

# ssontong

## 1080P High Speed Driving Recorder USER MANUAL



**MODE:A9**

**ANY PROBLEMS, please contact us!**

**We will do our best to help you**

**If you just bought front camera,pls ignore some part**

**Thanks!**

## **Before use the car camera you should know**

**1. Find a 32GB, class 10 micro SD card (If you bought dual dash cam, the SD card is included).**



**2. Charge dash cam 2 ~ 3 hours.**

**3. The dash camera for car is equipped with a small battery for saving emergency file and setting only. The dashcams will shut down after 5mins if there is no external power connection. You need plug the car charger while use the car camera recorder.**

**4. Please turn off motion detection AND parking mode function and adjust G-sensor to a "low" when you are driving.**

**5. Please press the OK button to stop the recording first, then press the MENU button to access the setting.**

**6. The mini usb cable in package is for transferring video to your computer, which can not been used as power cord, please use the car charge to power this dashboard camera.**

**7. If your suction cup, rear camera or other accessories are broken or missed, please let us know, we will help**

you asap.

8. When you playback the video on your computer, **can not see the image just can heard a sound**, please download a Universal player, that issue will be solved.

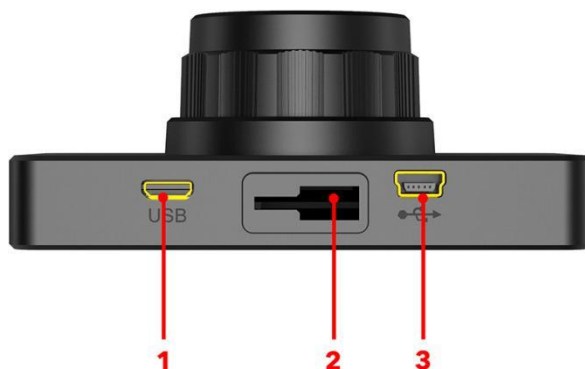
## PRODUCT STRUCTURE



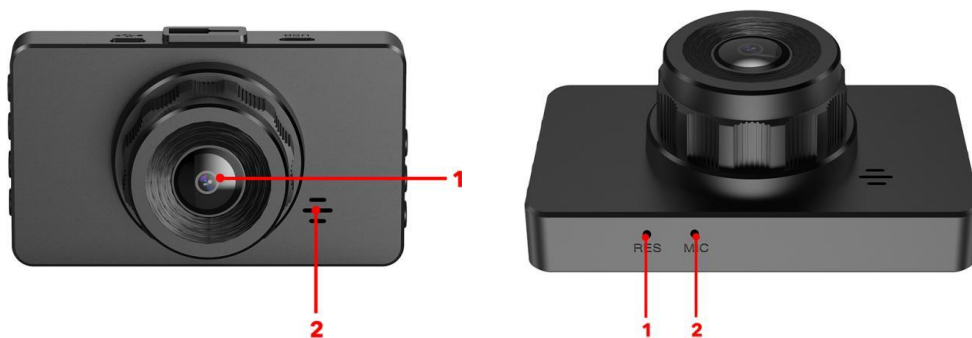
- 1. Up Button
- 2. Down Button
- 3. Setting Button (Menu Button)



- 1. OK Button
- 2. Mode Button



- 1. Camera Port  
(Optional)
- 2. Mount Connector
- 3. Power Port



1. Lens

2. Speaker

1.Reset

2.Microphone

# Contents

- **1. How to install this dash cam**
- **2. Before using the car camera**
- **3. How to format dash cam**
- **4. About settings**
- **5. FAQ**
- **6. After-sales service & Warranty**



