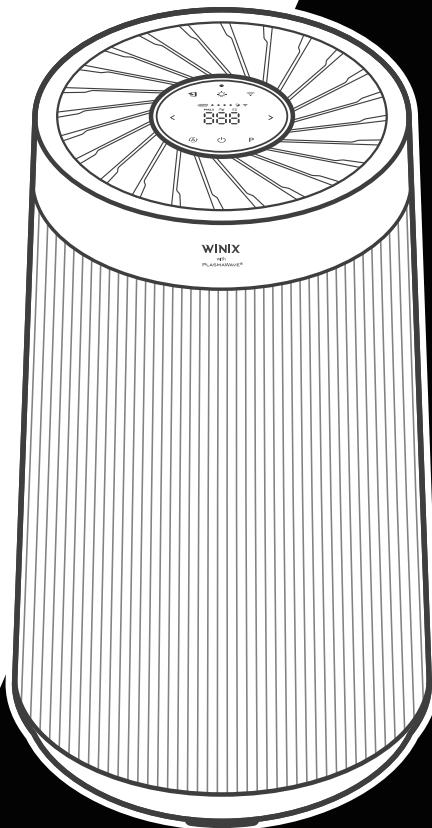


# WINIX ZERO 360

## 5 - STAGE AIR PURIFIER

# Use & Care Guide



Model: WXAP800W,  
WXAP800S, WXAP800B

## SAFETY AND CAUTIONS

Before operating this equipment, carefully read and follow these safety cautions.

**Ensure filters are inserted before running unit.**

Running the unit without filters may shorten the lifespan of the unit and cause electric shock or injury.

**Be sure foreign objects are NOT inserted into the vents on the unit.**

Objects can include pins, rods, and coins.

**Do not touch any part of the interior of the unit with wet hands.**

The high voltage may cause electric shock.

**Ensure unit intake and outlet vents do not become blocked.**

Blockage may lead to increased internal temperatures causing product failure and deformation.

**Do not use the unit as a step stool or place heavy objects on it.**

Personal injury may occur or product failure and deformation.

**When turning the product upside down, install the filter with care in the direction so that the bottom (blocked) side of the filter is visible.**

If the filter direction is not installed properly, it may cause product damage and user injury.



### WARNING

Follow these instructions to reduce the risk of serious injury or death and to reduce risk of damaging the unit.

**!** If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

**!** This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

**!** Children should be supervised to ensure that they do not play with the appliance.

**!** Cleaning and user maintenance shall not be made by children without supervision.

- !** Before cleaning or maintaining, ensure unit is unplugged.
- !** Do not pull on the power cord when unplugging the unit.
- !** Do not tie or knot the power cord when unit is in operation.
- !** If the unit becomes submerged in water, unplug it and contact customer service.
- !** Do not unplug or move the unit while in operation.
- !** Do not plug additional appliances into the same outlet or power supply.
- !** Do not touch the plug with wet hands.
- !** Unplug the unit when not in operation for extended periods of time.
- !** Do not place around heating elements.
- !** Do not use around mist or fumes from industrial oil or around large quantities of metallic dust.
- !** The cord can become damaged by forcefully bending, pulling, twisting, bundling, pinching or placing heavy objects on it.
- !** Do not install in any sort of motor or transport vehicle (trucks, boats, ships, etc).
- !** Do not place in an area with excessive amounts of noxious gases.
- !** Do not place near any flammable materials (aerosols, fuel, gases etc).
- !** Do not have the unit facing into wind or drafts.
- !** Do not place below any electrical outlet.
- !** Do not place in excessively humid areas where the unit may become wet.
- !** To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
- !** Do not place unit closer than 30 cm from the wall during operation. It may cause condensation to the wall and the surrounding area.
- !** After winter product delivery/installation and initial operation, there may be condensation inside the sensor due to indoor/outdoor temperature differences, which can temporarily result in a display of 5  $\mu\text{g}/\text{m}^3$  dust concentration and blue maintenance of cleanliness.
- !** Please use it with confidence as it will disappear after running for about 1-2 hours during initial operation. The minimum value of dust concentration displayed on the product is 5  $\mu\text{g}/\text{m}^3$ .

WINIX ZERO 360  
5 - STAGE AIR PURIFIER





## SAFETY INSTRUCTIONS

Thank you for purchasing a Winix air purifier. This product is for household use only.

