

AROMA®



instruction manual

ARC-1030SB

Rice & Grain Multicooker

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To Enhance and Enrich Lives.

Here at Aroma we strive to make a difference—to design and distribute products that enhance and enrich people's lives.

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TEST KITCHEN**



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Published By:

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IMPORTANT SAFEGUARDS

Basic safety precautions should always be followed when using electrical appliances, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use the handles or knobs.
3. Use only on a level, dry and heat-resistant surface.
4. To protect against fire, electric shock and injury to persons, do not immerse cord, plug or the appliance in water or any other liquid. See instructions for cleaning.
5. Close supervision is necessary when the appliance is used by or near children.
6. Unplug from outlet when not in use and before cleaning. Allow unit to cool before putting on or taking off parts and before cleaning the appliance.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or adjustment.
8. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electrical shock or injury.
9. Do not use outdoors.
10. Do not let cord touch hot surfaces or hang over the edge of a counter or table.
11. Do not place on or near a hot gas or electric burner or in a heated oven.
12. Do not use the appliance for anything other than its intended use.
13. Extreme caution must be used when moving the appliance containing rice, hot oil or other liquids.
14. Do not touch, cover or obstruct the Steam Vent on the top of the cooker as it is extremely hot and may cause scalding.
15. Use only with a 120V AC power outlet.
16. Always unplug from the plug gripping area. Never pull on the cord.
17. The cooker should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances, the appliance may not operate properly.
18. Always make sure the outside of the Inner Pot is dry prior to use. If the Inner Pot is returned to the cooker when wet, it may damage or cause the product to malfunction.
19. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding.
20. Rice should not be left in the Inner Pot with the **Keep Warm** function on for more than 12 hours.
21. To prevent damage or deformation, do not use the Inner Pot on a stovetop or burner.
22. To disconnect, first power off the unit, then remove the plug from the wall outlet.
23. To reduce the risk of electrical shock, cook only in the removable Inner Pot provided.
24. Do not wrap or tie cord around appliance.
25. Intended for countertop use only.
26. **WARNING:** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.
27. To avoid spills and burns, do not carry cooker by the lid handle.
28. Do not use for deep frying.

SAVE THESE INSTRUCTIONS



IMPORTANT SAFEGUARDS

Short Cord Instructions

A short power-supply cord is provided to reduce the risks resulting from it being grabbed by children, and becoming entangled in or tripping over a longer cord.

	WARNING Spilled food can cause serious burns. Keep appliance & cord away from children. NEVER • Drape cord over edge of counter. • Use outlet below counter. • Use extension cord.
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Polarized Plug

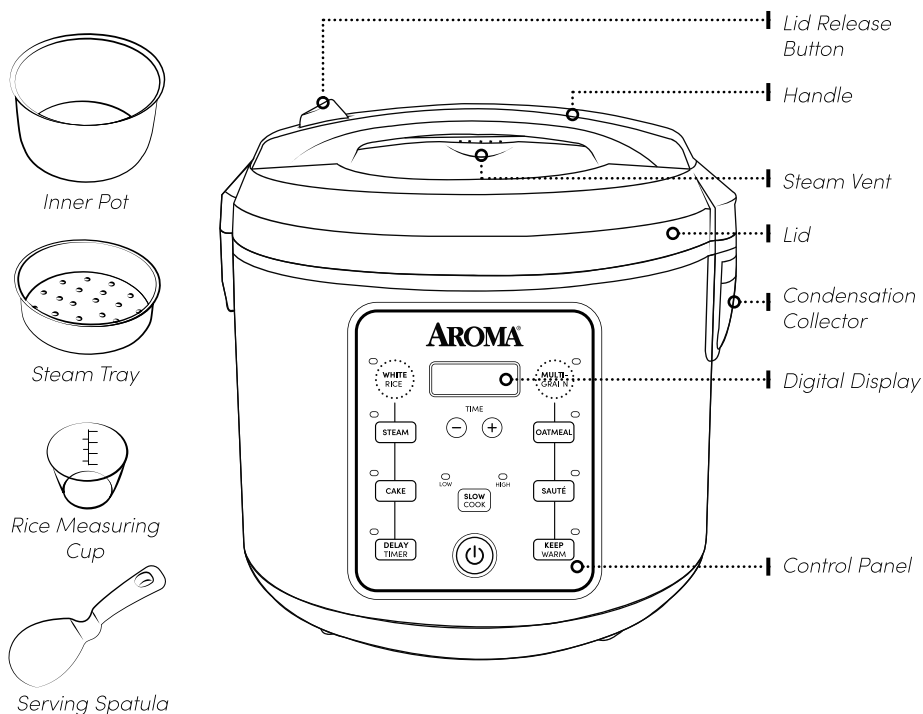
This appliance has a polarized plug (one blade is wider than the other); follow the instructions below:

