

Being part of your home
means respecting your privacy.

Here's how to control your privacy on your Google Nest Wifi point.

Google

Microphones are built into the Nest Wifi point so you can use your voice to ask the Google Assistant for help, make calls, and more. Audio is only sent to Google when your point detects you're interacting with the Assistant, such as when you say, "Hey Google," or if you're using a feature that relies on audio (for example, audio calling). After setup, a blue or white light underneath the device indicates that your point is sending audio to Google. You can review and delete your query data at any time at myactivity.google.com

How to turn off the microphones

To physically turn off the microphones, slide the mic switch on the back of your Nest Wifi point. This switch, which can't be accessed remotely, makes the microphones completely inoperable. When the mics are turned off, you'll see an orange light underneath the point. To turn the microphones back on, you'll need to slide the switch back.



For more on how Google respects the privacy of your home, visit g.co/nestwifi/privacy

Let's get started

Google

What's included



Point



Power adapter

Learn more

For tips on where to place your Wifi point,
visit [**g.co/nestwifi/placement**](https://g.co/nestwifi/placement)

Support

For online help, visit [**g.co/nest/help**](https://g.co/nest/help)

To reach an expert, visit [**g.co/nest/contact**](https://g.co/nest/contact)

HOW TO SET UP YOUR GOOGLE NEST WIFI

Get ready to welcome Google Nest Wifi to your home.

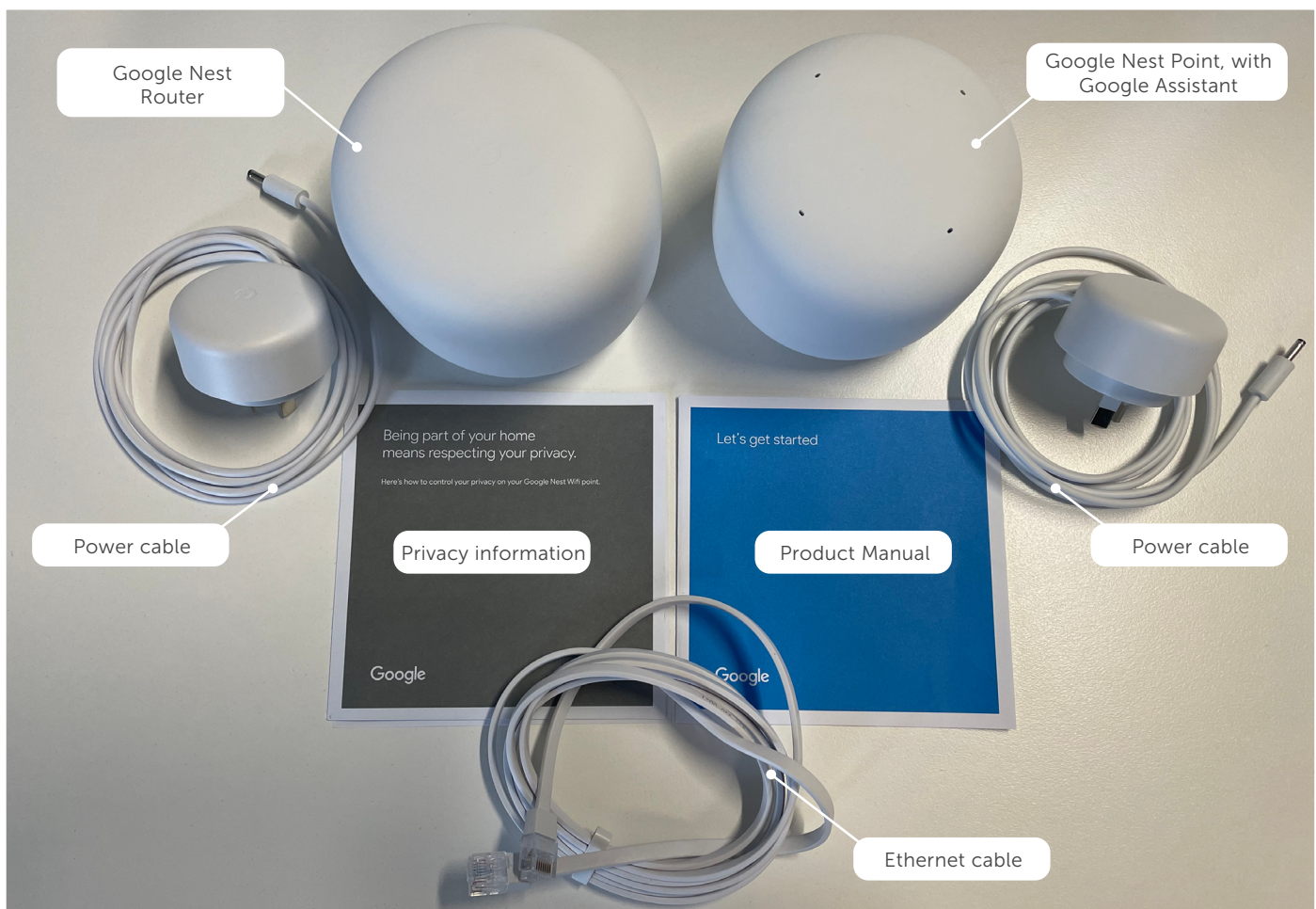
You have made a great choice! Google Nest Wifi will:

