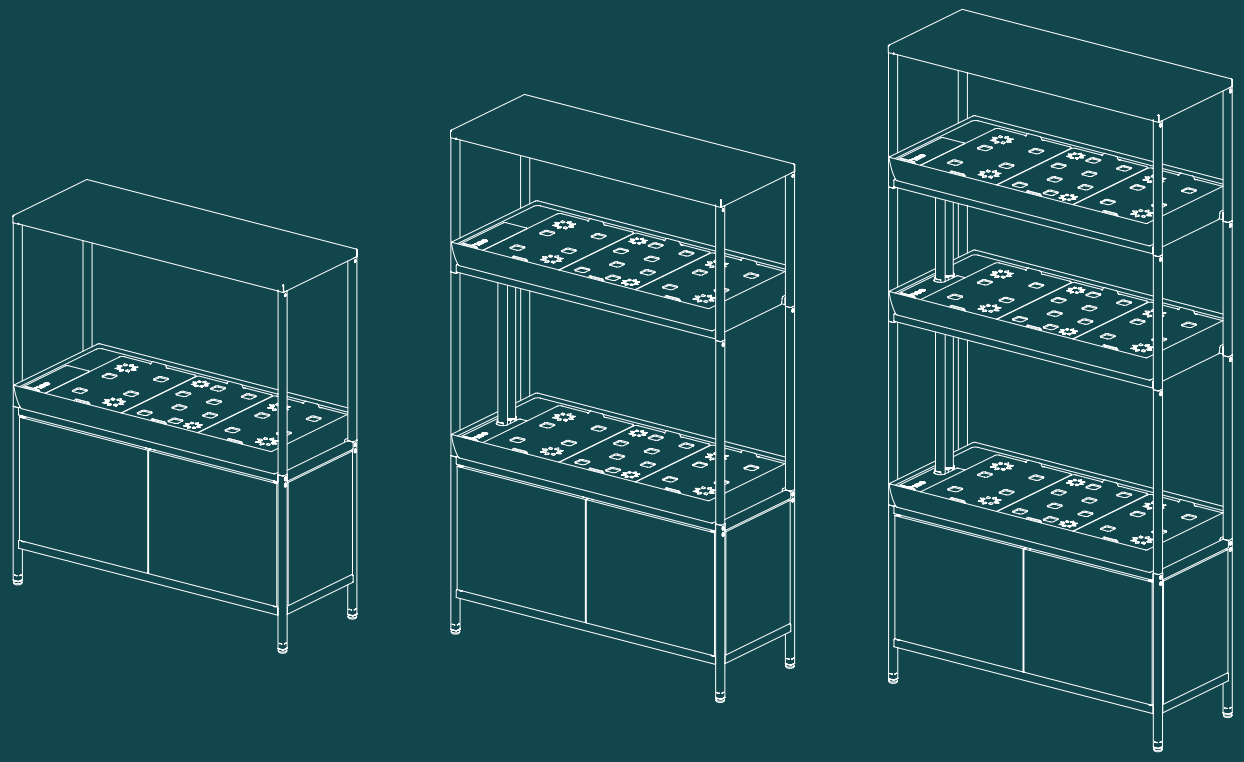
# The Rise Garden 3

## ASSEMBLY MANUAL

rise
gardens



Base - Version 1.1

# A Letter from Our Founder

I have always loved growing food. As a kid, I started growing strawberries in a small garden in our back yard in Colorado. My family helped me expand that into a rather large, productive garden. We all enjoyed amazingly sweet strawberries and other vegetables — if only for the short season we could grow at high altitude.

I want to share my love and appreciation for gardening by making it more accessible, easy and fun for everyone. In a time when obesity, diabetes and health issues are rampant, we aim to help people connect to their food and establish healthy eating habits. Thanks to a lot of hard work and a passionate team, we have built a system that will enable everyone to experience the joy of growing their own nutritious, flavorful food.

**-Hank Adams, CEO & Founder**

# Precautions

- Garden top will get warm. Do not place items that generate heat (appliances, candles, etc.), items that are sensitive to heat, or insulating material on top of garden.

- Only place the power supplies where indicated in this manual.

- If an electronic part gets wet, immediately unplug the garden and ensure the part is thoroughly dry before continuing use. If water damage is significant, please discontinue use and reach out to Rise Gardens Support at **support@risegardens.com** to report the incident.

- Unplug from power before cleaning, maintenance, assembly, disassembly.

- Unplug from power before connecting or disconnecting cables and electronic components.

- Do not touch any of the electronics with wet hands.

- Cap all exposed electronic connectors when not in use.

- Supervise children around the garden.

- All electrical connectors must be fully connected before the garden is plugged into power.

- For indoor use only.

- Use only with Rise accessories and replacement components.

- If electronics are damaged, unplug and do not use. Reach out to Rise Gardens Support at support@risegardens.com to report the incident.

- Keep the power cord away from other sources of heat. Keep power cord away from walkways where it might become a trip hazard.

- Do not use a garden around aerosol sprays or concentrated oxygen.

- Light modules and power supplies may be detached for replacement.

- To avoid damaging electrical cords, do not pinch or bend sharply.

Start
Assembling!
Scan here to activate your warranty, watch assembly videos, and get referral discounts!

# 01

## Unpack Base and Top Shelf

If you are building a double- or triple-level garden, set any Extension packages aside for now.

Top shelf

Shelf box

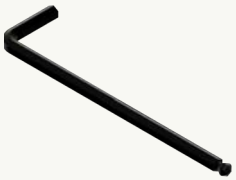
Cabinet

Tray box

**Tubing**
Rinse and set aside

# 02

## Unpack Hardware Bag



Allen wrench
(3mm)

Screw
(16x)