To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

Parts Identification



Digital Controls



Turns the cooker on/off.



Allows you to adjust times for **Steam**, **Delay Timer** and **Slow Cook**.

Delay Timer

Allows for rice, grain or oatmeal to be ready right when it's needed. For example, add rice and water in the morning and come home to delicious rice ready to eat!

Slow Cook

Sets to slow cook high or low from 2 to 10 hours and is great for homemade roasts and stews.

Steam

Perfect for healthy sides and main courses.

Oatmeal

Makes quick and healthy breakfast with no need to stir.

Cake

Creates cakes and other treats.

Sauté

Sauté foods at high heat. Perfect for stir fry, browning foods, and much more!

White Rice

Ideal for fluffy, delicious white rice.

Multigrain

Ideal for cooking brown rice and other tough-to-cook whole grains like quinoa and barley.

Keep Warm

keeps food warm and ready to serve once food is finished cooking.

BEFORE FIRST USE

1. Read all instructions and important safeguards.
2. Remove all packaging materials and check that all items have been received in good condition.
3. Tear up all plastic bags and dispose of them properly as they can pose a risk to children.
4. Wash Steam Tray and all other accessories in warm, soapy water. Rinse and dry thoroughly.
5. Remove the Inner Pot from cooker and clean with warm, soapy water. Rinse and dry thoroughly before returning to cooker.
6. Wipe cooker body clean with a damp cloth.

TO CLEAN

1. Remove the Steam Tray when cooker is completely cooled.
2. Remove the Condensation Collector.
3. Soak the Inner Pot and all accessories or wash them in the top rack of the dishwasher.
4. Wipe cooker body clean with a damp cloth.
5. Thoroughly dry cooker body and all accessories.
6. Reassemble for next use.

TROUBLESHOOTING

• Rice is too dry/hard after cooking.

If your rice is dry or hard/chewy when the cooker switches to **Keep Warm**, additional water and cooking time will soften the rice. Depending on how dry your rice is, add ½ to 1 cup of water and stir thoroughly. Close the lid and press the **White Rice** button. When cooker switches to **Keep Warm** mode, open the lid and stir the rice to check the consistency. Repeat as necessary until rice is soft and moist.

• Rice is too moist/soggy after cooking.

If your rice is still too moist or soggy when the cooker switches to **Keep Warm**, use the Serving Spatula to stir the rice. This will redistribute the bottom (moist) part of the rice as well as release excess moisture. Close the lid and allow to remain on **Keep Warm** mode for 10-30 minutes as needed, opening the lid and stirring periodically to release excess moisture.

6.

Note:

- Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use on nonstick coatings.
- If washing in the dishwasher, a slight discoloration to the Inner Pot and accessories may occur. This is cosmetic only and will not affect performance.
- Any other servicing should be performed by Aroma® Housewares.

Helpful Hints:

The provided rice cooker cup is the equivalent to a 3/4 standard US cup



Note:

- Because rice varieties may vary in their make-up, results may differ. Refer to these troubleshooting tips to help you achieve the desired consistency.

