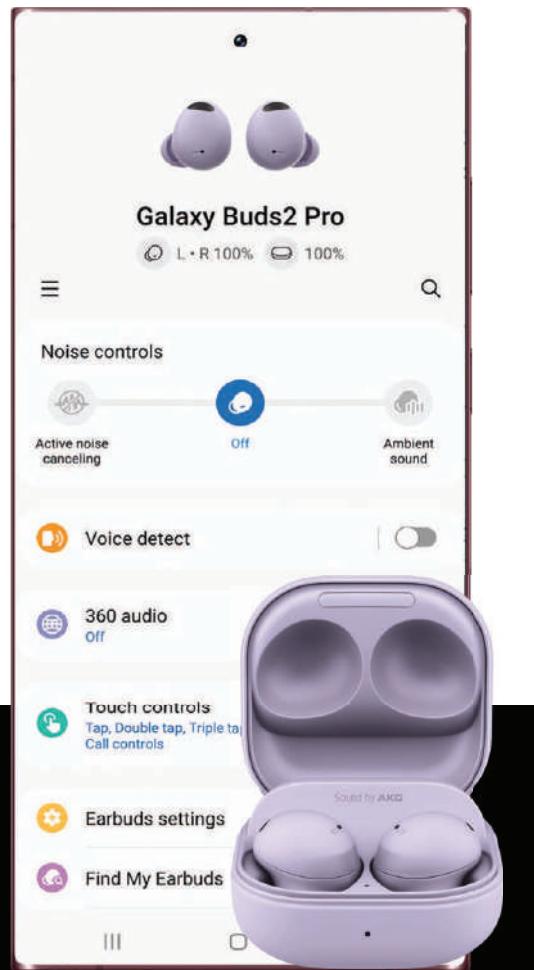


SAMSUNG

Galaxy Buds2 Pro

User manual



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Getting started

Galaxy Buds2 Pro

Set up your device

Start using your device



Galaxy Buds2 Pro



Devices and software are constantly evolving — the illustrations you see here are for reference only.

Set up your device

Learn more about your device hardware, assembling and charging, and how to get started using your new device.

[Charge the battery](#) | [Maintaining water and dust resistance](#) | [Check the charge status](#) |
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Charge the battery

Your device case is also the charger.



1. Place the earbuds into the charging case. For best results, do not insert earbuds in the charging case if they are wet or dirty.
2. Close the charging case, and either connect the USB cable as shown, or place the charging case on a wireless charger. The earbuds and charging case are charged simultaneously.

 **CAUTION** The charging head for plugging the USB cable into a wall outlet is not included. Use only Samsung charging devices rated with an output voltage of 5v and an output current of over 150mA (sold separately). Samsung accessories are designed for your device to maximize battery life. Using other accessories may cause damage, and damage may not be covered by warranty.

While charging, the device and the charger may become hot. This does not affect the device's lifespan or performance and is in the device's normal range of operation.

Remove the device from the charger and wait for the device to cool down. For more information, visit <https://www.samsung.com/us/support/answer/ANS00076952>.

 **NOTE** Do not disassemble, modify, or repair your device. Placing objects, such as magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, next to the device or charger may cause damage from the charger or device's magnetic field.

Maintaining water and dust resistance

 **CAUTION** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

The device is not impervious to dust and water damage in any situation. It is important that all compartments are closed tightly.

Follow these tips carefully to prevent damage to the device and maintain dust and water resistance performance:

Water resistant based on IPX7 rating, which means submersion in up to 1 meter of fresh water for up to 30 minutes based on international standard ISO 60529. Not advised for beach or pool use. Charging case is not water resistant. If the earbuds are damaged, they are not guaranteed to be water resistant. If the earbuds or your hands are wet, they must be dried thoroughly prior to handling.

Follow these tips carefully to prevent damage to the device.

- Whenever your device gets wet, dry it thoroughly with a clean, soft cloth. Failure to rinse the device in fresh water and dry it as instructed may cause the device to suffer from operability or cosmetic issues.
- Do not expose the device to water at high pressure.
- If the device is dropped or receives an impact, the water and dust resistant features of the device may be damaged.

