



# Fold & Store Warming Tray

Instruction Manual

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. **READ ALL INSTRUCTIONS BEFORE USING APPLIANCE.**
2. Do not touch hot surfaces. Use handles or knobs.
3. Make sure the voltage corresponds to that indicated on the name plate before you plug the unit into the main electrical supply.
4. To protect against electrical shock, do not let the power cord, plug or unit get immersed in water or other liquids.
5. Close supervision is necessary when any appliance is used near children. Do not let children operate the unit.
6. Unplug the unit from the outlet when not in use and before cleaning. Also, allow the unit to cool before removing parts, or cleaning the unit.
7. Press the ON/OFF button to turn the unit OFF before removing the plug from the wall outlet.
8. Do not operate the unit if the power cord or plug appear damaged, or if the unit malfunctions or has been damaged. In this condition, return the unit to the nearest authorized service center for examination and repair.
9. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries
10. Never use a scouring pad to wipe the unit.
11. Do not use the unit outdoors.
12. Do not let the power cord hang over table or counter edges or come in contact with hot surfaces.
13. Do not place on or near a hot gas or electric burner, or in a heated oven.
14. Do not use the unit on unstable surfaces. Use only on flat stable surfaces.
15. Do not use the unit other than for its intended use.
16. The unit's power cord must be connected to a properly grounded and protected, 120 V electrical outlet.
17. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, press the ON/OFF button, then remove plug from wall outlet.
18. Do not carry the unit while the warming trays are on the unit filled with food. The handles might break because of the excessive weight.
19. Intended for countertop use only.

**WARNING:** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter.

20. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.

## FOR HOUSEHOLD USE ONLY

## SAVE THESE INSTRUCTIONS

## NOTES ON THE PLUG

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

## NOTES ON THE CORD

The provided short power-supply cord (or detachable power-supply cord) should be used to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Always plug directly into a wall outlet/receptacle.

- A. A short power-supply cord (or detachable power-supply cord) is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- B. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- C. If a long detachable power-supply cord or extension cord is used:
  - 1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance;
  - 2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and
  - 3. If the appliance is of the grounded type, the cord set or extension cord should be a grounding-type 3-wire cord.

## ELECTRIC POWER

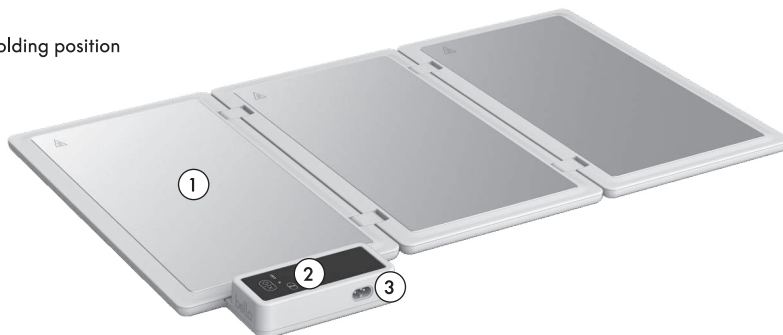
If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

## GETTING TO KNOW YOUR WARMING TRAY

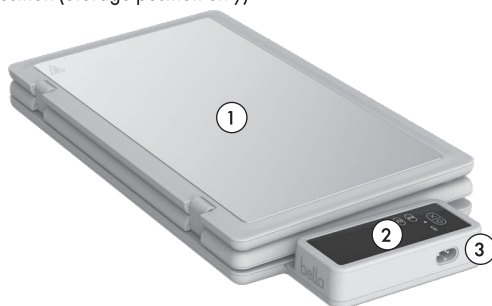
Product may vary slightly from illustration.

1. Stainless steel warming plate
2. Digital Control panel
3. Removable power cord

Unfolding position



Folding position (Storage position only)



## BEFORE USING FOR THE FIRST TIME

1. Clean the appliance according to the instructions in the CLEAN UP section of this manual.
2. Always place the appliance on a flat, clean, and non-slippery surface before operating it.
3. When using your appliance for the first time there may be a slight odor. This is normal and is no cause for concern.

