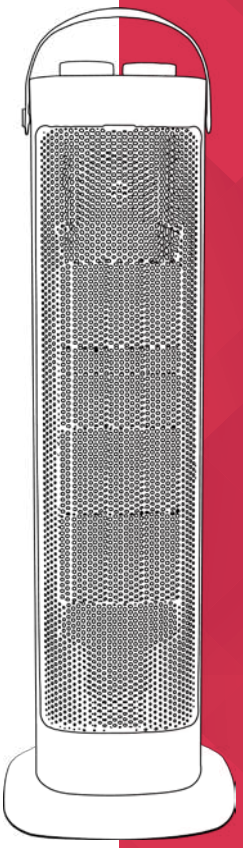
Dimplex®

INSTRUCTION MANUAL



2kW Ceramic Tower Heater

Model: DHCH20H

For domestic household use only.

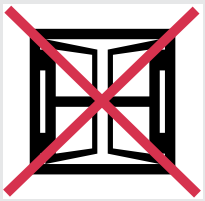
IMPORTANT
THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.
Note also the information presented on the appliance

CAUTION: FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE INJURY AND/ OR DAMAGE AND MAY INVALIDATE YOUR WARRANTY

Please read the operating instructions carefully before using your product for the first time and keep them in a safe place.

- When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:
- If the appliance is damaged, check with the supplier before installation and operation.
  - Do not use outdoors.
  - Do not use in the immediate surroundings of a bath, shower or a swimming pool.
  - Do not use this heater if it has been dropped.
  - Do not use if there are visible signs of damage to the heater.
  - Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- Do not locate the appliance immediately below a fixed socket outlet or connection box.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use this appliance in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the appliance is accidentally covered or displaced.
- In the event of a fault, unplug the appliance.
- Unplug the appliance when not required for long periods.
- This product is intended for **INDOOR RESIDENTIAL** applications only.
- **DO NOT** cover cord with carpeting, throw rugs, runners, or similar coverings.
- **DO NOT** route cord under furniture or appliances. Take care to position the cord away from traffic areas and where it will not be a tripping hazard.
- This appliance must not be used in a bathroom.
- The appliance must be positioned so that the plug is accessible.

- Although this appliance complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.
- The appliance must be positioned so that the plug is accessible.
- If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.
- Keep the supply cord away from the front of the appliance.
- Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- To reduce the risk of fire, keep textiles, curtains and or flammable material a minimum distance of 1m from the air outlet.
- In order to avoid overheating, **DO NOT COVER** the appliance. Do not place material or garments on the appliance, or obstruct the air circulation around the appliance, for instance by curtains or furniture, as this could cause overheating and a fire risk.
- This Heater carries the warning symbol indicating that it must not be covered.
- In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **CAUTION:** Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not use this appliance with an extension lead or power board.
- Do not use this appliance in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the appliance is accidentally covered or dis-placed.