Check the charge status

When you connect the earbuds and the charger case the LED indicators flash certain colors to indicate the battery level.



- **Green:** Fully charged.
- **Red:** Charging.
- **Flashing Red:** Charging error. Reconnect the case and earbuds. If the error occurs again, contact a Samsung Service Center for service support.

 **NOTE** You can check the battery level for the case and earbuds in the Galaxy Wearable app. For more information, see [Battery level](#).

Wireless power sharing

Wirelessly charge your device using a supported Samsung smartphone. Some features are not available while sharing power.



1. From your phone, enable the Wireless power sharing feature.
2. With the phone face down, place the compatible device on the back of the phone to charge. A notification sound or vibration occurs when charging begins.

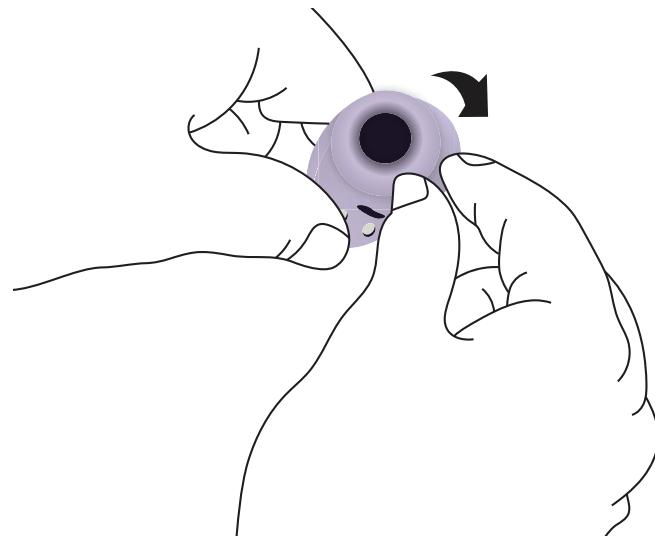
 **NOTE** Wireless power sharing works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device.

For best results when using Wireless power sharing, please note:

- Remove any accessories or cover before using the feature. Depending on the type of accessory or cover, Wireless power sharing may not work properly.
- The location of the wireless charging coil may vary by device, so you may need to adjust the placement to make a connection. When charging starts, a notification or vibration will occur, so the notification will help you know you've made a connection. During charging, do not move or use either device.
- Call reception or data services may be affected, depending on your network environment.
- Charging speed or efficiency can vary depending on device condition or surrounding environment.
- Do not use headphones.

Attach the ear tip

Before wearing the earbuds, be sure to attach the ear tips. Wearing the earbuds without ear tips may hurt your ears.



1. Select the ear tip size that best fits your ear.
2. Hook the ear tip's groove to the earbud's fixation hook on one side and gently pull the ear tip to cover the earbud. Do not pull the ear tip excessively when you attach or detach it because it may tear.
3. Follow the same procedure for the other earbud.

Wear the earbuds

Place the earbuds in your ears correctly for a comfortable fit.



1. Check the direction of each earbud and insert them into your ears by holding them so that you see the imprinted direction marks. Adjust the earbuds until they fit comfortably in your ears.
2. The touch-sensitive sensor will detect that you are wearing the earbuds and emit a sound

 **NOTE** You can optimize your earbud fit in the Galaxy Wearable app. For more information, see [Earbud fit test](#).

Coupling earbuds

Should you lose one of the earbuds, you can buy a replacement and couple the old and new earbuds together.

1. Insert the earbuds into the charging case. The earbud battery indicator light will flash red to indicate that the earbuds are not coupled.
2. Tap and hold the touch pad on both earbuds for seven seconds or more. When the earbud battery indicator light flashes green and then turns off, the earbuds are coupled and ready for use.

Start using your device

[Connect the earbuds to your phone](#) | [Use Touch controls](#) | [Music features](#) | [Call features](#)

Connect the earbuds to your phone

To connect your earbuds to a smartphone, install the Galaxy Wearable app on the smartphone. You can download the app from the Galaxy Store or the Google Play™ store.