- blanket your home with a strong a reliable Wifi connection
- update automatically, which means your network stays safe and secure and,
- will effortlessly look at home thanks to its chic design.

When setting up the Google Nest Wifi, there are a few items you will need:

- ✓ A Google Nest Wifi router. This will broadcast your Wifi.
- ✓ A Google account
- ✓ An up-to-date smartphone or tablet such as: Android phone running Android 5.0 and higher,
- ✓ Android tablet running Android 6.0 and higher, or an iPhone or iPad with iOS 11.0 and higher.
- ✓ The latest version of Google Home app (available to download via Android or iOS app stores), and
- ✓ A internet service (you have come to the right place for that! Check out Tangerine's NBN plans [here](#))

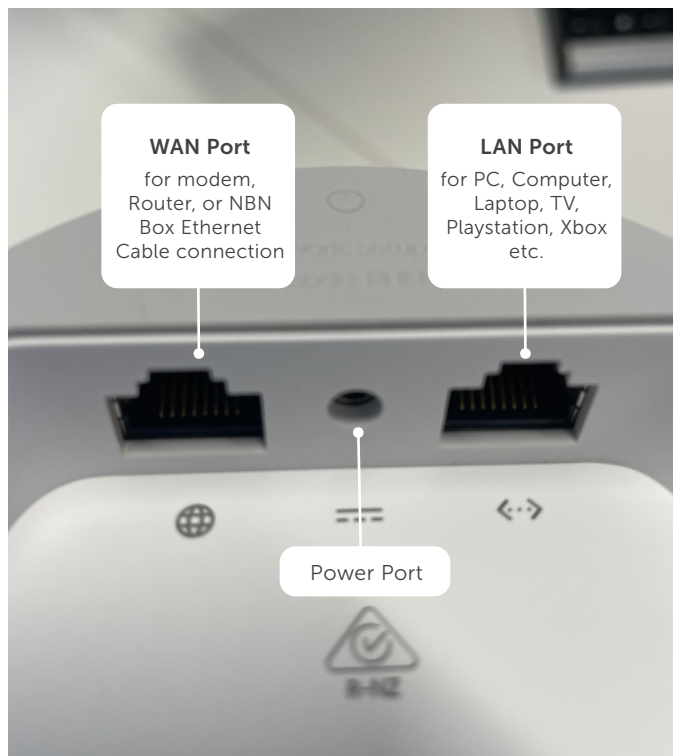
What's in the box?



