User Manual
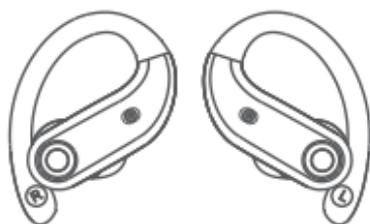
TRUE WIRELESS SPORTS EARBUDS

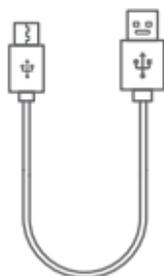Charging Case x1

R   L

Wireless Earbuds x2

Type-C Cable x1

······ S

······ M

······ L

Ear tips x3

K23

User Manual
TRUE WIRELESS SPORTS EARBUDS
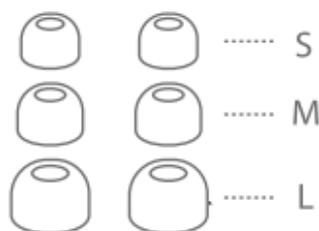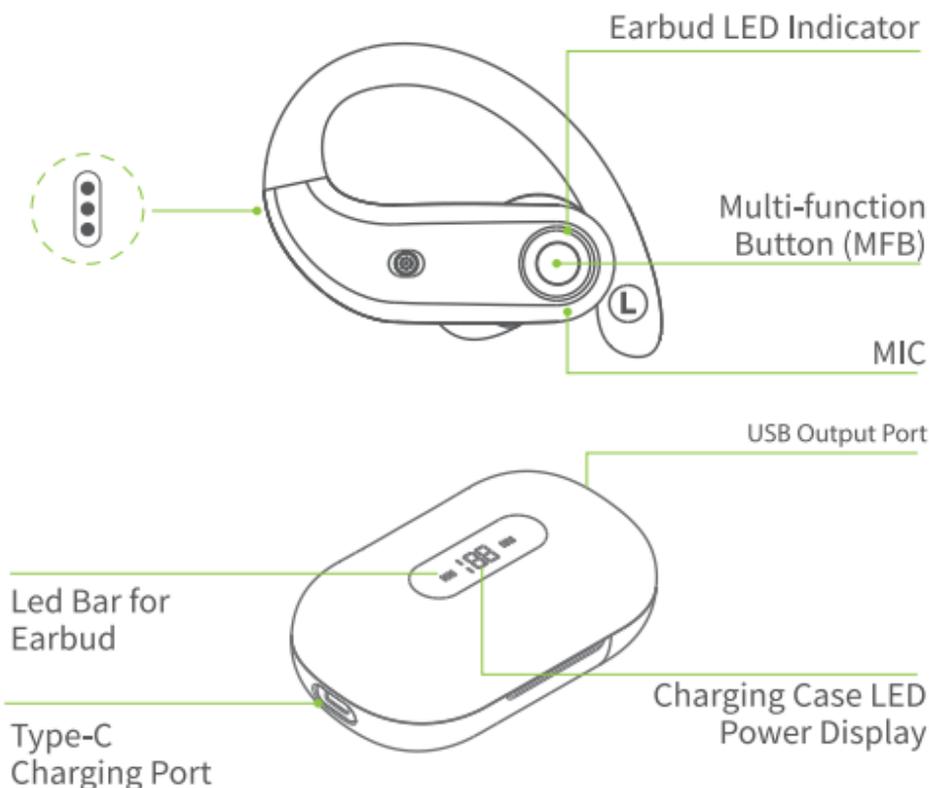
User Manual x1

* Note: Please Remove Protective Films of The LED Power Display and Charging Contacts Before Using It.