Pump filter

Pump tube

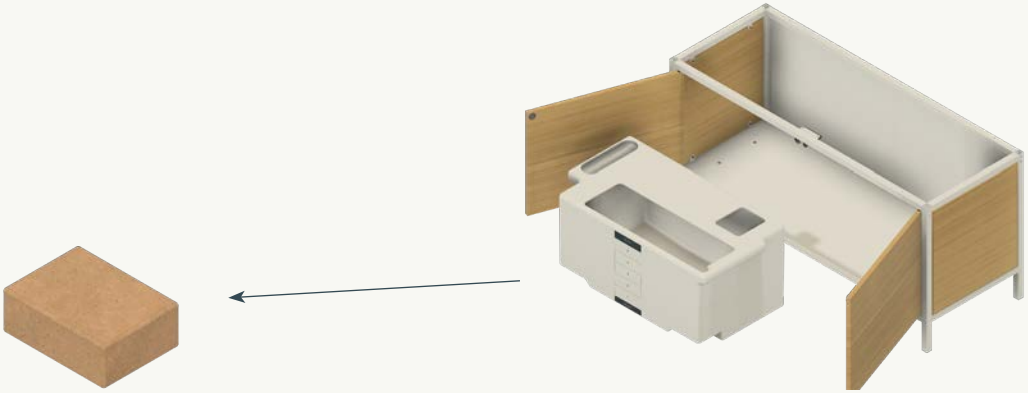
Feet
(4x)

Tip-prevention kit

Hook-and-loop tie

# 03

## Unpack Cabinet



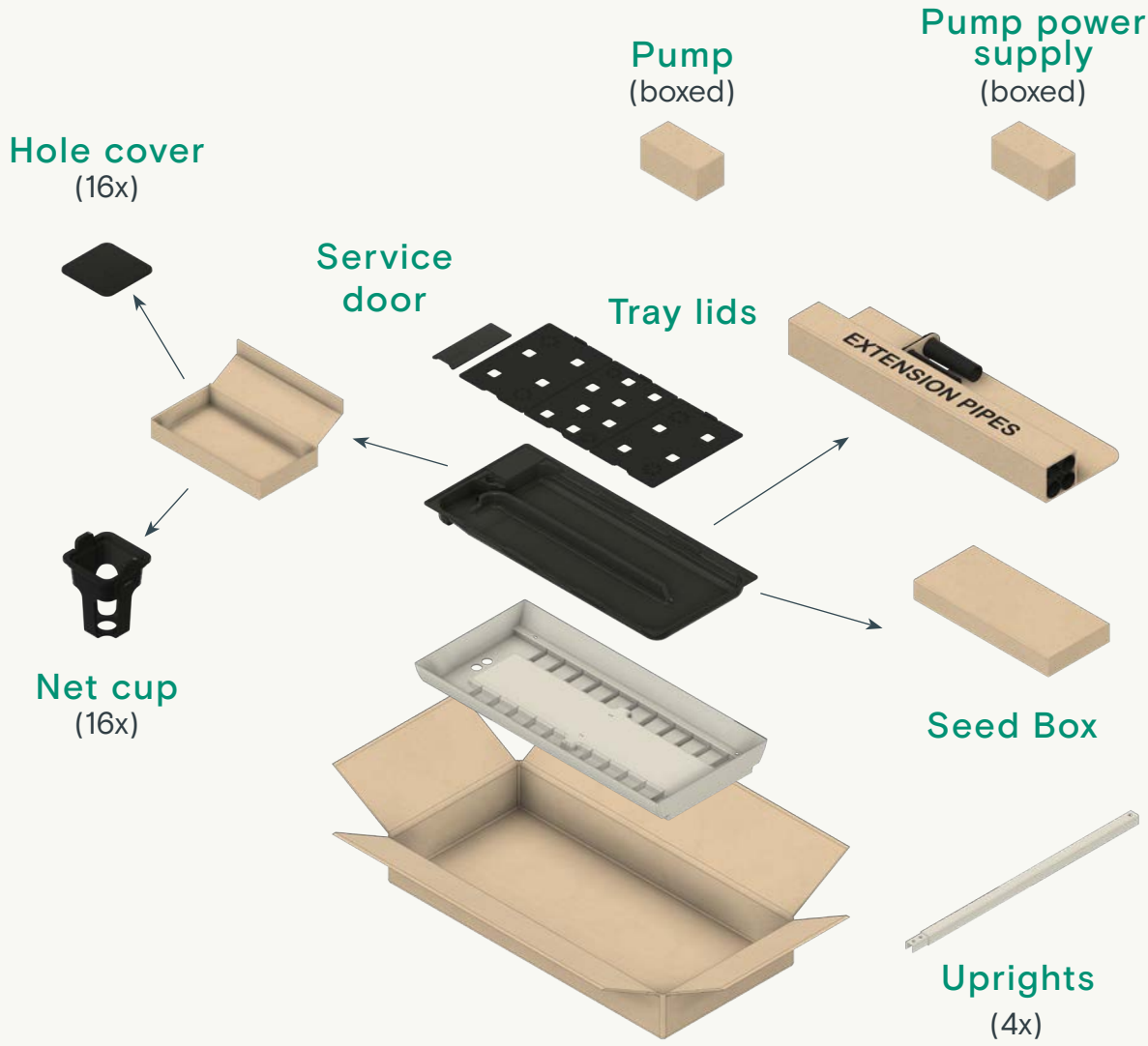
Smart strip/Nursery box

a. Set **cabinet** on its back.

b. Screw 4x **feet** into the bottom of **cabinet** legs.
Later, adjust to ensure your garden is level and stable.

# 04

## Unpack Tray

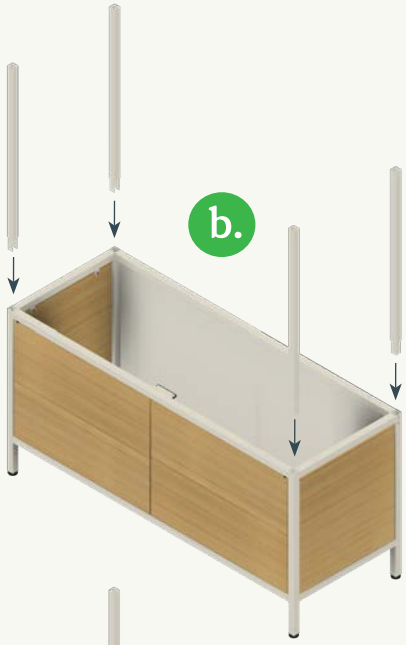


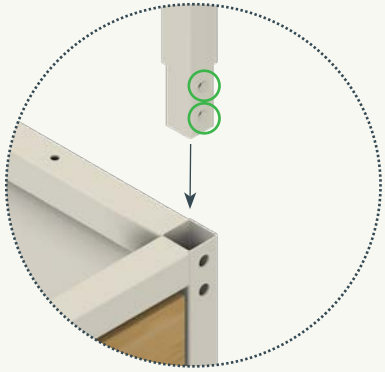
# 05
## Install Uprights

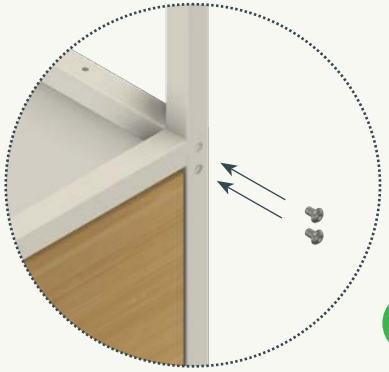
a. Set **cabinet** on its **feet**.

