



FRONT-LOADING AUTOMATIC WASHER

Use & Care Guide

For questions about features, operation/performance,
parts, accessories, or service, call: **1-800-688-9900**
or visit our website at...

www.maytag.com

In Canada, call: **1-800-807-6777**

or visit our website at...

www.maytag.ca

LAVEUSE AUTOMATIQUE À CHARGEMENT FRONTAL

Guide d'utilisation et d'entretien

Pour assistance, installation, ou service, composez le :

1-800-807-6777

ou visitez notre site internet à...

www.maytag.ca

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WASHER SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See "Electrical Requirements" for grounding instructions.

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains a chemical known to the State of California to cause cancer.

WARNING: This product contains a chemical known to the State of California to cause birth defects or other reproductive harm.

INSTALLATION REQUIREMENTS

Tools and Parts

Gather the required tools and parts before starting installation. The parts supplied are in the washer drum.

Tools needed for connecting the water inlet hoses

- Pliers (that open to 1⁹/₁₆" [39.5 mm])
- Flashlight (optional)

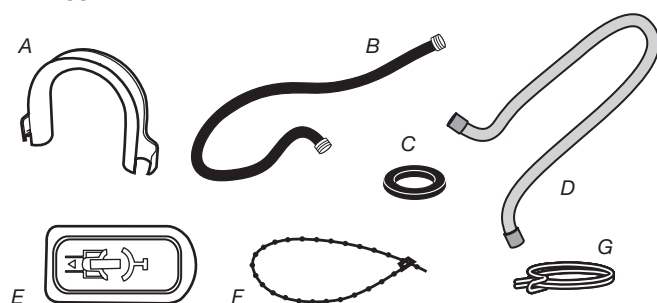
Tools needed for connecting the drain hose

- Locking pliers (that open to 1⁹/₁₆" [39.5 mm])

Tools needed for installation

- Open end wrenches 14 mm and 13 mm
- Level
- Wood block
- Ruler or measuring tape

Parts supplied



- A. Drain hose form
B. Inlet hose (2)
C. Inlet hose washer (4)
D. Drain hose
E. Transport bolt hole plug (4)
F. Beaded strap
G. Hose clamp

Alternate Parts

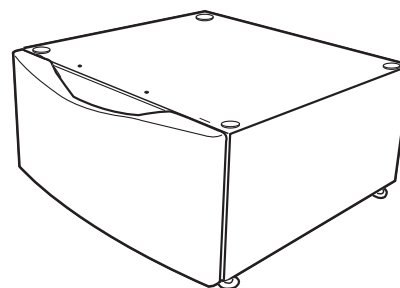
Your installation may require additional parts. If you are interested in purchasing one of the items listed here, call the toll-free number on the cover or in the "Assistance or Service" section.

If You Have	You Will Need to Buy
Laundry tub or standpipe taller than 96" (2.4 m)	Sump pump system (if not already available)
Overhead sewer	Standard 20 gal. (76 L), 30" (762 mm) tall drain tub or utility sink and sump pump (available from local plumbing suppliers)
Floor drain	Siphon break, Part Number 285834; additional drain hose Part Number 8318155; and connector kit, Part Number 2858835
Drain hose too short	4 ft. (1.2 m) drain hose extension kit, Part Number 2858863
Water faucets beyond reach of fill hoses	2 longer water fill hoses: 6 ft. (1.8 m) Part Number 76314 10 ft. (3.0 m) Part Number 350008

Options

Pedestal

You have the option of purchasing pedestals of different heights separately for this washer. You may select a 10" (254 mm) or a 15.5" (394 mm) pedestal. The pedestal will add to the total height of the washer.



Optional pedestal

Pedestal Height	Approximate Height with Washer	Color	Model Number
10" (254 mm)	46" (1168 mm)	White	WHP1000SQ
15.5" (394 mm)	51.5" (1308 mm)	White	WHP1500SQ

Stack Kit

Are you planning to stack your washer and dryer? To do so you will need to purchase a Stack Kit.

To order, call the dealer from whom you purchased your washer or refer to the "Assistance or Service" section. Ask for Part Number 8572546.

Location Requirements

Selecting the proper location for your washer improves performance and minimizes noise and possible washer "walk." Your washer can be installed under a custom counter, or in a basement, laundry room, closet, or recessed area. See "Drain System."

Companion appliance location requirements should also be considered. Proper installation is your responsibility.

You will need:

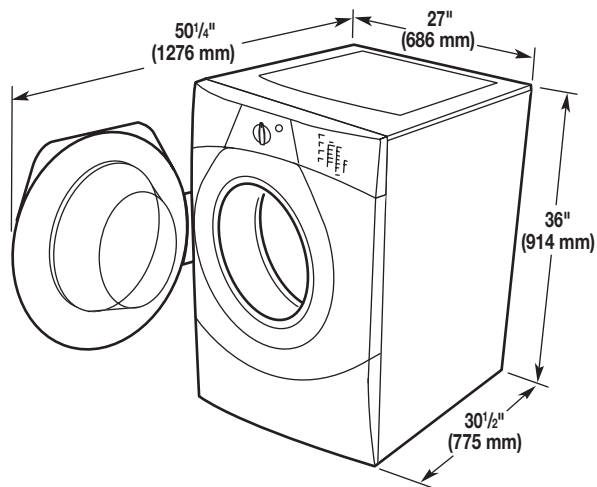
- A water heater set to deliver 120°F (49°C) water to the washer.
- A grounded electrical outlet located within 6 ft. (1.8 m) of where the power cord is attached to the back of the washer. See "Electrical Requirements."
- Hot and cold water faucets located within 4 ft. (1.2 m) of the hot and cold water fill valves, and water pressure of 20-100 psi (137.9-689.6 kPa).
- A level floor with a maximum slope of 1" (25 mm) under entire washer. Installing the washer on soft floor surfaces, such as carpets or surfaces with foam backing, is not recommended.
- A sturdy and solid floor to support the washer with a total weight (water and load) of 400 lbs (180 kg).

Do not operate your washer in temperatures below 32°F (0°C). Some water can remain in the washer and can cause damage in low temperatures.

Installation clearances

- The location must be large enough to allow the washer door to be fully opened.
- Additional spacing should be considered for ease of installation and servicing. The door opens more than 90°, and it is not reversible.
- Additional clearances might be required for wall, door, and floor moldings.
- Additional spacing of 1" (25 mm) on all sides of the washer is recommended to reduce noise transfer.
- Companion appliance spacing should also be considered.

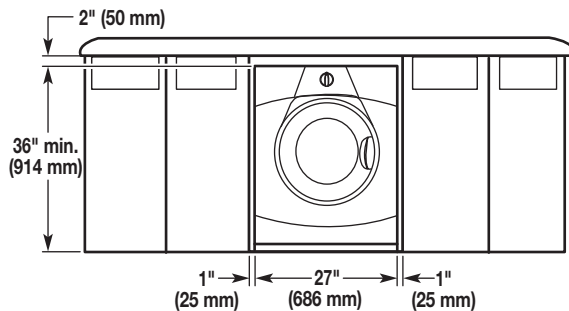
Washer Dimensions



Recommended installation spacing for custom undercounter installation

The dimensions shown are for the recommended spacing.

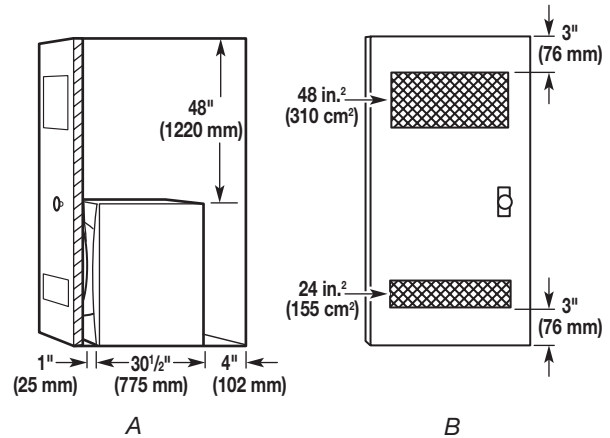
Custom undercounter installation - Washer only



Recommended installation spacing for recessed or closet installation, with or without a pedestal

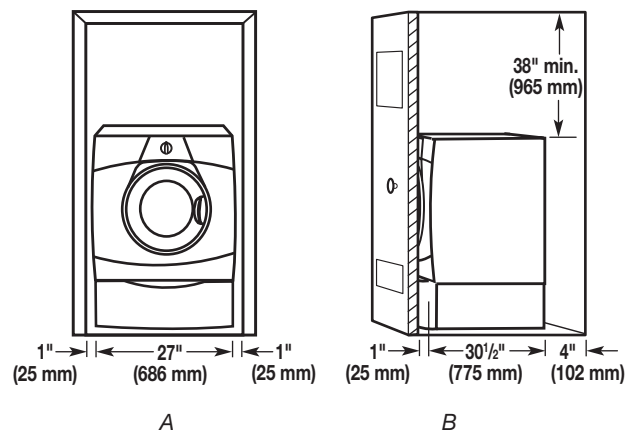
The dimensions shown are for the recommended spacing.

