

Bose[®]
QuietComfort[®] 20
Acoustic Noise
Cancelling[®] Headphones



749570-0010

Please read and keep this Owner's Guide and take the time to carefully read and follow the Important Safety Instructions included in the carton.

For additional information about your headphones or for replacement accessories, refer to:

- <http://global.Bose.com>
- U.S. only: <http://owners.Bose.Com/QuietComfort20>

Charging

Allow up to 2 hours for a full charge before first use. Use the supplied USB cable to connect the headphones to a powered USB port on your computer or an agency approved wall charger (not supplied). When fully charged, headphones will have about 16 hours of battery life.

Note: Before charging, be sure the headset is at room temperature, between 41°F (5°C) and 104°F (40°C).

Components

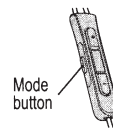
- A. Control module
- B. Inline microphone and 3-button remote
- C. Clothing clip
- D. StayHear® + tips: Small (white); Medium, installed (grey); Large (black)
- E. USB charging cable
- F. Carry case

Powering on

- Slide the power switch on the control module to On. The headphones will turn on in Noise Cancelling, which reduces most sounds around you. **Note:** When the power is off, the headphones will still provide un-powered audio. For best quality audio, turn the power on.

Switching modes

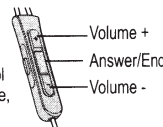
Press the Mode button on the side of the remote to switch to Aware mode, which lets you hear some sounds around you, such as traffic noise.



Connecting to an iPod, iPhone or iPad

- Connect the Bose® QuietComfort® 20 headphones to the standard 3.5 mm headphone jack on your iPod, iPhone, or iPad.

The headphones come with an inline microphone and 3-button remote for convenient control of select iPod, iPhone, and iPad models.



Action	Headphone control
Adjust volume	Press + or –.
Play/Pause	Press and release Answer/End.
Skip track	Press and release Answer/End twice quickly.
Previous track	Press and release Answer/End three times quickly.
Fast forward	Press Answer/End twice and hold.
Rewind	Press Answer/End three times and hold.
Answer or end a call	Press and release Answer/End.
Ignore incoming call	Press and hold Answer/End.
Switch to incoming call; put current call on hold	While on a call, press Answer/End once. Press and release again to return to first call.
Switch to incoming call; end current call	While on a call, press Answer/End and hold for about 2 seconds and release.
Use voice control	Press and hold Answer/End. See your device's user guide for compatibility and usage information.

Note: Full controls may not be available for some devices.

Importance of Proper Fit

For effective noise reduction performance, it is important to choose the correct size StayHear® + tip.

Select the size that gives you the best comfort and fit in each ear. You may need to try all three sizes to determine the best fit.

To test the fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another tip size.

Each tip is marked with either an **L** or an **R**. Be sure to attach the left tip (L) to the left earpiece and the right tip (R) to the right earpiece.

3 To change a StayHear® + tip:

1. Gently peel the edges of the attached tip away from the earpiece, using care not to tear the tip.
CAUTION: To prevent damage, do not pull on the tip wing.
2. Slide the new tip over the headphone nozzle.
3. Press the tip securely into place until you feel it latch. The ridge on the headphone housing should fit into the slot on the inside of the tip.

4 Fitting the headphones to your ear

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.
2. Tilt the headphone back and lightly press the wing under the ear ridge until it is comfortable and secure. The tip should sit comfortably yet securely in the bowl of the ear.

Recognizing the lights

Power/Battery indicator

Color	Status while in use:	Status while charging:
Green (solid)	Power on. More than 3 hours of battery life remaining.	Charging complete
Green (blinking)	Power on. Less than 3 hours of battery life remaining.	N/A
Amber (blinking)	N/A	Charging
Red	N/A	Error: See "Temperature range"
None (Off)	Power off or battery depleted.	

Mode indicator

Color	Indicates:
Green (On)	Noise Cancelling on.
None (Off)	Aware mode on.

Troubleshooting

Poor sound quality

- Make sure the headphones are powered on and securely plugged into the headphone jack on the device.
- Try another StayHear® + tip size.
- Try another device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If you experience loud noise, turn off the power switch.