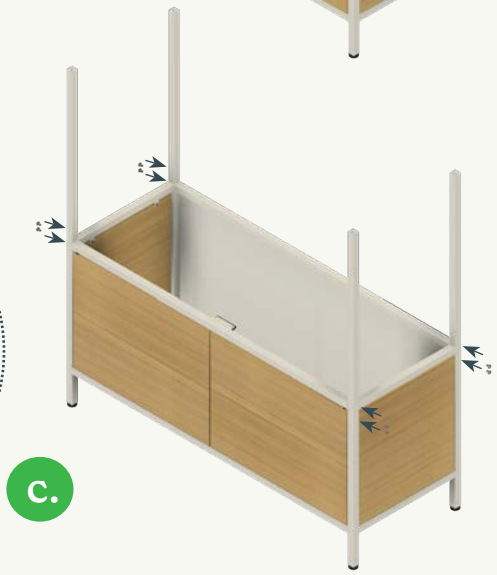
b. Insert 4x **upright** into each corner of **cabinet**.

c. Secure with each **upright** with 2x **screw**.







# 06

## Assemble Pump

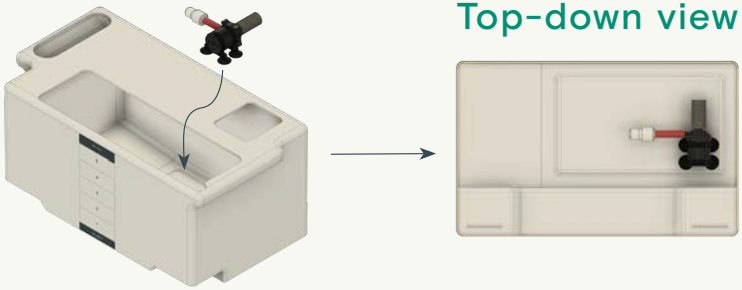
a. Unbox **pump** and **mounting brackets.**

b. Attach **pump tube** and **mounting brackets** and attach **pump filter.**

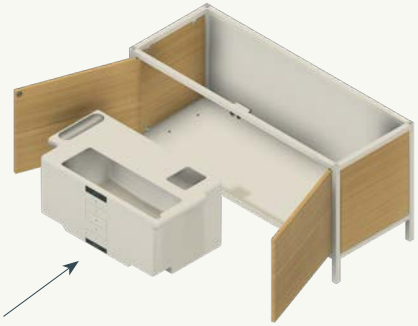
c. Rinse assembly before use.

# 07
## Install Pump

a. Install **pump assembly** in **water tank**.




b. Place **water tank** back into **cabinet**.

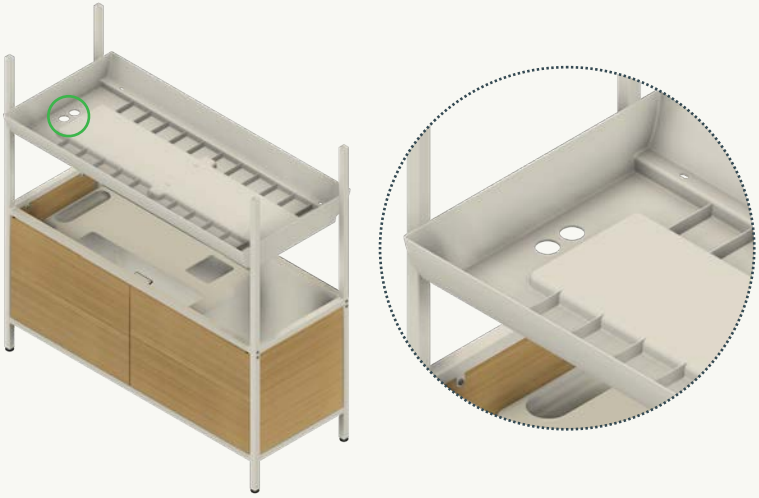


c. Route **pump** cable through **water tank** opening and out bottom of **cabinet**.

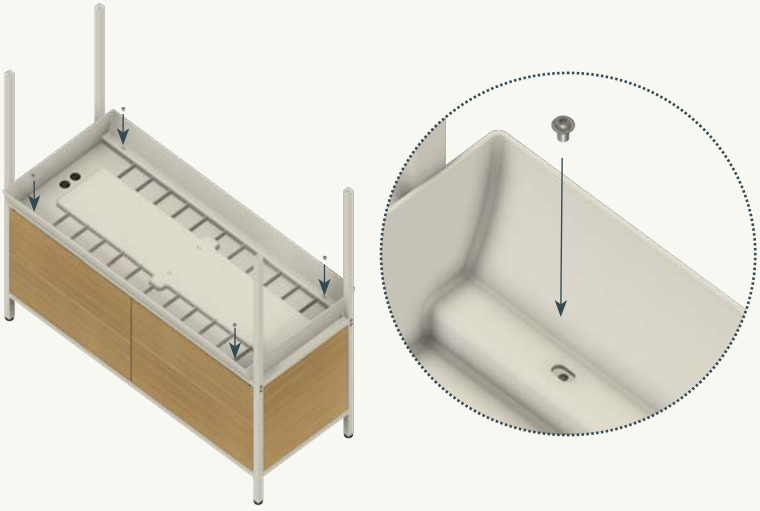
# 08

## Install Outer Tray

a. Lower **outer tray** onto **cabinet**. Circular plumbing holes of **outer tray** are on left side.



b. Secure with 4x **screws**.



# 09

## Retrieve Plumbing

(from Tray)

**Water conduit**
(rinse before use)

Use pipes for double- and triple-level gardens.
Retain unused pipes for future extensions.