USING WHITE RICE FUNCTION

1. Using the provided measuring cup, add white rice to the Inner Pot.
2. Rinse rice to remove excess starch. Drain.
3. Fill with water to the line which matches the number of cups of rice being cooked.
4. Place the Inner Pot into the cooker.
5. Close the lid securely.
6. Plug the power cord into an available 120V AC wall outlet.
7. Press the (⏻) button to turn on the cooker.
8. Press **White Rice**. The cooking indicator light will illuminate.
9. The unit will beep and the display will begin a chasing pattern. The cooker will now begin cooking.
10. The cooker will count down the final 10 minutes of cook time.
11. Once finished, the cooker will beep and automatically switch to **Keep Warm**.
12. For better results, stir the rice with the Serving Spatula to distribute any remaining moisture.
13. When finished serving rice, turn the cooker off by pressing (⏻) twice and unplug the power cord.

NOTE:

To cook brown rice, refer to USING MULTIGRAIN FUNCTION on page 9.

Note:

- Before placing the Inner Pot into the cooker, check that it is dry and free of debris. Adding the Inner Pot when wet may damage the cooker.
- Grains and brown rice require a much longer cooking cycle than white rice varieties due to the extra bran layers on the grains. The **Multigrain** function on this cooker allows extra time and adjusted heat settings in order to cook the grains properly. If it appears the cooker is not heating up immediately on the **Multigrain** setting, this is due to a low-heat soak cycle that precedes the cooking cycle to produce better results.
- Rice should not be left in the cooker on **Keep Warm** for more than 12 hours.

Helpful Hints:

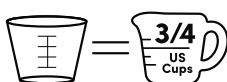
If you misplace the measuring cup, a $\frac{3}{4}$ standard US cup is an exact replacement.

To add more flavor to rice, try substituting a favorite meat or vegetable broth or stock. The ratio of broth/stock to rice will be the same as water to rice.

For approximate rice cooking times and suggested rice/water ratios, see the White Rice Function Water Measurement Table on page 8.

White Rice Function— Measurement Table

WHITE RICE UNCOOKED RICE CUPS*	RICE WATER LINE (inside pot)	APPROX. COOKED RICE YIELD*	COOKING TIMES
2 Cups	Line 2	4 Cups	White Rice: 26–32 Min.
3 Cups	Line 3	6 Cups	White Rice: 28–34 Min.
4 Cups	Line 4	8 Cups	White Rice: 29–35 Min.
5 Cups	Line 5	10 Cups	White Rice: 31–37 Min.
6 Cups	Line 6	12 Cups	White Rice: 32–38 Min.
7 Cups	Line 7	14 Cups	White Rice: 34–40 Min.
8 Cups	Line 8	16 Cups	White Rice: 35–41 Min.
9 Cups	Line 9	18 Cups	White Rice: 37–43 Min.
10 Cups	Line 10	20 Cups	White Rice: 38–44 Min.



*1 Rice Cooker Cup = $\frac{3}{4}$ US Cup

Note:

- Rinse grain before placing it into the Inner Pot to remove excess bran and starch. This will help reduce browning and sticking to the bottom of the pot.
- This chart is only a general measuring guide, rice/water measurements may vary.

USING MULTIGRAIN FUNCTION

1. Using the provided measuring cup, add brown rice or grain to the Inner Pot.
2. Rinse to remove excess starch. Drain.
3. Fill with water to the line which matches the number of cups of rice or grain being cooked.
4. Place the Inner Pot into the cooker.
5. Close the lid securely.
6. Plug the power cord into an available 120V AC wall outlet.
7. Press the (⏻) button to turn on the cooker.
8. Press the **Multigrain** button.
9. The cooking indicator light will illuminate. The unit will beep and the display will begin a chasing pattern. The cooker will now begin cooking.
10. The cooker will count down the final 10 minutes of cook time.
11. Once finished, the cooker will beep and automatically switch to **Keep Warm**.
12. For better results, stir the rice or grain with the Serving Spatula to distribute any remaining moisture.
13. When finished serving, turn the cooker off by pressing (⏻) and unplug the power cord.

NOTE:

See "Multigrain Function Measurement Table" on page 10 for specific multigrain cooking times.

