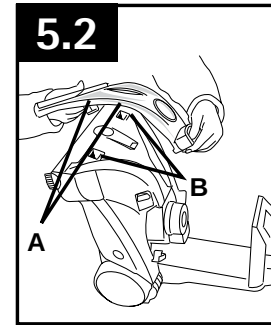
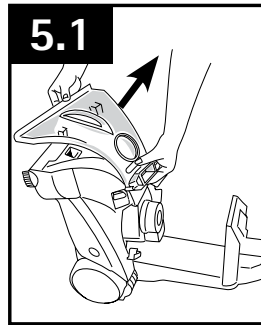
⚠ CAUTION ⚠

To reduce the risk of injury from moving parts, unplug cleaner before servicing.

Remove both tanks as described in Fig. 2.16. With handle in upright position, tilt cleaner back so that handle rests on the floor.

5.1 Lift up rear edge of nozzle. Slide nozzle up and remove from cleaner.

5.2 To replace nozzle, line up tabs (A) on nozzle with holes (B) in cleaner. Slide tabs into holes.



Slide nozzle completely onto cleaner. Press down on nozzle to secure it.

Replace Dirty Water Tank (Fig. 2.16).

The nozzle must be in the proper position in order for the Dirty Water Tank to go on properly.

BRUSHES: How to Change and Clean

Your cleaner is equipped with removable brushes. Follow these directions for changing brush assemblies or for easy cleaning.

⚠ CAUTION ⚠

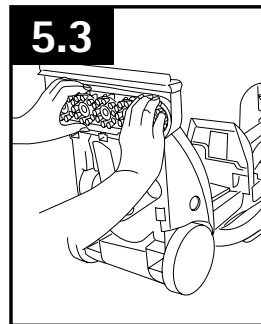
To reduce the risk of injury from moving parts, unplug cleaner before servicing.

How to Remove

To prevent possible leaking, remove Clean Water Tank and Dirty Water Tank. Set tanks aside.

With handle in upright position, tilt cleaner back until handle rests on the floor.

5.3 Grab brush assembly and pull firmly. The brushes can be cleaned under running water.

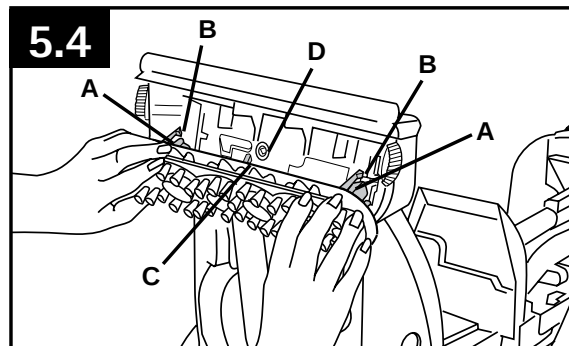


How to Replace

5.4 Align posts (A) on both ends of brush assembly with slots (B) in cleaner housing.

Make sure that the square post (C) also aligns with the square hole (D). Turn brushes slightly until post fits easily into hole.

Press brush assembly firmly to snap into place.



VALVE:

How to Unclog

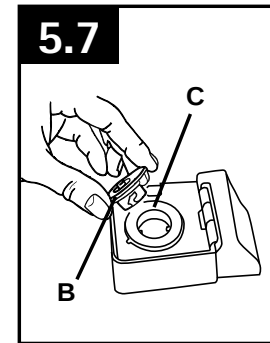
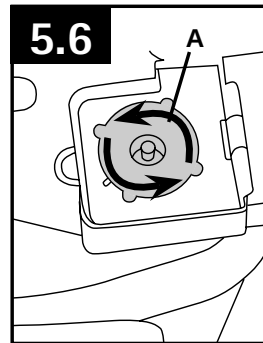
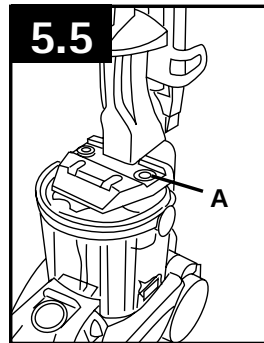
Remove Clean Water Tank.