### IMPORTANT CAUTIONS FOR USING YOUR AIR PURIFIER

WARNING : Follow the instructions in this manual to reduce the risk of electric shock, short circuit, and/or fire.

- Do not repair or modify the unit. All repairs should be completed by a qualified technician.
- Do not use if the power cord or plug is damaged or the connection to the wall outlet is loose.
- Use AC 220 - 240 V only.
- Do not damage, break, forcefully bend, pull, twist, bundle, coat, pinch, or place heavy objects on the power cord.
- Periodically remove dust from the power plug. This will reduce the risk of shock due to humidity build up.
- Remove the power plug from the outlet before cleaning the unit. When removing the power plug, grasp by holding the plug itself, never hold by the cord.
- If the power plug is damaged, it must be replaced by the manufacturer or a qualified technician.
- Remove the power plug from the outlet when not in use.
- Do not handle the power plug with wet hands.
- Do not operate the unit when using indoor smoke-generating insecticides.
- Do not clean unit with benzene or paint thinner.
- Do not spray insecticides on the unit.
- Do not use the unit where it is humid or where the unit may become wet, such as the bathroom.
- Do not insert fingers or foreign objects into air intake or outlet.
- Do not use the unit near flammable gases. Do not use near cigarettes, incense, or other spark-creating items.
- Unit will not remove carbon monoxide emitted from heating appliances or other sources.
- This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

### IMPORTANT PRECAUTIONS FOR USING YOUR AIR PURIFIER

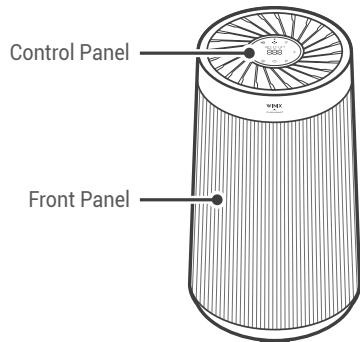
- Do not block the intake or outlet vents.
- Do not use near hot objects, such as a stove.
- Do not use where the unit may come into contact with steam.
- Do not use the unit on its side.
- Keep away from products that generate oily residue, such as a deep fryer.
- Do not use detergent to clean the unit.
- Do not operate without a filter.
- Do not wash and reuse the New 360 All-in-one True HEPA filter.
- Hold the handle on the back of the unit to transport.
- Do not hold by the front panel.
- Do not stick any small objects in the air outlet vents or fan.

WINIX ZERO 360  
5-STAGE AIR PURIFIER

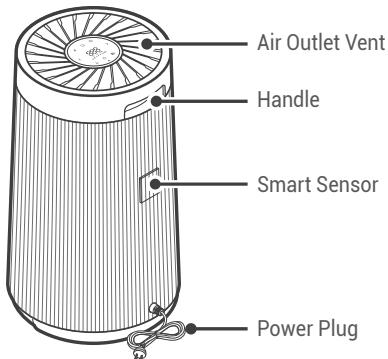


## MODEL PART DIAGRAM

FRONT



BACK



### PACKAGE CONTENTS



Unit



New 360 All-in-one True HEPA filter

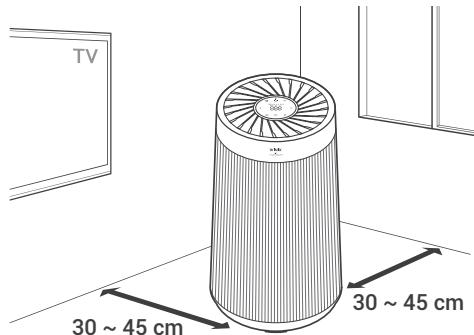


User  
Manual





## WHERE TO USE



**Allow 30 ~ 45 cm. of space between TVs, radios, , humidifiers, and other electronics**  
It can cause malfunction due to electromagnetic interference and humidified water.

**Place indoors away from direct sunlight**

Direct exposure may cause product malfunction or failure.