Poor or no noise reduction

- Make sure the power is switched on and the Mode indicator is on (green).
- Try another StayHear® + tip size. See "Importance of Proper Fit".
- Ensure that headphones are properly charged.

Short battery life (less than 16 hours)

- When charging, be sure both ends of the USB cable are firmly connected and verify that the Battery Indicator is blinking amber.

Device is not responding to remote button commands

- Ensure you are using a compatible device.
See "Made for" below.
- Make sure the headphones are securely plugged into the headphone jack on the device.

Microphone not working

- Make sure the headphones are securely plugged into the headphone jack on the device.
- Make sure the microphone is not blocked.
- Try another call, device, or application.

For your records

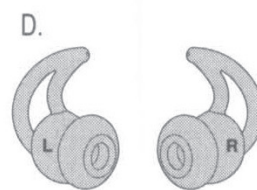
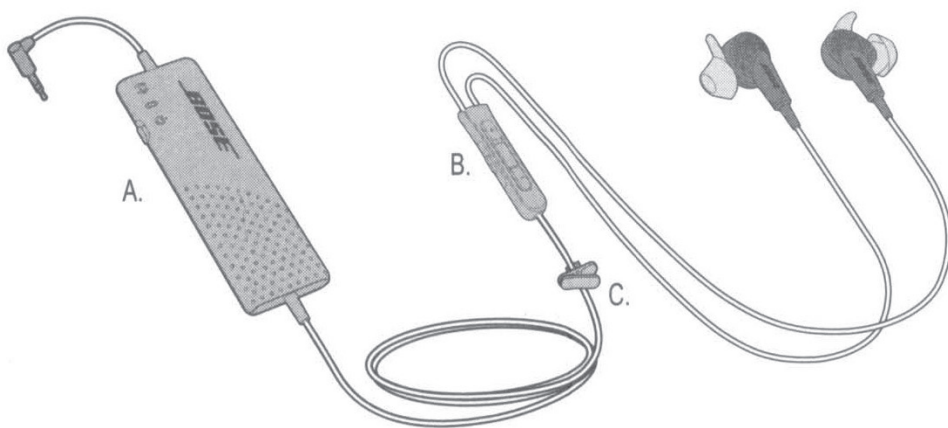
Serial number (on Warranty Card):

Now is a good time to register your headphones.
You can do this easily by going to:
<http://global.Bose.com/register>.

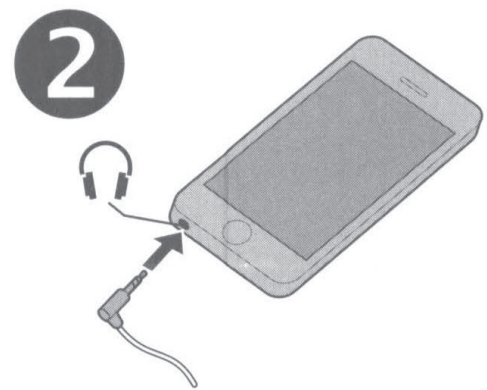
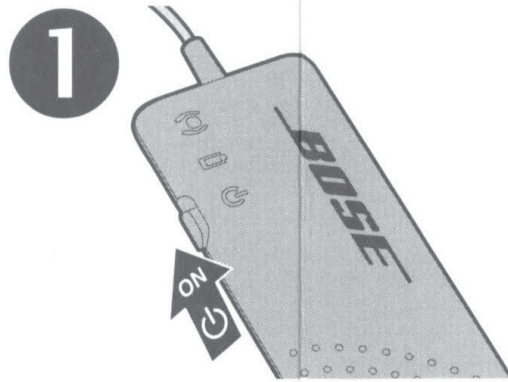
iPad, iPhone, and iPod are trademarks of Apple Inc., registered in the U.S. and other countries. The trademark "iPhone" is used with a license from Apple K.K.

"Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

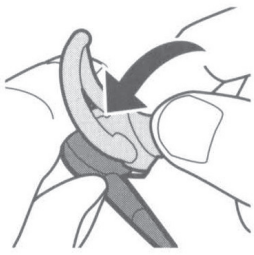
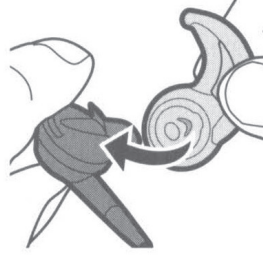
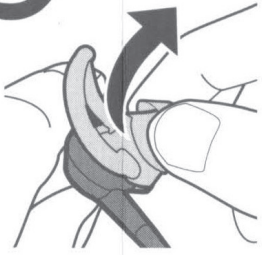
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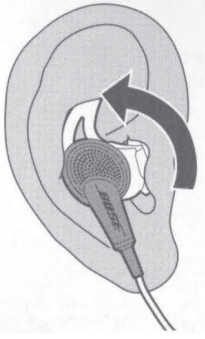
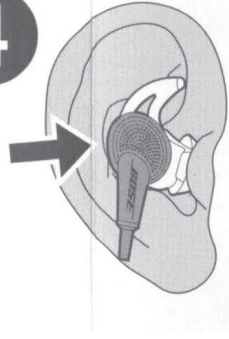
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United States ...	1-800-367-4008
Australia	1800 061 046
Austria.....	0800-2673 444
Belgium.....	80092815
Canada	877 650 2073
China.....	86 400 880 2266
Denmark	80337799
Finland	80005505
France.....	0800 857 758
Germany	0800 2673 444
Hong Kong	852 2123 9000
Hungary	43 1 6040 434 31
India	1800 11 2673
Ireland	1800656755
Italy	800 83 22 77
Japan.....	0570 080 021
Latin Markets	508 614 6000
Luxemburg.....	0800 92835
Mexico	001 800 900 2673
Netherlands.....	8002674333
New Zealand	0800 501 511
Norway.....	80081190
Poland	(48) 22-853-0031
Sweden	20909060
Switzerland.....	0800 880 020
Taiwan	886 2 2514 7977
United Arab Emirates.	800 2673
United Kingdom	8081688972

For additional countries, please
visit: <http://global.Bose.com>



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<http://global.Bose.com>

U.S. only:

<http://owners.Bose.Com/QuietComfort20>

Bose® QuietComfort® 20

Acoustic Noise Cancelling® Headphones

Important Safety Instructions

Vigtige sikkerhedsinstruktioner

Wichtige Sicherheitshinweise

Belangrijke veiligheidsinstructies

Instrucciones importantes
de seguridad

Tärkeitä turvallisuuohjeita

Instructions importantes relatives
à la sécurité

Importanti istruzioni di sicurezza

Fontos biztonsági utasítások

Ważne zalecenia dotyczące
bezpieczeństwa

Viktiga säkerhetsanvisningar

คำแนะนำด้านความปลอดภัยที่สำคัญ

중요 안전 지침

重要安全性指示

重要安全性指示

安全上の留意項目

تعليمات هامة للسلامة

Please take the time to carefully read and follow the Important Safety Instructions, Owner's Guide and Warranty

Important Safety Instructions

WARNINGS

- **DO** focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc.
 - Turn the headphones off, or use Aware mode, and adjust your volume, to ensure you can hear surrounding sounds, including alarms and warning signals.
 - Be aware of how sounds that you rely on as reminders or warnings may vary in character when using the headphones, even with Aware mode.
- **DO** use caution when using your headphones while operating a vehicle or engaging in any activity that requires your full attention. Check and follow local laws regarding mobile phone and headphone/headset use. Some jurisdictions impose specific limitations, such as single earpiece configuration, on the use of such products while driving.
- Sounds that you rely on as reminders or warnings may have an unfamiliar character when using headphones. Be aware of how these sounds may vary in characters so you can recognize them as needed.
- **DO NOT** use the headphones if they emit a loud squeal or other loud noise. Contact Bose customer service if the headphones emit any loud or unusual noise.
- **DO NOT** use mobile phone adapters to connect headphones to airplane seat jacks as this could result in personal injury such as burns or property damage due to overheating. Remove and disconnect immediately if you experience warming sensation or loss of audio.
- **DO NOT** submerge or expose for extended period to water or wear while participating in water sports, i.e. swimming, waterskiing, surfing, etc.
- To reduce the risk of fire or electric shock, **DO NOT** expose the product to rain or moisture.
- **DO NOT** expose this apparatus to dripping or splashing, and do not place objects filled with liquids such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.
- **DO NOT** place any naked flame sources, such as lighted candles, on or near the apparatus.
- Contains small parts which may be a choking hazard. Not suitable for children under age 3.
- This product contains magnets which can be harmful to pacemaker wearers.
- The product shall not be exposed to excessive heat such as sunshine, fire or the like.
- **DO NOT** subject the product to mechanical shock.
- **DO NOT** leave the product on prolonged charge when not in use.



