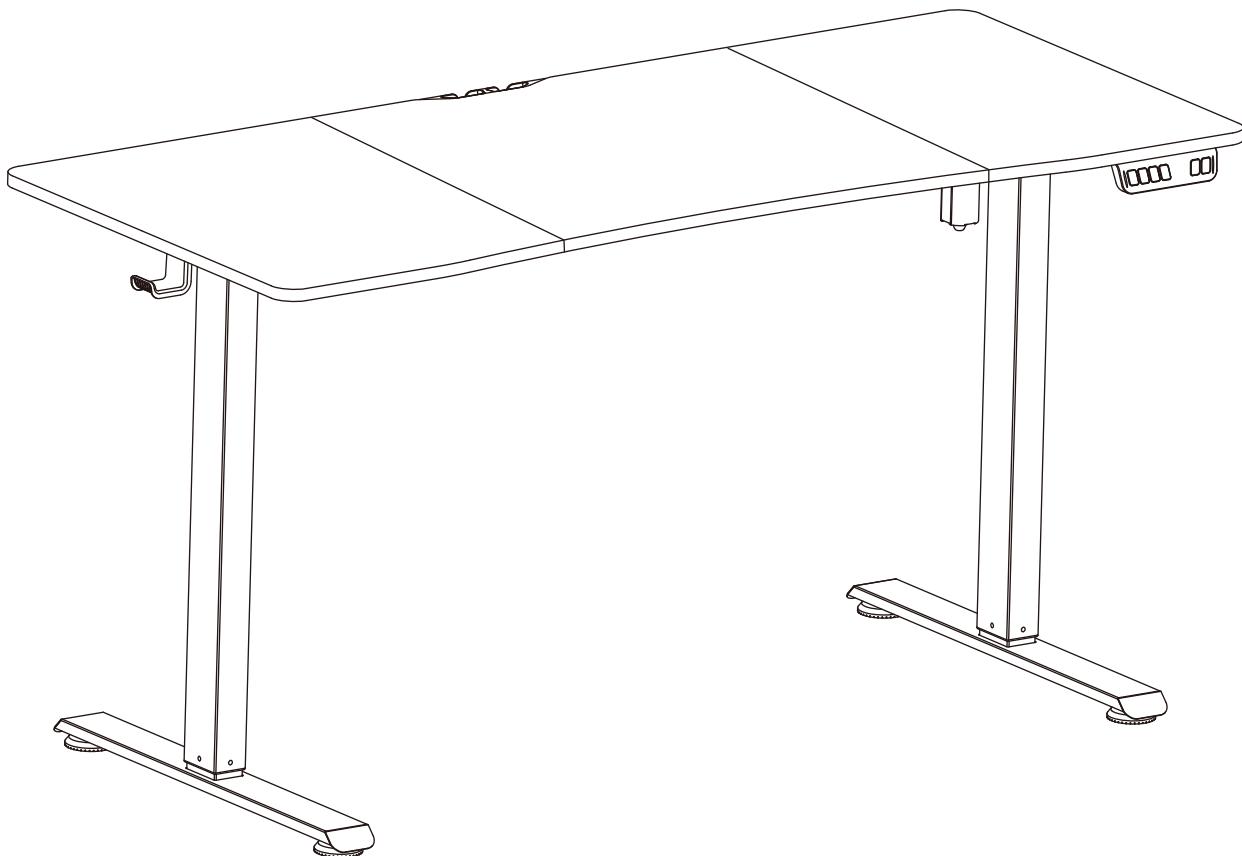


# Veken

## Electric Standing Desk



 support@aborderproducts.com (24/7)  
Height Adjustment Range  
Vertical Range 27.9" - 45.6"  
Size: 160cm Lock



Assembly  
Video

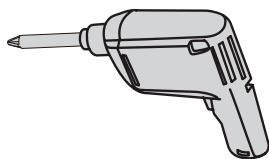


Power Input  
100V-240V



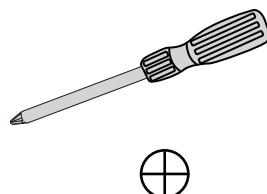
Motion Noise  
<55dB

## Tools Needed ( Not Included)



Pistol Drill

OR



Phillips Screwdriver

## STEP 1 Assembling and Connecting the Desk legs

### Supplied Parts and Hardware

A x4



Screws  
M6×12mm

B x1



Large Allen Key  
S=5mm

C x2



Screws  
M8×35mm

01 x1



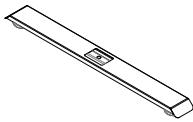
Right Leg

02 x1



Left Leg

03 x2



Leg Base (x2)

04-1x1

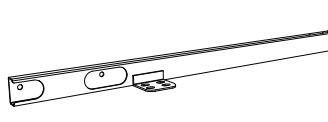
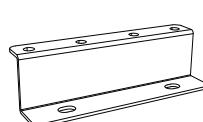


Table Connectors (x1)

04-2x1



Connector (x1)

04-3x1

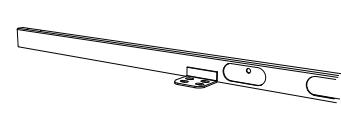
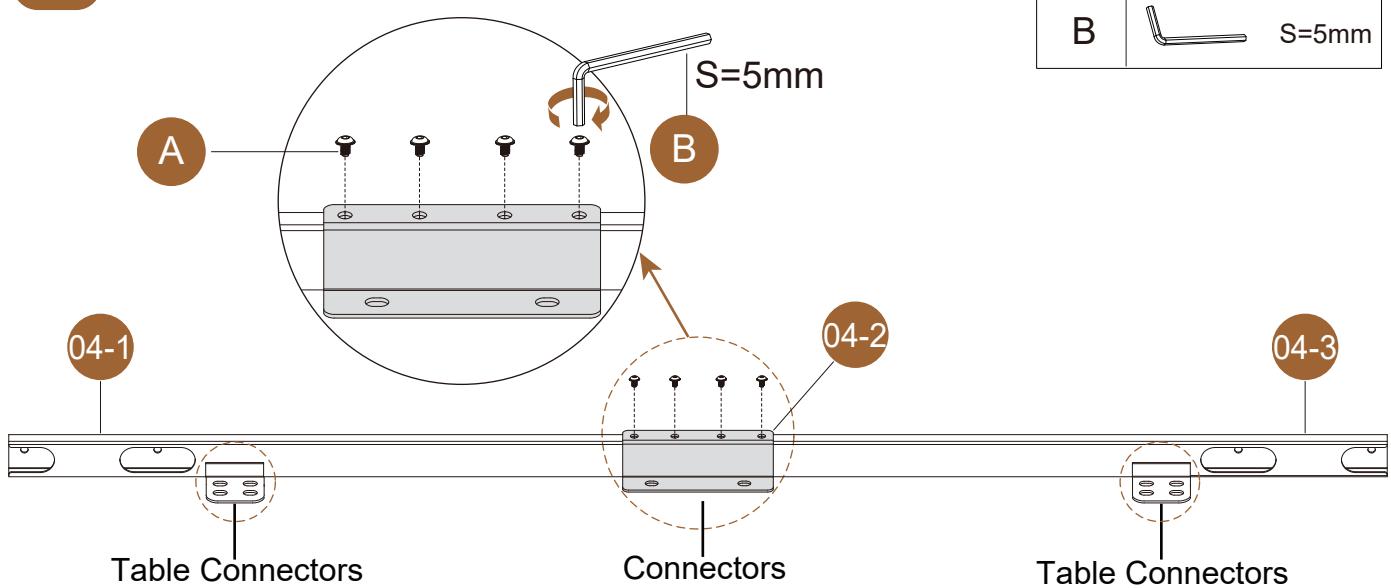
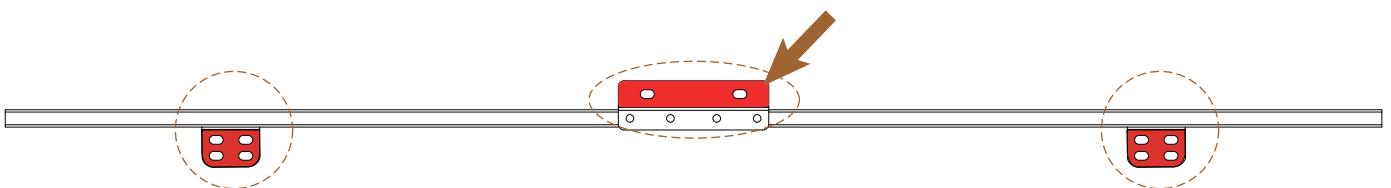