Recessed area or closet installation



A. Side view - closet or confined area
B. Closet door with vents

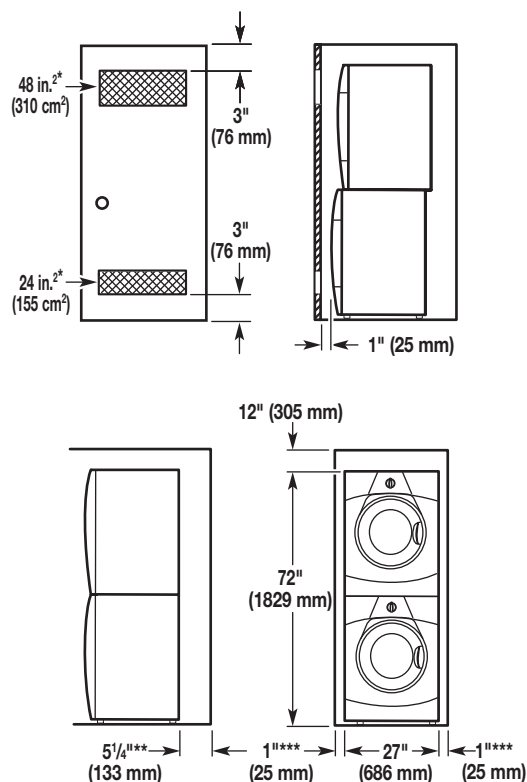
Recessed or closet installation - Washer on pedestal



A. Recessed area
B. Side view - closet or confined area

Recommended installation spacing for recessed or closet installation, with stacked washer and dryer

The dimensions shown are for the recommended spacing.



*Min. top and bottom air openings for closet door.

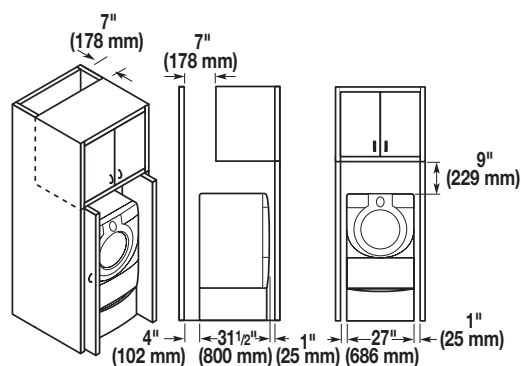
**External exhaust elbow requires additional space.

***Wall, door, and floor molding may require additional spacing.

Recommended installation spacing for cabinet installation

The dimensions shown are for the recommended spacing.

For cabinet installation, with a door, the minimum ventilation openings in the top are required.



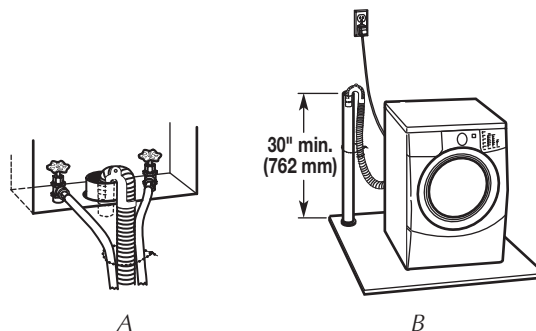
Drain System

The washer can be installed using the standpipe drain system (floor or wall), the laundry tub drain system, or the floor drain system. Select the drain hose installation method you need. See "Tools and Parts."

Standpipe drain system - wall or floor (views A & B)

The standpipe drain requires a minimum diameter standpipe of 2" (50 mm). The minimum carry-away capacity can be no less than 17 gal. (64 L) per minute.

The top of the standpipe must be at least 30" (762 mm) high and no higher than 96" (2.4 m) from the bottom of the washer.



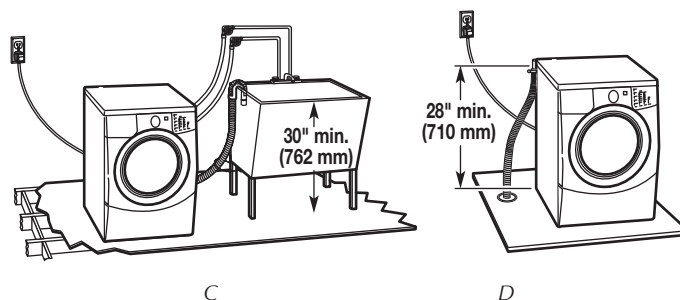
Laundry tub drain system (view C)

The laundry tub needs a minimum 20 gal. (76 L) capacity. The top of the laundry tub must be at least 30" (762 mm) above the floor.

Floor drain system (view D)

The floor drain system requires a siphon break that may be purchased separately. See "Tools and Parts."

The siphon break must be a minimum of 28" (710 mm) from the bottom of the washer. Additional hoses might be needed.



Electrical Requirements

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- A 120 volt, 60 Hz., AC only, 15- or 20-amp, fused electrical supply is required. A time-delay fuse or circuit breaker is recommended. It is recommended that a separate circuit serving only this appliance be provided.
- This washer is equipped with a power supply cord having a 3 prong grounding plug.
- To minimize possible shock hazard, the cord must be plugged into a mating, 3 prong, grounding-type outlet, grounded in accordance with local codes and ordinances. If a mating outlet is not available, it is the personal responsibility and obligation of the customer to have the properly grounded outlet installed by a qualified electrician.
- If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.
- Do not ground to a gas pipe.
- Check with a qualified electrician if you are not sure the washer is properly grounded.

- Do not have a fuse in the neutral or ground circuit.

GROUNDING INSTRUCTIONS

For a grounded, cord-connected washer:

This washer must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electrical shock by providing a path of least resistance for electric current. This washer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded.

Do not modify the plug provided with the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

For a permanently connected washer:

This washer must be connected to a grounded metal, permanent wiring system, or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

INSTALLATION INSTRUCTIONS

Remove Transport System

WARNING

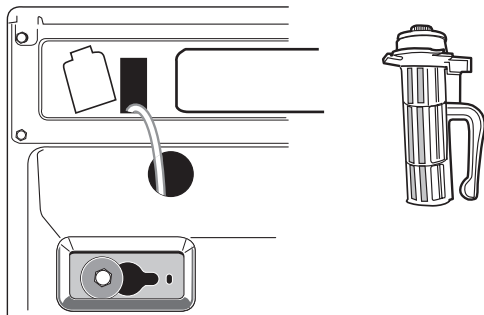
Excessive Weight Hazard

Use two or more people to move and install washer.

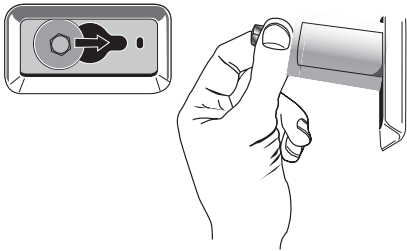
Failure to do so can result in back or other injury.

IMPORTANT: Position the washer so that the rear of the washer is within approximately 3 ft. (900 mm) of its final location.

There are 4 transport bolts in the rear panel of the washer that support the suspension system during transportation. These bolts also retain the power cord inside the washer until the bolts are removed.



1. On the back of the washer, loosen the 4 transport bolts using a 13 mm wrench.
2. Once the bolt is loose, move it to the center of the hole and completely pull out the bolt, including the plastic spacer covering the bolt.

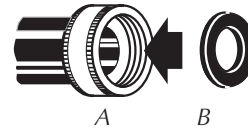


3. Once all 4 bolts are removed, discard the bolts and spacers. Then pull the power cord through the opening of the rear panel and close the hole with the attached cap.
4. Cover the bolt holes with the 4 transport bolt hole plugs.

NOTE: If the washer is to be transported at a later date, call your local service center. To avoid suspension and structural damage, your machine must be properly set up for relocation by a certified technician.

Connect the Inlet Hoses

Insert new flat washers (supplied) into each end of the inlet hoses. Firmly seat the washers in the couplings.

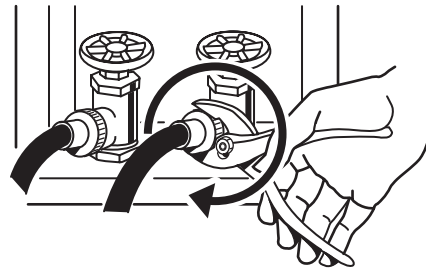


A. Coupling
B. Washer

Connect the inlet hoses to the water faucets

Make sure washer drum is empty and flat washers have been placed into hose couplings. Both hoses must be used for the washer to work properly.

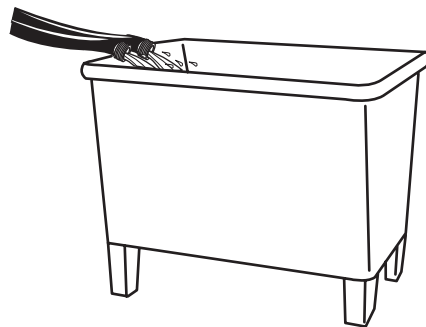
1. Attach a hose to the hot water faucet. Screw on coupling by hand until it is seated on the washer.
2. Attach a hose to the cold water faucet. Screw on coupling by hand until it is seated on the washer.
3. Using pliers, tighten the couplings with an additional two-thirds turn.



NOTE: Do not overtighten. Damage to the coupling or water faucet can result. Both faucets must be turned on for the washer to work properly.

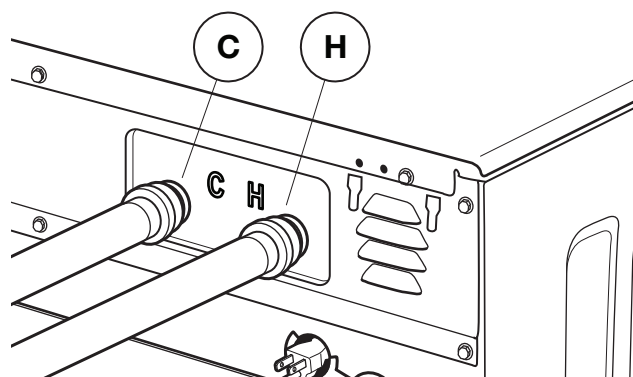
Clear the water lines

- Run water through both faucets and inlet hoses, into a laundry tub, drainpipe or bucket, to get rid of particles in the water lines that might clog the inlet valve screens.
- Check the temperature of the water to make sure that the hot water hose is connected to the hot water faucet and that the cold water hose is connected to the cold water faucet.