Galaxy Wearable is compatible with select devices using Android 8.0 and later with at least 1.5 GB RAM. Supported devices may vary by carrier and device. Some features may not be available. For best results, connect with compatible Samsung Galaxy devices. Visit samsung.com/us/support/owners/app/galaxy-wearable-watch for a list of compatible smartphones.

1. Open the charging case to enter Bluetooth pairing mode.
 - You can also enter Bluetooth pairing mode while wearing the earbuds by press and holding the left and right touch pads on the earbuds at the same time for more than three seconds.
2. From your smartphone, tap  **Galaxy Wearable**. If necessary, update the app to the latest version.
3. Tap **Start** and select your device.
4. Follow the prompts to complete the connection.

 **NOTE** When connecting earbuds with a mobile device that has a Samsung account, the earbud pairing information will be synced to other devices that use the same Samsung account.

Disconnect

To disconnect the earbuds from your phone:

1. From  **Galaxy Wearable**, tap  **Menu**.
2. Tap  **Disconnect** by the name of your earbuds.

Use Touch controls

Use the touch pads on the earbuds to control your music, phone calls, and other useful shortcuts without getting out your phone.

 **NOTE** The touch actions are set to single tap and tap and hold by default. To use all touch actions, from  **Galaxy Wearable**, tap **Touch controls** to activate the related features.



Single tap

Lightly tap the touch pad one time for the following options:

- Play a track.
- Pause a track.

Double tap

Quickly tap the touch pad two times for the following options:

- Play the next track.
- Answer or end a call.

Triple tap

Quickly tap the touch pad three times for the following options:

- Play previous track (if done in the first three seconds of a track).
- Start the current track over at the beginning (if done after the first three seconds of a track).

Touch and hold

Touch and hold the touch pad for the following options:

- Activate a custom shortcut. See [Touch controls](#) for more information.
- Decline a call.

Music features

Once connected to your phone, when you play music, videos, or other audio files the sound will come through your earbuds. You can use the touch pad on the earbuds to control how the audio is played.

Playback controls

Navigate your playlist using the touch pads on your earbuds.

| | |
|----------------|--------------------------------|
| Single tap | Play or pause |
| Touch and hold | Volume controls (Customizable) |
| Double tap | Next song |
| Triple tap | Previous song |

Call features

Answer and control calls using your earbuds.

Phone controls

Manage calls by tapping the touch pad on your earbuds.

| | |
|-----------------------|--------------------|
| Touch and hold | Decline call |
| Double tap | Answer or end call |

Call waiting

If you receive an incoming call while already on a call, the earbuds will emit a sound.

- To reject the incoming call and stay on the current call, touch and hold the touch pad on either earbud.
- To answer the incoming call and place the current call on hold, double tap the touch pad on either earbud.
- To switch between the current call and one placed on hold, double tap the touch pad on either earbud.

Galaxy Wearable app

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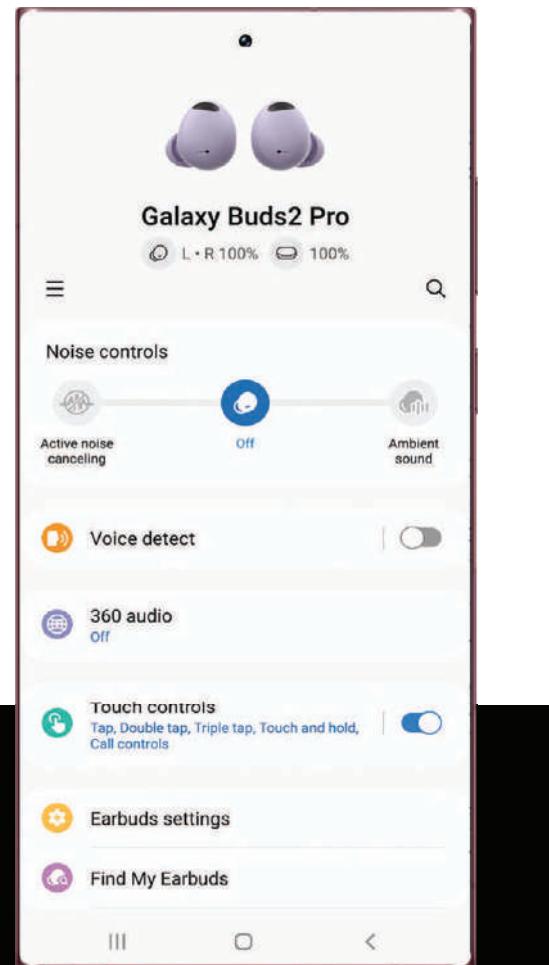
360 audio