Table Connectors (x1)

**1**

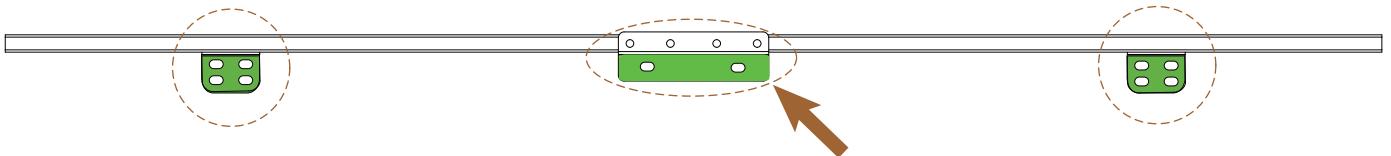
### WRONG INSTALLTION



The face that the middle connector and table connectors on both sides are oriented differently is incorrect



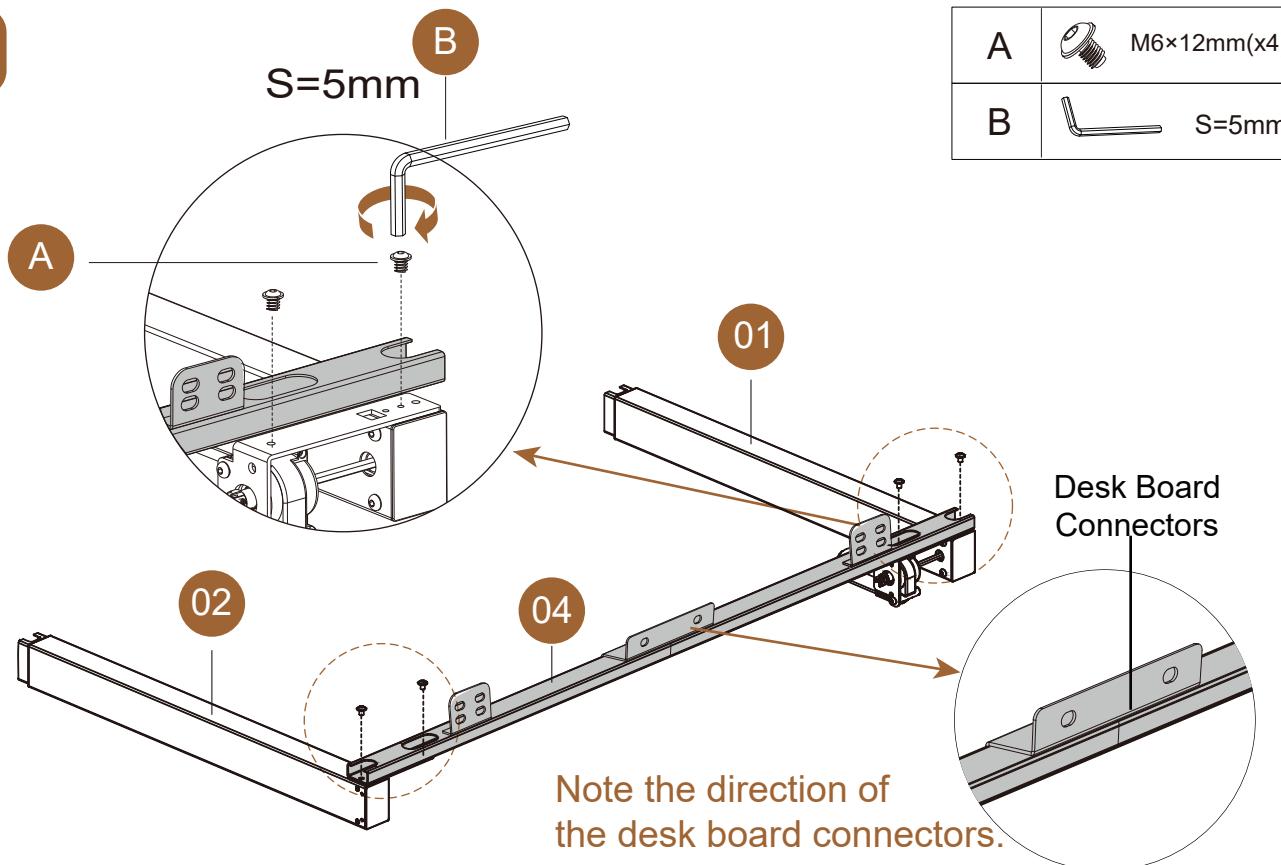
### RIGHT INSTALLTION



The face that the middle connector and table connectors on both sides are oriented same is correct

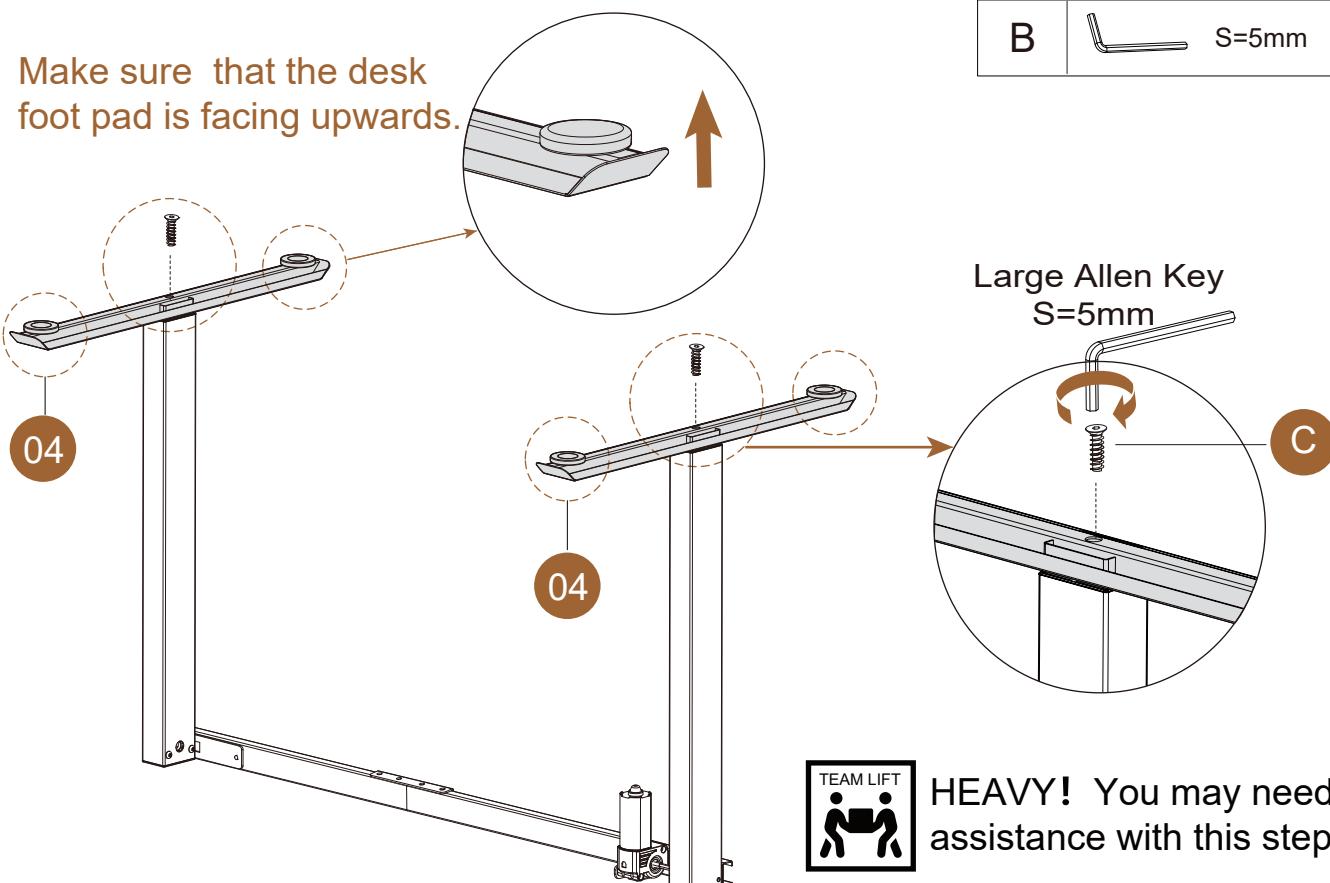


2



3

Make sure that the desk foot pad is facing upwards.