**Only place on hard, flat surfaces**

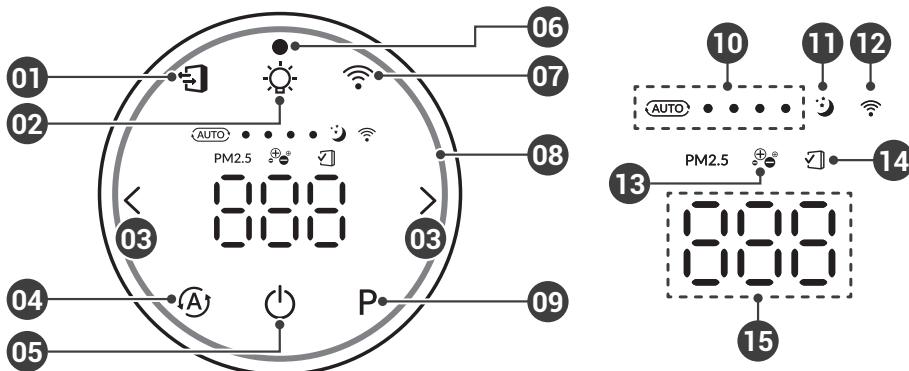
Flimsy or slanted surfaces may result in abnormal noise and vibrations.

**Allow 30 ~ 45 cm from walls**

For maximum air flow.



## CONTROL PANEL



### 01. Filter Life / Filter Reset Button

- A quick press will show the remaining filter life: indicated on the front display (F99 ~ F00).
- A long press of 5 seconds will reset the filter life indicator.
  - Use when replacing the filters.
  - Filter Reset Button can be used when the power is turned off.
  - The filter life will be reset to 100%.

### 02. Light Mode Button

Use the light button to set the desired display brightness. The display brightness cycles in the order of 100% → 70% → 30% → OFF. Other features remain unchanged.

### 03. Fan Speed Adjustment Buttons

Adjusts the current fan speed.

- Use the Fan speed arrow buttons to set the desired fan speed. Fan speeds cycle over in this sequence: Auto, Low, Medium, High, Turbo.

### 04. Auto Mode Button

The unit will default to Auto with PlasmaWave® enabled when first powered on.

- Auto Mode automatically adjusts fan speeds according to your indoor air quality. The fan speed will adjust to low when air quality is good, medium when fair, and to high when poor.

### 05. Power Button

Turns the unit on or off. During the first 30 seconds of power, the Air Quality Indicator will cycle through Blue, Green, Amber and Red colors.

- Smart Sensor takes approximately 4 minutes to detect the air quality in the environment before normal operation begins.

## 06. Light Sensor

Detects the amount of ambient light in the environment. When in Auto Mode, the light sensor detects when to put the unit into Sleep Mode.

## 07. Wi-Fi / Pairing Button

- A quick press will turn Wi-Fi on/off.
- A long press of 3 seconds will activate pairing mode.
- A Wi-Fi indicator will display on the front while Wi-Fi is active.

## 08. Air Quality Indicator

Color coded LED light indicates one of four levels of Air Quality: Red (poor), Amber (fair), Green (average) and Blue (good).

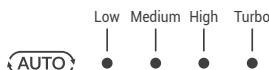
## 09. PlasmaWave® Button

Enables or disables PlasmaWave®

"When the unit is running, you may hear a chirping or buzzing sound. The sound is from large particles passing through PlasmaWave®, it is normal and does not signify product failure." Press the PlasmaWave® Technology button when the unit is on to enable or disable this feature.

## 10. Mode Indicator

Indicates whether Auto & Fan Speed Mode is enabled or disabled.



## Guide to Fine Dust Concentration (Unit: $\mu\text{g}/\text{m}^3$ )

The numerical pollution level value displayed may differ from the information provided by official institutions depending on the indoor environment or the location of the product.

BLUE	GREEN	ORANGE	RED
0 ~ 35	36 ~ 55	56 ~ 150	150 ~ or higher

\*PM2.5

WINIX ZERO 360  
5-STAGE AIR PURIFIER

## Winix Smart QUICK GUIDE

### Follow these steps to connect your Air Purifier to Wi-Fi

#### Requirements Before You Begin:

- A Wi-Fi wireless router must be installed within range of the air purifier to use Winix Smart.
- Ensure Wi-Fi router matches the following specifications; 802.11b/g/n 2.4GHZ or for a dual-band wireless router (2.4GHz/5GHz), be sure to select 2.4GHz.
- Be sure to have the Wi-Fi password handy.
- During registration, please keep the air purifier, wireless router, and smart device within a 10 m. radius.
- Obstacles between the air purifier, wireless router, and smart device may cause weak reception.
- Make sure to disable any VPN networks before connecting your unit.

#### Required Smartphone Operating Systems:



Ver. 10.0 and above



Ver. 5.0 and above



The Winix Smart service is optimized for the above specifications. Some functions might not be supported depending on your smartphone.