Note:

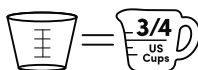
- Before placing the Inner Pot into the cooker, check that it is dry and free of debris. Adding the Inner Pot when wet may damage the cooker.
- Grains require a much longer cooking cycle than other rice varieties due to the extra bran layers on the grains. The **Multigrain** function on this cooker allows extra time and adjusted heat settings in order to cook the grains properly. If it appears the cooker is not heating up immediately on the **Multigrain** setting, this is due to a low-heat soak cycle that precedes the cooking cycle to produce better results.
- Rice should not be left in the cooker on **Keep Warm** for more than 12 hours.

Helpful Hints:

If you misplace the measuring cup, a $\frac{3}{4}$ standard US cup is an exact replacement.

Multigrain Function— Measurement Table

UNCOOKED RICE CUPS*	RICE WATER LINE (inside pot)	APPROX. COOKED GRAIN YIELD*	COOKING TIMES (includes soaking)
2 Cups	Line 2	4 Cups	Brown Rice: 39–45 Min. Quinoa: 30–35 Min. Bulgur: 30–35 Min. Barley: 5 Hour
3 Cups	Line 3	6 Cups	Brown Rice: 41–47 Min. Quinoa: 41–44 Min. Bulgur: 32–36 Min. Barley: 5 Hour
4 Cups	Line 4	8 Cups	Brown Rice: 43–49 Min. Quinoa: 52–56 Min. Bulgur: 34–38 Min. Barley: 5 Hour
5 Cups	Line 5	10 Cups	Brown Rice: 45–51 Min. Quinoa: 55–60 Min. Bulgur: 34–40 Min. Barley: 5 Hour
6 Cups	Line 6	12 Cups	Brown Rice: 46–52 Min. Quinoa: 59–63 Min. Bulgur: 37–42 Min. Barley: 5 Hour
7 Cups	Line 7	14 Cups	Brown Rice: 48–54 Min. Quinoa: 60–65 Min. Bulgur: 38–43 Min. Barley: 5 Hour
8 Cups	Line 8	16 Cups	Brown Rice: 50–56 Min. Quinoa: 62–68 Min. Bulgur: 39–44 Min. Barley: 5 Hour
9 Cups	Line 9	18 Cups	Brown Rice: 52–58 Min. Quinoa: 64–71 Min. Bulgur: 40–45 Min. Barley: 5 Hour
10 Cups	Line 10	20 Cups	Brown Rice: 54–60 Min. Quinoa: 65–72 Min. Bulgur: 42–46 Min. Barley: 5 Hour



*1 Rice Cooker Cup = ¾ US Cup

Note:

- For best results when cooking Barley, set the **Delay Timer** for 5 hours to allow for extra soaking time. See "Using **Delay Timer**" on page 11 for more details.
- For softer grains, simply add more water.
- This chart is only a general measuring guide, grain/water measurements may vary.

USING DELAY TIMER

1. Using the provided measuring cup, add rice or grain to the Inner Pot.
2. Rinse to remove excess starch. Drain.
3. Fill with water to the line which matches the number of cups of rice or grain being cooked.
4. Place the Inner Pot into the cooker.
5. Close the lid securely.
6. Plug the power cord into an available 120V AC wall outlet.
7. Press the (⏻) button to turn on the cooker.
8. Press the **Delay Timer** button. Press (+) to increase in one hour increments. It may be set to have rice ready in 1 to 15 hours for **White Rice** or **Oatmeal** and 2 to 15 for **Multigrain**.
9. Once the needed time is selected, press the **White Rice**, **Oatmeal** or **Multigrain** button, depending on the type of grain being cooked.
10. The Digital Display will count down from the time selected.
11. Once rice or grain begins cooking, a chasing pattern will be in the display.
12. The cooker will count down the final 10 minutes of cook time
13. Once rice or grain is finished, the cooker will beep and automatically switch to **Keep Warm**.
14. For better results, stir the rice or grain with the Serving Spatula to distribute any remaining moisture.
15. When finished serving rice, turn the cooker off by pressing the (⏻) button twice and unplug the power cord.