## STEP 2

# Attaching the Side Plates and the Transmission Rod

## Supplied Parts and Hardware

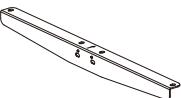
A x4



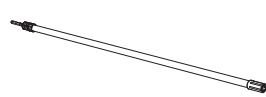
B x1



05 x2



06 x1



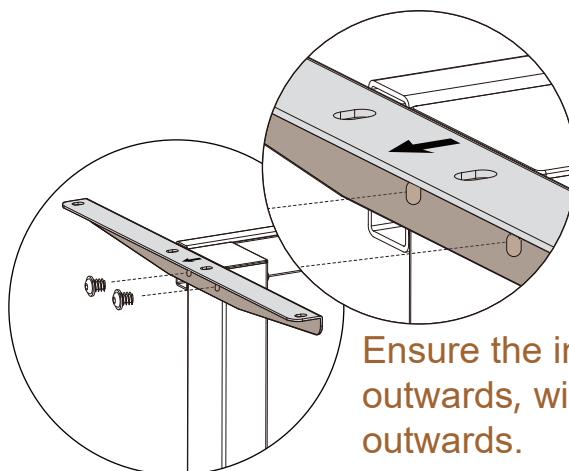
Screws  
M6×12mm

Large Allen Key  
S=5mm

Side Plate

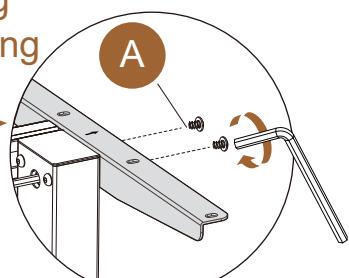
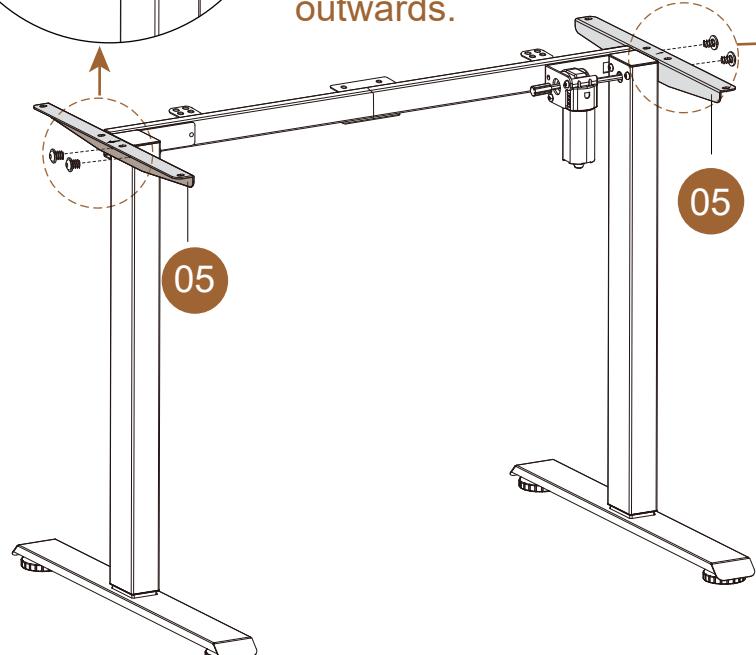
Transmission rod

1



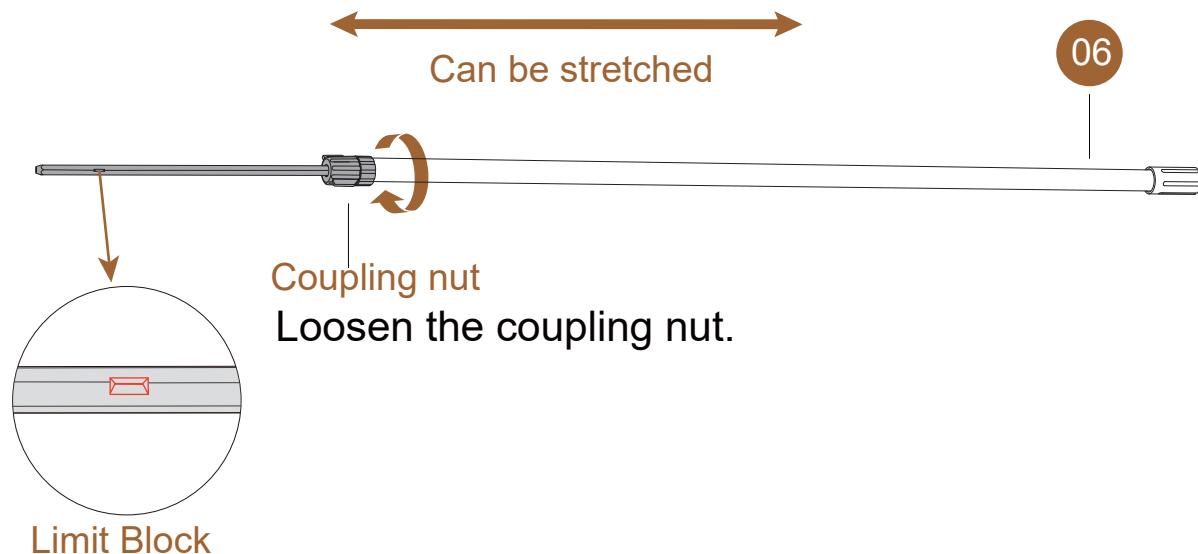
A	M6×12mm(x4)
B	S=5mm

Ensure the installation is facing outwards, with the arrow pointing outwards.