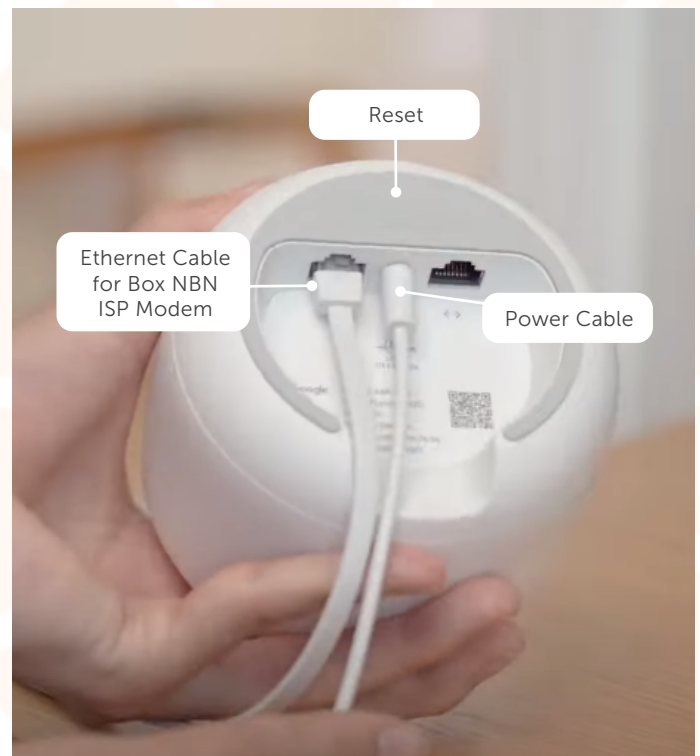
The Router is smooth, and does not have speakers



The cables ports are located underneath.



Router underneath view



Router underneath view

FTTP, FTTC, HFC, and Fixed Wireless customers:

To connect you will need your nbn™ device and the Google router.

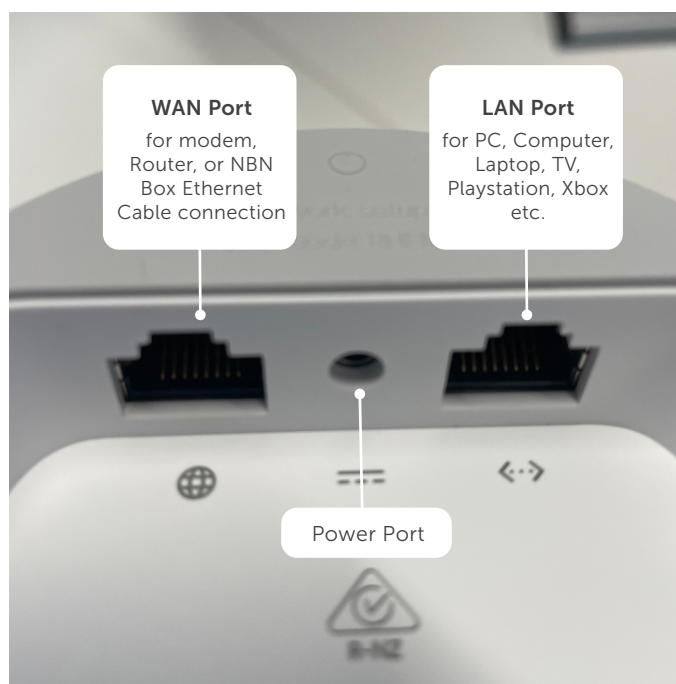
**PLEASE NOTE: Google Nest Wifi routers are not compatible for FTTN - A VDSL modem will be required*

How to set up your Google Nest Wifi router

As the Google Nest Wifi is not pre-configured you will need to do a few set-up procedures, which we have stepped out below.

You can also view Google's ['How to set up your Nest Wifi'](#) set up video.

1. Download the Google Home app on Android or iOS
2. Set up a home if this is your first time using the Google Home app.
3. Position your Google router in a location that is not obscured by objects, for example on a shelf or beside your entertainment unit. For optimum Wifi performance place your Google Nest Wifi router at eye-level or higher.
4. Connect the Ethernet cable to the Nest router's WAN port. For FTTP/FTTC/HFC/Fixed Wireless the Ethernet cable will run from the nbn™ connection device. For FTTN/B the Ethernet cable will run from the modem.