5.5-5.6 Turn valve cap (A) counter clockwise and remove.

Soak valve cap in warm water for at least 15 minutes. Wipe cap dry.

5.7 Align slots (B) on cap with tabs (C) in opening.

Turn cap clockwise to tighten.



STORAGE

Before storing:

- Empty Clean Water Tank and let air dry. Replace on cleaner.
- Empty Dirty Water Tank, rinse tank and lid thoroughly with clean water and let air dry.

Allow brushes and underside of carpet cleaner to air dry thoroughly before storing carpet cleaner on a carpeted or wood surface.

LUBRICATION

The motor is equipped with bearings that contain sufficient lubrication for the life of the motor.

The addition of lubricant could cause damage. Therefore, do not add lubricant to motor bearings.

6. TROUBLESHOOTING

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the checklist below.

Any other servicing should be done by an authorized service representative.

⚠ WARNING ⚠

To reduce risk of personal injury - unplug cleaner before servicing.

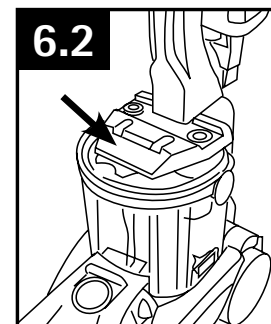
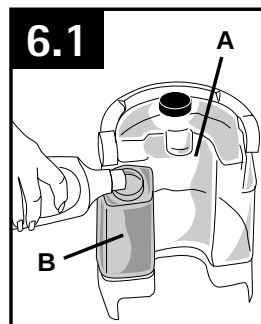
PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run.	1. Not firmly plugged in.	1. Plug unit in firmly.
	2. No voltage in wall plug.	2. Check fuse or breaker in home.
	3. Blown fuse or tripped breaker.	3. Replace fuse or reset breaker in home.
Low suction.	1. Dirty Water Tank full/ automatic shut off engaged.	1. Remove and empty Dirty Water Tank. Clean filter screen.
	2. Blockage in tool on end of hose.	2. Remove tool and clear blockage.
	3. Dirty Water Tank lid not on correctly.	3. Make sure lid is on securely.
	4. Clean Water Tank empty, but detergent remains.	4. Fill Clean Water Tank
Clean water won't dispense.	1. Clean Water Tank not firmly in place.	1. Make sure tank is securely locked in position.
	2. Clean Water Tank or detergent container empty.	2. Refill container according to instructions for surface being cleaned.
	3. Dirty Water Tank lid not on correctly.	3. Make sure lid is firmly in place.
Detergent won't dispense	1. Valve cap clogged.	1. Remove and clean valve cap (see instructions below).
Brushes/brush indicator won't rotate during floor cleaning.	1. Dirty filter screen on bottom of unit.	1. Clean screen.

HELPFUL REMINDERS

⚠ CAUTION ⚠

Unplug the cleaner before doing any of the following.

- Use HOOVER® brand detergents; others may foam too much or cause leaking.
- Use extra dry strokes to aid in faster drying of the carpet.
- 6.1 Fill tank (A) with hot (under 140°F /60°C) tap water ONLY. Do not put any detergent in water tank. Fill detergent container (B) with HOOVER® detergent.
- 6.2 Secure Dirty Water Tank lid before cleaning.
- Empty Dirty Water Tank when full or when automatic shut-off engages.



7. SERVICE

To obtain approved Hoover® service and genuine Hoover® parts, locate the nearest Authorized Hoover® Warranty Service Dealer (Depot) by:

- Checking the Yellow Pages under “Vacuum Cleaners” or “Household”.
- Visit our website at hoover.com (U.S. Customers) or hoover.ca (Canadian customers). Follow the service center link to find the service outlet nearest you.
- For an automated referral of authorized service outlet locations call 1-800-944-9200.

Do not send your vacuum to Hoover®, Inc., Company in Glenwillow for service. This will only result in delay.