## **Front camera installation:**



**Connect the car charger with camera to cigarette lighter, then hide extra cable into interior panel.**



## 2 way of run the wire for rear cam



## 2 way of install rear cam, inside of car & outside of car



**OUTSIDE**

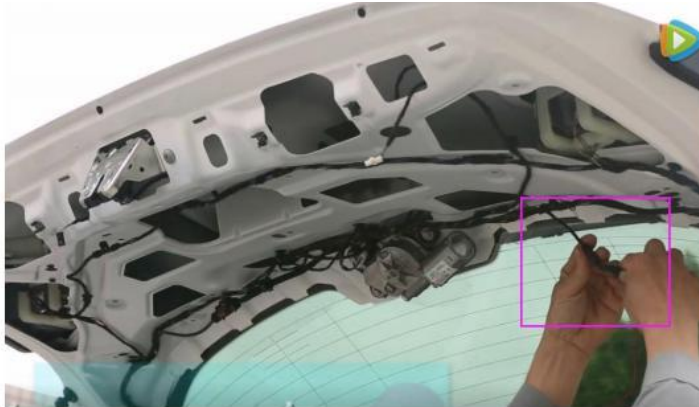


**INSIDE**

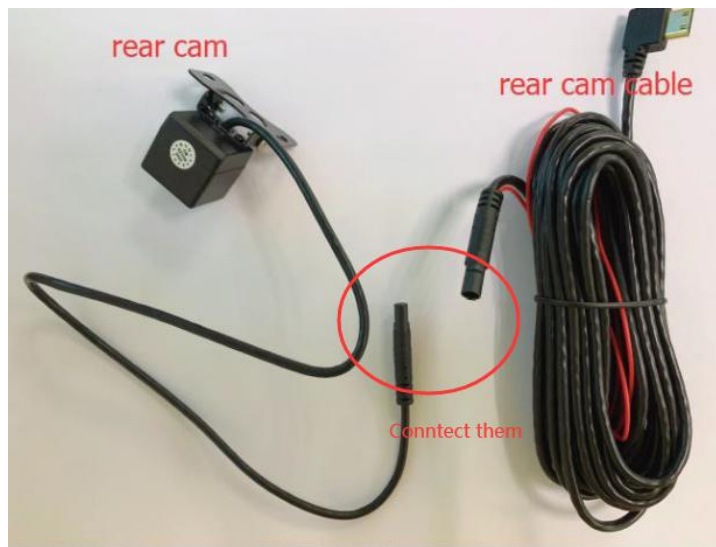
**Please check the installation effect of the front camera:**