Router underneath view

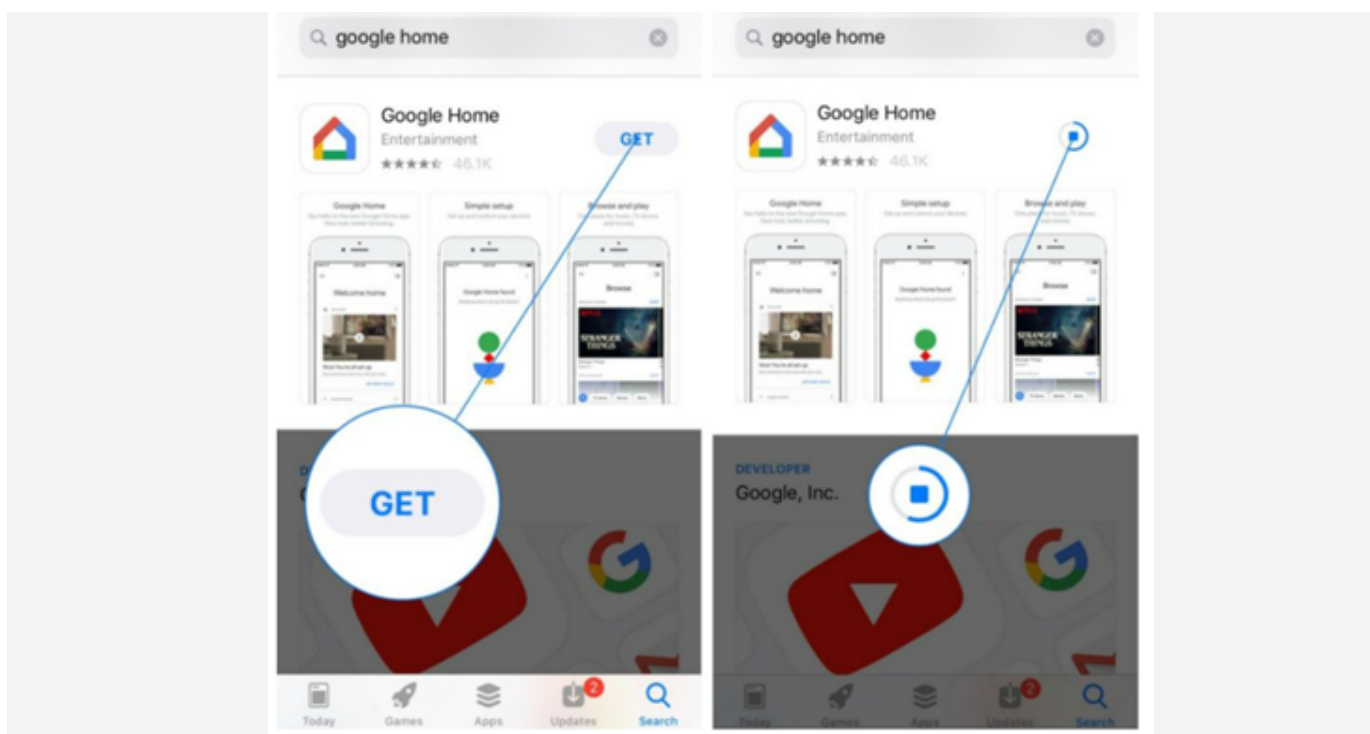


Router underneath view

5. Plug the power adapter into the Google Nest router. Wait a minute for the light to pulse white, this indicates that the router is powered on and ready for set up.