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Note:

- Due to the longer cooking time needed, **Multigrain** may only be delayed for 2 hours or more.
- Food should not be left in the cooker on **Keep Warm** for more than 12 hours.

Helpful Hints:

If you misplace the measuring cup, a ¾ standard US cup is an exact replacement.

To add more flavor to grain, try substituting a favorite meat or vegetable broth or stock. The ratio of broth/stock to grain will be the same as water to grain.

For approximate grain cooking times and suggested grain/water ratios, see the Multigrain Function Measurement Table on page 10.

OATMEAL

1. Following packaging instructions for suggested oatmeal/water ratio, add oatmeal and water to the Inner Pot.
2. Place Inner Pot into the cooker.
3. Close the lid securely.
4. Plug the power cord into an available 120V AC wall outlet.
5. Press the (⏻) button to turn on the cooker.
6. Press **Oatmeal** to begin cooking.
7. The cooking indicator light of the selected function will illuminate.
8. Once cooking is complete, the cooker will automatically switch to **Keep Warm**.
9. When finished serving, turn the cooker off by pressing (⏻) twice and unplug the power cord.

SLOW COOK

1. Add food to be slow cooked to the Inner Pot.
2. Place the Inner Pot into the cooker.
3. Close the lid securely.
4. Plug the power cord into an available 120V AC wall outlet.
5. Press the (⏻) button to turn on the cooker.
6. Press **Slow Cook** twice for **Slow Cook (high)** or once for **Slow Cook (low)**. The digital display will show a flashing time.
7. Press (–) or (+) to adjust cook time in 10 minute increments. Low time setting can be set 6-10 hours. High time setting can be set 2-5 hours.
8. Once the needed cooking time is selected, the cooker will beep to indicate it is setting at the displayed time. The display will stop flashing to indicate it has set.
9. The cooker will begin to slow cook. The Digital Display will count down in one hour increments from the selected time.
10. Once food is finished, the cooker will beep and automatically switch to **Keep Warm**.

Note:

Food should not be left in the cooker on **Keep Warm** for more than 12 hours.

SLOW COOK (CONT.)

11. Open the lid to check food for doneness. If fully cooked, remove food for serving.
12. When finished serving, turn the rice cooker off by pressing (⏻) twice and unplug the power cord.

STEAM

1. Using the provided measuring cup, add 3 cups of water to the Inner Pot.
2. Place the Inner Pot into the cooker.
3. Place food to be steamed onto the Steam Tray.
4. Place the Steam Tray into the cooker.
5. Close the lid securely.
6. Plug the power cord into an available 120V AC wall outlet.
7. Press the (⏻) button to turn on the cooker.
8. Press the **Steam** button. The Digital Display will show a flashing 0:05 to represent five minutes of steam time.
9. Press (+) or (-) to increase or decrease steaming time by one minute, up to 30 minutes. After 30 minutes, it will cycle back to five minutes.
10. Once the time is selected, the cooker will beep to indicate it is setting at the displayed time. The display will stop flashing to indicate it has set.
11. When the water reaches a boil, the Digital Display will count down in one minute increments from the selected time.
12. Once the selected time has passed, the cooker will beep and switch to **Keep Warm**.
13. Check steamed food for doneness. If finished steaming, carefully remove food to prevent overcooking. Wear a protective, fire-resistant glove when removing to prevent possible injury.
14. When finished steaming, turn the cooker off by pressing the (⏻) button twice and unplug the power cord.



Caution:

The rice cooker will not switch to **Keep Warm** until all liquid is boiled away. Follow the recipe carefully and do not leave the rice cooker unattended.

Do not use the provided Serving Spatula to slow cook. It is not intended to be used in contact with high temperatures.

Use a long-handled wooden or heat-safe spoon to stir food while slow cooking.

Helpful Hints:

Smaller foods may be placed on a heat-proof dish and then placed onto the Steam Tray. Parchment paper or aluminum foil may be used as well. Place the paper/foil in the center of the Steam Tray and ensure it does not create a seal along the bottom of the Steam Tray. For best results, it is recommended to puncture small holes in the paper/foil.

