

# MEBUYZ

Enjoy Pure Freedom

## MEBUYZ A20 True-Wireless Earphones

☎ 888-588-5980 (Mon-Sun 9:00-19:00 PST)

✉ Email: [support@mebuyz.com](mailto:support@mebuyz.com) Discover more at [www.mebuyz.com](http://www.mebuyz.com)

FC CE RoHS  Made in China

# MEBUYZ

## A20



## User Manual

## Important Reminder

MEBUYZ A20 is equipped with Qualcomm's 3020 SoC, which allows both earbuds to connect to your device.

After the "MEBUYZ A20-R" paired with your device, then "Bluetooth Pairing Request" pop-up appears. Please select "Pair" to complete the initial pairing process.

### Bluetooth Pairing Request

"Headset" would like to pair with your iPhone.

Cancel

Pair



iOS Mobiles

### Bluetooth Pairing

From:  
MEBUYZ A20-L

Pair up with the device?

Cancel

Pair

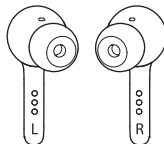


Android Mobiles

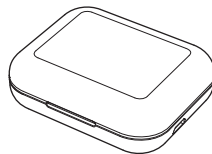
After the initial pairing, you can use any one of the earbuds separately, or both earbuds simultaneously.



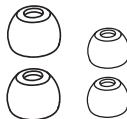
## Package Content



Earbuds



Charging case



2 Pairs silicone ear tips  
S & L



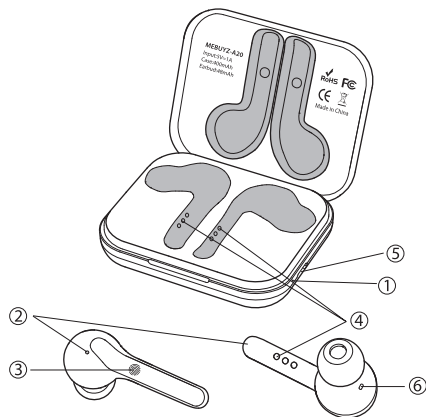
USB charging cable



The M sized ear tips have been installed on the earbuds.



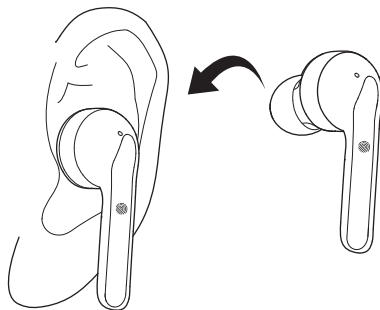
## Product Overview



1. Charging case indicator
2. Earbuds microphones (Dual Mic)
3. Multi-function touchpad
4. Charging contacts
5. Micro USB charging port
6. Earbuds indicator



## Wearing



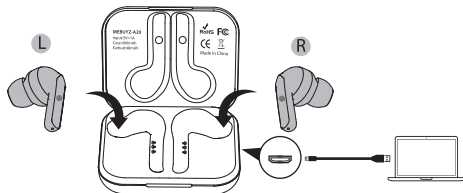
1. Choose the suitable ear tip size to fit your ear for comfort and best audio performance.
2. Insert the earbuds into the inner canal of your ears.
3. Turn and find the most comfortable position.



## Charging



Please put the earbuds back into the charging case, and fully charge the earbuds and charging case for the first use or reuse after long idle time.



### Case recharging

Steady red	Full
Flash 4 times	75%
Flash 3 times	50%
Flash 2 times	25%
Flash 1 times	Low

### Earbuds recharging

Steady red	Charging
OFF	Fully charged



You can check battery levels of your A20 earbuds on the connected phone.



To preserve battery lifespan, fully charge at least once every 45 days.

### Charging case indicator

Red LED	Battery status
Flash 1 time	<25%
Flash 2 times	25% - 50%
Flash 3 times	50% - 75%
Flash 4 times	75% - 100%

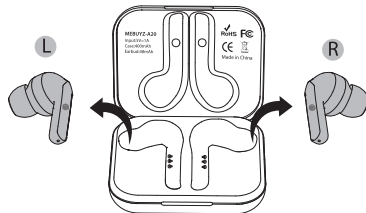


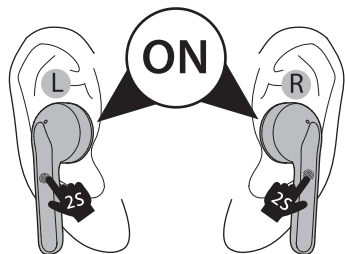
Put the earbuds back into charging case to activate the LED battery indicator.