Connect the inlet hoses to the washer

IMPORTANT: Make sure that the flat washers have been placed into the hose couplings.



C. Cold water inlet
H. Hot water inlet

1. Attach the hot water hose to the washer's hot (H) water inlet valve. Screw on coupling by hand until it is seated on the washer.
2. Attach the cold water hose to the washer's cold (C) water faucet. Screw on coupling by hand until it is seated on the washer.
3. Using pliers, tighten the couplings with an additional two-thirds turn.

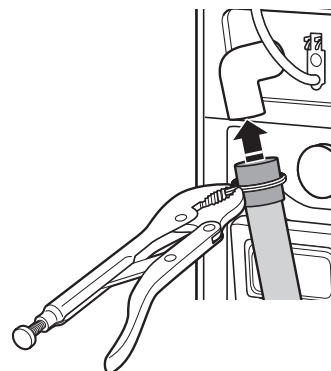
NOTE: Do not overtighten or use tape or sealants on the valve. Damage to the valves can result.

4. Turn on the water faucets completely and check for leaks.

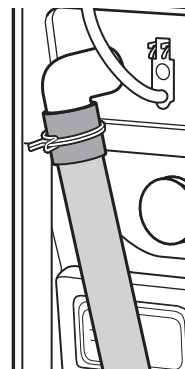
NOTE: Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Record hose installation or replacement dates on the hoses for future reference.

Periodically inspect and replace hoses if bulges, kinks, cuts, wear, or leaks are found.

2. Slide drain hose onto washer connection.



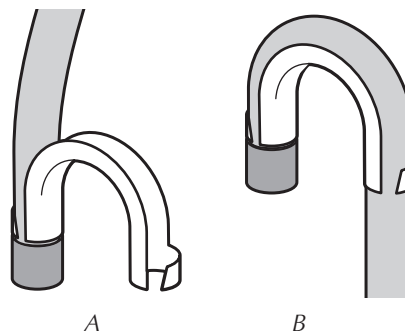
3. Once drain hose is in place, release pliers.



4. Washer drain system can be installed using a floor drain, wall standpipe, floor standpipe, or laundry tub.

Laundry tub drain or standpipe drain

Connect the drain hose form to the corrugated drain hose.



A. Snap either end of the drain hose form to the drain hose at the point where the corrugation begins.

B. Bend drain hose over drain hose form and snap into place.

To keep drain water from going back into the washer:

- Use the drain hose form, and do not force excess drain hose into standpipe. Hose should be secure, but loose enough to provide a gap for air.
- Do not lay excess hose on the bottom of the laundry tub.

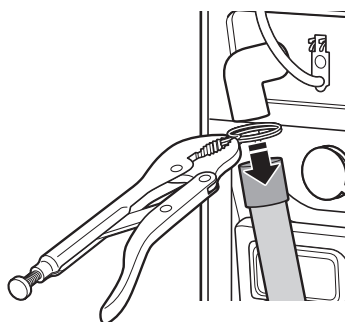
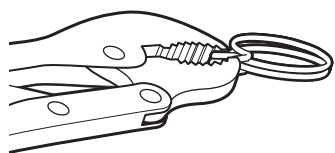
Floor drain

You may need additional parts. See Floor drain under "Tools and Parts."

Connect the Drain Hose

Remove drain hose from washer drum

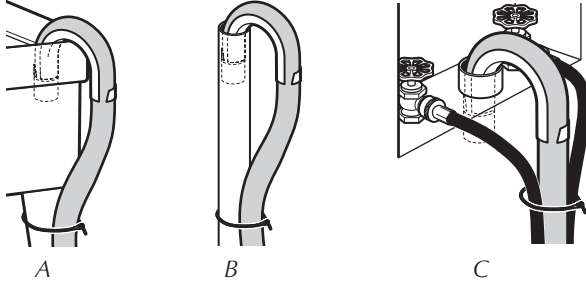
1. Use locking pliers, squeeze hose clamp tabs together and insert over the end of drain hose.



Secure the Drain Hose

Drain hose must be secured to stop the hose from moving when water is pumped out. If the drain hose moves, water may end up on the floor.

1. Drape the power cord over the washer top.
2. Move the washer to its final location.
3. Place the drain hose in the laundry tub or standpipe as shown. See illustrations A and B.



NOTES:

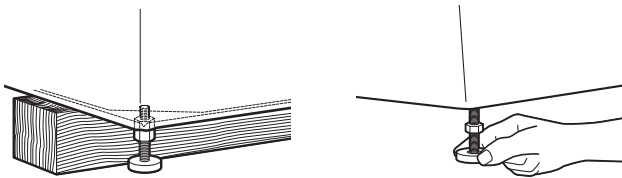
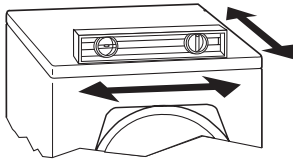
- Do not force excess drain hose back into the rear of the washer.
 - To avoid siphoning, do not seal or put more than 4½" (114 mm) of the drain hose into drainpipe or standpipe.
4. If the washer faucets and the drain standpipe are recessed, put the hooked end of the drain hose in the standpipe as shown. See illustration C.

Level the Washer

Proper foot to floor contact and leveling your washer avoids excessive noise and vibration.

NOTE: Installing washer on soft floor surfaces, such as carpets or surfaces with foam backing, is not recommended.

1. Slide the washer to its final location.
2. Check that all four feet are in firm contact with the floor.
3. Check the levelness of the washer by placing a level on the top edge of the washer, first side to side then front to back.



If the washer is against a wall, move the washer out slightly before tipping back. If the washer is not level, first prop the front with a wooden block and adjust the front feet height moving the hexagonal plastic part as necessary. Repeat to adjust back feet.

4. Make sure all four feet are in firm contact with the floor. Then check that the washer is perfectly level (use a level). Repeat steps 1-3 until washer is level.

5. After the washer is level, and all four feet are in firm contact with the floor, use a 9/16" (14 mm) open-end wrench to turn the locknuts on the feet, tightly against the washer cabinet.
IMPORTANT: All four locknuts on the feet must be tightened. If the locknuts are not tight against the washer cabinet, the washer may vibrate.
6. The washer should not move front to back, side to side, or diagonally when pushed on its top edges.
7. Confirm the levelness of the washer.

Complete Installation

1. Check the electrical requirements. Be sure that you have the correct electrical supply and the recommended grounding method. See "Electrical Requirements."
2. Check that all parts are now installed. If there is an extra part, go back through the steps to see which step was skipped.
3. Check that you have all of your tools.
4. Dispose of/recycle all packaging materials.
5. Check that both water faucets are on.
6. Check for leaks around faucets and inlet hoses.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

7. Plug into a grounded 3 prong outlet.
8. Read "Washer Use."
9. To test and to clean your washer, measure 1/2 the detergent manufacturer's recommended amount of High Efficiency (HE) detergent for a medium-size load. Pour the detergent into the detergent dispenser. Select NORMAL and then press START/PAUSE. Allow the washer to complete one whole cycle.



Use only HE High Efficiency detergent.

FEATURES AND BENEFITS

Your new front-loading high efficiency washer, was designed to conserve resources and lower your water and energy bills. The washer is designed to determine and then provide the amount of water needed for the best performance. The time of operation may be greater for this new system than for a conventional washer.

Electronic Controls

Flexible electronic controls are easy to use whether you are a beginner or an expert.

Auto Water Level

Adjusting to the size of the load, this feature allows the washer to use the minimal amount of water needed to clean and rinse the clothes. With a low water level, you can obtain the same results. Because only the required amount of water is used, the washer saves energy, too. You can obtain the same washing results for small and large load sizes.

Larger Load Size

Since there is no agitator, you can wash larger, bulkier items such as an average size sleeping bag. You are also able to wash more clothes at one time, which means fewer loads. You can wash a pillow or a large stuffed teddy bear.

Suspension System

To reduce washer "walk" and "off-balance" conditions, your new washer combines:

- 2 Springs to isolate vibration
- 3 Shock absorbers at the washer base to minimize movement

Stainless Steel Drum

The stainless steel drum eliminates corrosion and enables higher spin speeds for more water extraction, reducing drying time.

Adaptive Variable Speed Motor

The motor adapts to the load size and to the cycle selected to give the optimum cleaning, rinsing, and spinning conditions. The motor can handle slow speeds needed for delicate items and is powerful enough to drive an average clothes load up to high-speed spin.

Spin Speeds

This washer automatically selects the spin speed based on the cycle selected. For some cycles, the default spin speed can be changed if desired. This washer offers up to three different spin speed choices.

Add Clothes

This option is available in all wash cycles except Rinse, Drain & Spin, and Clean Washer with AFFRESH™ cycle. When this option is available at the beginning of the cycle, the Add Clothes status light will illuminate for the first 7 minutes. This washer allows a 7-minute period in which other garments may be added to a load.

Dynamic Balance

A precision balancing system allows the washer to reach high-speed spins. The washer spins faster so that clothes coming out of the washer will have less moisture than with traditional top load machines. In addition, if the Dynamic Balance system detects off-balance loads during spinning, it redistributes the clothes so that they are evenly balanced.