Earbud LED Indicator

Multi-function
Button (MFB)

MIC

USB Output Port

Led Bar for
Earbud

Type-C
Charging Port

Charging Case LED
Power Display

Produc t Parameters

1. Bluetooth Version: BT5.0+EDR
2. Supports: HSP/HFP/A2DP/AVRCP
3. Charging Interface: Point-Contact
4. Charging Port: Type-C
5. Battery Capacity: (Li-ion battery inside) Earbud: 75mAh
   Charging case: 2200mAh
6. Battery Life: Twin Earbuds will last 8 hours on single fully
   charge(Actual battery life changes with the song types and
   volume requirements)
7. Standby Time: Up to 100 hours
8. Charging Time: 1-1.5 Hrs for earbuds / 2.5Hrs for charging case
9. Transmission Range: 33 feet (with no obstacle)
10. Earbud Weight / Size: 10g / 37*55*30mm
11. Charging Case Weight / Size: 130g / 106*63.5*40mm

Bluetooth Connection with Mobile Phone.

Prior to first use (or not in use for long time), please charge both earbuds and charging case with the supplied Type-C Charging Cable.

Step 1-Take out twin earbuds out from charging case, they will automatically power on and enter pairing mode.

At this time, the led indicator of vice earbud goes off, and the led indicator of master earbud flashes white slowly.
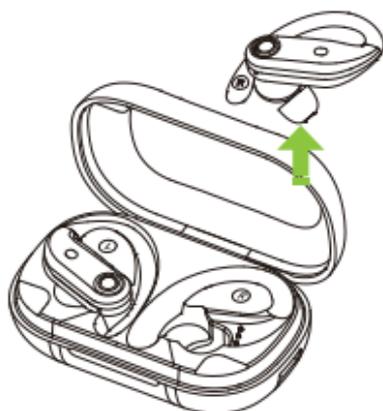
Step 2-Activate the Bluetooth setting on your phone, search and connect "K23".

Once connected, the led indicator of master earbud goes off.
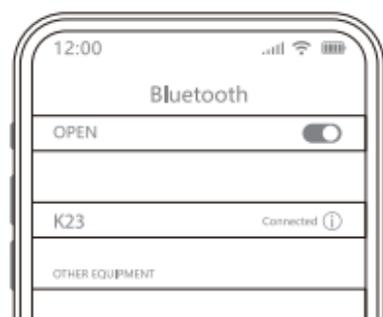
*Note: If the earbuds are not connected to your device over 3 minutes, the earbuds will power off.

For The Second Time And Subsequent Using

If your device has already connected with the earbuds, in the second time using, when you take out the earbuds from the charging case, they will connect with your device automatically.

Connect with Other Devices

If you want to connect the earbuds with other devices, there are three methods as below:

(1) Delete"K23" on the Bluetooth list of the previous connected device.

(2) Before they connect to other devices, please turn off the Bluetooth of the previous connected device.

(3) Reset the earbuds.

Mono Mode (Only Left/Right Earbud is being Used)

(1) You can use one earbud alone, leaving another earbud in the charging case. Turn on the Bluetooth on your device, search "K23" and click to connect.

(2) Two earbuds also can be used alone in two devices at the same time,like you have two completely separate earphones. Just make sure two earbuds are over 10 meters apart before connecting them to your two different devices. After the connection is successful, even if the two earbuds are close together, they will not interfere with each other.

*Note: If you want to get them back to stereo mode from mono mode,please reset them.

When should I reset?

When only one side plays music.
When you can't use the two earbuds together.
When both earbuds fail to pair with each other or occur connection related issues.

How to reset?

Step 1: Deactive the Bluetooth setting of all devices nearby the earbuds.

Step 2: Pick up two earbuds from charging case, the earbuds will power on automatically.

Step 3: Turn off both earbuds maunually.

Step 4: Long-press 10 seconds on the button of one earbud until the earbud led indicator flash 5 times quickly (If you wear the earbud, you will hear voice prompt "di di di"), then the earbud will power off, that means resetting finished.

Step 5: Repeat step 4 to reset another earbud.

*Note: After resetting, the pairing record between the earbuds and all your devices will be cleared. In case there is any unsuccessful message in your devices, please consider to delete historical record of K23, and try the pairing process again.

Power On / Power Off

Auto Power On

Take out the earbuds from charging case, the earbuds will automatically power on and start pairing.