If you need further assistance:

To speak with a customer service representative call 1-800-944-9200; Mon-Fri 8am-7pm EST. In Canada, contact Hoover® Canada, Toronto: 755 Progress Ave., Scarborough, ON M1H 2W7 OR Hoover® Canada, Edmonton: 18129-111 Ave., Edmonton, AB T5W 2P2, Phone: 1-800-944-9200, Mon-Fri 8am-7pm EST. Always identify your vacuum by the complete model number when requesting information or ordering parts. (The model number appears on the bottom of the vacuum.)

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

8. CLEANING PRODUCTS

WARNING: To reduce the risk of fire and electric shock due to internal component damage, use only Hoover® cleaning products and Hoover® hard surface attachments intended for use with the appliance as noted below.

Hoover® Cleaning Product Guide

Product Name	 Deep Cleansing	 Premium Pet	 Oxy	 Anti-Allergen ¹	 Hard Floor	Hoover Platinum Collection® Professional Strength	Hoover Platinum Collection® Pet Plus
Hoover® Quick & Light™	✓	✓	✓	✓		✓	✓
Hoover® SteamVac®	✓	✓	✓	✓	✓ ²	✓	✓
Hoover® MaxExtract™ Dual V®	✓	✓	✓	✓	✓ ³	✓	✓
Hoover® MaxExtract™ Dual V® All Terrain	✓	✓	✓	✓	✓	✓	✓
Hoover Platinum Collection®	✓	✓	✓	✓		✓	✓
Hoover® FloorMate®					✓		

¹ Allergens: pollen, pet dander, dirt, and dust.

² When cleaning a hard surface, the Hoover® hard surface attachment below must be used (optional if not included):

5 Brush Hoover® part # 48417008.

³ When cleaning a hard surface, the optional Hoover® hard surface attachment below must be used:

6 Brush Hoover® part # 36419008

5 Brush Hoover® part # 48417007.

For optimal performance
use Hoover® brand
detergents, wipes, and
spot cleaners available at
Hoover.com
and retailers nationwide.



9. WARRANTY

LIMITED ONE YEAR WARRANTY

(Domestic Use)

WHAT THIS WARRANTY COVERS

When used and maintained in normal household use and in accordance with the Owner's Manual, your HOOVER® product is warranted against original defects in material and workmanship for a full one year from date of purchase (the "Warranty Period"). During the Warranty Period, Hoover® will provide labor and parts, at no cost to you, to correct any such defect in products purchased in the United States, U.S. Military Exchanges and Canada.

HOW TO MAKE A WARRANTY CLAIM

If this product is not as warranted, take or send the product to either a Hoover® Sales and Service Center or Hoover® Authorized Warranty Service Dealer along with proof of purchase. For an automated referral to authorized service outlets in the U.S.A., phone: 1-800-944-9200 OR visit Hoover® online at www.hoover.com. For additional assistance or information concerning this Warranty or the availability of warranty service outlets, phone the Hoover® Consumer Response Center, Phone 1-800-944-9200, Mon-Fri 8am-7pm EST. In Canada, contact Hoover® Canada, Carson Building, 100 Carson St., Etobicoke, Ontario M8W 3R9, Phone: 1-800-944-9200, Mon-Fri 8am-7pm EST.

WHAT THIS WARRANTY DOES NOT COVER

This Warranty does not cover: use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of Hoover®, owner's acts or omissions, use outside the country in which the product was initially purchased and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house

calls. However, if you mail your product to a Hoover® Sales and Service Center for warranty service, cost of shipping will be paid one way.

This warranty does not apply to products purchased outside the United States, including its territories and possessions, outside a U.S. Military Exchange and outside of Canada. This warranty does not cover products purchased from a party that is not an authorized retailer, dealer, or distributor of Hoover® products.

OTHER IMPORTANT TERMS

This Warranty is not transferable and may not be assigned. This Warranty shall be governed and construed under the laws of the state of Ohio. The Warranty Period will not be extended by any replacement or repair performed under this Warranty.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY PROVIDED BY HOOVER®. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT WILL HOOVER® BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER. Some states do not allow the exclusion of consequential damages, so the above exclusion may not apply to you. This warranty gives you specific rights; you may also have others that vary from state to state.