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Earbuds settings

Find my earbuds

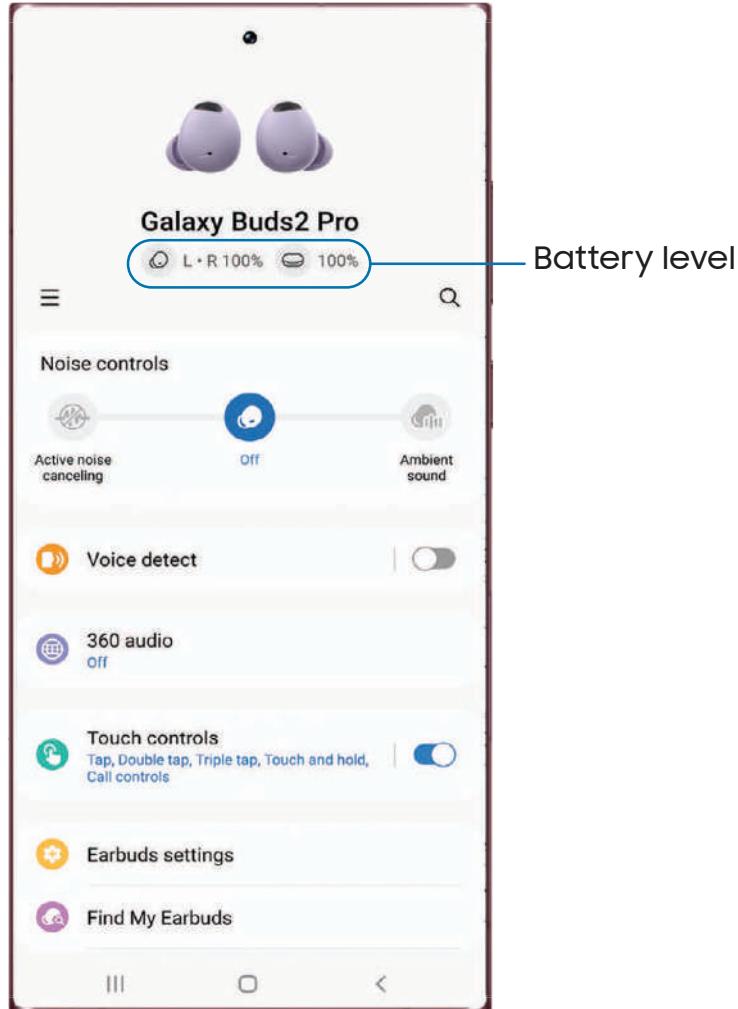
Tips and user manual



Battery level

The Galaxy Wearable app displays the battery level for the earbuds at the top of the screen. When the battery is low a notification will display on your phone.

- Open  **Galaxy Wearable** to view the battery percentage for the earbuds.



Noise controls

Use intelligent noise controls to enhance your listening experience. Change your noise control settings using your Galaxy Wearable app or by tapping your earbuds. For more information, see [Touch controls](#).

 **TIP** To avoid feedback when noise controls are activated, make sure the microphone area of the earbuds are not covered.

Active noise canceling

Quiet unwanted background noise and ambient sounds. This feature is only available when wearing both earbuds.

- From  **Galaxy Wearable**, tap  **Active noise canceling**.

Turn off noise controls

Disable all noise canceling and ambient sound features.

- From  **Galaxy Wearable**, tap  **Off**.

Ambient sound

Control the level of ambient sound while wearing the earbuds.

- From  **Galaxy Wearable**, tap  **Ambient sound**.

Voice detect

When your voice is detected, automatically turn Ambient sound and lower media volume to make conversation easier.