Auto Power Off

Put the earbuds back into the charging case，the earbuds will automatically power off and enter charging mode.

Manual Power On

If the earbuds are not in the charging case, press and hold each earbud for 3 seconds.
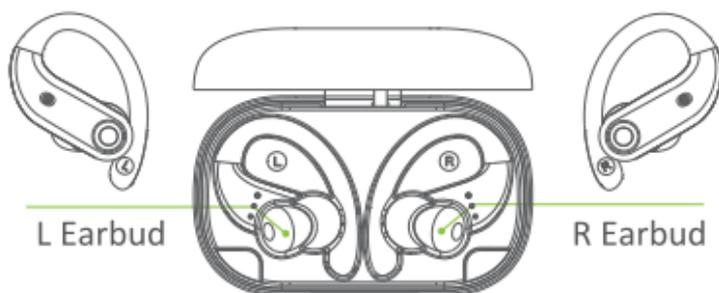
Manual Power Off

If the earbuds are not in the charging case, press and hold each earbud for 5 seconds.

How to wear the earbuds correctly?

Gently push the earbuds into your ear and adjust the earbuds to get a comfortable fit.

How to place headphones

L Earbud   R Earbud
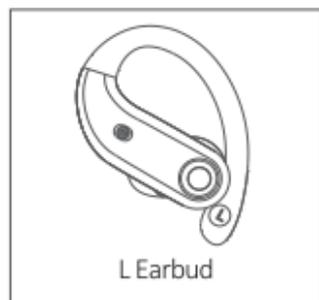
Functions

🎵 For music

R Earbud

[Functions on "R Earbud"]
Play/Pause: Click Once
Next Track: Quick Double-Click
Volume +: Long Press MFB
Note: At mono mode, R earbud only support next song and volume +.

L Earbud

[Functions on "L Earbud"]
Play/Pause: Click Once
Previous Track: Quick Double-Click
Volume -: Long Press MFB
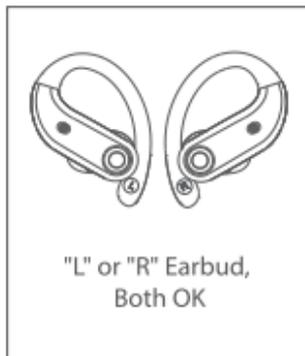**Note: At mono mode, L earbud only support previous song and volume - .**

📞 For Call

Answer Call: Click Once
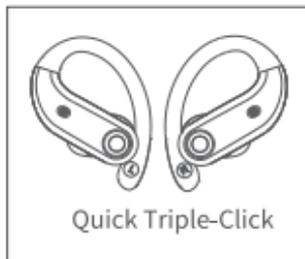End Call: Click Once
Reject Call: Long Press 2S

Switch to the third party call while hanging up your current call: Click Once

Deline the thrid party call and keep your current call: Long Press MFB

"L" or "R" Earbud, Both OK

🎤 Voice Assistance

Activate Siri or other voice assistances: Quick Triple-Click

Quick Triple-Click
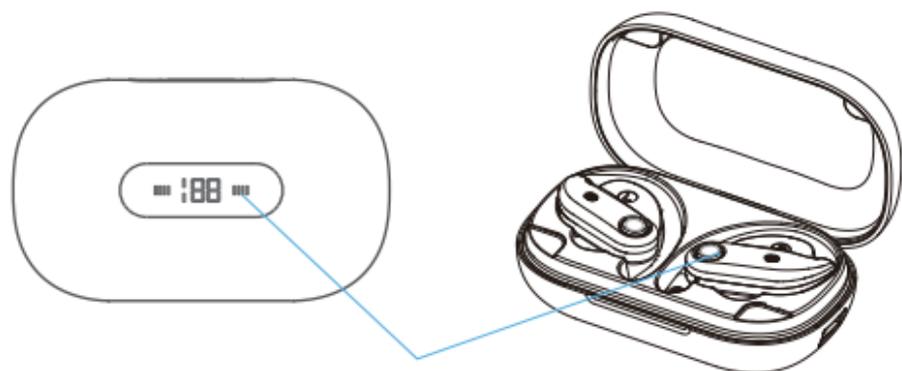
Earbud Charging

Low Battery Alert

When the battery power is less than 10% (and the voltage is lower than 3.3V, a voice prompt "Low Battery"will be advised. After several times of low battery alert, the earbuds will shut down as normal.