## DIGITAL CONTROL PANEL



1. ON/OFF button
2. TEMPERATURE setting button
3. TIME settings button

## OPERATION INSTRUCTIONS

1. Unfold (do not fold when using) this product and place it on a horizontal desktop.
2. Plug the unit, the power cord is removable, first plug the power cord into the item and then plug the unit in an electrical power outlet. A tone will sound, the control panel will illuminate. The ON/OFF button will illuminate and pulse slowly on and off.
3. In standby mode, the device can be turned on by touching the ON/OFF button.
4. Press the ON/OFF to turn on the device. A tone will sound, the control panel will illuminate and the 1H timing indicator and 170 °F temperature indicator will flash.
5. To select the desired time, press the corresponding time buttons. The corresponding indicator light will flash, the timing button switch sequence is: 1H → 2H → 4H, which can be set in a loop.
6. To select the desired temperature, press the corresponding temperature buttons. The corresponding light will flash, the temperature button switch sequence is: "170 °F → 210 °F → 250 °F, which can be cyclically set.

At this stage, the unit will enter in standby mode if no buttons are pressed within 30 minutes.

After selecting the preset temperature range/timing, press the ON/OFF button, a tone will sound, and the machine will immediately enter the heating state.

7. Pour the desired food into a plate or recipients and place your recipients on the warming surface.

**WARNING:** the weight of the items placed on the heating plate does not exceed 5kg.

**NOTE:** If you need to update time or temperature during process, press the TIME or TEMPERATURE button, a tone will sound once, and time or temperature switch will be performed.

8. When the time is over, a tone will sound twice, and the unit will enter in standby mode.
9. If you want to switch off the heating before the requested time, press the ON/OFF button, a tone will sound once, all indicator lights will remain on, and the unit will stop heating. The unit enters standby mode if no buttons are pressed within 3 minutes.
10. If food is kept in the server for an extended period, it may dry out and/or change flavor.
11. Unplug the unit from the power source when not in use.
12. Do not leave food on the buffet server when it is not in use. When you have finished using the unit,
13. remove all food and liquids for subsequent use.
14. Allow the unit to cool down before removing parts for cleaning.

## ABNORMAL ALARM

1. A tone rings continuously for 5 times, and all LED indicator lights flash, indicating that the unit is abnormal. At the same time, there is no response when touching the buttons, manually unplug the unit. The product needs repair and cannot be used.
2. The temperature sensor is abnormal, three timing LED lights flash, other lights go out, the unit stops heating, and there is no response to touch the button, waiting for manually unplugging. The unit needs repair and cannot be used.
3. High temperature alarm: When the temperature is too high, the unit stops heating, the three temperature indicator lights and the button ON/OFF indicator light flash, and the other indicator lights are off. After the unit cooled down, you can touch the button ON/OFF to stop the alarm, and then you can use it again. Or you can

unplug the power, and wait for the unit to cool down, then plug the power to use it again.

## **CLEAN UP**

- Allow sufficient time for the Warming Tray to cool.
- Wipe the warming tray base with a damp and/or soapy cloth.
- The warming tray is not dishwasher safe.

Do not immerse the warming tray in water, in a sink full of water or a dishwasher as it will damage the unit.

## **MAINTENANCE**

Do not use the unit if it appears damaged in any way. Do not attempt to repair the unit by yourself.

**NOTE:** If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid hazard.

**NOTE:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Any other servicing should be performed by an authorized service representative.

## **STORING INSTRUCTIONS**

1. Be sure all parts are clean and dry before storing.
2. Store appliance in its box or in a clean, dry place.
3. Never store the warming tray while it is hot or wet.
4. Fold the warming tray to save storing space.
5. Never wrap cord tightly around the appliance; keep it loosely coiled.





## LIMITED TWO-YEAR WARRANTY

SENSIO Inc. hereby warrants that for a period of **TWO YEARS** from the date of purchase, this product will be free from mechanical defects in material and workmanship, and for 90 days in respect to non-mechanical parts. At its sole discretion, SENSIO Inc. will either repair or replace the product found to be defective, or issue a refund on the product during the warranty period.

The warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt, as proof of purchase is required to obtain warranty validation. Retail stores selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.

### EXCLUSIONS:

The warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use of the product, use of improper voltage or current, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone other than qualified SENSIO Inc. personnel. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes.

SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

### HOW TO OBTAIN WARRANTY SERVICE:

You must contact Customer Service at our toll-free number: 1-866-832-4843.

A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Center.







For customer service questions or comments  
Dudas o comentarios contactar el departamento de servicio al cliente  
1-866-832-4843 / [help@bellahousewares.com](mailto:help@bellahousewares.com)



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