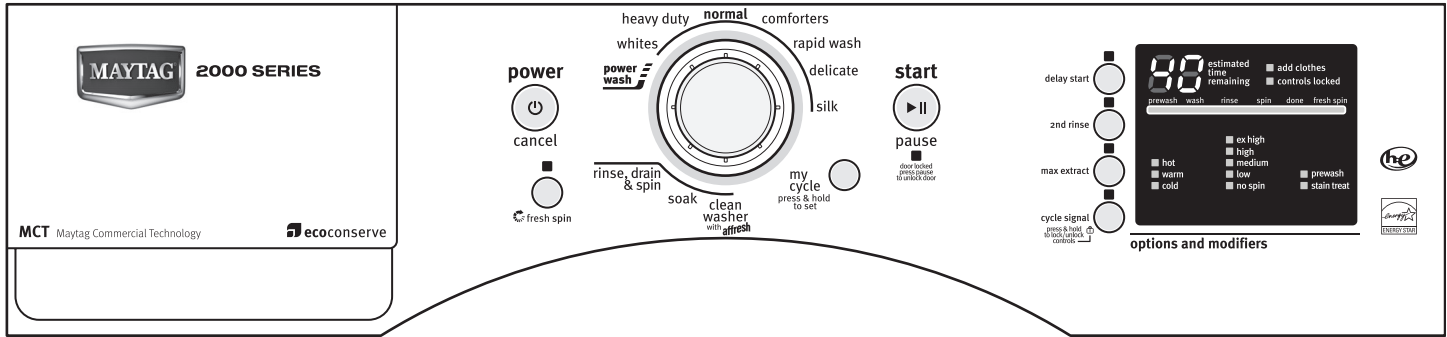
Smart Dispensers

The three compartments in the dispenser allow loading of all laundry products before the washer is started. The products will be dispensed into the wash at the optimal time for high-performance cleaning. The bleach release system is included in the detergent advantage system. The detergent is added at the beginning of the cycle, and the bleach is added after the enzymes have had a chance to do their cleaning. The fabric softener is dispensed in the rinse cycle or in the 2nd Rinse, if selected. The Detergent Advantage System Dispenser tray is easily removed for cleaning.



Use only HE High Efficiency detergent.

WASHER USE



Starting Your Washer

⚠ WARNING



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

The following is a guide to using your washer. Please refer to specific sections of this manual for more detailed information. Do not store laundry products on the top surface of this washer. Vibration is normal during operation.

Using the Proper Detergent

Use only High Efficiency detergents. The package for this type of detergent will be marked "HE" or "High Efficiency." This wash system, along with less water, will create too much sudsing with a regular non-HE detergent. Using regular detergent will likely result in washer errors, longer cycle times, and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.



Use only HE High Efficiency detergent.

First Wash Cycle Without Laundry

Before washing clothes for the first time, if not completed during the final installation step, choose the Normal cycle and run it without clothes. Use only HE High Efficiency detergent. Use 1/2 the manufacturer's recommended amount for a medium-size load. This initial cycle serves to ensure the interior is clean before washing clothes.

For All Wash Cycles

1. To load washer

Open the washer door by pulling on the handle. Sort laundry according to color and type of fabric. Place a load of sorted clothes in the washer. Do not overload washer. Overloading can cause poor cleaning.

- Always empty pockets. Small items can be caught within the washer resulting in noise or plugging the pump.
- The washer can be fully loaded, but not tightly packed. Washer door should close easily.
- Mix large and small items. Avoid washing a single item. Load evenly.
- Wash small items such as infant socks in mesh garment bags. It is recommended that more than one garment bag be used and that each garment bag be filled with equal amounts of material.
- When unloading garments, occasionally check under the rubber rim at the front of the tub for small items.

2. Close the washer door by pushing it firmly until the lock clicks. After a lock check at the beginning of the cycle, the washer door will remain locked during the wash cycle.

NOTE: After any wash cycle is completed, the door must be opened and then closed before a new cycle can begin. The door can be opened only if Start/Pause is selected while the Add Clothes light is illuminated or if the cycle has been canceled. See "To cancel a cycle" in the "Changing Cycles and Options" section.

3. Open the dispenser drawer and add laundry products to the detergent, bleach, or fabric softener compartments. Close drawer slowly to avoid spills. See "Using the Dispenser."
4. Turn on the washer by pressing POWER/CANCEL or by turning the cycle selector. The indicator light for the selected cycle will illuminate. When selecting a Wash Cycle, the preset Wash Temp and Spin Speed for the selected cycle will illuminate. These settings provide the recommended fabric care for the selected cycle. See "Cycles."
5. Select the desired Options. Not all Options are available with all cycles. See "Options."
6. If desired, select the Cycle Signal button. The signal is helpful when you are washing items that should be removed from the washer as soon as it stops. Press Cycle Signal On, if no signal is desired, Press Cycle Signal Off. Light will not be illuminated. Press and hold START/PAUSE (for approximately 1 second).

7. To begin the wash cycle immediately

- You will hear the door locking, unlocking, and locking again. This is normal.
- If you do not press START/PAUSE within 5 minutes of choosing a cycle, the washer automatically shuts off.
- When the wash cycle is complete, the DONE status light illuminates, the door unlocks, and the wash load can be removed from the washer. The washer powers down automatically 5 minutes after the cycle is complete and the DONE light goes off until door is opened. To power down the washer manually after the wash cycle is complete, press POWER/CANCEL once.

8. To begin the wash cycle later

Press DELAY START until the desired delay time (in hours) is displayed. Press START/PAUSE. The indicator will remain illuminated during the desired time selected.

IMPORTANT: When delaying a cycle, use only powdered detergents in the main wash compartment since liquid detergents may seep out of the compartment during Delay, before the wash cycle begins.

Using the Dispenser

Your new washer has a dispenser drawer with three separate compartments for your laundry products—detergent, liquid chlorine bleach, and liquid fabric softener. Laundry products are diluted and dispensed automatically at the proper time during the wash cycle, making it unnecessary for you to return to the washer during the cycle to add them.

It is normal for small amounts of water to remain in the dispensers when the wash cycle is complete.

Do not put laundry products directly into the wash tub. Always use the proper dispensers when adding laundry products.

Choosing the Right Detergent

Use only High Efficiency detergents. The package for this type of detergent will be marked “HE” or “High Efficiency.” This wash system, along with less water, will create too much sudsing with a regular non-HE detergent. Using regular detergent will likely result in washer errors, longer cycle times, and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.

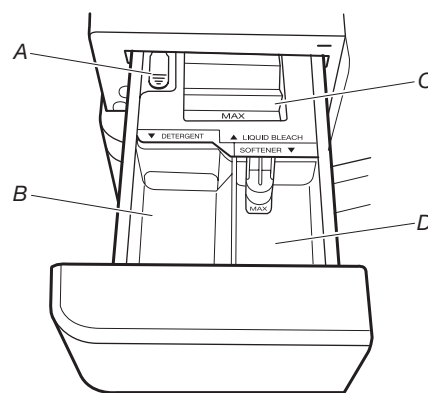


Use only HE High Efficiency detergent.

To fill dispenser compartments

1. Pull out the dispenser drawer.
2. Add the desired laundry products to the proper compartment.

3. Push in the dispenser drawer slowly and completely (to avoid a spill).



Dispenser

- A. Dispenser release lever
- B. Main Wash detergent compartment
- C. Liquid chlorine bleach compartment
- D. Fabric softener compartment

Main Wash detergent compartment

(Letter B in Dispenser Illustration)

Add liquid or powdered HE detergent to this compartment for your main wash cycle.

- Liquid color-safe bleach or oxi products may be added to the Main Wash compartment along with liquid detergent.
- Powdered color-safe bleach or oxi products may be added to the Main Wash compartment along with the powdered detergent.
- Do not mix powdered and liquid products in the Main Wash compartment.
- Use the measurement device which comes with the detergent. Add no more than the manufacturer's recommended amount.

NOTE: Overfilling could cause an oversudsing condition.

Chlorine bleach compartment

(Letter C in Dispenser Illustration)

Add NO MORE THAN 2/3 cup (160 mL) liquid chlorine bleach to this compartment. The bleach will be automatically diluted and dispensed at the best time during the first rinse after the wash cycle. This compartment cannot dilute powdered bleach.

- Use only liquid chlorine bleach in this dispenser. Do not use this dispenser to add powdered chlorine or any form of color-safe bleach or oxi products to your load.
- Always measure liquid chlorine bleach. Use a measuring cup with a pour spout; do not guess. Follow the manufacturer's directions for proper use.
- Do not fill beyond the “MAX” level.

NOTE: Overfilling could cause garment damage.

Fabric softener compartment

(Letter D in Dispenser Illustration)

Follow the manufacturer's instructions to determine the amount of fabric softener to use. Fabric softener will be automatically dispensed in the final rinse or in the 2nd Rinse, if selected.

- Do not fill beyond the “MAX” level.

Pausing or Restarting

1. To pause the washer at any time, press START/PAUSE.
2. To continue the cycle, press and hold START/PAUSE (for approximately 1 second).

Changing Cycles and Options

Not all Options are available with all Cycles.

Cycles and Options can be changed anytime before START/PAUSE is pressed.

To cancel a cycle

1. Press POWER/CANCEL.
2. The washer powers down, the door unlocks, and clothes can be removed.

NOTE: If the water level or the temperature is too high, the washer will drain automatically before the door unlocks.

To change Options after the cycle has started

1. Press START/PAUSE once.
2. Press the desired OPTIONS. If the option is not available, the machine will beep.
3. Press and hold START/PAUSE (for approximately 1 second) to continue the cycle.