**Extension pipes - short**
(rinse and set aside)

**Extension pipes - long**
(rinse and set aside)

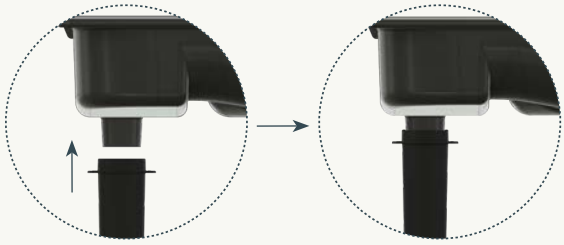
# 10
## Install Plumbing

**a.** Place **water conduit** into the two circular holes on left side of **outer tray.**

Verify that **water conduit** is positioned above holes in **water tank**. Flexible tip is on front side of garden.

**b.** Return **water tray** to **outer tray.** Ensure it is fully seated.

Note that **water tray** tubes slot into **water conduit.**



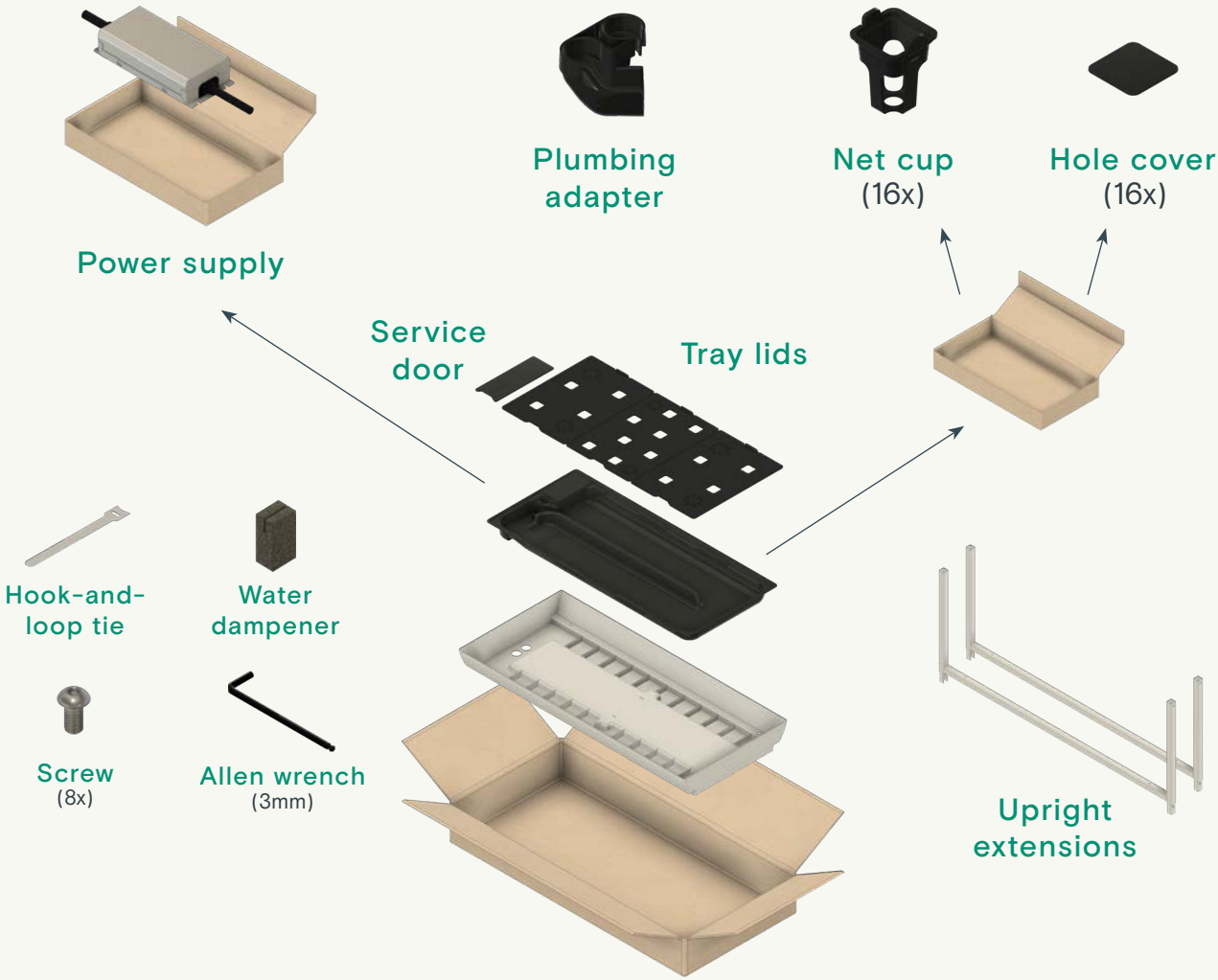
Steps 11-16 only apply to
double- and triple-level gardens.

If building a single-level garden, skip to step 17.

If building a single-level garden, skip this page

# 11

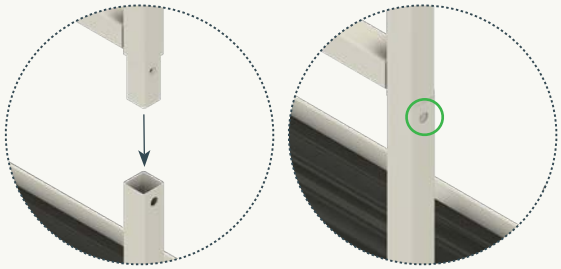
## Unpack Extension Box



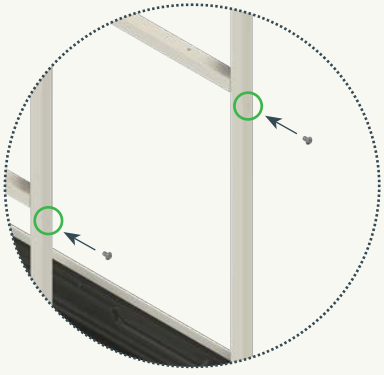
# 12

## Install Upright Extensions

**a.** Attach 2x **upright extensions** to **uprights.**



**b.** Secure with 4x **screws.**



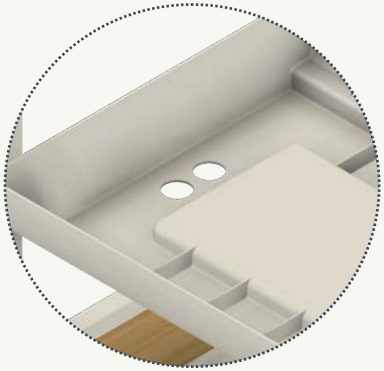
If building a single-level garden, skip this page

