



# morphy richards

3 Year  
Guarantee\*

\*Upon registering your product  
at [morphyrichards.co.uk](http://morphyrichards.co.uk)

STAINLESS STEEL  
20 Litre Temperature  
Control Tea Urn



Model No.

**140001**

Please read and keep these instructions for future use

## User Manual



## HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

**Please read these instructions carefully before using the product.**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the mains cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- **WARNING: Do not open the lid whilst the water is boiling.**





## HEALTH AND SAFETY

- **WARNING: Misuse of the appliance could cause personal injury.**
- This appliance has an element which may be subject to residual heat after use.
- Keep the appliance and its cord out of reach of children.
- Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or mains socket.
- Do not place the extension cord in a position where it can be pulled by children or animals or tripped over.



## HEALTH AND SAFETY

### LOCATION

- Always locate your appliance away from the edge of the worktop.
- **ALWAYS** ensure that the appliance is used on a firm, flat surface that can withstand the weight of the urn and the water in it. A 20L Urn will be over 23kg when full.
- Do not use the appliance outdoors or near water.
- Do not site the urn when it can be knocked off the counter top or where someone could lean on the tap accidentally.
- **WARNING! Do not place the appliance onto a metal tray or metal surface whilst in use.**

### MAINS CABLE

- Do not let the mains cable hang over the edge of the worktop where a child could reach it.
- Do not let the mains cable run across an open space e.g. between a low socket and a table.
- Do not let the mains cable run across a cooker or other hot area which might damage the cable.
- The mains cable should reach from the socket to the base unit without straining the connections.

### PERSONAL SAFETY

- Never attempt to move the tea urn when it is full of hot water.
- Do not move the tea urn while switched on.
- Do not operate the Tea Urn without the lid securely fastened.
- Always pour hot water slowly and carefully without tipping the appliance too fast to prevent splashing and spillage.
- Do not fill above the MAX mark, otherwise boiling water may be ejected.

### OTHER SAFETY CONSIDERATIONS

- Do not use attachments or tools not recommended by Morphy Richards as this may cause fire, electric shock or injury.
- Do not leave the Tea Urn switched on overnight if it is not in use. It wastes energy and the Tea Urn could boil dry, which can damage the element.
- Do not use the appliance for any use other than to boil water.
- Unplug from the outlet when not in use.
- **WARNING! The appliance must not be immersed for cleaning.**



## HEALTH AND SAFETY



**CAUTION!**  
**HOT**  
**SURFACE!**

### TREATING SCALDS

- Run cold water over the affected area immediately.
- Do not stop to remove clothing.
- Get medical help quickly.

## ELECTRICAL DETAILS

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

The power consumption in off mode is 0.0 W.

The period after which the equipment reaches automatic off mode is less than 1 minute.

**WARNING: The plug removed from the mains lead, if severed, must be destroyed, as a plug with a bared flexible cord is hazardous if engaged into a live socket outlet.**

Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.

**WARNING: This appliance must be earthed.**



## PRODUCT OVERVIEW



1. Lid
2. Tap
3. Dry boil button (underneath Tea Urn)
4. On/off switch
5. Boil indicator (red)
6. Keep warm indicator (green)

## BEFORE FIRST USE

Before first use, remove all packaging, rinse out the urn with warm water (without detergent).



## USING YOUR URN

**IMPORTANT: AVOID UNDER FILLING THE URN AS THIS WILL CAUSE THE DRY BOIL PROTECTION SYSTEM TO OPERATE AND COULD REDUCE THE LIFE OF THE ELEMENT.**

1. Fill the tea urn with the desired amount of water taking care not to fill past the MAX level indicator.
2. Locate the lid (1) and lock into position.
3. The lid will only lock one way. Match the markers on the handle on the right hand side. When the lid is fitted correctly the steam vents should be towards the back of the tea urn.
4. The boil light (5) will illuminate and the tea urn will begin to heat the water. Typical boiling time from cold for the 20 litre model is about 1 hour. This can be less or more depending on the ambient water and room temperature.
5. When the water has reached temperature, the tea urn will automatically switch to keep warm mode and the keep warm indicator (6) will illuminate.
6. As the water cools or if more cold water is added, the urn will switch itself back on again. Typical temperature range on this Auto model is 96°C to 85°C.





## DRY BOIL PROTECTION SWITCH

If the tea urn boils dry, the dry boil protection will activate and cut off the power. This needs to be reset manually before the tea urn can be used again. The reset switch (3) is underneath the tea urn.

To operate:

1. Switch off the tea urn and unplug from mains.
2. Allow to cool FULLY.
3. Empty out any residual water.
4. Press the reset switch (underneath the tea urn)
5. Refill the Tea Urn according to the above instructions.
6. Connect to mains supply.

## DESCALING

Excessive limescale build-up can cause the element to overheat and may cause the tap to malfunction.

- Regularly check inside the Tea Urn for signs of limescale. It is essential that limescale deposits are removed using proprietary descaling tablets, powders or liquids and are available from most supermarkets.
- In hard water areas the Tea Urn may need descaling every week. In soft water areas the Tea Urn won't need descaling quite as often.
- For a heavily scaled Tea Urn use approximately FOUR TIMES the amount of descaling product required for a kettle. Repeat if necessary.
- **IMPORTANT! Ensure that the electrical connections are completely dry before using the appliance.**

## CLEANING YOUR URN

- **WARNING! Always disconnect the plug from the mains and allow the urn to cool before cleaning.**
- Wipe the outside with a damp cloth.
- **IMPORTANT! Do not use abrasive cleaners on the outside of the urn which may scratch the surface.**





## TROUBLESHOOTING

Problem	Solution
<b>The tap lever will not stay down.</b>	One side of the tap lever will stay down, whilst the other will bounce back up when released.
<b>Lid does not lock.</b>	Match the markers on the handles on the right hand side. The steam vents should be towards the back of the tea urn.
<b>No Power.</b>	The On/Off switch is not turned on.
	Try another socket.
	The dry boil protection has activated.

## SPARE PARTS

Part Number	Description	Qty per Product	Key Number
31000	Lid knob assembly including screws	1	N/A
31001	Complete lid including handles and labels	1	1
31002	Tap assembly including washer and nut	1	2



## CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: [hello@morphyrichards.co.uk](mailto:hello@morphyrichards.co.uk)

[www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

## PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.





## NOTES



## NOTES



## NOTES



## REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,  
scan the QR code or register online  
at [www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

## YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

**Model no.**

**Serial no.**

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



## REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

### **Exclusions**

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

### **Disclaimer**

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



WB140001MUK Rev1

# morphy richards



@morphyrichardsuk #loveyourmorphy

[morphyrichards.co.uk](http://morphyrichards.co.uk)

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