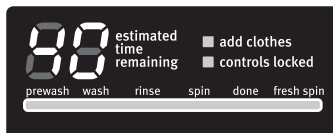
NOTE: Press and hold FRESH SPIN™ option button (approx. 1 second) to add periodic tumbling. See “Options” for complete cycle description. The light will glow when selected and will remain flashing for up to 6 hours or until the washer is stopped by either pressing POWER/CANCEL or opening the door.

To drain the washer manually

1. Press START/PAUSE.
2. Press RINSE, DRAIN & SPIN.
3. Deselect 2ND RINSE Option.
4. Press and hold START/PAUSE (for approximately 1 second) to begin the drain.
5. When the spin is complete, the door unlocks. Items can be removed from the washer.

Status Lights

These lights show which portion of the cycle the washer is operating. They also indicate when you can add an additional item to the wash cycle and when the controls are locked.



Add Clothes

You can add items to the washer after the wash cycle has started, if the Add Clothes status light is illuminated. All cycles have this feature except Rinse, Drain & Spin and Clean Washer with AFFRESH™ cycle.

To add items

1. Press START/PAUSE. The washer door unlocks, and items can be added.
2. To continue the cycle, close the door and press and hold START/PAUSE (for approximately 1 second).

NOTE: To add garments after the Add Clothes period is over, the wash cycle needs to be canceled, the items added, and a new wash cycle started.

Done

The Done light comes on after the cycle is complete. The light will stay on until door is opened.

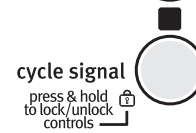
Controls Locked

Lock/Unlock Controls

This feature prevents unintended use of the washer and cycle or option changes during a cycle. When this light is illuminated, all buttons are disabled except for START/PAUSE and POWER/CANCEL. You can lock the controls while the washer is in operation.

To lock the controls

Press and hold CYCLE SIGNAL option for 3 seconds.



The Controls Locked status light illuminates.

To unlock the controls

Press and hold CYCLE SIGNAL option for 3 seconds until the CONTROLS LOCKED Status light turns off.

Door Locked

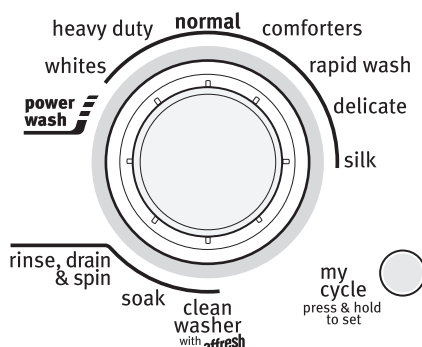
Depending on the stage of the wash cycle, the door locks and unlocks automatically. The status light indicates when the door is locked. To unlock, press START/PAUSE.



Cycles

Wash Cycles

Choose Wash Cycles by rotating the Cycle selector knob to the desired cycle. Each cycle is designed for different types of fabric and soil levels.



- Each cycle has a preset cycle time, WASH TEMP, SPIN SPEED, and may have preset Options. The preset settings provide the recommended fabric care for the selected cycle.
- The preset settings can be changed anytime before START/PAUSE is pressed. Not all Options (WASH TEMP, SPIN SPEED) are available with all Cycles. To change settings after the cycle has started, press START/PAUSE, then select the desired settings. Press and hold START/PAUSE (for approximately 1 second) to continue the cycle.

Preset Cycle Settings

Each cycle has a preset Cycle Time, WASH TEMP, and SPIN SPEED. These settings provide the recommended fabric care for the selected cycle. See chart.

Cycle	Estimated Time* (hr:min)	Temp	Spin Speed
Power Wash	2:30	Hot/Cold	Max Extract™
Whites	1:39	Hot/Cold	Ex High
Heavy Duty	1:24	Hot/Cold	Max Extract™
Normal	0:59	Warm/Cold	Max Extract™
Comforters	1:06	Warm/Cold	Low
Rapid Wash	0:30	Warm/Cold	Max Extract™
Delicate	0:34	Cold/Cold	Low
Silk	0:37	Cold/Cold	Low
Rinse, Drain & Spin	0:26 0:14	Cold NA	Ex High Ex High

Cycle	Estimated Time* (hr:min)	Temp	Spin Speed
Soak	0:30	Warm/Cold	No Spin
Clean Washer with AFFRESH™	0:56	N/A	High

*The cycle times vary automatically based on your water pressure, water temperature, detergent, and clothes load. The cycle time will be extended if oversudsing occurs or the load is unbalanced.

My Cycle

This convenient feature allows you to save your most commonly used cycle and any option and modifiers you may use frequently. Simply select your cycle; make your option/modifier selections and press and hold the My Cycle button until you hear a tone that indicates your selection has been saved and the My Cycle light will illuminate. To use this combination again, simply press POWER/CANCEL, press MY CYCLE, then press START/PAUSE. The cycle, option and modifier lights saved should also illuminate. To change cycles, rotate cycle knob to another setting or press any other buttons besides the Power/Cancel or Start/Pause.

NOTE: This cycle only retains the last settings saved and will not indicate other than the initial tone that the button was pressed long enough to save selections.

Power Wash

Use this cycle for overly soiled garments and household items that need additional cleaning effort. This cycle combines high and medium tumbling action, with MaxExtract™ spin speed and additional water in last rinse to flush excess dirt from the load. For better results, use this cycle combined with the stain treat option.

Whites

This cycle is especially designed for cleaning loads of soiled white fabrics with the addition of chlorine bleach. Hot washing temperatures assure optimal bleach activity. An additional rinse provides optimal rinse performance to avoid chlorine residues on your laundry. This cycle combines fast-speed tumbling, longer wash time, and ex high spin speed to shorten drying time. It also includes an 2nd Rinse option, which is automatic with Whites cycle.

Heavy Duty

Use this cycle to wash loads of sturdy, colorfast fabrics and heavily soiled garments. This cycle combines fast-speed tumbling, longer wash time, and MaxExtract™ spin speed to shorten drying times.

Normal

Use this cycle to wash loads of no-iron fabrics such as sport shirts, blouses, casual business clothes, permanent press blends, cottons and linens, and synthetic fabrics. This cycle combines medium-speed tumbling, MaxExtract™ spin speed, and a load cooling process to reduce wrinkling.

Comforters

Use this cycle to wash normally soiled blankets and comforters. This cycle starts with a soak to thoroughly saturate your large load. This is followed by medium wash action and low spin speeds to maintain load balance.

Rapid Wash

Use this cycle to wash small loads of 2-3 lightly soiled garments that are needed in a hurry. This cycle combines fast-speed tumbling, a shortened wash time, and high-speed spin to shorten drying time. Large wash loads will result in the machine increasing the wash time.

Delicate

Use this cycle to wash sheer fabrics and lingerie. This cycle combines low-speed tumbling and low-speed spin for gentle fabric care.

- Use mesh garment bags to wash undergarments such as underwire bras, items with strings, and small items such as socks.

Silk

Use this cycle to clean washable silk and ultra delicate garments (check label instructions to make sure the garment is washable.) This cycle gently tumbles and drains with the lowest spinning to gently clean garments and minimize wrinkling. Garments will contain a higher amount of water at the end of this cycle because of the low spin action.

Rinse, Drain & Spin

Use this cycle to get a rinse and spin only. This cycle combines fast-speed tumbling and ex high spin speed. If desired, you can reduce the spin speed by selecting the speed you want from the SPIN SPEED option.

Rinse is useful for:

- Loads that need rinsing only.
- Adding fabric softener to a load using the fabric softener dispenser.

Using Drain & Spin:

1. Select Rinse, Drain & Spin cycle.
2. Deselect 2nd Rinse option.

Soak

Use the Soak cycle to help remove set-in stains on fabrics. This cycle provides a soak time with warm or cold water followed by drain. Extra water, a short tumbling phase for equal distribution of the laundry, and a soaking time without drum movement improve the removal of set-in stains. Drain without spin assures gentle treatment, even for delicate articles.

Clean Washer with AFFRESH™ cycle

Use the Clean Washer with AFFRESH™ cycle once a month to keep the inside of your washer fresh and clean. This cycle uses a higher water level in combination with AFFRESH® washer cleaner tablet or chlorine bleach to thoroughly clean the inside of your washing machine. See "Cleaning Your Washer."

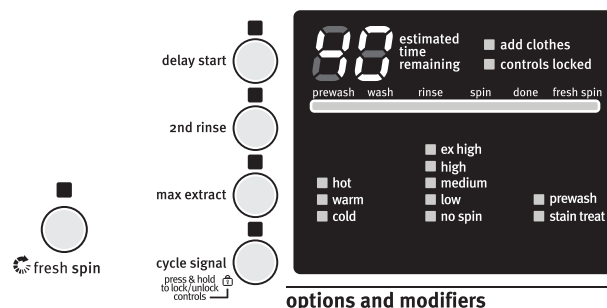
IMPORTANT: Do not place garments or other items in the washer during the Clean Washer with AFFRESH™ cycle. Use this cycle with an empty wash drum.

Normal Sounds

As with any new product, you will hear sounds that you are not accustomed to. You may hear various sounds when the door is locked or unlocked, and during the washing, rinsing, or spinning process. Between changes in wash actions, there will be momentary pauses. You will hear water spraying and splashing during the wash and rinse cycles. These new sounds and pauses are part of normal washer operation. See "Troubleshooting."

Options & Modifiers

You can customize your wash by adding options to your cycle selections. You can add or change an option after starting a cycle anytime before the selected option begins. Not all Options are available with all cycles.



- See the "Laundry Guide" section for an overview of possible options for each Wash Cycle selection.
- If an option is available with a selected cycle, the light for that option will illuminate when selected.
- If an option is unavailable with a selected cycle, there will be a short tone and the light for that option will not illuminate when selected.