CAUTIONS

- Make no modifications to the system or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance.
- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using headphones, especially for extended periods.
- **DO NOT** drop, sit on, or allow the headphones to be immersed in water.

NOTE

- Use only with an agency approved power supply meeting local regulatory requirements (ex. UL, CSA, VDE, CCC).

CLEANING

Your headphones may need periodic cleaning:

- Ear tips: Remove the tips from the headphones and wipe with a damp cloth and mild soap. Allow the tips to thoroughly dry before you put them back on the headphones.
- Headphone nozzles: Clean exterior only with a soft cloth. Never insert any cleaning tool into the nozzle.



This product conforms to all applicable EU directive requirements. The complete Declaration of Conformity can be found at www.Bose.com/compliance.



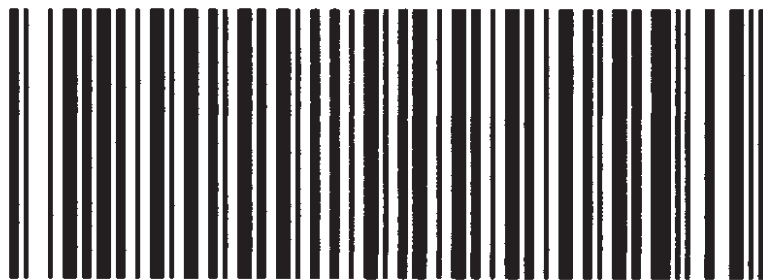
This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Only use attachments/accessories specified by the manufacturer.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



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AM741084 Rev. 01



741084-0010

The warranty information provided with this product does not apply in Australia and New Zealand.

See our website at
www.bose.com.au/warranty
or

www.bose.co.nz/warranty
for details of the Australia and
New Zealand warranty.

The Bose logo is displayed in a bold, italicized, sans-serif font. The letters are white and set against a dark, textured background that appears to be a close-up of a speaker grille or a similar surface. A registered trademark symbol (®) is located at the end of the word.

Warranty information inside
Register your product now

Contiene información sobre la garantía
Registre su producto ahora

Renseignements sur la garantie à l'intérieur
Enregistrez votre produit dès maintenant

Registre su producto* Conozca toda la gama de servicios que su garantía le ofrece.

Registrarse en línea es fácil y rápido.
Global.Bose.com/register

Enlace directo para registrarse:	
www.register.Bose.eu (Europa)	www.Bose.com.au/warranty (Australia)
www.Bose.com/register (EE.UU., Puerto Rico e Islas Virgenes de EE.UU.)	www.Bose.ca/register (Canadá)
	www.Bose.co.nz/warranty (Nueva Zelanda)

Envíe cualquier correspondencia en relación con información de productos o los servicios de la Garantía limitada a la sede corporativa de la empresa en:

Registro del producto
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 EE.UU.

1-800-736-5076 (EE.UU.)
1-508-766-1000 (INTL.) *Es posible que se apliquen cargos por la llamada. Tenga a mano el número de serie cuando realice la llamada.*
Los propietarios que vivan fuera de los Estados Unidos deben revisar la Guía del usuario o ir a Global.Bose.com para encontrar la dirección más cercana.