#### 1. Download the Winix Smart App

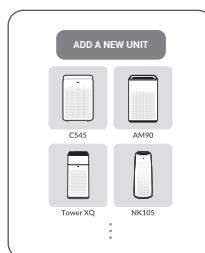
Please search "Winix Smart" in the App Store or Google Play Store and download the app.

#### 2. Login or Register



If you have an existing Winix Smart account, please login. If you do not have an account, please register and then login.

#### 3. Add Your Unit



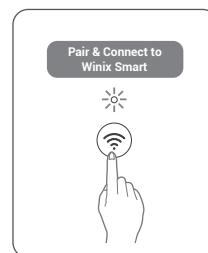
Add the Air Purifier as the unit you want to pair. Then follow the steps for connecting your unit.

#### 4. Connect to Wi-Fi



Connect your smartphone to the 2.4Ghz wireless network you want to use. \*a secured 2.4Ghz Wi-Fi network is required.

#### 5. Pair to Winix Smart



Hold the Wi-Fi Button for 3-5 seconds until it beeps and starts flashing. Then connect to the Winix Smart Wi-Fi network.

WINIX ZERO 360  
5-STAGE AIR PURIFIER

## Trouble Shooting

**Q The product fails to connect to the wireless Wi-Fi router and continues to flash.**

**A1** Please check the Wi-Fi router password. Check if there are any changes to the router configurations. (make sure the router is on a 2.4Ghz bandwidth)

**A2** Please press the Wi-Fi button for 3-5 seconds to confirm whether the product is in pairing mode (upon entering pairing mode, it might take some time for the Wi-Fi SSID to be displayed, depending on your radio wave environment).

**A3** Please check if you have chosen the correct product during the product selection process. Different products may share the same design. Model names can be found on product labels and in product manuals.

**A4** The product supports the configuration of a common personal wireless Wi-Fi router. Advanced configurations are not supported. (for example: requires static IP allocation of products, Disable DHCP router setting, Enterprise security access, Other security, etc.)

## Other Guidelines

1. Only 2.4Ghz connections are supported between the product and wired/wireless Wi-Fi router (5Ghz connections are not supported).
2. If experiencing difficulties connecting to Wi-Fi on Android, go to **"Advanced Network"** and disable the **"Smart Network Switch"** or **"Switch to Mobile Data"** before you try connecting your product again (once connected, you may re-enable this function).
3. Certain models may limit some APP functions.
4. Winix Smart APP's design and specifications, along with its features, are subject to change without notice as part of WINIX's quality improvement efforts.

**Q The remote control on the APP does not work during use of the product.**

**A1** Please check with the product's Wi-Fi LED status to see if the product is properly connected to the wireless Wi-Fi router. If the Wi-Fi LED light is flashing or not on, then the unit has lost connection.

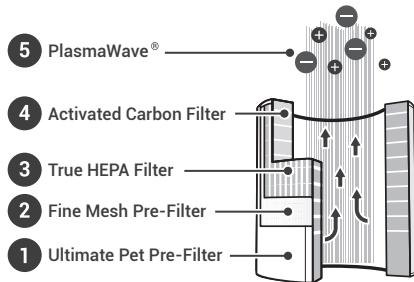
**A2** Check if your Wi-Fi router has a stable connection and is working with other devices.

**A3** Poor internet connections or network errors can occur occasionally due to delays caused by mobile carriers or Internet service providers (ISPs). Please wait and then try again.

**A4** If the Wi-Fi router was relocated during use, the connection might have been lost because of a poor Wi-Fi router signal. Please check the network connection status of the product.

- Please contact WINIX Customer Service if you still encounter problems in registering your product at 1300 465 324.
- The Winix Smart APP may have permission requests to access your phone location and media when it is first launched. Depending on whether you provide permission, services may be unavailable or limited.
- Depending on your product model, the firmware of the APP and product may be updated as part of WINIX's quality improvement efforts.
- The Winix Smart Service performs regular/ temporary server checks as part of WINIX's quality improvement efforts.
- Google Home and Amazon Alexa setup guides are available in the Winix Smart App.

## 5-STAGE AIR PURIFICATION



### 01. Ultimate Pet Pre-Filter

First line of defense against pet hair, dander, and visible particles

### 02. Fine Mesh Pre-Filter

Designed to catch larger airborne particles found indoors.

### 03. True HEPA Filter

Captures 99.999%\* of airborne allergens including; pollen, mould spores, dust, pet dander, microbes, and smoke (\*particles as small as 0.01 microns in size).