For suggested steaming times and water amounts, see the Meat and Vegetable Steaming tables on page 15.

STEAM & COOK GRAIN

1. Using the provided measuring cup, add rice or grain to the Inner Pot.
2. Rinse to remove excess starch. Drain.
3. Fill with water to the line which matches the number of cups of rice or grain being cooked.
4. Place the Inner Pot into the cooker.
5. Close the lid securely.
6. Plug the power cord into an available 120V AC wall outlet.
7. Press the (⏻) button to turn on the cooker.
8. Press **White Rice** or **Multigrain**, depending upon the type of grain being cooked.
9. The cooking indicator light will illuminate. The unit will beep and the display will begin a chasing pattern. The cooker will now begin cooking.
10. Place food to be steamed onto the Steam Tray.
11. Using caution to avoid escaping steam, open the lid.
12. Place Steam Tray into the cooker.
13. Close the lid securely.
14. Using caution, open the lid to check food for doneness.
15. If food is finished steaming, remove Steam Tray. Wear a protective, heat-resistant glove when removing to prevent possible injury.
16. Allow the cooker to continue cooking.
17. Once rice or grain is finished, the cooker will beep and automatically switch to **Keep Warm**.
18. For best results, stir with the Serving Spatula to distribute any remaining moisture.
19. When finished serving rice, turn the cooker off by pressing the (⏻) button twice and unplug the power cord.

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Note:

- Do not attempt to cook more than 5 cups (uncooked) of rice or grain if steaming and cooking rice simultaneously.
- It is possible to steam at any point during the cooking cycle. However, it is recommended that you steam during the end of the cycle so that steamed food does not cool or become soggy before the rice or grain is ready.
- Food should not be left in the cooker on **Keep Warm** for more than 12 hours.

Helpful Hints:

Refer to the Meat and Vegetable Steaming table on page **15** for hints and approximate steaming times.

See the White Rice Function Measurement Table included on page **8** or the Multigrain Function Measurement Table on page **10** for approximate rice and grain cooking times.

Steaming Tables

Meat Steaming Table

Meat	Steaming Time	Safe Internal Temperature
Fish	25 Min.	140° F
Chicken	30 Min.	165° F
Pork	30 Min.	160° F
Beef	Medium = 25 Min. Medium-Well = 30 Min. Well = 33 Min.	160° F

Vegetable Steaming Table

Vegetable	Steaming Time
Asparagus	9-11 Min.
Broccoli	6-8 Min.
Cabbage	5-7 Min.
Carrots	11-13 Min.
Cauliflower	7-9 Min.
Corn on the Cob	12-16 Min.
Green Beans	9-11 Min.
Peas	4-6 Min.
Potatoes	28-33 Min.
Spinach	2-4 Min.
Squash	9-11 Min.
Zucchini	9-11 Min.

* When steaming, Aroma® recommends using 3 cups of water with the provided measuring cup.

Helpful Hints:

Since most vegetables only absorb a small amount of water, there is no need to increase the amount of water with a larger serving of vegetables.

Steaming times may vary depending upon the cut of meat being used.

To ensure meat tastes its best, and to prevent possible illness, check that meat is completely cooked prior to serving. If it is not, simply place more water in the Inner Pot and repeat the cooking process until the meat is adequately cooked.

Note:

- Altitude, humidity and outside temperature will affect cooking times.
- These steaming charts are for reference only. Actual cooking times may vary.