FRESH SPIN™ option

Use this option when you are not able to unload your clothes, soon after the wash cycle ends. This option provides periodic tumbling for up to 6 hours to help freshen your clothes. During this time, the "Done" indicator remains activated, the door remains locked, and the FRESH SPIN™ option indicator light will flash. The FRESH SPIN™ option will automatically stop and the door lock will be released after this time expires, or if you press POWER/CANCEL at anytime to unload your laundry.

Delay Start

Use this to begin the wash cycle later.

- Press DELAY START until the desired time (in hours) shows in the estimated time remaining display.
- Press START/PAUSE. The countdown to the wash cycle will show in the display window.

2nd Rinse

A 2nd rinse can be used to aid in the removal of detergent residue from garments. This option provides an additional rinse with the same water temperature as in the normal rinse. It is automatic for the Whites cycle. You may select or deselect by pressing 2ND RINSE.

Max Extract™

Use this option to improve drying times for heavy fabrics or special care items. This options final spin increases to the highest speed and reduces excess water to save energy.

Wash Temp

Each cycle has a preset water temperature setting. To change the water temperature, press the WASH TEMP button until the desired setting is illuminated.

Select a water temperature based on the type of load you are washing. Use the warmest wash water safe for fabrics. Follow garment label instructions.

The water temperature for all rinses are cold, which save energy.

Temperature Guide

Wash Temp	Suggested Fabrics
HOT	Whites and pastels Heavy soils
WARM	Bright colors Moderate to light soils
COLD	Colors that bleed or fade Light soils

In wash water temperatures colder than 60°F (15.6°C), detergents do not dissolve well. Soils may be difficult to remove.

Controlled Temperature

Warm and cold wash temperatures are sensed and maintained by regulating the amount of hot and cold water from your faucet. This provided excellent cleaning while saving energy.

ATC (Auto Temp Control) electronically senses and maintains a uniform water temperature. ATC regulates incoming hot and cold water.

- Cold rinse is not controlled and will be the same as your cold faucet.

Spin Speed

Each cycle has a preset spin speed. To change the spin speed, press the SPIN SPEED button until the desired setting is illuminated.

Cycle Signal

This signal is helpful when you are removing items from the washer as soon as it stops. Press Cycle Signal button Signal On or Signal Off.

Prewash

Use this option for loads of heavily soiled items that need pretreatment.

- Add detergent to Main Wash compartment of the dispenser drawer.
- This option adds tumbling time prior to the selected main cycle. The washer continues automatically from prewash into the main wash cycle.

Stain Treat

Use this option for heavily soiled loads that need improved stain treatment. When Stain Treat is selected, the water temperature of the selected wash cycle is automatically set to warm and provides additional time of medium and high speed tumbling. This option will provide optimal removal of organic stains such as blood.

Laundry Guide

Refer to this chart for suggested load types and their corresponding cycles. Listed to the right are the options available to each of these washer cycles.

CYCLE	SUGGESTED LOAD TYPE	AVAILABLE OPTIONS					
		Delay Start	2nd Rinse	Cycle Signal	Fresh Spin™	Prewash	Stain Treat
Power Wash	Soiled garments and household items	✓	✓	✓	✓	✓	✓
Whites	Soiled white fabrics	✓	✓	✓	✓	✓	✓
Heavy Duty	Heavily soiled underwear, towels, shirts, etc., made of cotton	✓	✓	✓	✓	✓	✓
Normal	Normally soiled blouses, shirts, overalls, etc., made of polyester, nylon, cotton, linen, or cotton blends	✓	✓	✓	✓	✓	
Comforters	Normally soiled blankets and comforters	✓	✓	✓	✓	✓	
Rapid Wash	Small loads of 2-3 lightly soiled cotton, polyester, nylon, and cotton blends.	✓	✓	✓	✓		
Delicate	Curtains and delicate clothing, dresses, skirts, shirts, and blouses.	✓	✓	✓	✓		
Silk	Silk or ultra delicate fabrics labeled as machine washable	✓		✓	✓		
Rinse, Drain & Spin	All loads	✓	✓	✓	✓		
Soak	Fabrics made of cotton, linen, polyester, or nylon	✓		✓	✓		
Clean Washer with AFFRESH™	No clothes, use AFFRESH® washer cleaner tablet or chlorine bleach	✓		✓			

LAUNDRY TIPS

Preparing clothes for washing

Follow these recommendations to help you prolong the life of your garments.

- Use only High Efficiency detergents. The package for this type of detergent will be marked "HE" or "High Efficiency." This wash system, along with less water, will create too much sudsing with a regular non-HE detergent. Using regular detergent will likely result in washer errors, longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use.



Use only HE High Efficiency detergent.

- Close zippers, snaps, and hooks to avoid snagging other items. Remove pins, buckles, and other hard objects to avoid scratching the washer interior. Remove non-washable trim and ornaments.
- Empty pockets. Small items can be caught with the washer resulting in noise or plugging the pump.
- Turn down cuffs; brush away lint and dirt.
- Turn wool and synthetic knits inside out to avoid pilling.
- Tie strings and sashes so they will not tangle.
- Mend tears, loose hems, and seams.
- Treat spots and stains.
- Stained or wet garments should be washed promptly for best results.
- Mix large and small items, avoid washing single items, and load evenly.
- Wash small items, such as infant socks, in a mesh garment bag. To create a balanced load it is recommended that more than one garment bag be used, and that each garment bag be filled with equal amounts of material.

NOTE: If you are washing only small items, it is recommended that more than one mesh garment bag be used, and that each garment bag be filled with equal amounts of material.

Sorting

- Separate heavily soiled items from lightly soiled ones, even if they would normally be washed together. Separate lint-givers (towels, chenille) from lint-takers (corduroy, synthetics, permanent press). When possible, turn lint-givers inside out.
- Separate dark colors from light colors, colorfast items from noncolorfast items.
- Sort by fabric and construction (sturdy cottons, knits, delicate items).

Unloading

- Remove clothes from washer after the cycle is completed. Metal objects such as zippers, snaps, and buckles may rust if left in the washer basket for a long time.
- When unloading garments, occasionally check under the colored seal at the front of the tub for small items.

Loading

Loading suggestions

Heavy Work Clothes

2 pair pants	3 pair jeans
3 shirts	1 coverall

Mixed Load

2 double sheets or 1 king size sheet(s)	6 pair shorts
4 pillowcases	2 shirts
6 T-shirts	2 blouses
	6 handkerchiefs

Towels

8 bath towels	10 washcloths
8 hand towels	1 bath mat











Delicates

3 camisoles	2 bras
4 slips	2 nighties
4 panties	

Small Load cycle

(2-3 garments)	2 dress shirts
	1 pair dress pants

Stain Removal Guide

Stain	Use Liquid Chlorine or Color-Safe Bleach	Use suggested Wash Cycle	Stain	Use Liquid Chlorine or Color-Safe Bleach	Use suggested Wash Cycle
 Ink	✓	Power Wash	 Grass	✓	Power Wash
 Blood	✓	Cold or Warm Normal	 Tomato Products	✓	Power Wash
 Coffee/Chocolate	✓	Warm Whites	 Mud	✓	Warm Power Wash
 Cosmetics		Heavy Duty	 Deodorants		Heavy Duty
 Dirty Motor Oil		Warm Heavy Duty	 Ring around the Collar	✓	Normal

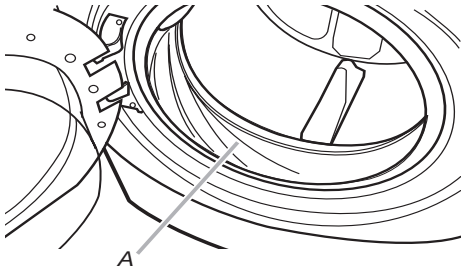
Do not tumble dry soiled or stained items. Heat may permanently set stains.

WASHER CARE

Cleaning Your Washer

Cleaning the Door Seal/Bellow

1. Open the washer door and remove any clothing or items from the washer.
2. Inspect the colored seal/bellow between the door opening and the basket for stained areas. Pull back the seal/bellow to inspect all areas under the seal/bellow and to check for foreign objects.



A. Seal/Bellow

3. If stained areas are found, wipe down these areas of the seal/bellow, using the procedure that follows.
 - a) Mix a dilute solution, using 3/4 cup (177 mL) of liquid chlorine bleach, and 1 gal. (3.8 L) of warm tap water.
 - b) Wipe the seal/bellow area with the dilute solution, using a damp cloth.
 - c) Let stand 5 minutes.
 - d) Wipe down area thoroughly with a dry cloth and let the washer interior air dry with door open.

IMPORTANT:

- Wear rubber gloves when cleaning for prolonged periods.
- Refer to the bleach manufacturer's instructions for proper use.

Washer Maintenance Procedure

This washer has a special cycle that uses higher water volumes in combination with AFFRESH® washer cleaner or liquid chlorine bleach to thoroughly clean the inside of the washer.

NOTES:

- Read these instructions completely before beginning the cleaning process.
- If necessary, the cleaning cycle may be interrupted by pressing the POWER/CANCEL button twice. However, this will not immediately stop the cycle. The machine will continue with several rinse and drain steps to ensure that all remaining AFFRESH® washer cleaner or liquid chlorine bleach is rinsed from the washer.