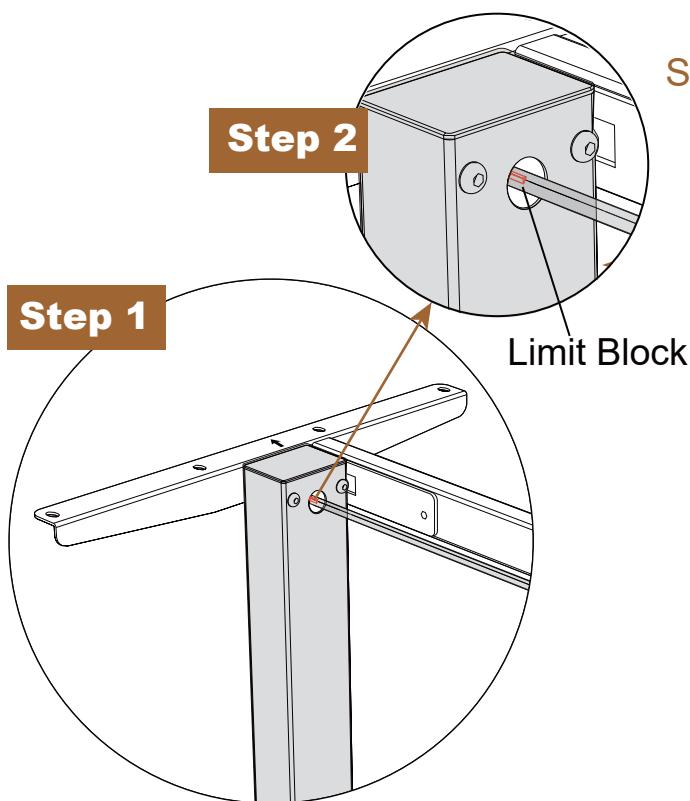


Large Allen Key  
S=5mm

2



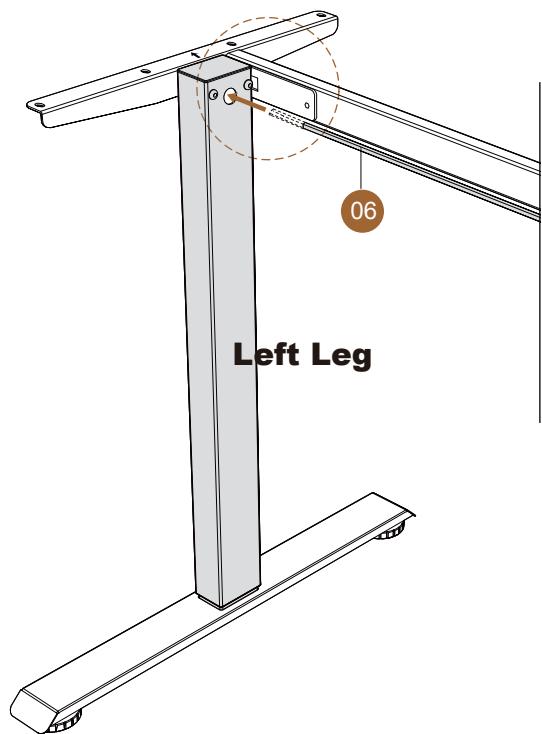
3



**Attention:**

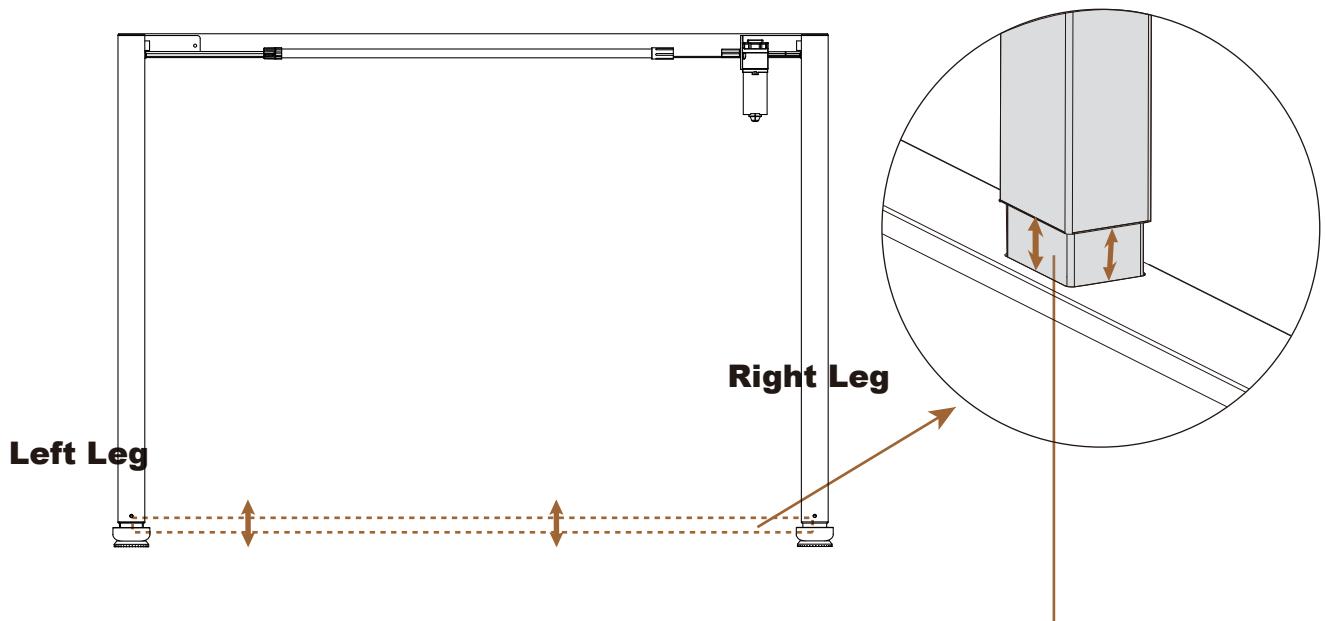
Step 1: Place the transmission rod into the hex hole.

Step 2: Make sure the "Limit Block" is fully in the hex hole of the leg.



**Step 1**

Observe whether the two legs are on the same level.

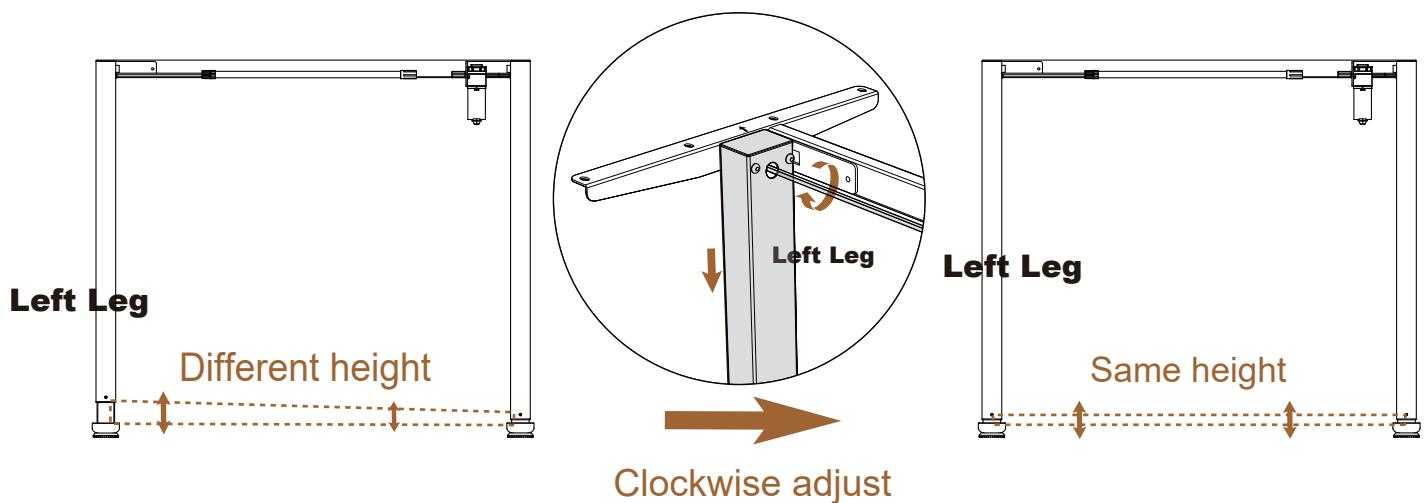


The distances in the image are the same, indicating that they are on the same horizontal line.

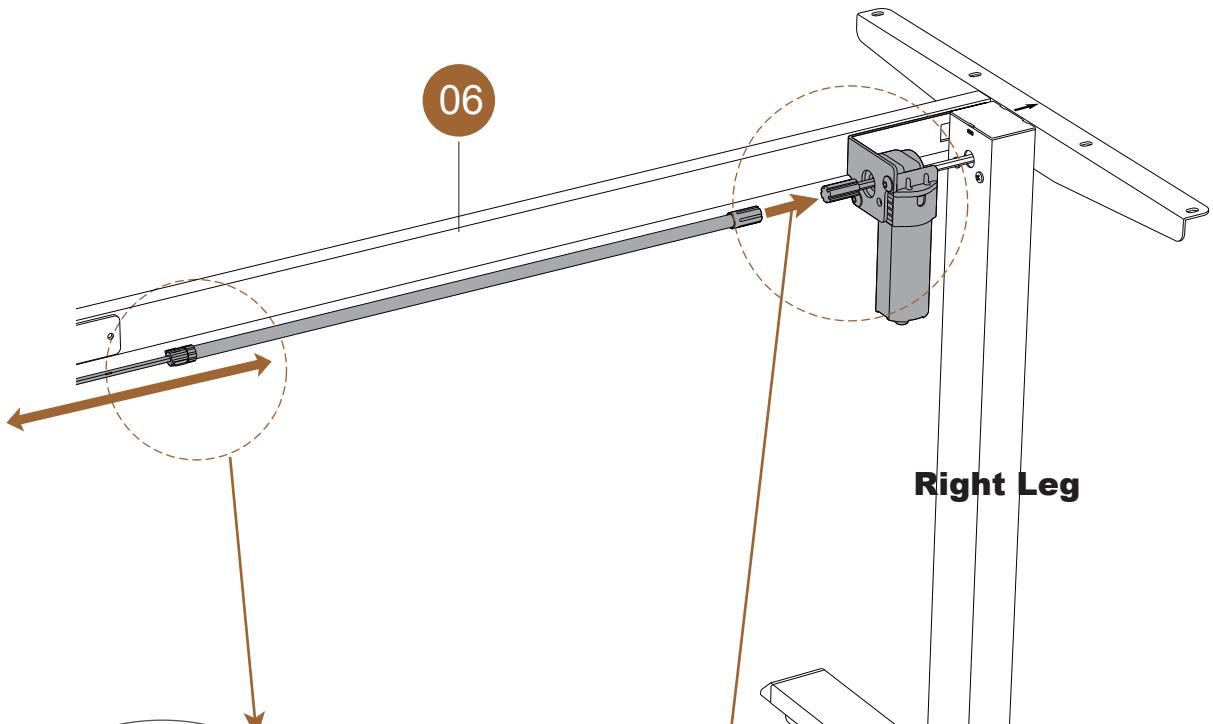
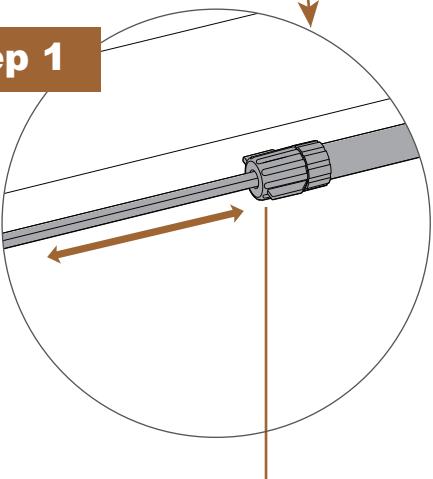
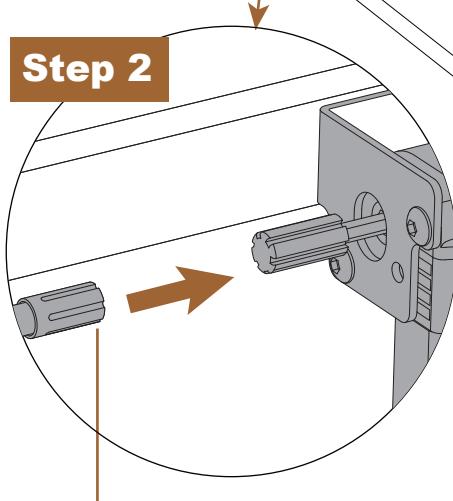
**Step 2**