**Connect the rear cam with rear cam cable:**



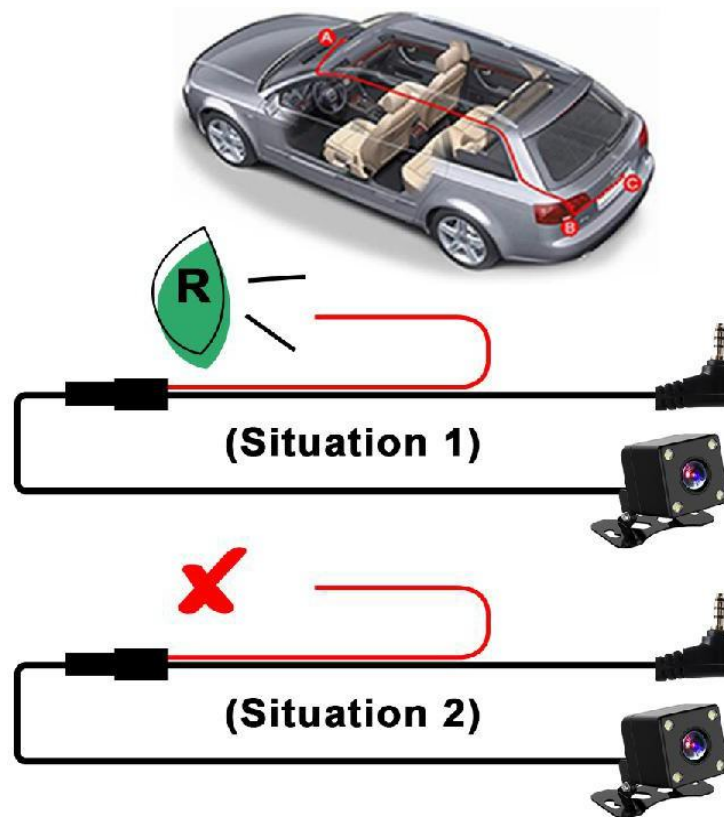
Picture one



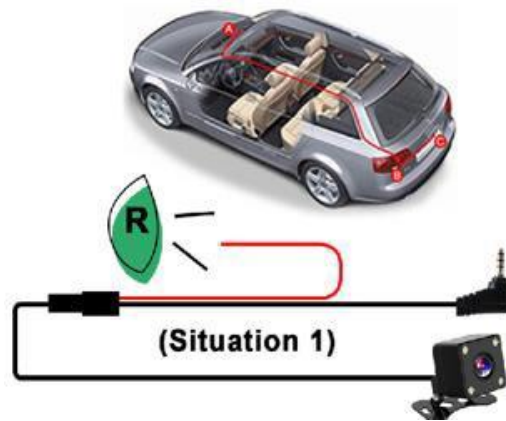
Picture two

**After wired the rear cam cable, then connect rear cam with rear cam cable; Please note up “Picture one” and “Picture two”**

## 2 situation you may meet

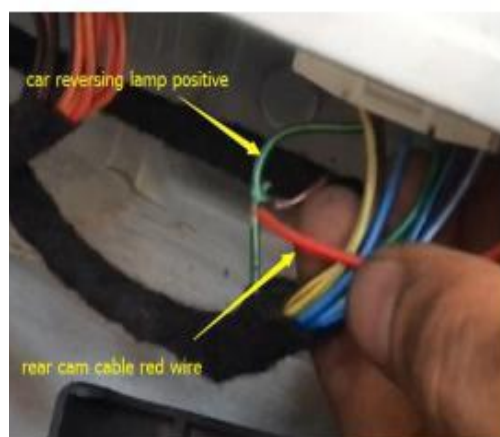


**Situation 1:** If your car **do NOT** have built in reverse system monitor display screen, need this dash cam reverse function, please connect rear cam cable **red wire** to car **reversing lamp positive terminal**. When you reverse car, the display screen will switch to full screen of rear view.

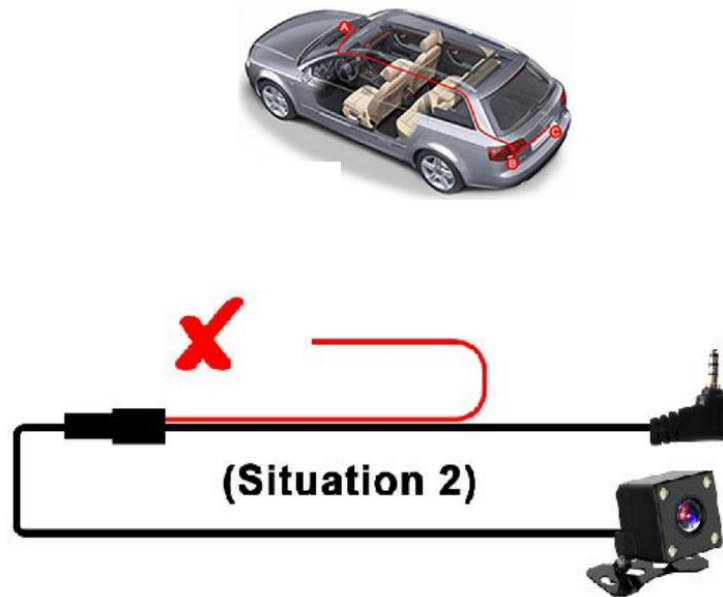


## Situation 1

1. Find out the car reversing lamp wire,
2. Connect red wire to car reversing lamp positive electrode.



## Situation 2



**Situation 2:** If your car **already have reverse system** display monitor,just need this dash cam record rear view when you are driving,please ignore the rear cam cable red wire,it no need connect to anywhere.When you drive forward or reverse car,the dash cam display screen will always show picture in picture of both front and rear view.