### 04. Activated Carbon Filter

Reduces VOCs and household odours from cooking, pets, and smoke.

### 05. PlasmaWave®

PlasmaWave creates Hydroxyls which can help to reduce the presence of airborne Bacteria, Viruses\* (\*Based on laboratory test conducted on Influenza A Virus H3N2, E. coli, Pseudomonas aeruginosa, Staphylococcus aureus, Salmonella typhimurium).

## MAINTENANCE

### When to Replace Filters

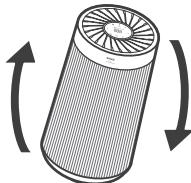


Filter	Indicator Light	When to service	When to replace
New 360 All-in-one True HEPA filter	 Check Filter	Clean once every 14 days	Lasts Approx. 12 months

- When the Check Filter indicator LED is on, it is time to replace the New 360 All-in-one True HEPA filter.
- Intervals between filter replacement may vary depending on environment.



## INITIAL OPERATION



1. Turn the product upside down.



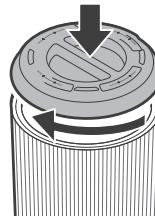
2. Grab the handle at the bottom of the product, turn anticlockwise, and pull out the filter cover.



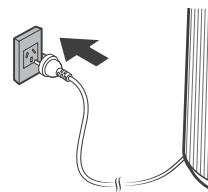
3. Remove the protective vinyl from the filter installed inside the product.



4. Install the filter, top side down, into the bottom of unit, until it is fully inserted. The top of the filter shows the opening and the bottom of the filter is solid.



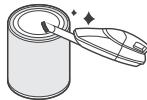
5. After installing the filter, turn the handle clockwise to close the filter cover.



6. Return the product to an upright position and resume normal operation.

## CLEANING CARE

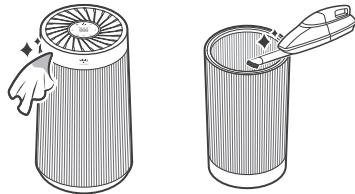
### Cleaning the Filters:



Clean with a vacuum or a soft brush.

- Only clean the Pre-Filter.
- This filter **CAN NOT** be washed.
- Intervals between filter cleaning may vary depending on the air quality.

### Cleaning the Exterior & Interior:



Wipe with a soft damp cloth using room temperature water. Afterwards, wipe it down with a clean dry cloth.

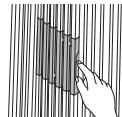
After turning the product upside down, remove the filter cover and clean the interior with a vacuum cleaner.

- For optimal performance, clean every 14 days.

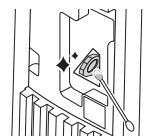
#### **NOTICE**

- When cleaning the unit, always unplug the power cord first and then wait until the unit has cooled down.
- Never disassemble, repair, or modify this unit yourself.
- Do not use flammable sprays or liquid detergents.
- Do not allow children to clean or maintain the unit.
- Before cleaning or maintaining, ensure unit is unplugged.

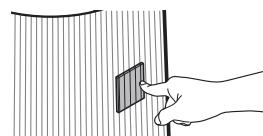
### How to disassemble and clean the smart sensor cover



1. Please use your finger to detach the cover of the dust sensor.



2. Clean the lens and suction port of the dust sensor with a cotton swab, and then use a dry cotton swab to clean the dust sensor.  
(Cleaning frequency: Once every two months)



3. Close the cover of the dust sensor until you hear a clicking sound.

#### **NOTICE**

- Do not use benzene, alcohol, or other volatile fluids, which may cause damage or discoloration.
- Do not clean the sensor with volatile substances such as water, alcohol, or acetone.  
If not cleaned regularly, the performance of the dust sensor may deteriorate.