## Turn On / Off

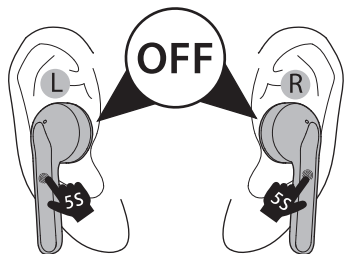
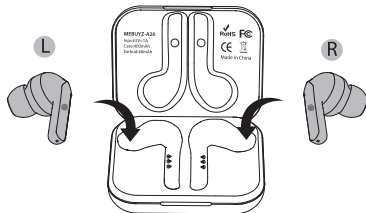
1. The earbuds switch on automatically when taken out of the charging case. To manually switch on, tap and hold the touchpad on both earbuds for 2 seconds.








 **ON** Flash blue 3 times (Earbud status indicator)

2. The earbuds switch off automatically when placed back in the charging case. To manually switch off, tap and hold the touchpad on both your earbuds for 5 seconds simultaneously.



 Manually turn off one earbud by holding either of the touchpad for 5 seconds, both earbuds will then switch off.

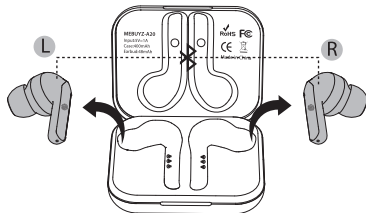
 **OFF** Flash red 3 times (Earbuds status indicator)

 If your earbuds are disconnected from your mobile device after 5 minutes, your earbuds will turn off automatically.

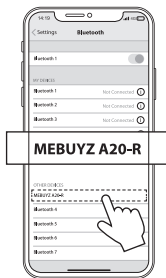


## Pairing

1. Enter pairing mode when earbuds are switched on.



2. Go to Bluetooth setting on your device and select "MEBUYZ A20-R".



3. After "MEBUYZ A20-R" paired then "Bluetooth Pairing Request" pop-up appears.

Select "Pair" and both L and R earbuds pairing process are completed.

### Bluetooth Pairing Request

"Headset" would like to pair with your iPhone.

iOS Mobiles

Cancel

Pair



### Bluetooth Pairing

From:  
MEBUYZ A20-L

Pair up with the device?

Android Mobiles

Cancel

Pair



Rapidly flashing blue

TWS Pairing Mode



Rapidly flashing blue  
and red (R earbud)

Pairing Mode

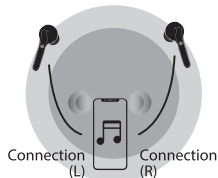


Slow flashing blue

Connect to a device

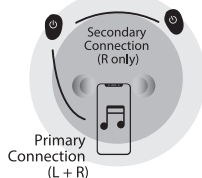
4. After the initial pairing, you can use either one earbud separately (Mono Mode), or both earbuds simultaneously (TWS Mode).

#### Qualcomm TrueWireless



MEBUYZ TWS Earbuds

#### Other True Wireless Stereo Solution



Traditional TWS Earbuds

If the “MEBUYZ A20-L” did not connect successfully at the initial setup, please delete the previous “MEBUYZ A20-R” paired record on your device (Operation example: Settings > Bluetooth > Select Forget This Device), put both earbuds back into charging case. Then re-pair them as Steps 1, 2, 3.

At TWS mode, another earbud will automatically connect to your device in 3-5 seconds brief pause after the first earbud was switched off.



## Controls



Long Press



Tap Once

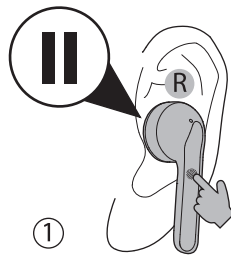


Tap Twice



### 1. Pause

Tap the multi-function touchpad on the right earbud twice.

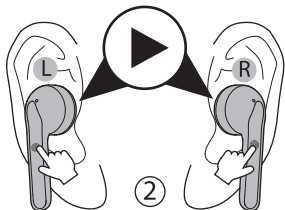


Pause the music at the playing status.



## 2. Play

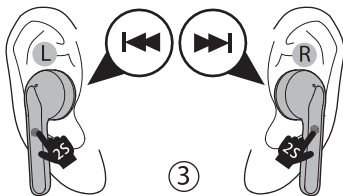
Tap the multi-function touchpad on either one earbud once.



## 3. Switch Songs

Next Track: Tap and hold the multi-function touchpad on the right earbud for 2 seconds.