If the height is same, ignore this step and proceed to the next step of installation.

When the heights of the two legs are different, turn the transmission rod clockwise to make the two legs the same height.

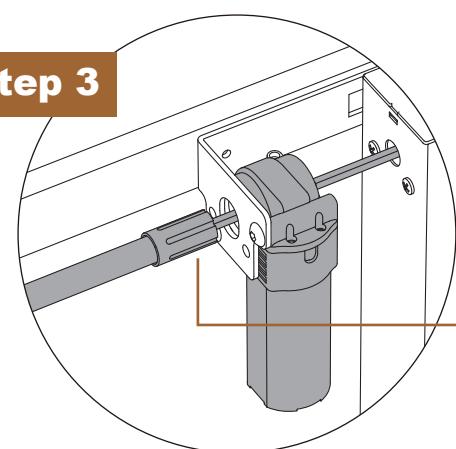


06

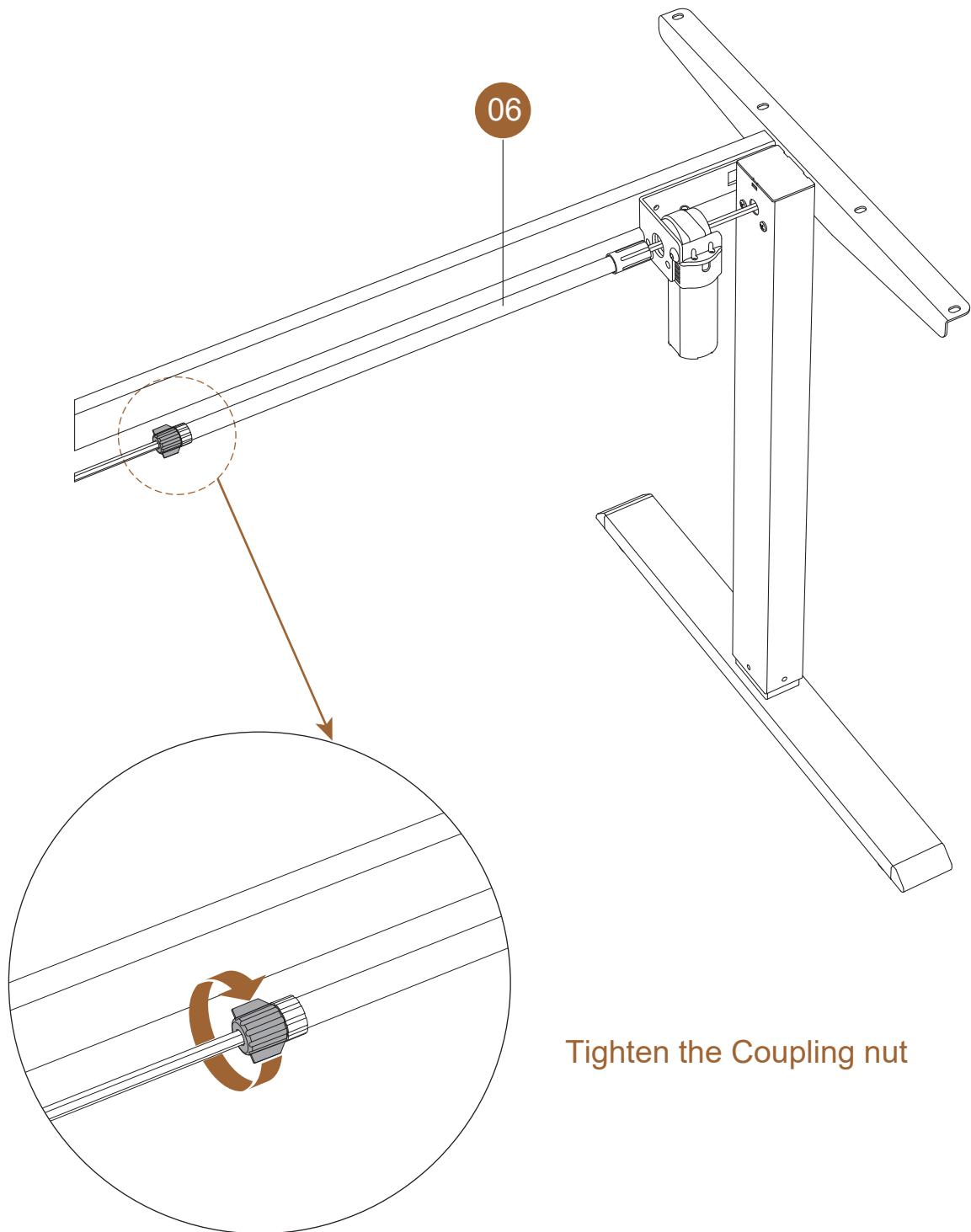
**Right Leg****Step 1****Step 2**

1. Loosen the connecting nut.
2. Pull out the transmission rod to the required length

Insert the other end of the transmission rod to the slot on the leg (You may rotate the rod slightly for better installation).

**Step 3**

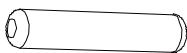
Make sure that the rubber sleeve of the drive rod is tightly inserted .



## STEP 3 Assembling and Attaching the Desktop

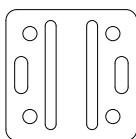
### Supplied Parts and Hardware

D x8



Wood Tip

E x4



Tabletop Connector

F x42



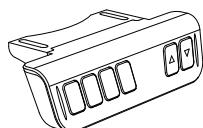
Screws  
M4.8×13mm

G x2



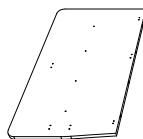
Headphone Hanger

07 x1

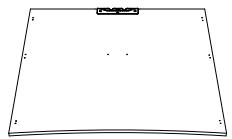


Control Panel

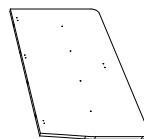
08-1 x1



08-2 x1

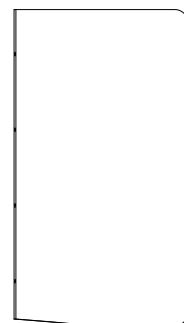
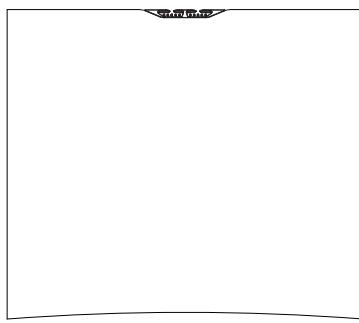
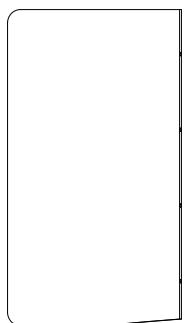