Earbuds Charging

Put the earbuds into the charging case, they will power off & be charged. When the earbud led indicator flashes white light, it means that the earbud is being charged from the charging case, meanwhile, the led bar for earbud on the charging case flashes white light from 1st grid to 4th gird repeatly.

Once fully charged,the earbud led indicator will turn off, and the led bar for earbud on the charging case will be off too.

Flash during charging;
Turn off once fully charged.

Charging Warning

1. After using a period of time, the earbuds don't charge or even can't turn on because there may be oxidized layer or something else on the charging connector or charging pin.
 You can handle this problem by using alcohol rag to clean the magnet connector on earbuds and charging pin on the charging case.

2. Earbuds can automatically turn off immediately meanwhile start charging when you put back into charging case. Also they will automatically power on and pair when being picked up.

How to check remaining battery percentage of the earbuds?

🖥 Windows 10

Step ①: Open Settings, then press "Window Key +I" and click on the "Device"

Step ②: Go to the left-pane menu and click the "Bluetooth &other device"

Step ③: Under "Mouse, keyboard, open", you will see a battery percentage indicator on the right side.

🖥 Mac

Step ①: Click the Apple icon and then "System Preferences" from the menu bar.

Step ②: Select "Bluetooth."

Step ③: Mark the checkbox for "Show Bluetooth" in menu bar.

Step ④: To check battery levels, click the "Bluetooth" button from the menu bar. Select your device and the pop-out menu will display the battery level.

OPTION 2: OTHER DEVICES (E.G. MAGIC KEYBOARD)

Step ①: Click Apple icon > System Preferences from the menu bar.

Step ②: Select the Keyboard.

Step ③: At the bottom of the window, you'll see the Keyboard battery level.

📱 Android Phone

Step 1: Pair and connect a Bluetooth device to your Android phone.

Step 2: Open up the Settings app and go to "Connect Devices."

Step 3: Tap on the word "Bluetooth" (not the switch next to it) and you will see complete list of all connected devices and their battery level.

📱 Compatible Bluetooth Devices on iOS Phone

Step 1: Open the Bluetooth function of your phone and pair your Bluetooth device.

Step 2: Open the "Today View" Settings and click the "Edit" button.

Step 3: Once in the "Add Widgets" menu, tap the green plus (+) icon next to the "Batteries" widget under "More Widgets."

Step 4: Then you can check the battery using situation on "Today" view.

Charging Case Charging

Type-C USB charging
There is a Type-C usb charging cable in the small white box of package box. Please use the 5V/1A adapter with type-C charging cable to charge the charging case. During Charging, the charging case led power display will flash and display battery in real time. After a full charge, the number is displayed as 100.
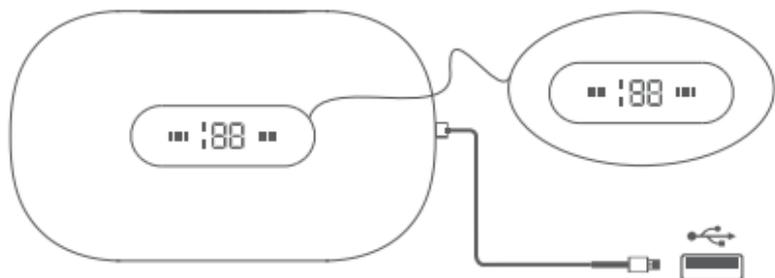
Wireless Charging

Easy to charge your charging case without cables, just put your charging case on the wireless charging pad.