SAUTÉ

1. Place the Inner Pot into the cooker.
2. Close the lid securely.
3. Plug the power cord into an available 120V AC wall outlet.
4. Press the (⏻) button to turn on the cooker.
5. Press **Sauté**. The cooker will beep to indicate it is set and beginning to heat the Inner Pot.
6. After letting the cooker heat briefly, open the lid and add the ingredients. Using a long-handled wooden spoon, stir the ingredients until desired level of doneness.
7. When finished, turn cooker off by pressing (⏻) twice and unplug the power cord.
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CAKE

1. Prepare one pre-packaged cake mix according to the instructions.
2. Spray the inside of the Inner Pot with nonstick spray. Pour the cake mixture into the Inner Pot.
3. Place the Inner Pot into the cooker and close the lid securely.
4. Plug the power cord into an available 120V AC wall outlet.
5. Press (⏻) to turn the cooker on.
6. Press **Cake**. The cooker will beep to indicate it has set.
7. Once cooking is complete, the cooker will automatically switch the **Keep Warm**.
8. When finished serving, turn the cooker off by pressing (⏻) twice and unplug the power cord.
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Caution:

When cooking time has expired, the cooker will go into **Keep Warm**. Follow the recipe carefully and do not leave the cooker unattended.

Do not use the provided Serving Spatula to cook soup or sauté. It is not intended to be used in contact with high temperatures. Use a long-handled wooden or heat-safe spoon to stir food while cooking soup or sautéing.

Note:

Before placing the Inner Pot into the cooker, check that the cooking pot is dry and free of debris. Adding the Inner Pot when wet may damage the cooker.

RECIPES

Shrimp Jambalaya

1½ cups	white rice
2 cups	chicken broth
1 cup	water
2 (15 oz.)	cans diced tomatoes
2 tsp	creole seasoning
1 lb.	large shrimp, peeled & deveined

Combine all ingredients (except shrimp) into the inner pot. Ensure they are evenly mixed. Close the lid and press **White Rice**. When done, add the shrimp and give it a quick stir. Close the lid and press **Steam**; set for 5 minutes. Check every minute until shrimp is cooked pink throughout. Serve hot in bowls.

SERVES 6.

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San Antonio Rice

1 cup	white rice
1 jar (12 oz)	fresh salsa, mild or hot
1 tbsp	vegetable oil
1 cup	fresh or canned corn kernels
½ tsp	ground cumin
½ tsp	salt
1¼ cups	water
----	Fresh ground pepper, to taste
----	Fresh minced cilantro, for garnish

Press the (⏻) button to turn on the rice cooker. Add all ingredients except cilantro to the inner pot, stir, close the lid and press the **White Rice** button. When the rice cooker switches to **Keep Warm** mode, open the lid, quickly stir and re-cover. Allow to stand for 8-10 minutes before serving. Spoon onto a serving dish, garnish with fresh cilantro and serve. Makes a flavorful supper or side dish for grilled chicken or fish.

SERVES 3-4.

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11/11/2016

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LIMITED WARRANTY

Aroma Housewares Company warrants its products against defects in material and workmanship for one year from provable date of purchase in the United States.

Within this warranty period, Aroma Housewares Company will repair or replace, at its discretion, defective parts at no charge, provided the product is returned, freight prepaid with proof of purchase and U.S. \$20.00 for shipping and handling charges payable to Aroma Housewares Company. Before returning an item, please call the toll free number below for a return authorization number. Allow 2-4 weeks for return shipping.

This warranty does not apply if the warranty period expired; the products has been modified by any unauthorized service center or personnel; the defect was subject to abuse, improper use not conforming to product manual instructions, or environment conditions more severe than those specified in the manual and specification, neglect of the owner or improper installation; the defect was subject to Force Majeure such as flood, lightning, earthquake, other natural calamities, war, vandalism, theft, brownouts or sags (damage due to low voltage disturbances).

This warranty gives you specific legal rights, which may vary from state to state, and does not cover areas outside the United States.

SERVICE & SUPPORT

In the event of a warranty claim, or if service is required for this product, please contact Aroma® customer service toll-free at:

1-800-276-6286

M-F, 8:30am-4:30pm, Pacific Time

Or we can be reached online at:

CustomerService@AromaCo.com

For your records, we recommend stapling your sales receipt to this page along with a written record of the following:

- Date of Purchase:
- Place of Purchase:

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Aroma Housewares Company
6469 Flanders Drive, San Diego, CA 92121, U.S.A.
1-800-276-6286 | www.AromaCo.com
M-F, 8:30am – 4:30pm, Pacific Time

Note:

- Proof of purchase is required for all warranty claims.



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