08-3 x1

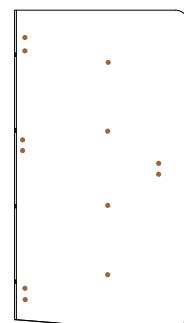
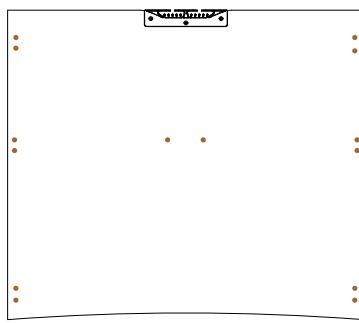
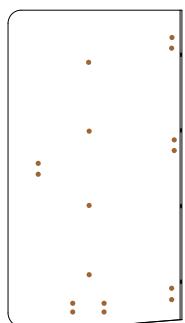


Tabletop

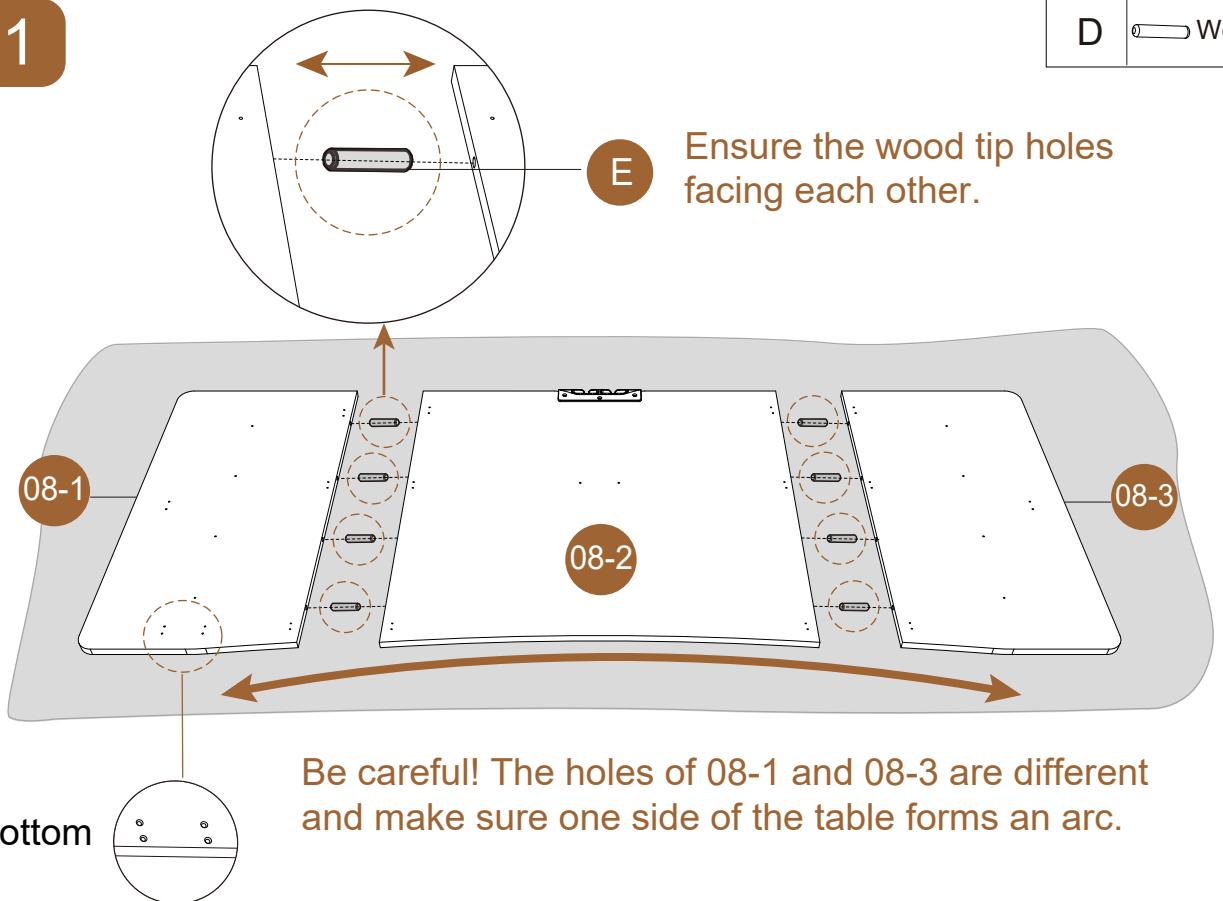
### Tip: indicate pre-drilled hole locations



Top

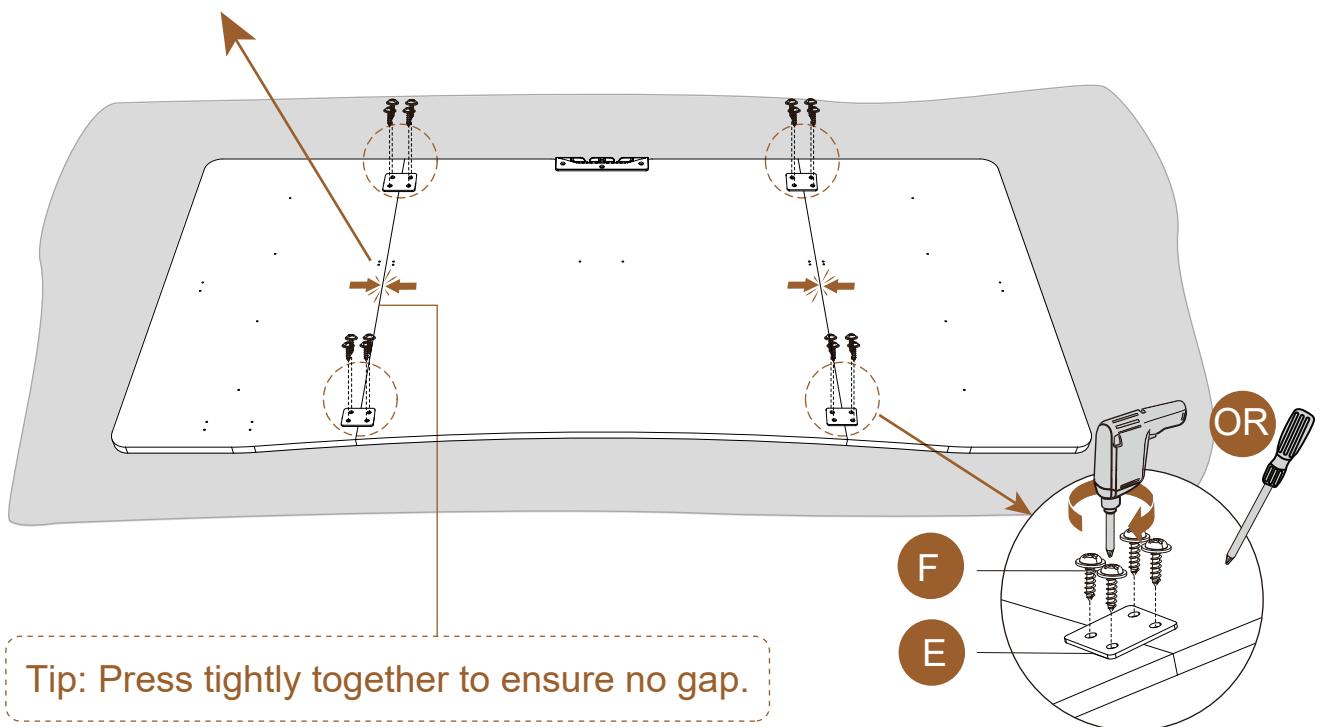


Bottom

**1****2**

Be careful not to install it in the middle position.