Please note below picture:



**Fix the rear cam on licence plate**



## 4 Dual Dash Cam Screen Display

**Mode**(When in standby mode, press "UP" button switch between this 4 screen display mode), please note below picture:



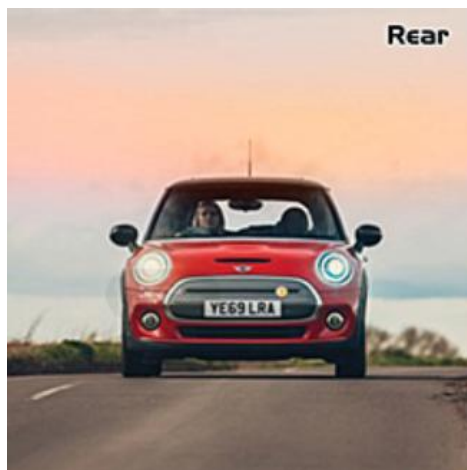
Display Mode 1



Display Mode 2



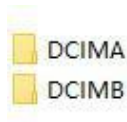
Display Mode 3



Display Mode 4

## Video storage fold:

DCIMA: front camera video



2020/3/24 21:37

DCIMB: rear camera video

2020/3/24 21:37

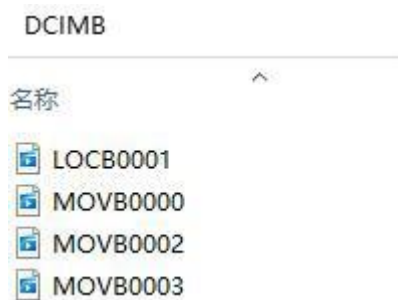
LOCA: front camera locked video

MOVA: front camera normal video



LOCB: rear camera locked video

MOVB: rear camera normal video



**Note:** When you playback the videos on your pc, just heard a sound, cannot see the images, but can playback video on camera, Please download a universal player like “KMPlayer” or “VLC media player”.

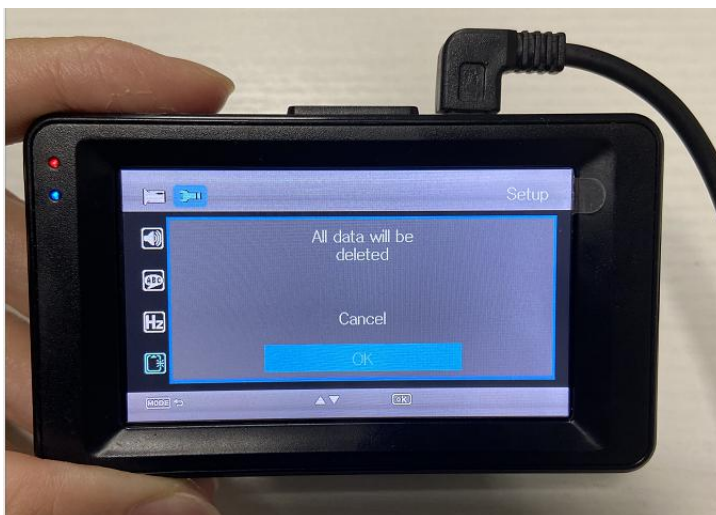
**How to format micro SD card on dash cam?**