Exposed to the weather outdoors

Near water

If the power cable wires are frayed or cut

Where small children may be left unattended

No extension leads or power boards

Where the power cable may be damaged

On a slope or uneven surface

Where there is risk of fire or close to a naked flame

Where it may be damaged by chemicals

Where there is a risk of interference by foreign objects

This product is not made for DIY repair

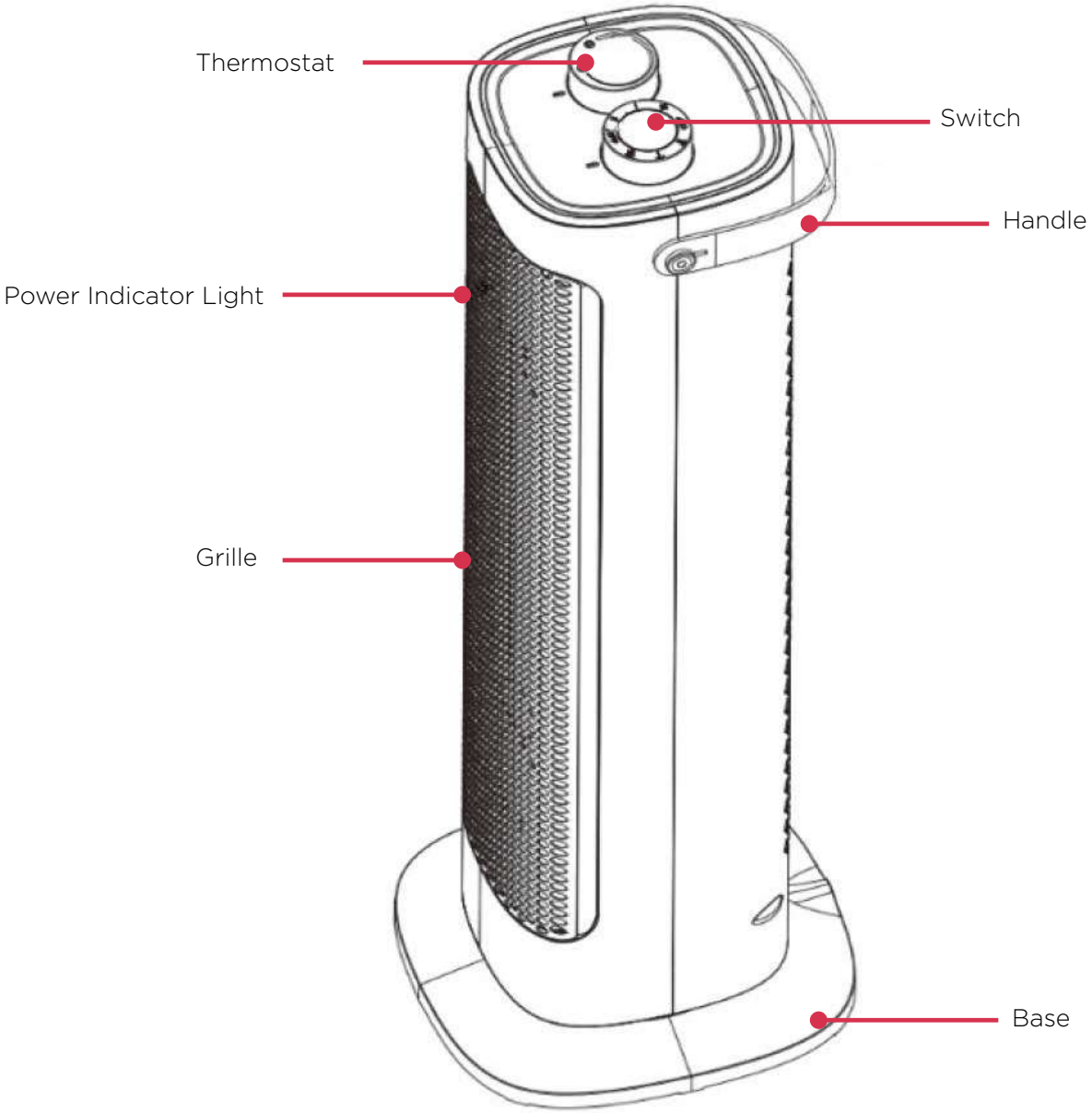
If there is a risk of water falling on the unit

Specifications

Model no.	**DHCH20H**
Power supply	220-240V~, 50Hz
Rated power	2000W
Heat settings	2
Adjustable Thermostat	Y
Oscillation	Y
Weight (net)	2kg
Dimensions (w x d x h)	170 x 165 x 516mm

For greater precision, please always refer to the rating label placed on the product.