1. From  **Galaxy Wearable**, tap  **Voice detect**.
2. Tap  to enable the feature.

360 audio

Hear vivid, immersive sound coming from all directions so you feel like you are right in the action when you watch videos or listen to music.

1. From  **Galaxy Wearable**, tap  **360 audio**.
2. Tap  to enable the feature.

Touch controls

Tap the touch pad on your earbuds to activate different controls. For more information, see [Use Touch controls](#).

- From  **Galaxy Wearable**, tap  **Touch controls** and tap an option to enable the touch control feature.

Customize the touch and hold shortcuts

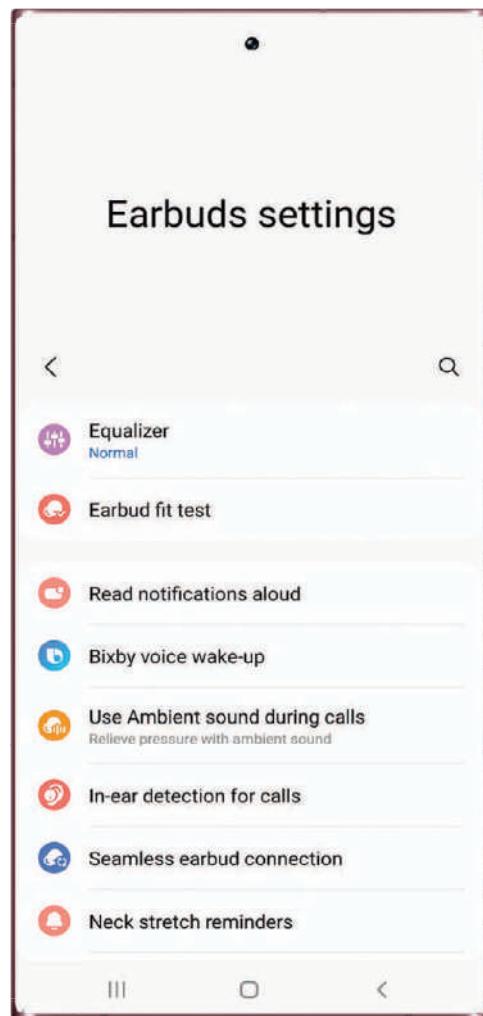
The left and right earbuds can be assigned different shortcuts.

1. From  **Galaxy Wearable**, tap  **Touch controls** > **Touch and hold**.
2. Tap an option to set the touch controls for each earbud:
 - **Switch noise controls** (default): Activate the noise canceling or ambient sound features. For more information, see [Noise controls](#).
 - **Voice command**: Say commands to change settings on your earbuds.
 - **Volume up or Volume down**: The right earbud is volume up, and the left is volume down. Once one has been set, the other will automatically update to the volume control option.

Earbuds settings

Learn more about your device's features and options.

[Equalizer](#) | [Earbud fit test](#) | [Read notifications aloud](#) | [Bixby voice wake-up](#) | [Use Ambient sound during calls](#) | [In-ear detection for calls](#) | [Seamless earbud connection](#) | [Neck stretch reminders](#) | [Labs](#) | [Reset](#) | [Accessibility](#) | [Earbuds software update](#) | [About earbuds](#)



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Equalizer

Select from six different equalizer presets for a unique sound.

1. From  Galaxy Wearable, tap  Earbuds settings >  Equalizer.
2. Select an available option to change the sound settings.

Earbud fit test

Check your earbud fit to make sure you are getting the best sound and active noise canceling.

1. From  Galaxy Wearable, tap  Earbuds settings >  Earbud fit test.
2. Tap Start to begin and follow the prompts.

Read notifications aloud

Have text notifications from your phone read aloud on your earbuds.

1. From  Galaxy Wearable, tap  Earbuds settings >  Read notifications aloud.
2. Tap  to enable the feature.
 - To hear notifications from your phone on your earbuds, even while using your phone, tap **Read aloud while using phone**.
 - To choose which app notifications are read aloud, tap an app in the list.

Bixby voice wake-up

Activate Bixby by saying "Hi Bixby" while wearing your earbuds. Not all Bixby functions are available. This option is available only when connected to a Samsung phone that is Bixby-enabled.