**1. Click OK button to stop recording first, then click menu button enter menu page**



**2. Click menu button again to enter settings page**



**3. Click OK button to format card.**

## About settings

### 1. How to enter setting/menu page



**without card inserted:**

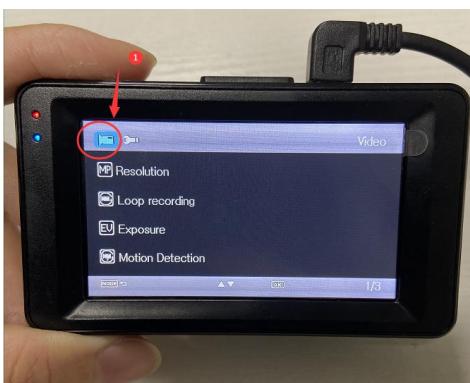
1. click menu button directly

**with card inserted:**

1. click OK button to stop recording



2. Click menu button to enter menu page



# Q&A

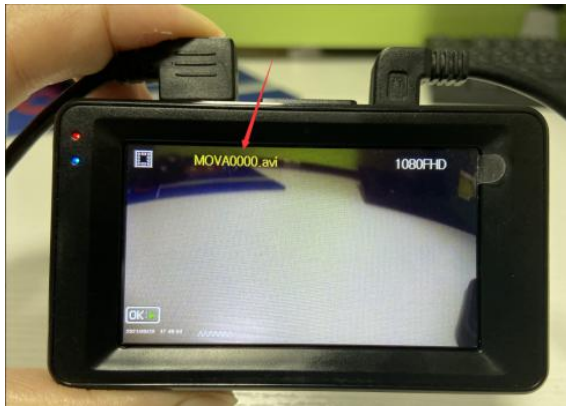
## 1. How to view playback video? (on dash cam)



1. Press ok button to stop recording



2. Press mode button twice into playback mode



3. MOVA is front camera video

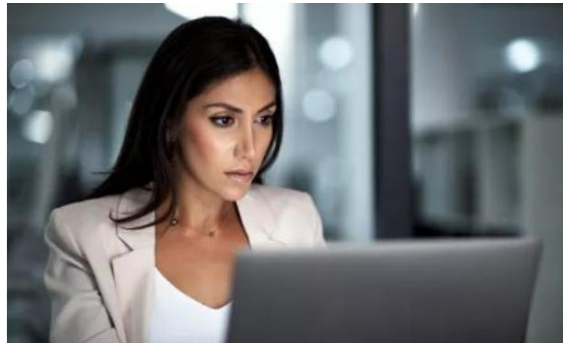


4. MOV0 is rear cam video



5. LOCB is rear cam locked video

## View playback on laptop in 2 methods:



**Method 1:** Use card reader to view playback video on laptop.

**Step 1:** Insert card into card reader



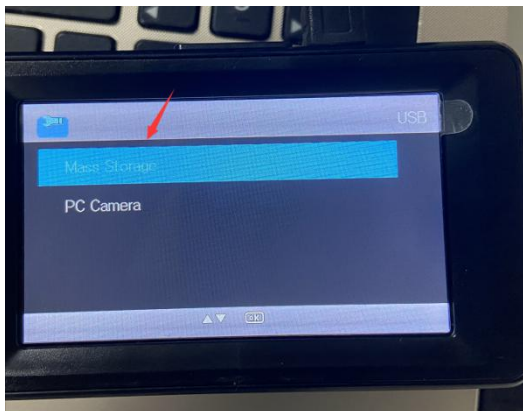
**Step 2:** Connect card reader with laptop



**Method 2: Connect dash cam with laptop directly with package included mini USB data cable**



**1. Use the mini usb cable connect the dash can into your PC**

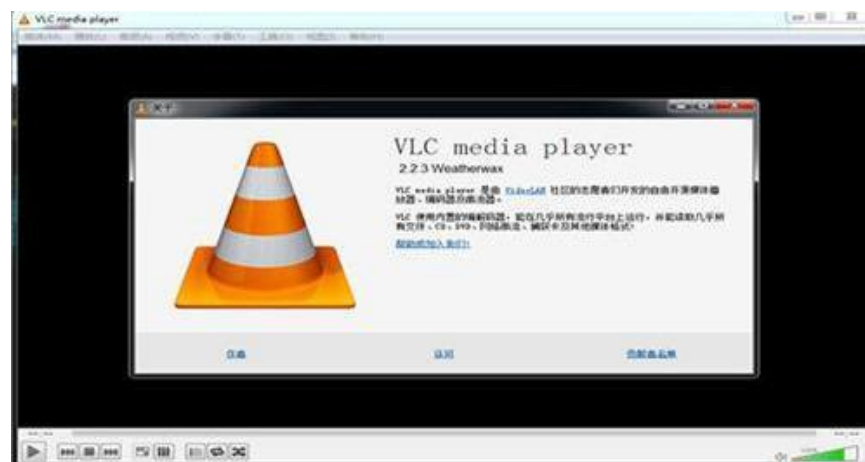


2. Select “ Mass Storage”, click “OK” button



3. you will see the video, you can share it

**Suggestion:** Download VLC media player,  
to view the playback video on PC more smoothly





## 2. Why my dash cam saying “card full” ?

**Answer:** If you turn on G sensor and parking mode, too many locked files will result in a full card. Just turn off G sensor, motion detection & parking mode is fine.

