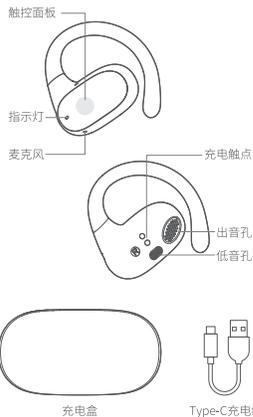




QCY Crossky GTR2 开放式真无线耳机

认识耳机

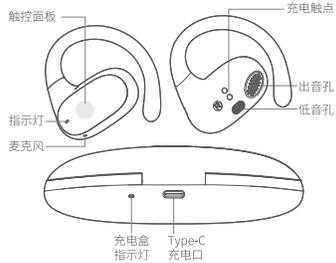


本说明书中的图片均为示意图，可能与实物有偏差，请以实物为准。

使用前，请下载安装QCY手机APP客户端
以获得更便捷的耳机操控体验



功能介绍

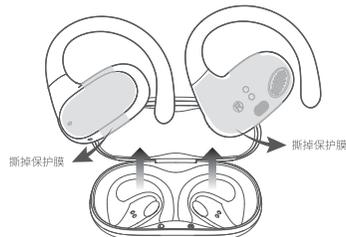


- 🔊 开机：取出耳机自动开机/长按触控面板约1.5秒
- 🔇 关机：耳机放入充电盒
- 📞 接听/挂断：双击触控面板
- 📞 拒接电话：长按触控面板约1.5秒
- 🔁 上一曲：长按左触控面板约1.5秒
- 🔁 下一曲：长按右触控面板约1.5秒
- 🔊 语音互动：三击左耳触控面板
- 🔊 播放/暂停：双击触控面板播放/暂停
- 🔊 低延迟模式：三击右耳触控面板

耳机配对

首次配对方法：

- 取出两只耳机，同时撕掉耳机上的保护膜，再将两只耳机放回充电盒中。(此步骤为新机激活)
 - 再次取出两只耳机。
 - 刷新手机蓝牙设备列表，点击配对QCY Crossky GTR2，完成配对。
- * 耳机取出后会自动开机，若未自动开机，请充电后重新尝试。



多设备连接

多设备连接方法：

- 耳机开机进入配对状态，连接设备A后，从手机端关闭蓝牙。耳机再次进入配对状态。
- 设备B打开蓝牙并点击耳机配对名QCY Crossky GTR2，完成配对。
- 设备A上打开蓝牙并点击已配对的耳机配对名，配对成功，此时耳机端同时连接两台设备。

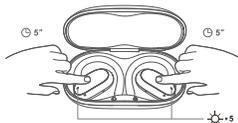


恢复出厂设置

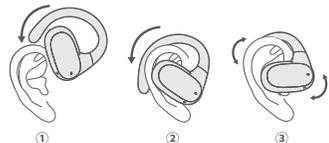
清除配对记录 (此方法用于无法正常连接的情况)

耳机在充电盒内，充电盒开盖，长按耳机5秒，耳机白灯闪5次，闪烁停止后复位成功。

* 恢复出厂设置后用首次配对的方法连接即可正常使用。



操作说明



- 耳柄紧贴耳廓上方滑入，固定至耳后。
- 戴上耳机后可微微转动调整，找到个人舒适且稳固的位置。错误佩戴耳机会导致通话，听觉都受到不同程度的影响。

耳机充电

充电中：红灯长亮，充满电亮白灯10秒后灭灯

充电盒充电

充电中：白色灯闪烁

充满电：白色灯长亮

充电盒亮灯电量提示

充电盒有电：耳机入盒，白色灯长亮3秒后熄灭

充电盒低电：耳机入盒，白色灯闪烁3秒后熄灭

售后服务

QCY产品售后服务承诺：严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：
在三包有效期内，您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。

- 自您购买之日起7日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理、更换、退货的服务。
- 自您购买之日起15日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理或更换的服务。
- 自您购买之日起12个月内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理的服务。

售后服务与支持
保修期：
自产品购买之日起12个月(请妥善保管购买凭证)。
免费服务：
在产品保修期内，凡属产品本身质量问题引起的故障，请用户凭购买凭证与经销商取得联系以享受售后服务。
如有任何产品损害或瑕疵非可归责于产品质量本身，则不在保修范围内。有下列情形者不属于保修范围：
1、因火灾、地震、雷击、异常电压、环境因素而发生之故障或损坏。
2、自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。
3、未按使用手册操作或因人为使用不当而造成损坏者，如产品浸水、腐蚀、掉落、挤压或暴露在异常温湿度环境下。