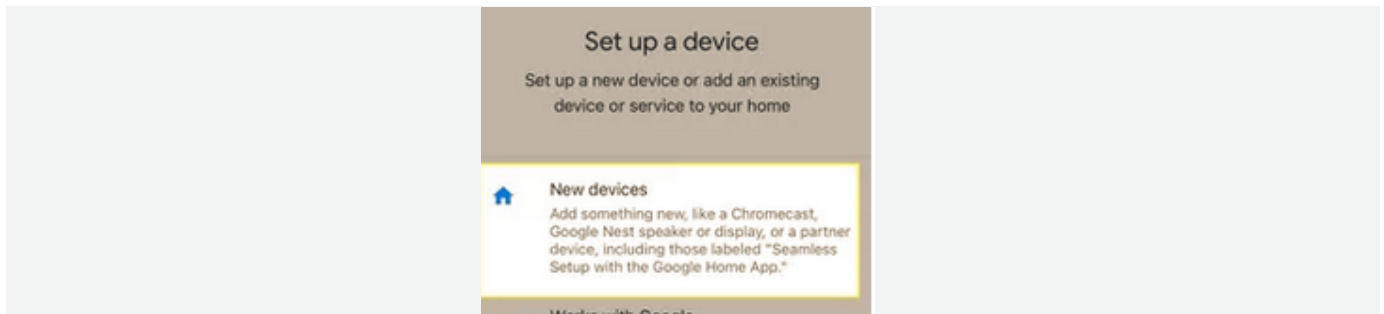
6. Download then open the Google Home app on your phone or tablet (please note that Mobile Data and Bluetooth should be first ON) and then Login using your existing Google account or create a new Google account.



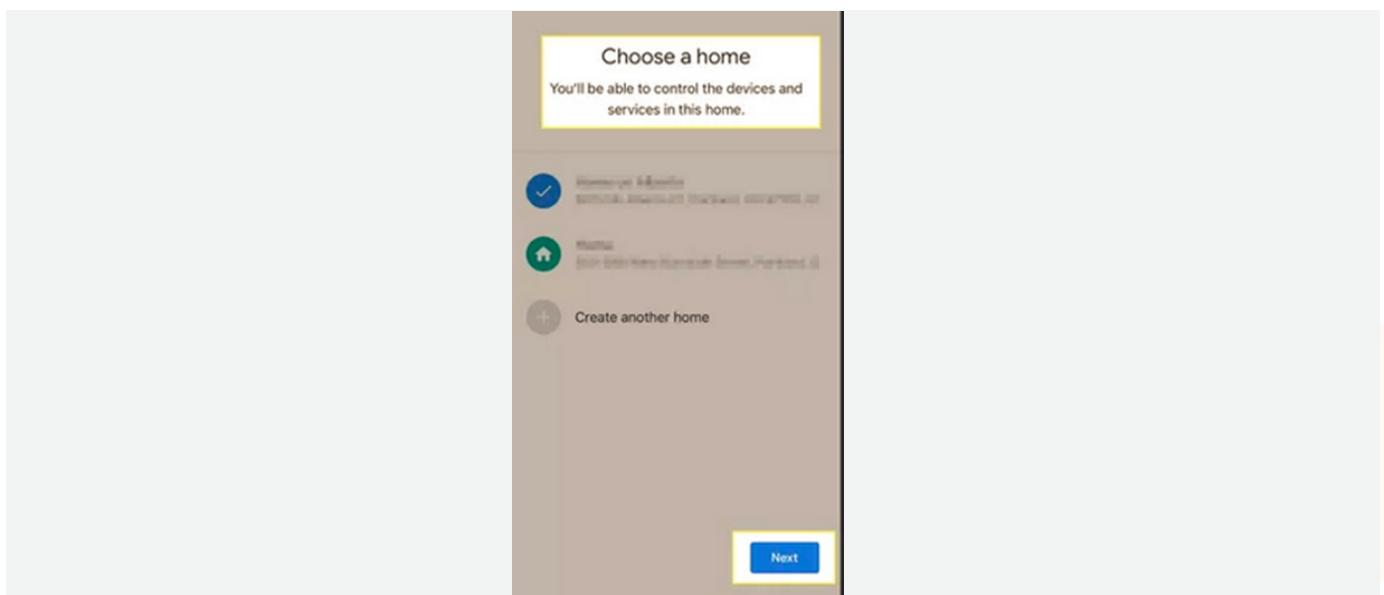
7. Tap add + > Set up device.