GARANTÍA LIMITADA

A quién cubre:
Esta garantía se extiende únicamente al comprador final original o a la persona que reciba el producto como regalo y no se extenderá a cualquier otra persona o beneficiario.

Qué se cubre/Por cuánto tiempo:
A menos que un período de garantía diferente se explícite en la Guía del usuario provista con su producto Bose® por un período de 1 año (2 años en la UE.) 15 años para altavoces no eléctricos incorporados en el producto.) a partir de la fecha de la compra minorista por parte del usuario final original, Bose garantiza que este producto, cuando se le entrega en su paquete original y en nueva condición, por parte de un revendedor autorizado por Bose y es utilizado en condiciones normales, no tiene defectos de fabricación, de materiales ni de producción.

Qué es lo que no se cubre:
Esta garantía no cubre defectos ocasionados por prácticas de uso o mantenimiento incorrectas o no razonables, el incumplimiento de las instrucciones de uso; accidentes; humedad excesiva; insectos; rayos; subidas de tensión; conexión a voltaje incorrecto; alteraciones o modificaciones no autorizadas del producto original; daños causados por embalaje o proceso de envío inapropiado; pérdida, daño o alteración de la información guardada; daños ocasionados por el uso con productos que no sean de Bose; productos que requieren de modificación o adaptación para permitir que se utilicen en cualquier país fuera del país para el que fueron diseñados,

fabricados, aprobados y/o autorizados, o reparación de productos dañados por estas modificaciones; y productos adquiridos de vendedores no autorizados.

Qué haremos:
Durante el periodo de garantía repararemos o sustituiremos, a nuestra discreción, las partes defectuosas en un periodo razonable de tiempo y sin cargo utilizando repuestos nuevos o rehabilitada.

Qué es lo que no haremos:
Pagar cargos por envío, seguros o transporte del producto de usted a nosotros, tasas de importación o impuestos.

Qué debe hacer para obtener el servicio de la Garantía limitada:
Devuelva el producto con el comprobante de compra emitido por un vendedor autorizado de Bose, realizando los siguientes pasos:

1. Contáctese con la compañía Bose en su país/ región (visite Global.Bose.com para obtener información de contacto en su país/región) a fin de obtener instrucciones específicas sobre devolución y envío;
2. Rotule y envíe el producto, con flete pago, a la dirección de la compañía Bose en su país; y
3. Coloque cualquier número de autorización para la devolución que sea necesario en forma visible y en la parte exterior del paquete. Los paquetes que no tengan un número de autorización de devolución, cuando sea necesario, serán rechazados.

Otras condiciones:
LAS DISPOSICIONES DE ESTA GARANTÍA LIMITADA REEMPLAZAN CUALQUIER OTRA GARANTÍA, YA SEA EXPRESA O IMPLÍCITA, ESCRITA U ORAL, INCLUYENDO CUALQUIER GARANTÍA DE COMERCIABILIDAD O ADECUACIÓN A UN FIN PARTICULAR. LA RESPONSABILIDAD MÁXIMA DE BOSE CORPORATION NO PUEDE EXCEDER EL PRECIO DE COMPRA REAL QUE USTED PAGÓ POR EL PRODUCTO. BAJO NINGUNA CIRCUNSTANCIA SERÁ BOSE RESPONSABLE POR LA PÉRDIDA, DAÑO O ALTERACIÓN DE INFORMACIÓN GUARDADA O POR DAÑOS ESPECIALES, INCIDENTALES, EN CONSECUENCIA O INDIRECTOS CUALQUIERA SEA LA CAUSA DE LOS MISMOS, INCLUYENDO SIN LIMITACIÓN, EL REEMPLAZO DE EQUIPOS Y PROPIEDADES Y CUALQUIER COSTO DE RECUPERACIÓN, PROGRAMACIÓN O REPRODUCCIÓN DE CUALQUIER PROGRAMA O INFORMACIÓN GUARDADA O UTILIZADA CON SU PRODUCTO BOSE. Esta garantía se anula en caso de que la etiqueta con el número de serie haya sido quitada o dañada.