Previous Track: Tap and hold the multi-function touchpad on the left earbud for 2 seconds.



Release when a tone of "Ding" is heard



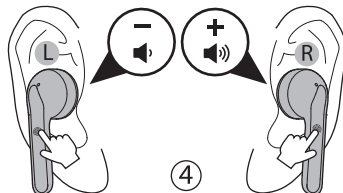
## 4. Adjust Volume

Volume Up

Tap the multi-function touchpad on the right earbud once.

Volume Down

Tap the multi-function touchpad on the left earbud once.



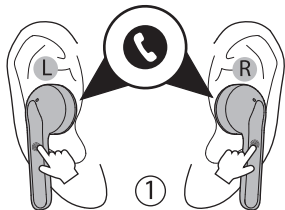
A tone of "Ding" will be heard when the volume is adjusted to the max / min level.





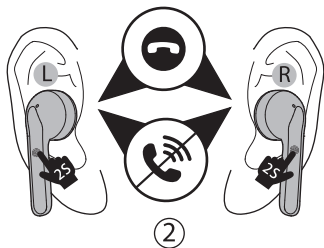
## 1. Answer a Call

Tap the multi-function touchpad on either one earbud once when “Incoming Call”.



## 2. End / Reject a Call

Tap and hold multi-function touchpad on either one earbud for 2 seconds.



## Activate Siri / Other voice control software

Tap the multi-function touchpad on the left earbud twice.



Tap the touchpad on the left earbud twice again to turn off the Siri or other voice control software.

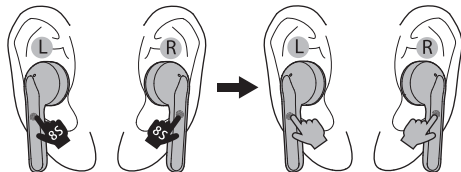


## Reset



Reset the earbuds if you can only hear sound on one side or earbuds cannot connect to your device.

1. Manually turn off the earbuds (Tap and hold on touchpad for 5 seconds), and delete / forget both the "MEBUYZ A20-R" and "MEBUYZ A20-L" in your device bluetooth list.
2. Tap and hold touchpad on both earbuds for 8 seconds simultaneously until you hear 1 tone of "Ding" (indicators flash red & blue), then release.
3. Tap the touchpad on both earbuds twice simultaneously, and you will hear 3 tones of "Ding" (indicators flash blue). Reset the earbuds successfully!
4. Redo the Pairing operation (See page 8 and 9)



## Specifications

Specifications	5V = 0.5A
Charging time	1.5 hours (Earbuds) 2 hours (Case)
Music playtime	6.5 hours (varies by volume level & content)
Call time	7 hours
Weight (product net weight)	46 g / 1.62 oz
Driver (Full range)	6 mm x2
Impedance	16 $\Omega$
Sensitivity	93 dB $\pm$ 3
Frequency response	20 Hz - 20 KHz
Bluetooth version	V5.0
Range	10 m / 33 ft
Protocol	HSP HFP A2DP AVRCP
Audio decoding	SBC AAC APTX CVC8.0

## FAQ

Q: Failed charging of the charging case.

A: Make sure the charging cable is intact and plugged in properly.

Q: Signal of the earbuds is unstable and there is no sound in the earbuds.

A: Please wear the earbuds properly and put your phone in the front pocket when using it outdoor.

Q: Two devices named "MEBUYZ A20-R" are found.

A: Delete both names and search again.

Q: Sound is unclear.

A: Increase the volume slowly on your phone and earbuds and keep them close to each other.

Q: What's the effective range between the two earbuds?

A: Around 3 meters / 9.8 feet.

Q: Still have questions about your earbuds?

A: Contact us via [mebuyz@support.com](mailto:mebuyz@support.com) or call us at 888-588-5980 for friendly and hassle-free service. We provide 18-month warranty against quality issue.

## Safety Information

Read all safety information before using the device to ensure safe and proper use.

- Do not expose the device to physical impact or damage.
- Use manufacturer approved chargers and accessories.
- Prevent the charger port and battery terminals from contacting conductive elements, such as metal or liquids.
- Do not turn on or use the device when the battery compartment is exposed.
- Do not allow children or animals to chew or such the device.
- The device can be used in locations with an ambient temperature of 0 °C to 35 °C. You can store the device at a ambient temperature of -20 °C to 50 °C. Using or storing the device outside of the recommended temperature ranges may damage the device or reduce the battery's lifespan.
- Do not use your device in a hot environment or near fire.
- Comply with all safety warnings and regulations regarding mobile device usage while operating a vehicle.