If building a single-level garden, skip this page

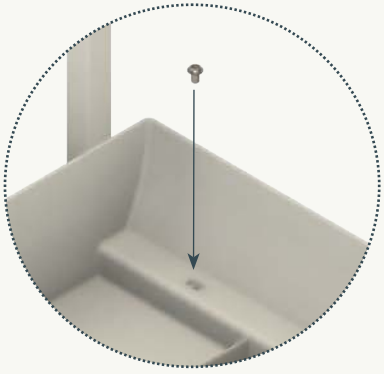
# 13

## Install Outer Tray

**a.** Lower **outer tray** onto **upright extensions**. Circular plumbing holes of **outer tray** are on left side.



**b.** Secure with 4x **screws**.



# 14

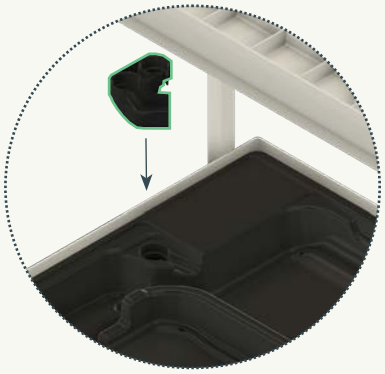
## Install Extension Plumbing

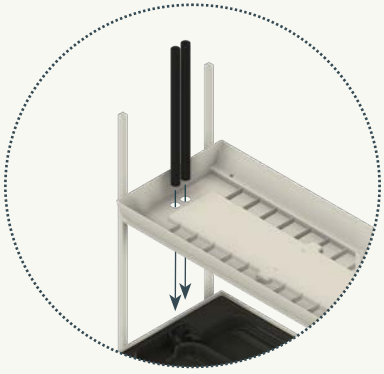
a. Place **plumbing adapter** into lowest-level **water tray.**

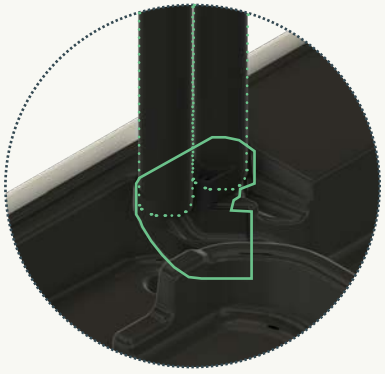
b. Insert 2x **extension pipes** through the circular holes in the **outer tray** above and into the **plumbing adapter**.

Use long **pipes** first.

c. Return **water tray** to **outer tray.** Ensure it is fully seated.







If building a single-level garden, skip this page

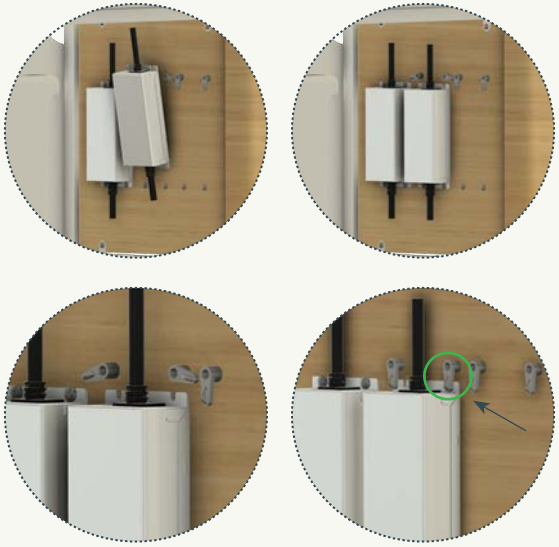
If building a single-level garden, skip this page

# 15

## Mount Power Supply

a. Place **power supply** on mounting screws on right wall of **cabinet**.

“Output” faces up. “Input” faces down.

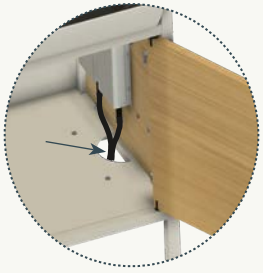


b. Rotate **paddles** to secure.



c. Feed output cable (cylindrical connector) out hole in back of **cabinet**.

d. Feed input cable (three prong) out hole in bottom of **cabinet**.



# 16

## Add Second Extension to a Triple-Level Garden

If building a triple-level garden, repeat steps 11-15 with the third level.

If building a double-level garden, move on to step 17.

For the second extension, use the small **extension pipes**.

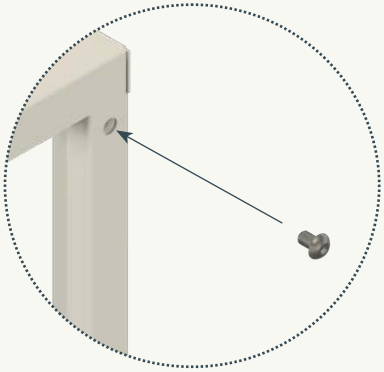
If building a single-level garden, skip this page

# 17

## Install Top Shelf

a. Align **top shelf** and lower onto **uprights**.
Ensure that cable is on the right-hand side.

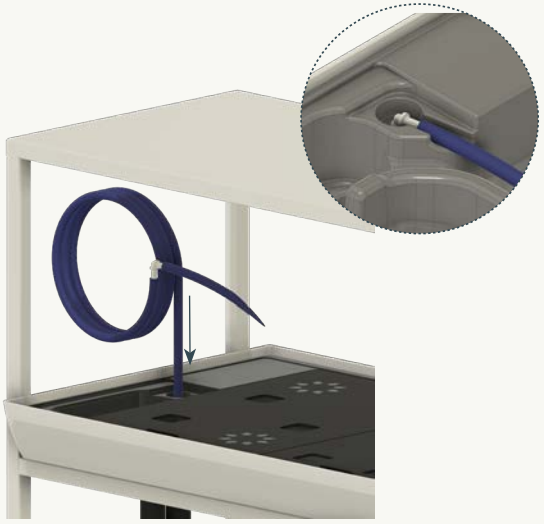
b. Secure with 4x **screws**.