Begin procedure

1. Open the washer door and remove any clothing or items from the washer.
2. **Using the AFFRESH® washer cleaner (Recommended):**
Add one AFFRESH® washer cleaner tablet to the washer drum.
If using liquid chlorine bleach:
3. Open the dispenser drawer and immediately add 2/3 cup (160 mL) of liquid chlorine bleach to the bleach compartment.
NOTE: Do not add any detergent to this cycle. Use of more than 2/3 cup (160 mL) of bleach will cause product damage over time.
4. Close the washer door and dispenser drawer.

5. Select the CLEAN WASHER with AFFRESH™ cycle.
6. Press START/PAUSE.
NOTE: The basket will rotate, then the door will unlock, lock again, and then the cycle will continue.
 - The machine will not fill, but the basket will rotate while the washer runs a short sensing cycle. This will take approximately 3 minutes.
7. The cycle will determine whether clothing or other items are in the washer.
 - a) If no items are detected in the washer, it will proceed to Step 8.
 - b) If the Wash LED light flashes, the door will unlock. Remove clothing or items in the washer.
 - Press POWER/CANCEL to cancel the flashing LED light. Then repeat steps 1, 2, and 6 to start the cycle again.
8. Once the cycle has begun, allow the cycle to complete.
9. After the cycle is complete, leave the door open slightly, to allow for better ventilation and drying of washer interior.

Always do the following to maintain washer freshness

- Use only HE High Efficiency detergent.
- Leave the door slightly open after each cycle to allow for better ventilation and drying of washer interior.
- Repeat the cleaning procedure monthly.
- If the procedure does not sufficiently improve the machine freshness, please evaluate your installation and usage conditions for other causes.

Cleaning the exterior

Use a soft damp cloth or sponge to wipe up any spills. Occasionally wipe the outside of your washer to keep it looking new. Use mild soap and water. Do not use abrasive products.

Cleaning the dispenser drawer

The dispenser drawer is removable for easy cleaning.

1. Unlock the dispenser drawer by pressing the Release Lever. See "Using the Dispenser." Remove the drawer.
2. Remove the inserts (the siphon from the softener and bleach compartments).
3. Wash the parts under running water.
NOTE: Do not wash components in the dishwasher.
4. Replace the inserts and return the dispenser to the drawer.

Water Inlet Hoses

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear or leaks are found.

When replacing your inlet hoses, record the date of replacement.

Vacation, Storage, and Moving Care

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If storing or moving your washer during freezing weather, winterize it.

Non-use or vacation care:

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

- Unplug washer or disconnect power.
- Turn off the water supply to the washer. This helps avoid accidental flooding (due to a water pressure surge) while you are away.
- Slightly open door to provide ventilation.

To winterize washer:

1. Put 1 qt (1 L) of R.V.-type antifreeze in the drum.
2. Run washer on a Rinse, Drain & Spin cycle.
3. Unplug washer or disconnect power.
4. Shut off both water faucets.
5. Disconnect water inlet hoses from faucets and drain.

To use washer again:

1. Flush water pipes.
2. Reconnect water inlet hoses to faucets.
3. Turn on both water faucets.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

4. Plug in washer or reconnect power.
5. Run the washer through the Normal cycle with 1/2 the manufacturer's recommended amount of HE detergent for a medium-size load, to clean the washer and remove the antifreeze, if used.

To transport the washer:

1. If washer will be moved during freezing weather, put in 1 qt (1 L) of R.V.-type antifreeze in the drum. Run washer on a Rinse, Drain & Spin cycle.
2. Unplug the power cord.
3. Disconnect the drain hose from the drain system and attach to rear panel clips.
4. Shut off both water faucets.
5. Disconnect the water inlet hoses from faucets, then drain the hoses and clip them to the rear panel of the washer.
6. **IMPORTANT:** Call service. Do not reuse transport bolts. Washer must be transported in the upright position. To avoid suspension and structural damage, your machine must be properly set up for relocation by a certified technician.

Reinstalling the washer

1. Follow the "Installation Instructions" to locate, level and connect the washer.
2. Run the washer through the Normal cycle with 1/2 the manufacturer's recommended amount of HE detergent for a medium-size load, to clean the washer and remove the antifreeze, if used.

TROUBLESHOOTING

First try the solutions suggested here or visit our website and reference FAQs (Frequently Asked Questions) to possibly avoid the cost of a service call...

In U.S.A. www.maytag.com/help In Canada www.maytag.ca

Error codes

An error code may be shown in the Estimated Time Remaining display. Check the list below for potential problem and troubleshooting checks.

- **"LF" on display (Long Fill - no water or insufficient water supply)**
Press POWER/CANCEL to cancel the cycle. Unplug washer or disconnect power.

⚠ WARNING



Electrical Shock Hazard

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Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Plug in washer or reconnect power. Re-select cycle and press START/PAUSE. If the problem remains, call for service.

- **"F9E1" on display (Drain Problem)**
Press POWER/CANCEL to cancel the cycle. Unplug washer or disconnect power.

Plug in washer or reconnect power. Re-select cycle and press START/PAUSE. If the problem remains, call for service.
- **"SD" on display (Suds Routine)**
When excessive suds are detected, a suds routine automatically starts. This routine removes extra suds and assures proper rinsing of your garments. "SD" is displayed during rinsing and at the end of the cycle to inform you that the Suds Routine was activated. Use only HE (High Efficiency) detergents.
- **"F--E--" Variables (Washer Problem)**
Press POWER/CANCEL to cancel the cycle. Select RINSE, DRAIN & SPIN if there is excessive water in the washer.

Re-select cycle and press START/PAUSE. If the problem remains, call for service.

Noisy, vibrating, off-balance

- **Is the washer level?**
The washer must be level. The four feet should be properly installed, and the nuts should be tightened against the washer cabinet.

All four feet of the washer must be in firm contact with the floor. If the washer is on a pedestal, the washer must be secured to the pedestal and all four pedestal feet must be in firm contact with the floor.

- **Did you empty pockets?**
You may be hearing items that are caught under the door seal or basket. Check under the door seal and remove items.
- **Washer making a different noise?**
As with any new product, you will hear sounds that you are not accustomed to. You may hear various sounds when the door is locked or unlocked, and during the washing, rinsing, or spinning process. Between changes in wash actions, there will be momentary pauses. You will hear water spraying and splashing during the wash and rinse cycles. These new sounds and pauses are part of normal washer operation.
- **Is washer installed on a sturdy and solid floor?**
Refer to the "Installation Instructions" for flooring requirements. Noise and vibration may be reduced by placing a piece of 3/4" (19.1 mm) plywood underneath your washer. The plywood may extend underneath both washer and dryer to keep them at equal heights.
- **Is the washer gurgling or humming?**
As water is drained from the washer, you may hear air being pulled through the pump. This happens during the end of draining. It is normal.
- **Are you washing items with metal snaps, buckles, or zippers?**
You may hear metal items touching the washer drum. This is normal.
- **Were the 4 shipping bolts in the back of the machine removed?**
See "Remove Transport System."

Leaking

- **Was the door opened during "Add Clothes"?**
Water can drip off the inside of the door, when the door is opened after the start of a cycle.
- **Is HE detergent being used?**
The non-High Efficiency detergents can cause oversudsing which can leak from the rear of the washer.
- **Are the fill hoses tight?**
- **Are the fill hose gaskets properly seated?**
Check both ends of each hose. See "Connect the Inlet Hoses."
- **Is the drain hose properly installed?**
The drain hose should be secured to the drainpipe or laundry tub. See "Secure the Drain Hose."
- **Is the sink or drain clogged?**
Sink and drainpipe must be able to carry away 17 gal. (64 L) of water per minute. If the sink or drain is clogged or slow, water can back up out of drainpipe or sink. Check household plumbing (laundry tubs, faucets, drainpipe, water pipes) for leaks.

Dispenser operation

- **Did you follow the manufacturer's directions when adding detergent and fabric softener to the dispensers?**
Measure detergent and fabric softener. Slowly pour into the dispensers. Wipe up all spills. Dilute fabric softener in the fabric softener dispenser.
- **Did you put powdered or liquid color-safe bleach into the liquid chlorine bleach dispenser (on some models)?**
Add powdered or liquid color-safe bleach directly to the washer basket. Do not use the chlorine bleach dispenser for color-safe bleach.

- **Is the fabric softener dispenser clogged?**
Clean the fabric softener dispenser. See "Washer Care" for details.
- **Are the laundry products in the correct dispenser compartment?**
Add the correct amounts of detergent, fabric softener or liquid chlorine bleach to the correct compartments. Add powdered or liquid color-safe bleach to the Main Wash compartment.
- **Is there water in the dispenser at the end of the cycle?**
A small amount of water will remain in the dispenser compartment. This is normal.

Washer odor

- **See "Cleaning Your Washer"**
- **Are you using AFFRESH® washer cleaner on a regular basis?**
AFFRESH® washer cleaner removes and avoids odor-causing residue in all High Efficiency washers. For washers where odor is present, use 3 tablets instead of 1 tablet. After the CLEAN WASHER with AFFRESH™ cycle is complete, wipe away residue if necessary.
- **Are you using HE detergent?**
Use of non-HE detergent can cause a film residue which can result in odor.
- **Did you leave the door open after use?**
This washer has a tight seal to avoid water leaks. To avoid odors leave the door open to allow the washer to dry between uses.

Door won't unlock

- **Did all of the water drain out of the washer during the spin?**
Select RINSE, DRAIN & SPIN to remove any water remaining in the washer. The washer door will unlock at the end of the drain.
- **Is the door locked and is the "Add Clothes" light on?**
Press START/PAUSE once. The door will unlock.

Washer won't power up

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- **Is the power cord plugged into a grounded 3 prong outlet?**
Plug power cord into a grounded 3 prong outlet.
- **Are you using an extension cord?**
Do not use an extension cord.
- **Has a household fuse blown, or has a circuit breaker tripped?**
Check that the washer is plugged into a working outlet, and check for blown fuses. Replace the fuse, or reset the circuit breaker. If the problem continues, call an electrician.