## 3. Why my dash cam turn off randomly?

**Answer:** The first reason might be power connection not stable, just well connected power supply is OK. Another reason is card full, when card full the camera has no space to store new files so it turns off which reminds you to format the card. We suggest you format the card monthly to extend its life span.

## 4. Dash cam keeps on and off when I am driving, what's happened?

**Answer:** It might be the power connection is not

stable, please make sure connect power cord cigar lighter car charger tight with car cigar lighter socket, and keep continuously power supply. If well connected but still have this situation, it's the power cord car charger defective, just contact us and we will send you a new charger replacement.

### 5. Camera saying “ please insert a C6 card” after inserted a card, why?

**Answer:** there are 2 reason will result this problem,

- 1): the card is low speed or bad quality card, change a high speed good quality card is OK,
- 2): insert card when camera turn on, dash cam could not recognize card, just turn off camera and insert card, then turn on camera is OK.

### 6. The camera could not turn on?

**Answer:** there are 3 reason will result this problem,

- 1). the dash cam need continuous power supply, just check power connection if it is OK,
- 2). the camera need reset, just connect power supply and click reset button, then start camera is OK, we attached below 2 picture for your better understanding,

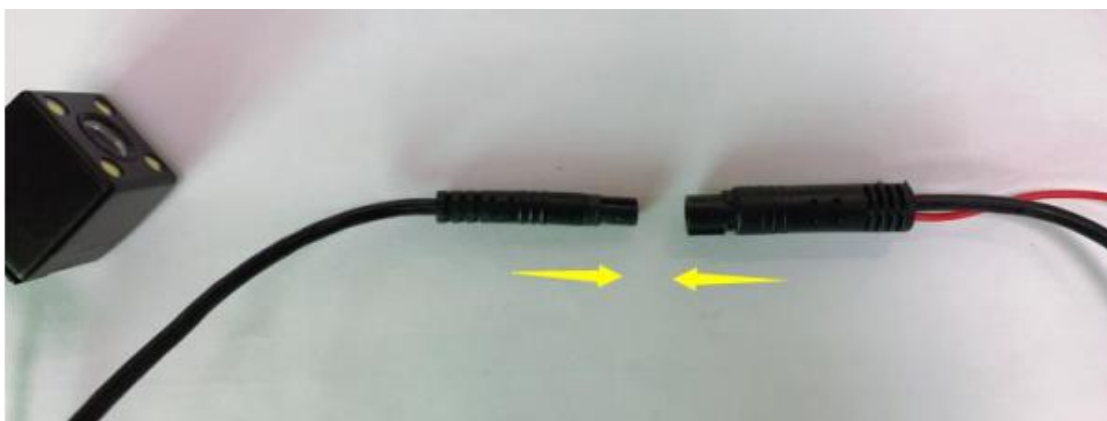


3).the card defective will result camera could not turn on,just take out card or change a new card to insert camera,

## 7.The rear cam does not work?

**Answer:** there are 2 reason will result this problem,

- 1). the rear cam wire is not well connected,just check all wire connection part and make them connected tight.
- 2). the rear cam or rear cam wire is defective,please kindly contact us to get a new wire or rear cam,





## **Warranty & Support (After-Sales Service)**

### **Warranty**

A9 Dual dash cam comes with full 1 year warranty.

### **Support**

If you have any questions regarding this dual dash cam, please do not hesitate to send us your order ID to AMAZON or [ssontong\\_service@163.com](mailto:ssontong_service@163.com), we will get back to you within 12hours.

**About us** ssontong is firmly committed to always improving our products, services, and customer experience. As our VIP customer, if you have any thoughts on how we can do even better, we appreciated your constructive feedback & suggestions.

Thank you for choosing ssontong !