Otros derechos legales:
Esta garantía limitada le otorga derechos legales específicos y es posible que también se le otorguen otros derechos que varían según los estados o países. Algunos lugares no permiten limitaciones en garantías implícitas o la exclusión o limitación por daños secundarios o resultantes, por lo que es posible que las limitaciones o exclusiones anteriores no se apliquen a usted.

Enregistrez votre produit* Renseignez-vous sur la gamme complète de services offerts dans le cadre de notre garantie.

L'enregistrement en ligne est simple et rapide.
Global.Bose.com/register

Liens directs vers les sites d'enregistrement :	
www.register.Bose.eu (Europe)	www.Bose.com.au/warranty (Australie)
www.Bose.com/register (États-Unis, Puerto Rico et Îles Vierges des États-Unis)	www.Bose.ca/register (Canada)
	www.Bose.co.nz/warranty (Nouvelle-Zélande)

Pour toute correspondance relevant d'une demande de renseignements au sujet de nos produits ou de nos services de garantie limitée, veuillez nous écrire à notre siège social, à l'adresse suivante :

Enregistrement de produits
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 États-Unis

1-800-736-5076 (États-Unis)
1-508-766-1000 (international) *Des frais peuvent s'appliquer. Veuillez avoir en main votre numéro de série lors de l'appel.*
Si vous résidez hors des États-Unis, consultez le guide de l'utilisateur ou le Global.Bose.com pour obtenir l'adresse postale la plus proche.

GARANTIE LIMITÉE

Bénéficiaire :
La présente garantie est uniquement valable pour le premier acheteur ou la personne ayant reçu le produit en cadeau et ne peut en aucun cas être étendue ou transférée à une autre personne.

Objet et durée de la garantie :
À moins qu'une durée différente ne soit indiquée dans le guide de l'utilisateur fourni avec le produit, Bose® garantit pendant une période d'un an (deux ans dans l'UE) [cinq ans pour tout haut-parleur non amplifié intégré au produit], à partir de la date d'achat au détail par le premier acheteur, que le produit est libre de tout vice de matériaux et de fabrication lorsqu'il est livré à l'état neuf, dans son emballage d'origine et par un détaillant autorisé Bose, et qu'il est utilisé dans des conditions normales.

Exclusions :
La présente garantie ne couvre pas : les défauts ou dommages résultant d'une utilisation ou d'un entretien inapproprié ou incorrect, du non-respect des directives d'utilisation, d'un accident, d'une humidité excessive, de la présence d'insectes, de la foudre, d'une pointe de courant électrique, d'un raccordement à un courant électrique d'une tension incorrecte, d'une altération ou d'une modification du produit, de procédures d'emballage ou d'expédition inappropriées; la perte, l'altération ou la détérioration de données informatiques; les dommages causés par l'utilisation avec un produit d'une marque autre que Bose; les modifications ou adaptations effectuées au produit pour qu'il soit utilisable dans un pays autre que celui pour lequel il a été conçu, fab.

approuvé et/ou autorisé, de même que la réparation d'un produit endommagé par ces modifications; les produits achetés auprès d'un détaillant non agréé.

Notre engagement :
Au cours de la période de garantie, à notre seule discrétion, nous réparerons ou remplacerons toute pièce défectueuse dans un délai raisonnable, sans frais utilisant nouvel ou rénové les parties de remplacement.

Frais exclus :
La garantie ne couvre pas le paiement des frais d'expédition, d'assurance et de transport du produit vers notre adresse, ainsi que de toutes taxes et de tous droits d'importation ou autres.

Conditions de l'obtention des services de garantie limitée réparation :
Expédiez-nous le produit, accompagné de la preuve d'achat d'origine d'un détaillant Bose autorisé, en suivant les directives ci-dessous :

1. Communiquez avec l'entité Bose de votre pays ou région (consultez le site Global.Bose.com pour connaître les coordonnées de Bose dans votre pays ou région) pour obtenir les instructions de retour et d'expédition particulières;
2. Étiquetez et expédiez le produit, en port payé, à l'adresse fournie par l'entité Bose de votre pays ou région; et
3. Inscrivez de façon très visible sur l'extérieur de l'emballage tout numéro d'autorisation de retour nécessaire. Un envoi qui ne comporte pas de numéro d'autorisation de retour lorsque celui-ci est requis sera refusé.