三包凭证

产品信息：
产品型号
订单编号
用户信息：
用户姓名
联系电话
用户地址
退换货原因
购买信息：
销售单位

FAQ

- Q: 只有一只耳机有声音怎么办?
A: 将两只耳机放回充电盒合盖，再重新取出，查看双耳是否都有声音，若还是只有单只耳机有声音，请对两只耳机恢复出厂设置。
- Q: 手机提示无法连接怎么办?
A: 将手机上的配对记录删除，删除后重新进行搜索配对连接即可。
- Q: 听歌/通话没声音怎么办?
A: 安卓手机在蓝牙连接名字的右边有个设置图标，点击进入，关闭手机音频和媒体音频，再重新开启，若还是无声，请将耳机重新与手机配对连接。
- Q: 为什么视频/游戏有延迟?
A: 受使用环境、网络、手机编解码等因素的影响，会引起手机传送音频数据到耳机时有不同程度的延迟。
- Q: 听到的声音卡顿/断续怎么办?
A: 在使用时若周围有大量的Wi-Fi、5G/4G信号、大功率电器等等产生干扰，可能会引起卡顿、断续的情况，换个环境或者重新配对连接就可以解决了。

若有售后服务需求，请联系客服
电话：4008-306-708
网址：www.qcy.com
制造商：东莞市和乐电子有限公司
地址：广东省东莞市道滘镇粤晖路325号

提示

- 使用产品前请仔细阅读本使用说明书并请妥善保管；
- 首次使用时，请先将本产品充满电；
- 如果产品长期(超过2个星期)不用，请对其充电；
- 必须选择正规厂家生产且经过国家CCC认证的充电器；
- 若手机无法搜索到蓝牙耳机，请将蓝牙耳机重新进入配对模式或将蓝牙耳机恢复出厂设置，若手机程序出错，请把手机蓝牙关闭再开启或重启手机。

电池安全

- 请勿拆解或改装电池、插入异物、置入高温、或浸入水或其它液体中，以免引起电池漏液、过热、起火或爆炸。电池只能由制造商更换。
- 请勿跌落、挤压或穿刺电池。避免让电池遭受外部的压力，从而导致电池内部短路和过热。

- 请勿以任何理由拆除或维修改装耳机，否则可能会导致起火，电子击穿甚至彻底损坏本品；
- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境下)；
- 请避免靠近儿童或动物的眼睛使用产品指示灯；
- 请勿在雷暴天气下使用该产品，雷暴可导致本产品工作不正常，并增加触电的危险；
- 请勿用油及其他挥发性液体擦拭本产品；



长时间使用耳机可能会造成听力损害，请合理安排使用时间。

产品有害物质名称及含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
外壳	○	○	○	○	○	○
电路板组件	×	○	○	○	○	○
电池	○	○	○	○	○	○
充电线	×	○	○	○	○	○
附件	○	○	○	○	○	○

本表格依据SJ/T 11364的规定编制
○：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。
×：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。

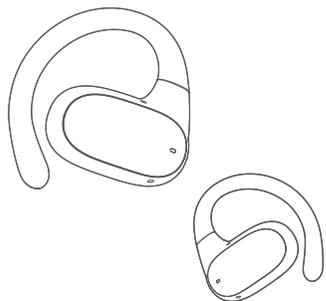
使用年限
如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。
在此期间，产品不会泄露任何危险物质，本产品可以回收，必须按照当地法规处理。





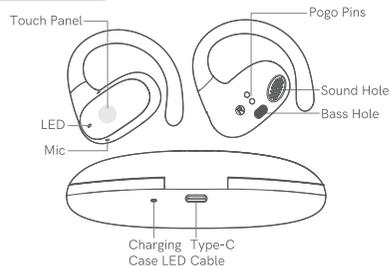
QCY Crossky GTR2

Open Truly Wireless Earbuds



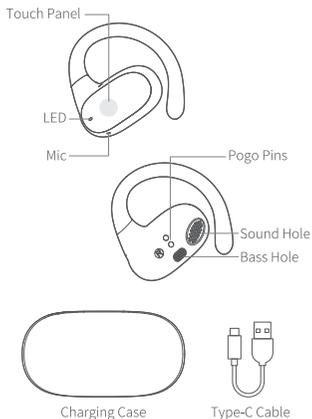
Download the QCY app to experience the full range of features such as ambient sound modes, EQ tuning, firmware updates, and more. If your earbuds cannot connect with the QCY app, re-install the app or update it to the latest version in your mobile app store.