Parts


Thermostat
Switch
Handle
Power Indicator Light
Grille
Base

Control Panel

Thermostat

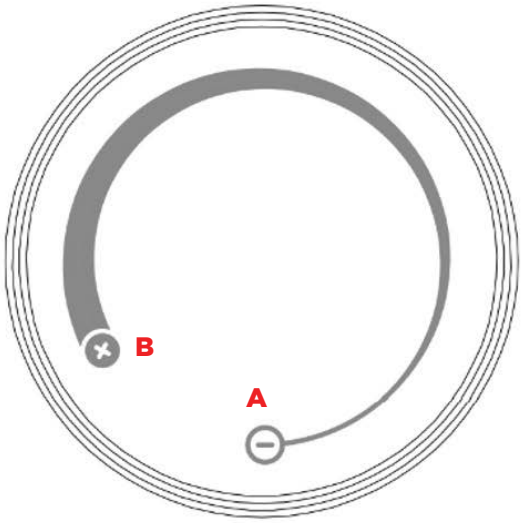


Fig 1

Switch

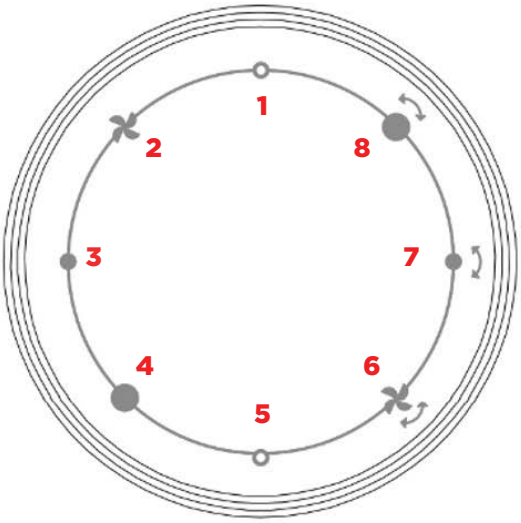


Fig 2

A	Min
B	Max

1	Off
2	Fan Only
3	Low Heat
4	High Heat
5	Off
6	Fan & Oscillation
7	Oscillation - Low Heat
8	Oscillation - High Heat

Operation

1. Turn the **THERMOSTAT** switch clockwise, from **MIN** to **MAX**.
2. To use the heater without oscillation, turn the **SWITCH** to the **FAN ONLY** icon **2**. For low heat, position the switch to icon **3** and for high heat, switch to icon **4**.
3. To enable oscillation, turn the **SWITCH** to the **FAN & OSCILLATION** icon **6**. For low heat, position the switch to icon **7** and for high heat, switch to icon **8**.
4. To turn the device off, position the switch to one of the **OFF** icons **1** or **5**.

Note: For best results, use this heater in a room with a maximum ceiling height of 2.5m.

Cleaning

Over time, dust can accumulate on the heater which can effect performance. It is recommended to clean the unit at least once a month.

1. Turn the unit OFF and disconnect the appliance from the power supply.
2. Remove any dust build up with a soft brush.
3. Wipe the surface of the unit with a soft damp cloth. Mild detergent can be used for any stubborn marks.

IMPORTANT
The control panel and other parts must not come into contact with water or any other liquids.

Storage
If not using the unit for an extended period of time. After cleaning please:

- Ensure control switch is OFF and remove plug from the power outlet.
- Cover the unit and store it upright in a location where it will not receive direct sunlight. NB- Prolonged exposure to direct sunlight will discolour the unit.

Maintenance

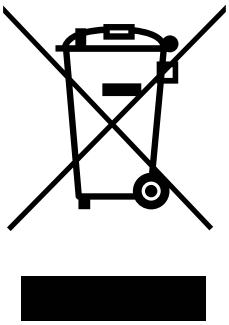
If the unit fails to operate efficiently, is broken or other problems arise, unplug and do not operate. Ask for advice by calling your local after sales service agent or the Customer Care Centre on 1300 556 816 (AU) / 0800 666 2824 (NZ).

Warranty

Please refer to the warranty card in the box for warranty information. For any troubleshooting advice, please contact the relative Customer Care Centre below.

Glen Dimplex Australia Pty Ltd
8 Lakeview Drive,
Scoresby 3179, Victoria
Australia
Ph: 1300 556 816

Glen Dimplex New Zealand Ltd
38 Harris Road, East Tamaki,
Auckland 2013
New Zealand
Ph: 0800 666 2824



Recycling: Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and well-being.

Customer Care: 1300 556 816
customer.care@glendimplex.com.au
www.dimplex.com.au

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