# 18

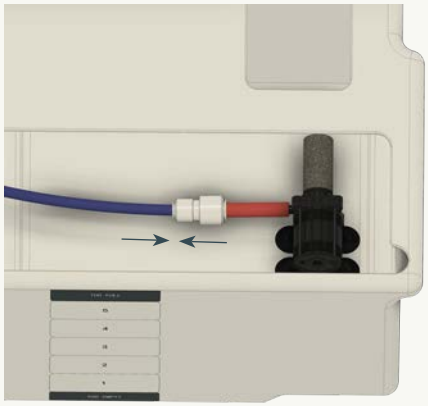
## Connect Tubing to Pump

a. Uncoil **tubing** and feed into the raised hole on top **water tray** until the short segment rests in groove.



b. The end of **tubing** should now be in the **water tank**. Connect **tubing** to **pump coupler**.

Push firmly.



# 19

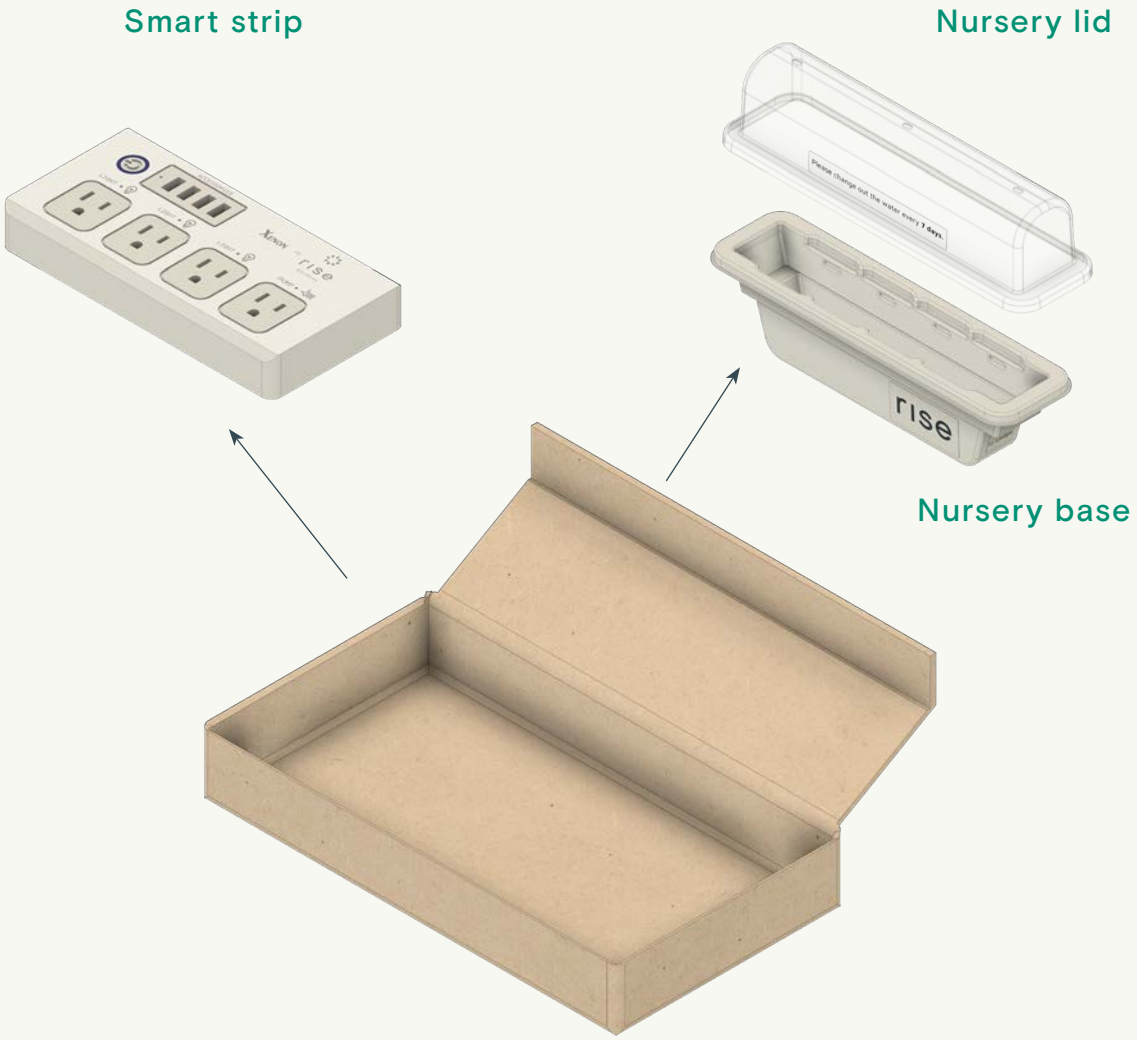
## Cover Water Tray(s)

a. Place **tray lids** on top of **water tray(s)**.

b. Place **service door(s)** on left side.

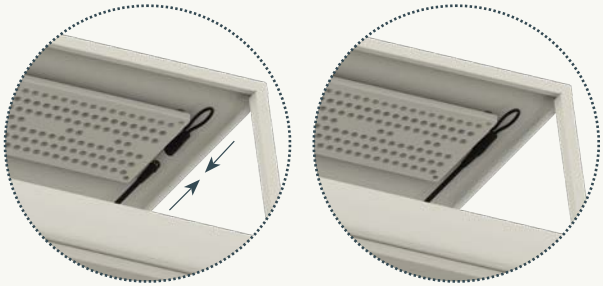
# 20

## Unpack Smart Strip and Nursery

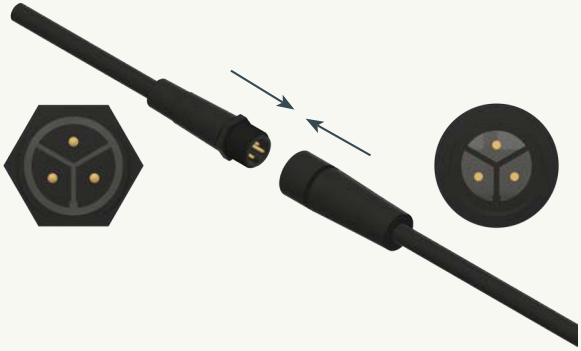


# 21
## Connect Lights

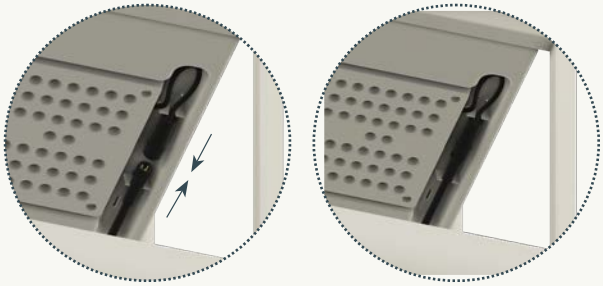
a. Plug the cable from **power supply** into **top shelf** and screw in to secure.