Controls



- Ⓞ Power On: Pick up earbuds or keep touching both panels for 1.5s
- Ⓞ Power Off: Push earbuds back into case
- Ⓞ Answer/End Call: Double-tap the touch panel.
- Ⓞ Reject Call: Long-press the touch panel for about 1.5 seconds.
- ⏮ Previous Track: Long-press the touch panel of the left earbud for about 1.5 seconds.
- ⏭ Next Track: Long-press the touch panel of the right earbud for about 1.5 seconds.
- 🗣 Voice Assistant: Triple-tap the touch panel of the left earbud.
- ⏸ Play/Pause: Double-tap the touch panel.
- Ⓞ Low Latency: Triple-tap the touch panel of the right earbud.

Overview



Note: The images in this manual are for reference only and may vary from the actual product. Please refer to the actual product for accuracy.

Warranty

Your QCY product purchase is covered by a one-year limited manufacturer warranty from the date of delivery. Please ensure you retain your purchase receipt. If any defects occur due to quality issues within the warranty period, kindly bring both the warranty card and the purchase receipt to the authorized dealer for complimentary replacement services.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

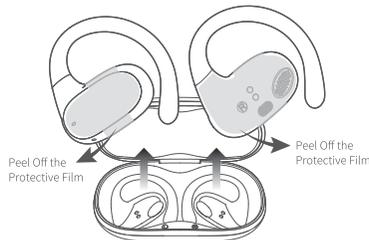
The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or environmental factors.
- Damages that occur as a result of one's failure to follow the instructions.

Bluetooth Pairing

Initial Pairing:

1. Take out both earbuds, peel off the protective film from each, and place them back into the charging case.
2. Retrieve both earbuds again.
3. On phone, search and tap QCY Crossky GTR2 to pair. * Earbuds will auto power on and if they won't do, please charge them and try again.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Multi-Device Connection

Steps for Multi-Device Connection:

1. Power on the earbuds to initiate pairing. After connecting to Device A, turn off Bluetooth on Device A. The earbuds will enter pairing mode again.
2. Enable Bluetooth on Device B and select "QCY Crossky GTR2" for pairing.
3. On Device A, turn on Bluetooth and click the paired earbuds' name to finish multi-device connection.

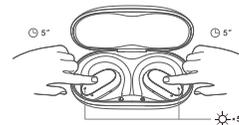


Factory Reset

Clearing Pairing Records (Use in case of connection issues)

Place the earbuds in the charging case, open the lid, and long press the touch panel of earbuds for 5 seconds. The earbuds will flash white 5 times, indicating the reset is complete.

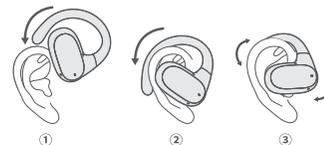
* After the factory reset, follow the initial pairing method to connect for normal usage.



Safety Precautions

1. Please carefully read and retain this user manual before using the product.
2. If the product is not used for an extended period (more than 2 weeks), please recharge it.
3. You must choose a charger produced by a legitimate manufacturer and certified by the national safety authority.
4. If your phone cannot detect the Bluetooth earbuds, either re-enter pairing mode or perform a factory reset on the Bluetooth earbuds. If there is a phone program error, close and reopen Bluetooth on the phone or restart the phone.
5. Do not disassemble or modify the battery, insert foreign objects, expose it to high temperatures, or immerse it in water or other liquids to prevent battery leakage, overheating, ignition, or explosion. Battery replacement should only be done by the manufacturer.
6. Do not drop, crush, or puncture the battery. Prevent external pressure that may lead to internal short circuits and overheating.
7. Do not dismantle or modify the earbuds for any reason, as it may result in fire, electronic breakdown, or permanent damage to the product.
8. Do not expose the product to extremely low or high temperatures (below 0°C or above 45°C).
9. Do not use the product indicator light near the eyes of children or animals.
10. Do not use the product during thunderstorms, as it may cause abnormal operation and increase the risk of electric shock.
11. Do not use oil or other volatile liquids to clean the product.
12. please do not use this device for long periods of time and at high volume, as there is a risk of hearing damage.

User Guide



1. Slide the earpiece snugly along the upper part of the earlobe, securing it behind the ear.
2. After wearing the earbuds, you can make slight adjustments by rotating to find a personally comfortable and secure position.

Note: Incorrect earbuds placement may affect both calls and hearing to varying degrees.

Earbuds Charging

While charging, the red light stays on during charging and the white light is on 10 seconds when fully charged.

Charging Case Charging

During charging: The white light flashes. Fully charged: The white light stays on.

Charging Case Battery Status

Sufficient battery: When the earbuds are in the charging case, the whitelight stays on for 3 seconds before turning off.
Low battery: When the earbuds are in the charging case, the white light flashes for 3 seconds before turning off.

Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: No. 325 Yuehui Rd, Daojiao Town Dongguan City Guangdong Province China

Notice: This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