8. Under 'New devices', tap 'Set up new devices in your home'.



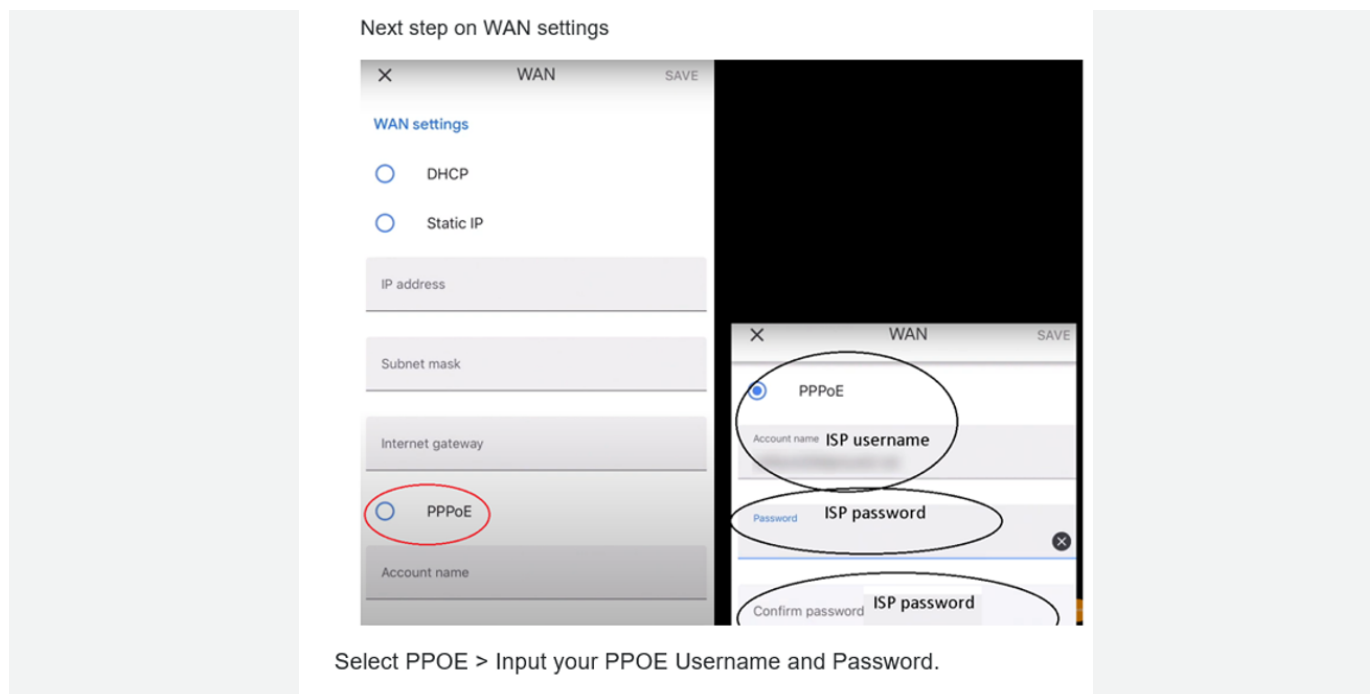
9. Choose a home.



10. Take a photo of the QR code or manually input the setup Key on the bottom of the Google Nest Router. Once the code is properly applied, you should be connected to the Router Wifi.



11. When prompted to configure the connection type, select 'WAN' and then 'PPPoE', and enter the Username into Account Name and password provided in your email from Tangerine.
12. You'll return to Home page, click Next, you'll be asked to create a Wifi name.