If the charging case doesn't start to charge, please try to reposition it.(Wireless Charging Pad Not Included)

To Charge Your Phone

Fully charged charging case supports charging your mobile phone, connect it to your mobile phone with your charging cable.
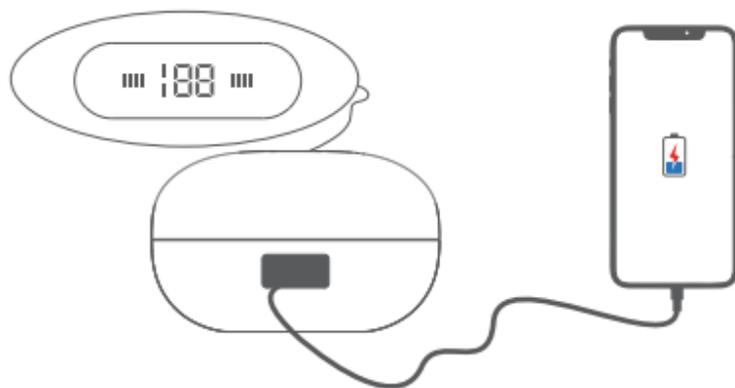
How to enable absolute bluetooth volume on Android?

To protect users from potential hearing damage, Android's limit on max volume is quite low for Bluetooth audio devices.
If you feel the volume is too low, please access developer options and enable absolute volume, so you'll be able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones.

(1)Find Build Number Firstly

Android 4.1 and lower: the Developer options screen is available by default.

Android 4.2 and higher: the Developer options in Android phones are hidden, you must enable this screen through Build Number.

Android 9 and higher: Settings > About Phone > Build Number

Android 8.0.0 and Android 8.1.0 : Settings > System > About Phone > Build Number

Android 7.1 and lower: Settings > About Phone > Build Number

(2)Enable Developer Options.

Locate the Build number and tap it about 7 times in succession to enable Developer options. You may also have to tap in your PIN for verification. Once developer options are activated, you will see a message that reads" You are now a developer ".
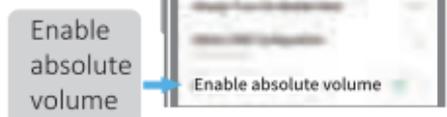Go back to the Settings pane, search Developer options as an entry. At the top of the Developer options screen, you can toggle the options as figure 1.
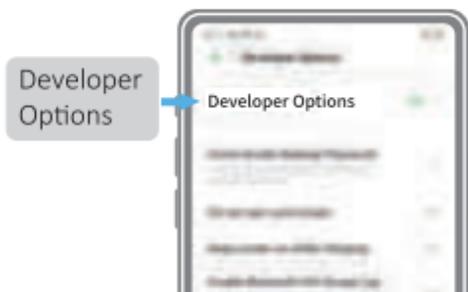
(figure 1)

(3)Enable Absolute Volume

Scroll down until you reach the Networking section.Once there, enable (toggle ON) the absolute volume option as figure 2.

Enable absolute volume

Enable absolute volume

(figure 2)

*Note: These options in the fugures may be different depending on the device you're using. Typically, the choices depend on the type and model of the device you are working with.

Safety Instruction

1.Using earphones at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised you keep volume levels moderate to low at times for your safety.

2.Do not use earbuds while driving a car, cycling, operating machinery, or performing other activities that require hearing surrounding sounds.

3.Do not use earphone in thunderstorm weather, the earphone may not work properly in the condition, and increase the risk of being hit by lightning.

4.Earphones may not work properly under high temperature or high humidity conditions. Do not use any corrosive cleaner/oil to clean the earphone.

5.If the earphone comes in contact with liquids, quickly wipe it away.

6.If submerged in water, do not turn the earphone on until completely dried.

(Tips: liquid submersion voids the warranty.)

7.Keep the earphone and packaging out of reach of children.

8.Please use the original charging cable provided by the earphone manufacturer for charging or choosing Type-C cable.