Note light connectors are keyed. If the plug does not fit initially, gently rotate plug until the keys line up and the plug is able to be inserted into the socket. Do not force the plug as this may break or bend the connector.



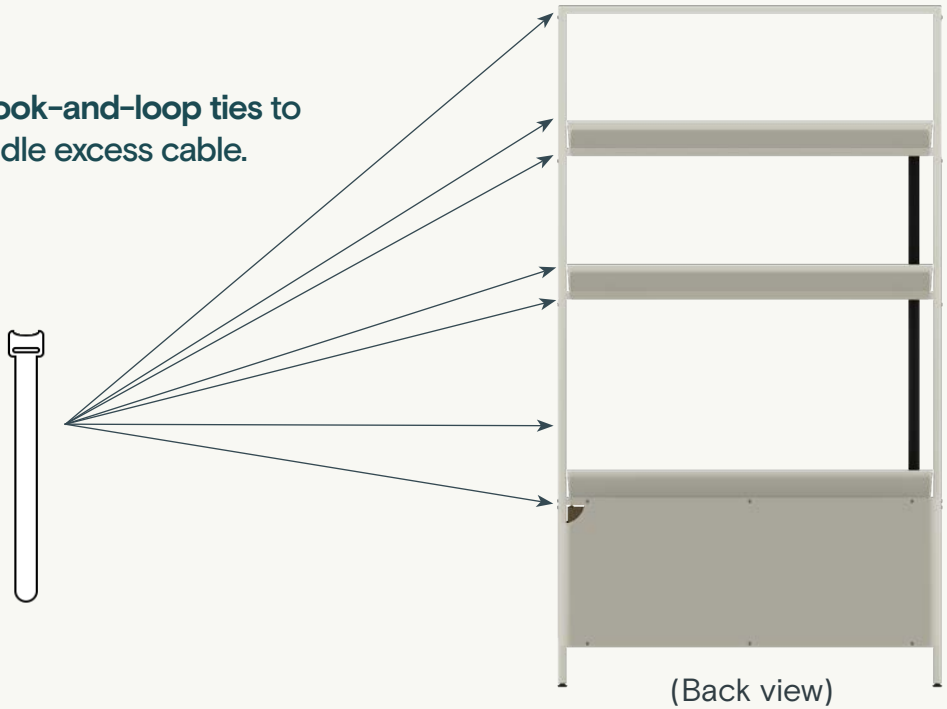
b. If building a double- or triple-level, connect additional light cable(s) from **outer trays**.



# 22

## Manage Cables and Connect Pump

a. Use included **hook-and-loop ties** to secure and bundle excess cable.



(Back view)

b. Plug cable from **pump** into **pump power supply**.

# 23

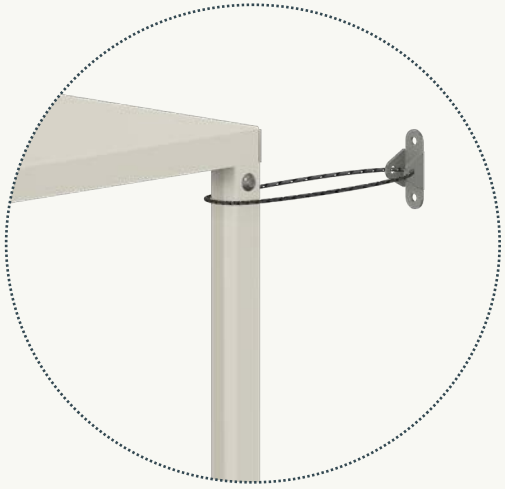
## Tip Prevention

A kit with two straps is provided to secure the garden to residential wall studs.

To use the kits, loop the metal cable around each rear **upright**, just under the **top shelf**.

Position the garden such that the cable is not loose.

If a stud is not accessible, use an anchor appropriate to your wall material and rated for at least 25lbs.



Apply on both sides of the garden.

# 24

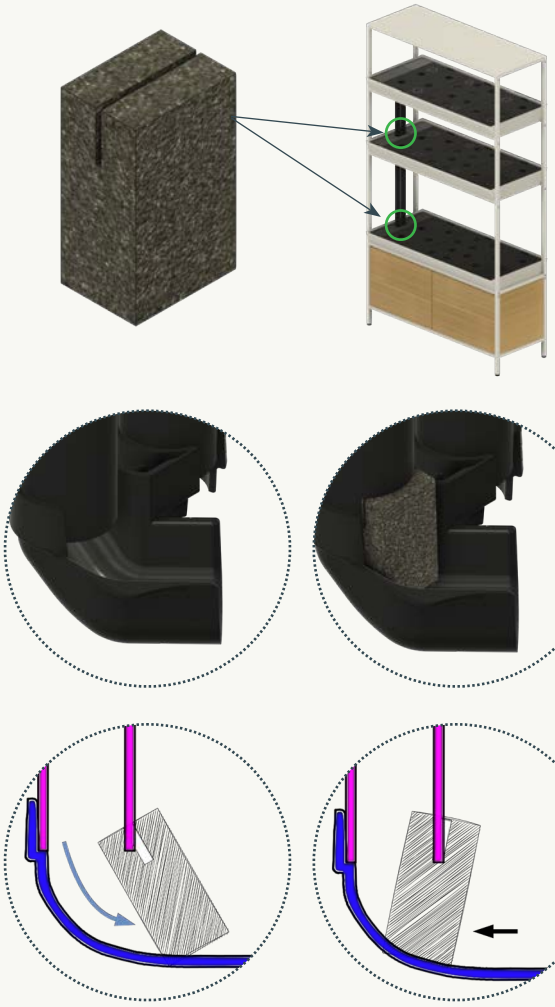
## Water Dampeners

A foam **water dampener** is provided with each **extension hardware kit** in order to reduce splashing.

Single-level gardens do not require a **water dampener**. Double-level gardens use one **dampener** and triple-level gardens use two.

Each **water dampener** inserts into the gap between **plumbing adapter** and **extension pipe**. The wall of **extension pipe** rests within the slit on **water dampener**.