13. Give your Wifi network a secure name and a password. The password you create will be needed later when connecting your devices to the Wifi.
14. The router will create the Wifi network. This should only take a few minutes.
15. If you'd like to add another Wifi device, tap 'Yes' in the app to continue now or you can add extra devices later through the Add + > Set up device menu in Google Home.

You are now Google Nest Wifi connected!

If you find yourself struggling to connect, please review the following help articles:

[WAN settings from Google Nest Help](#)

[How to set up Google Nest Wifi Router](#)

Or reach out to our friendly technical support team on Live Chat or visit the contact us page [here](#).

Safety, Warranty & Regulatory Manual for Google Nest Wifi Router and Point

This booklet provides important safety, regulatory, and warranty information that you should read before using your Nest Wifi router and point. You can find an online version of this document at g.co/nestwifi/safety

Nest Wifi router and point and your family and friends: If you make your Nest Wifi router and point available for others to use, please be sure to let them know that their interactions may be stored by Google. More information about this is available at g.co/nestwifi/guests. In the link, you can also find information and tips about others being able to access information you make available to your Nest Wifi router and point.

Basic safety



WARNING: HEALTH AND SAFETY INFORMATION

To avoid damaging your device, accessories or any connected devices, and to reduce the risk of personal injury, discomfort, property damage or other potential hazards, follow the precautions below and those found in the Nest Wifi router and point Safety Information Safety, Warranty & Regulatory Manual at g.co/nestwifi/safety

- Handle your Nest Wifi router and point with care. You may damage the device if you disassemble, drop, bend, burn, crush or puncture your device. Don't expose your Nest Wifi router, point, or power adapters to liquids, which can cause a short circuit and overheating. If the device gets wet, do not attempt to dry it using an external heat source. Do not use your Nest Wifi router and point in the bathroom or near a sink. Your Nest Wifi router, point, and power adapters are designed to work best in ambient temperatures between 32° and 95° F (0° and 35° C), and should be stored between ambient temperatures of -4° and 140° F (-20° and 60° C). Do not expose your Nest Wifi router and point to temperatures above 140° F (60° C) as this may damage the product or pose a risk of fire.
- Be sure the power adapter and device are well ventilated when in use. Using damaged cables or power adapter, or using them when moisture is present, can cause fire, electric shock, injury, or damage to the device or other property. Make sure the power adapter is plugged into a socket near your Nest Wifi router and point and is easily accessible. This product is intended for use with a certified Limited Power Source (LPS) per IEC 60950-1, rated: 14 volts DC, maximum 1.1 Amp. Only power your Nest Wifi router and point with the included power adapter. Failure to use the adapter included can cause fire, electric shock, injury, or damage to the device and the accessories.
- When using the device next to your body, maintain a distance of 10 inches (25.5 cm) from your body to be consistent with how the device is tested for compliance with RF exposure requirements.
- **Strangulation hazard.** This device is not a toy. Children have strangled on cords. Keep the device cord out of the reach of children (more than 3 feet/1 meter away).

Service & support

For online help and support, visit g.co/nest/help. To reach an expert, visit g.co/nest/contact

Regulatory information

Regulatory information, certification, and compliance marks specific to your Nest Wifi router and point can be found on your device. Additional regulatory and environmental information can be found at g.co/nest/legal

Manufacturer address: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043.

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EMC compliance

Important: This device, power adapter, and accessories have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC & ISED regulatory compliance

This device complies with Part 15 of the FCC Rules. This device complies with Innovation, Science and Economic Development Canada (ISED) license-exempt RSS standard(s). Operation is subject to the following 2 conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

The Innovation, Science and Economic Development Canada and Federal Communications Commission regulations provide that changes or modifications not expressly approved by Google LLC could void your authority to operate this equipment.

ISED Déclaration de Conformité

Le présent appareil est conforme aux de Sciences et Développement économique Canada (ISDE ou IC) applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The Innovation, Science and Economic Development Canada and Federal Communications Commission regulations provide that changes or modifications not expressly approved by Google Inc. could void your authority to operate this equipment.

The device for operation in the band 5150-5250 MHz in Canada is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.