- **Is your voltage low?**
Check electrical source or call electrician.

Washer cycle won't start

- **Is the washer door firmly shut?**
The door must be closed during operation.
- **Has a cycle been selected, but START/PAUSE has not been selected and held for 1 second?**
Press and hold START/PAUSE, for 1 second.
- **Was the door open after completion of last cycle?**
The door must be opened and closed again to start a new cycle.
- **Is the door locked?**
If door is locked, run a drain cycle and drain the washer.

Control won't accept selections or won't shut off

- **Are the touch pad controls locked?**
Hold for 3 seconds the button to lock/unlock controls.
- **Are the touch pad buttons not responding?**
Press POWER/CANCEL on the touch-pad twice. Check the touch-pad/LED assembly by selecting different cycles and changing the modifiers and options available to confirm the touch-pad/LED assembly is responding.

Washer stops working

- **Does the washer shut down the same time in the same wash cycle repeatedly?**
Unplug washer or disconnect power. Wait 5 minutes. Plug in washer or reconnect power. Run another cycle.

Washer won't dispense

- **Is the washer level?**
Check that the washer is level. See "Level Washer."
- **Has the drawer dispensed detergent?**
Check that the dispenser drawer is not clogged with detergent.
- **Are both the hot and cold water faucets turned on?**
Check water hose connections to the washer. Check for plugged screen in water source. Check the water supply and the water valve.

Washer won't fill

- **Low water pressure at home?**
Check if the home has low water pressure, open the water faucets.
- **Are both the hot and cold water faucets turned on?**
Verify hot and cold valve at the water faucets are fully open.
- **Is the water inlet hose kinked?**
Straighten the hoses. Check water hose connections to the washer and make sure water supply hoses are not obstructed. Check for plugged screen.
- **Are the water inlet valve screens clogged?**
Turn off the water and remove inlet hoses from the washer. Remove any accumulated film or particles. Reinstall hoses, turn on water, and check for leaks.
- **Are you using HE detergent?**
HE detergent is a low sudsing detergent. This is normal and will not affect cleaning performance.
- **Low water?**
This washer uses very little water to provide good cleaning results. You will see little or no water splashing in this washer. This is normal.

Washer won't run

- **Is the washer in a normal pause in the cycle?**
The washer pauses for about 2 minutes during certain cycles. Allow the cycle to continue. Some cycles feature periods of tumbling and soak.
- **Is the washer overloaded?**
Wash smaller loads.

Incorrect water temperature or Wash/Rinse temperature

- **Are the hot and cold water inlet hoses reversed?**
See "Connect the Inlet Hoses."
- **Are you washing many loads?**
As your frequency of loads washed increases, the water temperature may decrease for hot and warm temperatures. This is normal.

Not enough water/Not enough suds

- **Low water?**
This washer uses very little water to provide good cleaning results. You will see little or no water splashing in this washer. This is normal.
- **Are you using HE detergent?**
HE detergent is a low sudsing detergent. This is normal and will not affect cleaning performance.

Washer continues to fill or drain, cycle seems stuck

- **Is the top of drain hose lower than 30" (760 mm) on washer?**
The top of the drain hose must be at least 30" (760 mm) above the floor. See "Drain System." Check that the washer is level. Check if the valve is blocked open. If the valve is blocked open, uncontrolled filling will occur.
- **Does the drain extend into the drain pipe more than 4½" (114 mm)?**
Use the drain form to extend the drain hose the proper length into the drain pipe.
- **Does the drain hose fit too tightly in the standpipe, or is it taped to the standpipe?**
The drain hose should be loose yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap. See "Secure the Drain Hose."

Washer won't drain or spin, water remains in washer

- **Is the drain hose clogged, or the end of the drain hose more than 96" (2.4 m) above the floor?**
See "Installation Requirements."
- **Does the drain hose fit too tightly in the standpipe, or is it taped to the standpipe?**
The drain hose should be loose yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap. See "Secure the Drain Hose."
- **Does the drain extend into the drain pipe more than 4½" (114 mm)?**
Use the drain form to extend the drain hose the proper length into the drain pipe.
- **Excessive suds?**
When excessive suds are detected, a special suds routine automatically starts. Cycle will complete once extra suds are removed. This will occur more frequently when a non-HE detergent is used.

- **Is the load balanced?**
A single or bulky item may cause imbalance. Add more items or redistribute the load.
- **Is the drum empty?**
Rotate drum by hand to check for any binding of the spin basket. Check for clothing stuck between spin basket and outer tub. Move open end drum up and down while holding outer tub steady and check for looseness (more than 1/4" of movement).
- **Is the load balanced?**
A single or bulky item may cause imbalance. Add more items or redistribute the load.

Cycle time changes/Cycle too long

- **Excessive suds?**
When excessive suds are detected, a special suds routine automatically starts. This routine will add time to the original cycle.
- **Did the load cause imbalance?**
When an imbalance occurs, an imbalance routine will start to redistribute the load. This extends the cycle.
- **Are you washing a single item or bulky load?**
Spin time is added if an unbalanced load is detected. The washer will attempt to redistribute the load with additional tumbling.
- **Did you wash a large load on the Small Load cycle?**
The Small Load cycle is designed for smaller load sizes (2-3 items) of lightly soiled garments. If larger loads are washed in this cycle, wash time will be increased.
- **Did you wash a large load in a small load or delicate cycle?**
When using the Small Load, or Delicate wash cycles you should use small loads. This ensures a gentle wash for your garments without increasing cycle times.

Clothes Care

Load too wet

- **Did you use the right cycle for the load being washed?**
Select a cycle with a higher spin speed.
- **Did you wash a single item or bulky items or have you overloaded the washer?**
A single item, bulky items, or overloading may cause imbalance. Add items or try to evenly distribute your wet laundry in the drum, and start a Rinse, Drain & Spin cycle. If the laundry is still wet, take half of the load out of the washer and try again.
- **Did you use HE detergent?**
Suds during rinse and spin cycles can reduce spin speed. Use HE detergent.

Residue, lint, stains on load; gray whites, dingy colors

- **Did you add detergent to the dispenser?**
For best results, add detergent to the detergent compartment. Do not add detergent to the washer drum.
- **Did you sort properly?**
Sort lint givers (towels, chenille) from lint takers (corduroy, synthetics). Transfer of dye can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights.
- **Did you overload the washer?**
Do not overload the washer. The washer can be fully loaded, but not tightly packed. The wash load must be balanced. Lint can be trapped in the load if overloaded.
- **Check the following:**
Was paper or tissue left in pockets?

- **Did you use enough HE detergent?**
Follow manufacturer's recommendations for the type of load you are washing. For best performance, use only High Efficiency detergent. Use enough HE detergent to remove soil and hold it in suspension.
- **Do you have hard water?**
Use more detergent for washing heavy soils in cold or hard water.
- **Is your water colder than 60°F (15.6°C)?**
Wash water colder than 60°F (15.6°C) may not completely dissolve the detergent. Use hot or warm washes if safe for the fabric load. Make sure your hot water system is adequate to provide a hot water wash.
- **Are you using a low speed wash cycle?**
Powdered detergents may not dissolve well in a slow-speed cycle. For best results, use liquid detergent for slow-speed cycles such as Delicate.
- **Did you unload the washer promptly?**
To avoid transfer of dye, unload the washer as soon as it stops.
- **Did you use a fabric softener dispensing ball?**
Dispensing balls will not operate correctly with this washer. Add liquid fabric softener to the fabric softener compartment.

- **Did you use powdered detergent in a low-speed cycle?**
Consider using liquid detergent.
- **Did you use Small Load on a large load?**
For best results, use Small Load for small, lightly soiled loads.

Load is wrinkled, twisted, tangled

- **Did you unload the washer promptly?**
Unload the washer as soon as it stops.
- **Did you use the right cycle for the load being washed?**
Use the Delicate cycle or another cycle with a low spin speed to reduce wrinkling.
- **Did you overload the washer?**
The wash load must be balanced and not overloaded. Loads should tumble freely during washing.
- **Was the wash water warm enough to relax wrinkles?**
If safe for load, use warm or hot wash water.
- **Are the hot and cold water hoses reversed?**
Check that the hot and cold water hoses are connected to the right faucets. A hot rinse followed by spin will cause wrinkling. See "Connect the Inlet Hoses."

MAYTAG® LAUNDRY WARRANTY

LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Maytag brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "Maytag") will pay for factory specified parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased. Service must be provided by a Maytag designated service company. **YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. Proof of original purchase date is required to obtain service under this limited warranty.

ITEMS EXCLUDED FROM WARRANTY

This limited warranty does not cover:

1. Replacement parts or repair labor if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
 2. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
 3. Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.
 4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Maytag.
 5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Maytag within 30 days from the date of purchase.
 6. Pick up and delivery. This major appliance is intended to be repaired in your home.
 7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
 8. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Maytag servicer is not available.
 9. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with Maytag's published installation instructions.
 10. Replacement parts or repair labor on major appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
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DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. MAYTAG SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

If outside the 50 United States and Canada, contact your authorized Maytag dealer to determine if another warranty applies.

If you think you need repair service, first see the "Troubleshooting" section of the Use & Care Guide. If you are unable to resolve the problem after checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling Maytag. In the U.S.A., call **1-800-688-9900**. In Canada, call **1-800-807-6777**. 6/08

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name _____
Address _____
Phone number _____
Model number _____
Serial number _____
Purchase date _____