<b>E</b>	 Tabletop Connector (x4)
<b>F</b>	 M4.8×13mm(x16)

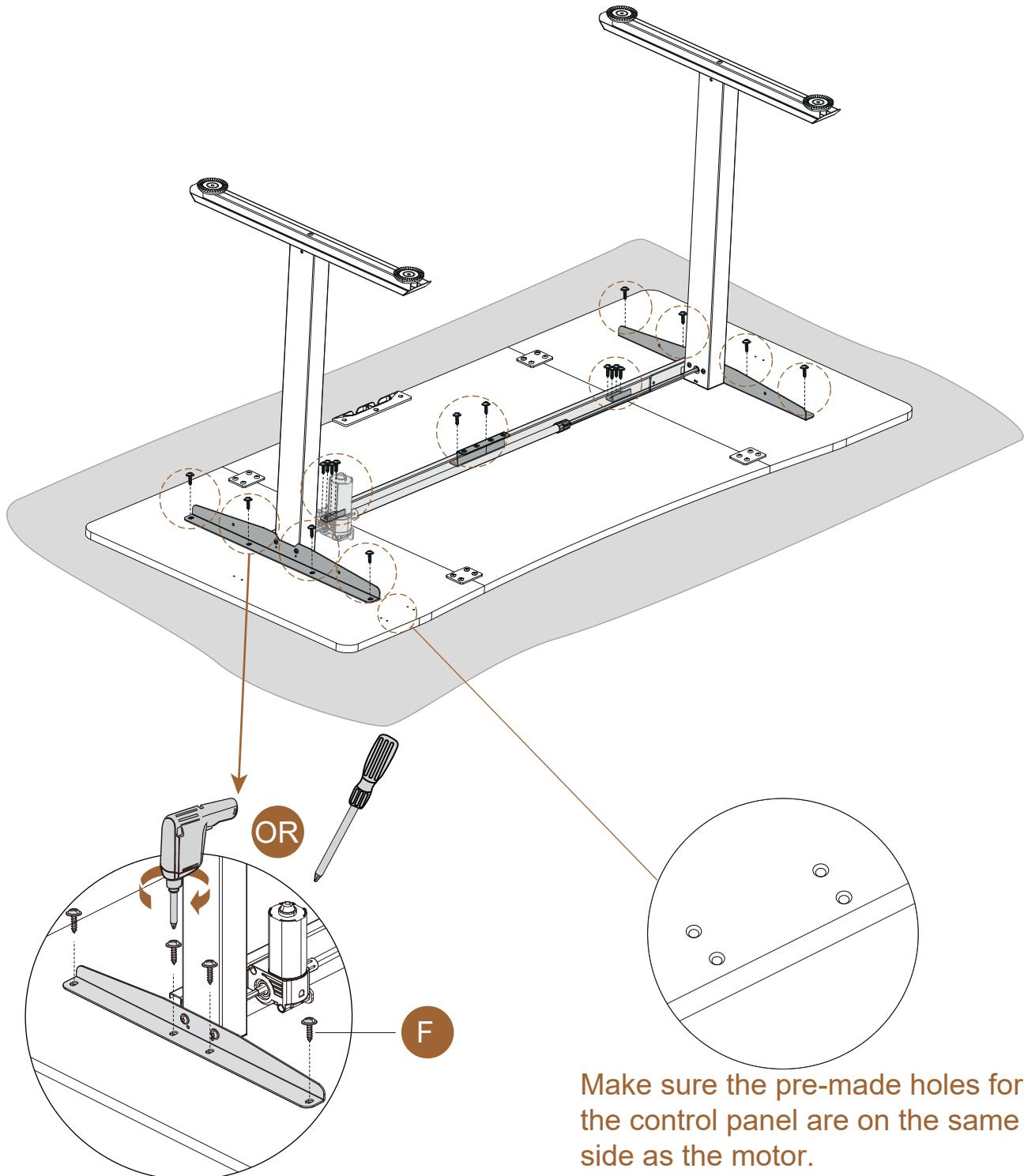


3

F



M4.8×13mm(x18)



Make sure to tighten the screws vertically.

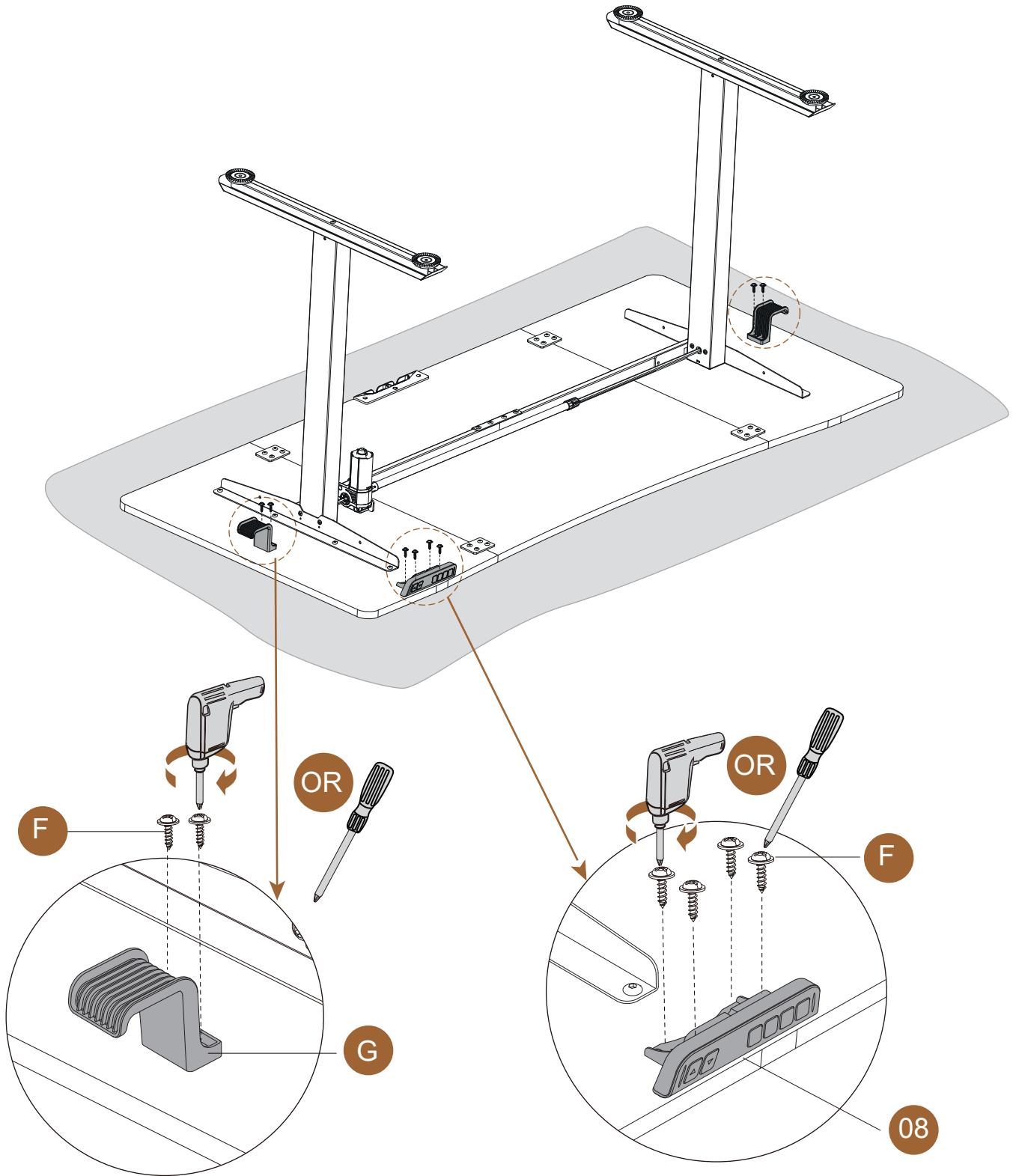
Make sure the pre-made holes for the control panel are on the same side as the motor.



Mind your head !

4

F	 M4.8×13mm(x8)
G	 Headphone Hanger(x2)



Attach the control panel and hooks to the desktop.