Autres conditions :
LES CONDITIONS DE LA PRÉSENTE GARANTIE LIMITÉE REMPLACENT TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, EXPRIMÉE PAR ÉCRIT OU ORALEMENT, Y COMPRIS TOUTE GARANTIE DE QUALITÉ MARCHANDE OU D'ADAPTATION À UN USAGE PARTICULIER. LA RESPONSABILITÉ MAXIMALE DE BOSE CORPORATION ÉQUIVAUT AU PRIX PAYÉ PAR LE CONSOMMATEUR À L'ACHAT DU PRODUIT. BOSE NE PEUT EN AUCUN CAS ÊTRE TENUE RESPONSABLE DE LA PÉRTE, DE L'ALTÉRATION OU DE LA DÉTÉRIORATION DE DONNÉES INFORMATIQUES, NI DE DOMMAGES PARTICULIERS, ACCESSOIRES OU INDIRECTS, QUELLE QU'EN SOIT LA CAUSE, Y COMPRIS, SANS RESTRICTION, LE REMPLACEMENT D'ÉQUIPEMENT ET DE BIENS ET TOUTS FRAIS DE RECUPÉRATION, DE PROGRAMMATION OU DE REPRODUCTION DE TOUT PROGRAMME OU DE TOUTES DONNÉES ENREGISTRÉES DANS LE PRODUIT BOSE OU UTILISÉES AVEC CELUI-CI. La présente garantie est annulée si l'étiquette portant le numéro de série est retirée ou altérée.

Autres droits :
La présente garantie limitée vous confère des droits particuliers selon la loi; vous pouvez aussi bénéficier d'autres droits qui varient selon votre pays ou région de résidence. Certains territoires ne permettant pas la limitation des garanties implicites ou l'exclusion ou la limitation des dommages indirects ou accessoires, il est donc possible que les limites ou exclusions ci-dessus ne s'appliquent pas à vous.

*En caso de que no registre su producto no se verán afectados sus derechos de garantía limitada.

*Le non-enregistrement du produit n'affecte aucunement vos droits en vertu de la garantie limitée.

Register your product* Learn about the full range of services your warranty provides.

Registering online is quick and easy!
Global.Bose.com/register

To link directly to registration:

www.register.Bose.eu (Europe)

www.Bose.com/register (US, PR & USVI)

www.Bose.com.au/warranty (Australia)

www.Bose.ca/register (Canada)

www.Bose.co.nz/warranty (New Zealand)

Send any correspondence regarding product information or Limited Warranty services to our corporate headquarters at:

Product Registration

Bose Corporation

The Mountain

PO Box 9168

Framingham, MA 01701-9168 USA

1-800-736-5076 (US)

1-508-766-1000 (INTL) *Charges may apply.*

Please have your serial number available when you call.

Owners living outside the United States should check the Owner's Guide or Global.Bose.com for the nearest mailing address.

LIMITED WARRANTY

Who is covered:

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

What is covered/For how long:

Unless a different warranty period is stated in the Owner's Guide provided with your Bose® product, for a period of 1 year (2 years EU) [5 years for any non-powered speakers that may be incorporated into this product] from the date of retail purchase by the original end-use purchaser, Bose warrants that this product, when delivered to you in new condition, in original packaging, from a Bose authorized reseller and used in normal conditions, is free from any defects in manufacturing, materials and workmanship.

What is not covered:

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with non-Bose products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed,

manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do:

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty

Service:

Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit Global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Other conditions:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BOSE CORPORATION'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL BOSE BE LIABLE FOR LOSS OF, DAMAGE TO OR CORRUPTION OF STORED DATA, OR FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH YOUR BOSE PRODUCT. This warranty is void if the label bearing the serial number has been removed or defaced.

Other legal rights:

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**Failure to register your product will not affect your limited warranty rights.*