## FREQUENTLY ASKED QUESTIONS

Problem	Check / Actions to take	Problem	Check / Actions to take
<b>The unit does not turn on at all</b>	<ul style="list-style-type: none"> <li>Is the plug securely attached to the outlet?           <ul style="list-style-type: none"> <li>Make sure the outlet has power going to it, and ensure the plug is secured.</li> </ul> </li> <li>Is there a power outage?           <ul style="list-style-type: none"> <li>Check to see if other lights and electrical equipment are working and try again.</li> </ul> </li> </ul>	<b>It vibrates and makes a lot of noise</b>	<ul style="list-style-type: none"> <li>Is it running on a slanted or uneven surface?           <ul style="list-style-type: none"> <li>Move the unit to a hard, flat, even area.</li> </ul> </li> </ul>
<b>The unit doesn't work in Auto Mode</b>	<ul style="list-style-type: none"> <li>Has Auto Mode been selected?           <ul style="list-style-type: none"> <li>Press the Fan Speed button until Auto Mode is selected.</li> </ul> </li> <li>Is the sensor blocked or clogged?           <ul style="list-style-type: none"> <li>Clean the smart sensor.</li> </ul> </li> </ul>	<b>The power plug and outlet feel hot</b>	<ul style="list-style-type: none"> <li>Is the plug securely plugged in?           <ul style="list-style-type: none"> <li>Make sure the plug is properly plugged into the outlet.</li> </ul> </li> </ul>
		<b>There is a strange smell</b>	<ul style="list-style-type: none"> <li>Is it being used in a place with a lot of smoke, dust, or odours?           <ul style="list-style-type: none"> <li>Clean the air intakes on either side and clean the Pre-Filter.</li> </ul> </li> <li>Replace the New 360 All-in-one True HEPA filter.</li> </ul>
		<b>The fan strength is weak. The unit is not purifying the air</b>	<ul style="list-style-type: none"> <li>Is the Check Filter Indicator light on?           <ul style="list-style-type: none"> <li>Change the filters as required.</li> </ul> </li> </ul>

## REPLACING FILTERS



### Resetting Filter Life:

After replacing the New 360 All-in-one True HEPA filter, use a small object such as a While the unit is on, hold the Filter Reset Button for at least 5 seconds until you hear the beep. After the beep, the Filter Replacement Indicator will disappear.





## UNIT SPECIFICATIONS

Model Name	WXAP800W, WXAP800S, WXAP800B
Power Voltage	AC 220 - 240 V, 50/60Hz
Power Rate	45 W
Verified Room Size	100 m <sup>2</sup>
Dimensions	286 mm (W) x 286 mm (D) x 518 mm (H)
Weight	4.7 kg
Replacement Filter	FITLER GR / SKU : 1712-0118-01

※ The exterior, design, and product specifications may be changed without prior notice to improve product performance.



The best way to lock in MAXIMUM VALUE on all of your future replacement filter purchases at no additional cost to you.

Find out all about this exclusive offer today:  
[ausclimate.com.au/replacement-filter-club](http://ausclimate.com.au/replacement-filter-club)

Product Name	Air Purifier
Model Name	WXAP800W, WXAP800S, WXAP800B
Purchase Date	
Warranty Period	Two (2) years
Place of Purchase	
Place of Purchase Tel.	
Customer	Address
	Name
	Tel.

※ After purchase, be sure to complete all of the above information.

SUPPORT AND TECHNICAL ADVICE	
<b>CDB – New Zealand</b>	<b>CDB – Australia</b>
Monday – Friday 8am-5pm Phone +64 (0)9 917 4000 Phone 0800 232 633 info@cdb.co.nz	Monday – Friday 8am-5pm Phone +61 (0)3 9365 5100 Phone 1300 465 324 info@cdbgoldair.com.au



The product uses the "WFM60-SFP201" wireless module, and the RCM mark could not be added due to the label size problem of the "WFM60-SFP201" wireless module, so the RCM mark was added to the user manual of the finished product.

WINIX ZERO 360  
5 - STAGE AIR PURIFIER



## Two Year Warranty

Thank you for purchasing this Winix product. Your product is warranted against faults and manufacture when used in normal domestic use for a period of two years. In non-domestic use Winix limits the voluntary warranty to three months.

Winix undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period.

This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than a qualified electrical service technician.

**PLEASE KEEP YOUR RECEIPT AS THIS WILL HELP VERIFY YOUR WARRANTY.**

The benefits given to you by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

**Winix – New Zealand**

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Victoria, 3752

Phone +61 (0)3 9365 5100  
Phone 1300 465 324  
[www.ausclimate.co.nz](http://www.ausclimate.co.nz)

**Winix Two Year Warranty (IMPORTANT: Please complete and retain this warranty card)**

Name \_\_\_\_\_

\_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Place Of Purchase \_\_\_\_\_ Date Of Purchase \_\_\_\_\_

Name Of Product \_\_\_\_\_ Model Number \_\_\_\_\_

Attach a copy of the purchase receipt to this warranty card

**Due to continual design improvements, the product illustrated in this User Manual may differ slightly from the actual product.**

**WINIX ZERO 360**  
5 - STAGE AIR PURIFIER



# WINIX

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