## STEP 4 Connecting the Cables

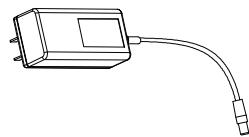
### Supplied Parts and Hardware

H x2



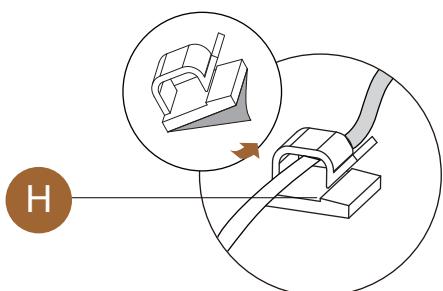
Cable Clip

09 x1

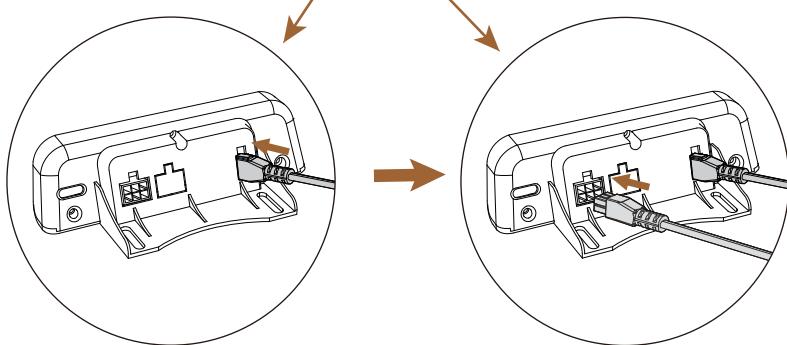
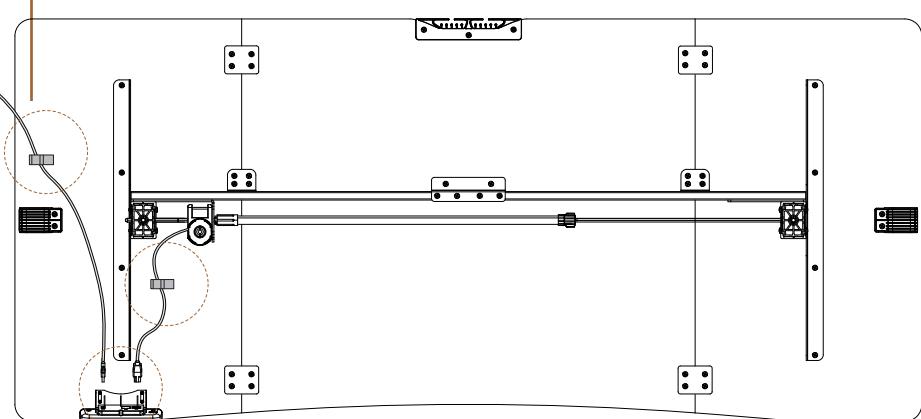


Power

H		Cable Clip (x2)
09		Power (x1)



NOTE: An example of a cable clip layout is indicated below. However, the cable clips can be arranged according to your needs.

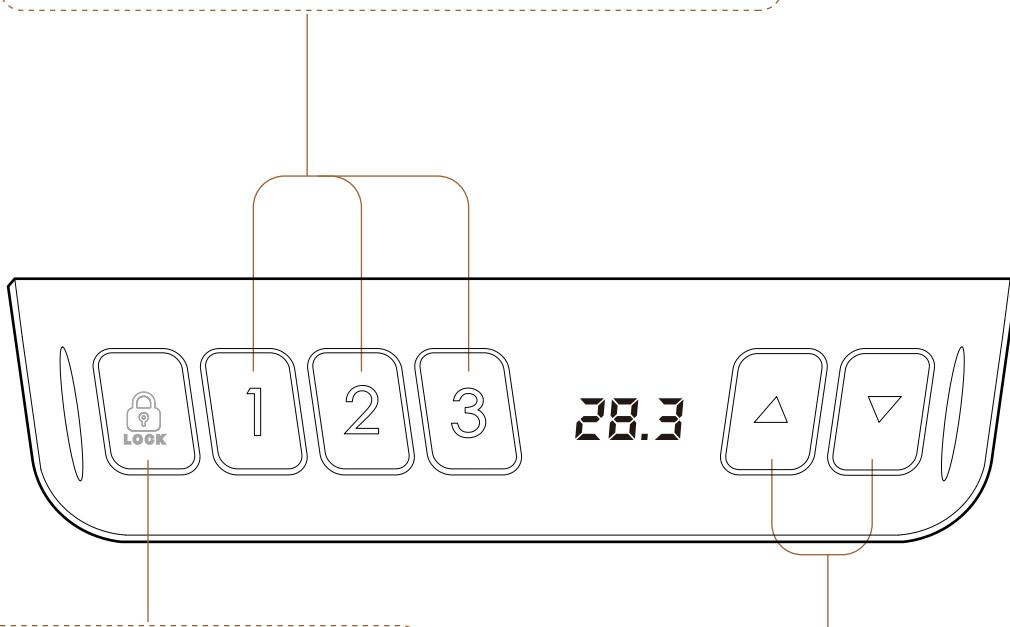


**Tip:** When flipping the desk over, do not allow the controller to collide with the ground, which could cause damage.

# Instructions for Using the Control Panel

## Memory Height Usage and Setting

1. Press the "①" or "②" or "③" button to invoke the desk to its corresponding height. The height adjustable desk will automatically move to the corresponding position.
2. To save your desired height for future use, press and hold the "①" or "②" or "③" button for more than 3 seconds, and the current height will be saved to the corresponding position.



## Safety Lock

Press the "LOCK" button to lock the screen. Other functions cannot be operated. Once the child safety lock is on, press the "LOCK" button again to unlock the screen, and restore other functions.

## Height Adjustment

Press the "▲" button to raise the desk continuously until it reaches your desired height. Release the button once the desired height has been set. The desk can reach a max height of 45.6 inches.

Press the "▼" button to lower the desk continuously until it reaches your desired height. Release the button once the desired height has been set. The desk can reach the lowest height of 27.9 inches.

# Common Installation Problems and Solutions

Typical Questions	Solution
1. Left leg Unable to Synchronize lift (Only one leg is moving up/down).	Scan the QR code to view the solution. 
2. Product Missing Accessories .	Contact our customer service and we will send the product to you as quickly as possible (see the cover of the manual for contact information).
3. Desktop Damaged.	Contact our customer service and we will return or exchange it free of charge without having to send the desk back to us, giving you the most satisfactory service(see the cover of the manual for contact information).
4. The table is unstable or the top is uneven.	Step 1: Check whether the screws are locked and whether they are crooked. Step 2: Tighten and adjust the crooked screws.
5. The Side Plate Holes Cannot Align with the Desk Board's.	Scan the QR code to view the solution. 

If you have any questions, please contact us

 support@aborderproducts.com(24/7)

## Protection and Alarm

<b>Hot</b>	If the desk has been running continuously for a long time, this protection mechanism may be triggered. In such cases, reconnect the power or wait for at least 18 minutes before using.
<b>E03</b> <b>E04</b> <b>E05</b> <b>E06</b>	Disconnect the power, ensure there is a reliable connection between the motor and the controller. Then, reconnect the power.
<b>E02</b> <b>E09</b>	If this alarm occurs during upward movement, remove some weight from the desk and operate again. If this alarm occurs during downward movement, disconnect the power, remove some weight from the desk, and then reconnect the power.
<b>E10</b>	If the desk vibrates or collides during movement, an alarm will sound, and the desk will immediately stop and move in the opposite direction for a certain distance before automatically releasing. Press any key to stop.

## Reset

When the above operation methods are invalid, In the "E02, E03, E04, E05, E06, E09" alarm state, Press and hold the "up + down" keys for 3 seconds and wait for the controller operating indicator to flash "---" and make a "beep" sound. Then release the up and down keys to enter the reset mode, and the desktop will automatically move downward to the lowest position. After position Bounce 5MM, reset completed

## **WARRANTY INFORMATION**

### **TWO-YEAR NON-TRANSFERABLE LIMITED WARRANTY**

To provide customers with quality shopping and user experience, we guarantee to replace or issue a refund or provide acceptable solutions for any defective products (as customers prefer) from the date of purchase to 2 years.

Proof of purchase must be provided (Amazon order number or receipt) when claiming to our customer support center.

The warranty is not transferable. We only provide warranty services to buyers who purchased from our Amazon store and possess the purchase proof, and not to any other purchaser or subsequent owner.

The price matching policy is not applicable. No price difference refund.

Sellers are the responsible party. Amazon allows different sellers to sell the same product so please confirm the seller by checking the order details before contacting us.

### **What is Covered**

1. Received defective products (proof needed);
2. Received with missing parts;
3. Defective item under proper use.

### **What is Not Covered**

1. Purchased from non-Amazon channel or other physical stores;
2. Gift without proof of purchase;
3. Tampering/abnormal use/accidental damage or commercial use;
4. Replacements and parts;
5. Installation fee/ labor fee.

### **Making A Claim**

If you have any problems when using our products, you can reach out to us using any of these methods :

**Email: support@aborderproducts.com**

**30 Days Free Return & Replacement**

**2-Year Product Warranty**

Gifted parts, replacements, consumable products are not covered by the 2-year warranty.

Manufacturers' warranties may not apply to all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

**Distributed by:** Aborder Products, Inc.

**Address:** 400 E. Las Colinas Blvd., suite 920, Irving, TX 75039

Made in China

**Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Veken

Thank you for choosing our product!

If any parts are received damaged or defective, please contact us.

We will be happy to send replacement parts to ensure you have a fully functional product.

 support@aborderproducts.com(24/7)

MADE IN CHINA