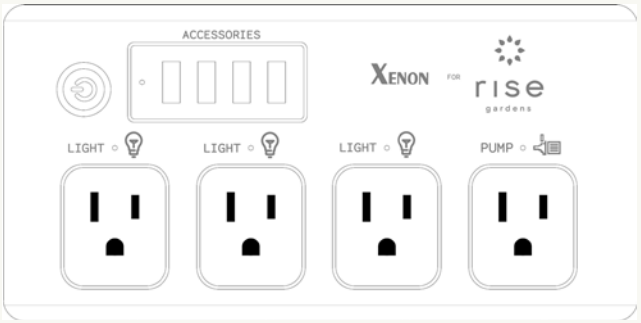
Each **water dampener** is intended to fall out in the event of a clog. If it is falling out prematurely, try pushing **water dampener** slightly further in.



# 25

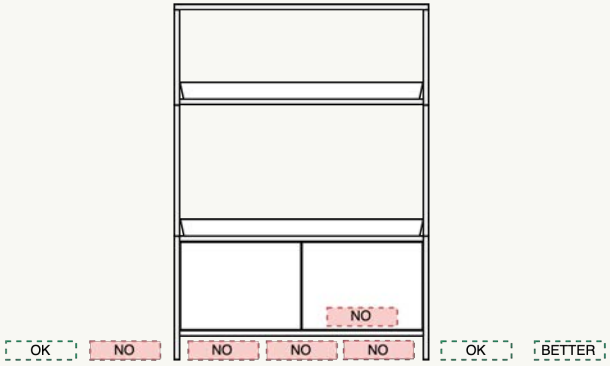
## Plug Electronics into Smart Strip

**a.** Plug **power supply(s)** into **smart strip.** Remove socket covers, as needed.




**b.** Plug **pump power supply** into **smart strip.**

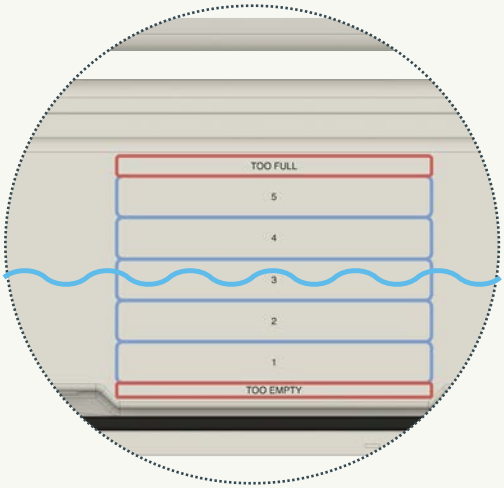
IMPORTANT: place **smart strip** behind or to the right of garden. Do not place **smart strip** underneath or inside garden. Do not place **smart strip** immediately to the left of garden, which is where water is added.



# 26

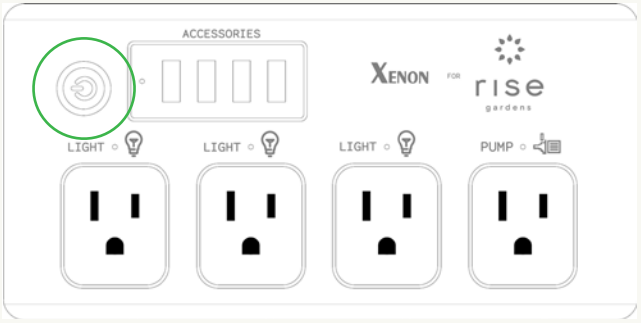
## Powering On

a. Fill the **water tank** about halfway.




b. Plug **smart strip** into wall. Press button on **smart strip** to turn it on.

The lights should turn on and the **pump** should start running.




**IMPORTANT: To enable the automatic timer, connect smart strip with the Rise Gardens app.**

**IMPORTANT: Monitor the garden for a few minutes to ensure there are no leaks.**

# Troubleshooting Table

| | | |
|---|---|---|
| Structure | Uprights will not assemble | Bend edges of joint inwards slightly. If this is not effective, reach out to support.risegardens.com. |
| Structure | Part is missing/damaged | Reach out to support.risegardens.com |
| Structure | Door does not close | Push **water tank** back slightly. |
| Water | Water leak | Check overlap of joint between **water tray** and **drain conduit** or **extension pipes**. Check that **water tray** is fully seated in **outer tray.** |
| Water | Water is noisy | Adjust position of **water tank** such that falling water from **drain conduit** adheres to slanted wall. Check that **water dampeners** are properly installed in **plumbing adapters.** |
| Water | Pump is noisy | Adjust position of pump in water tank. |
| Power | Lights do not turn on | Toggle power button on **smart strip.** Try plugging **power supplies** directly into a wall outlet |
| Power | Lights do not turn on/off automatically (not on timer) | The **smart strip** must be configured through the app and conected to wifi (2.4GHz) for the timer to function |

Issues?
Scan for troubleshooting information

Something missing? Let us know at support.risegardens.com

**Our support team is here for you!**

# Warranty and Returns

## Limited Warranty Policy - Indoor Gardens

All our Indoor Gardens come with a 3-year warranty for hardware components and 3-year warranty on electronic components against defects in workmanship and materials.

To be eligible for a warranty replacement you must have proof of purchase (order number or email confirming purchase) and be the original owner of the Indoor Garden.

Damage or equipment failure due to normal wear and tear, improper or negligent assembly, maintenance, accident, abuse, improper or abnormal use, and relocation is not covered under the warranty.

Scan to activate warranty

## Return Policy - Indoor Gardens

If you find yourself unsatisfied with a recent purchase, you have 90 days from the time of delivery to return your purchase. To be eligible for the return of a product other than a Garden, your item must be unused and in the same condition that you received it. Perishable goods such as seed pods & nutrients are not eligible for return. Please reach out to our Support Team for any return inquiry.

To complete any return, we require a receipt or proof of purchase. All items must be returned in original packaging. If you do not have original packaging, you will need to purchase it from Rise Gardens.

For returns not related to a warranty claim, customers are responsible for the return shipping cost. The cost of shipping labels and packaging kits provided by Rise Gardens will be deducted from your refund. Any eligible refund will be issued only once the returned item is received by Rise Gardens. Please do not send your purchase back to the manufacturer.

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LIT-0328 version 1.1 August - 2024