1. From  Galaxy Wearable, tap  Earbuds settings >  Bixby voice wake-up.
2. Tap  to enable the feature.
3. Tap **Speak seamlessly** so that after Voice wake-up you can say the command you want right away without waiting for sound feedback.

Use Ambient sound during calls

Hear your own voice clearly when you're on the phone. This makes long calls more comfortable and helps you avoid unintentionally raising your voice.

1. From  Galaxy Wearable, tap  Earbuds settings >  Use Ambient sound during calls.
2. Tap  to enable the feature.

In-ear detection for calls

Play calls through your earbuds when they are in your ears and through your phone when they are not. Turn this off to play calls through your earbuds even when they are not in your ears.

1. From  Galaxy Wearable, tap  Earbuds settings >  In-ear detection for calls.
2. Tap  to enable the feature.

Seamless earbud connection

Switch quickly to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.

1. From  Galaxy Wearable, tap  Earbuds settings >  Seamless earbud connection.
2. Tap  to enable the feature.

Neck stretch reminders

Your earbuds can detect your head position and notify you when you have bent your head down for ten minutes.

1. From  Galaxy Wearable, tap  Earbuds settings >  Neck stretch reminders.
2. Tap  to enable the feature, and follow the prompts to calibrate your earbuds.

 **TIP** Tap **How to stretch your neck** to learn more.

Labs

Explore the earbud's experimental features.

Double tap earbud edge

Double tap the edge of the left earbud to turn the volume down, or the edge of the right earbud to turn the volume up.

1. From  Galaxy Wearable, tap  Earbuds settings >  Labs.
2. Tap Double tap earbud edge, then tap  to enable the feature.

Gaming mode

Minimize the audio delay for vivid, synchronized gaming sound. For the best experience, keep your earbuds near your phone. This feature is only available when connecting with a Samsung mobile device.

1. From  Galaxy Wearable, tap  Earbuds settings >  Labs.
2. Tap Gaming mode, then tap  to enable the feature.

Reset

Reset settings to their factory default values and delete all data.

1. From  Galaxy Wearable, tap  Earbuds settings >  Reset.
2. Tap Reset again to confirm and start the reset.

Accessibility

Customize the sound accessibility features of your device.

1. From  Galaxy Wearable, tap  Earbuds settings >  Accessibility.
2. Tap an option to customize:
 - Drag the slider to customize the right and left sound balance.
 - **Noise controls with one earbud:** Use noise controls like ambient sound and noise cancelling when only wearing one earbud.
 - **Customize sound:** Adjust the ambient sound volume and tone.

Earbuds software update

Update your earbud's software for the latest features.

- From  Galaxy Wearable, tap  Earbuds settings >  Earbuds software update.
 - **Download and install:** Check for software updates for your earbuds.
 - **Auto update:** Choose to automatically update software never, using Wi-Fi, or using Wi-Fi and mobile data when the earbuds are in the case.

About earbuds

View information about the earbuds.

- From  Galaxy Wearable, tap  Earbuds settings >  About earbuds for the following information:
 - Device name, model, and serial number
 - Legal information
 - Software information
 - Battery information

Find my earbuds

If you misplace your earbuds, your phone can help you find it using Samsung SmartThings.

1. From  Galaxy Wearable, tap  Find my earbuds.
2. Tap **Ring** > **Start**. The earbuds will start beeping.
3. Tap **Stop** once you have located your earbuds.

Tips and user manual

Learn useful tips to get the most out of your device, and view the user manual.

- From  Galaxy Wearable, tap  Tips and user manual.
 - Swipe right and left to view useful tips.
 - Tap  More options > User manual to view the manual.

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Tips

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Legal information

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Arbitration Agreement - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at <https://www.samsung.com/us/Legal/Gear-HSGuide>.

Restricting children's access to your mobile device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device, or make calls that increase your device bill. Keep the device and all its parts and accessories out of the reach of small children.

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Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.

Screen images are simulated. Appearance of device may vary.

Descriptions are based on the device's default settings. Some content may differ depending on carrier, model, or software.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Please check with your service provider to verify qualifying services/features.