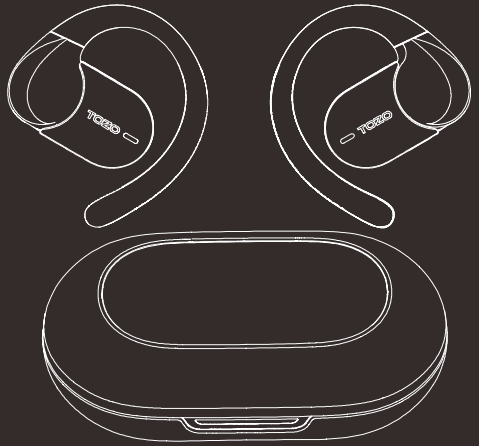
TOZO®
www.tozostore.com



Open X2 Pro

OPEN EAR HEADPHONES

User Manual

Thank you for purchasing the TOZO authentic product.
For more latest products, parts and accessories,
please visit: **www.tozostore.com**
For any assistance please contact Email: **info@tozostore.com**

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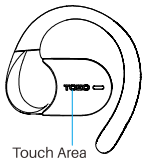
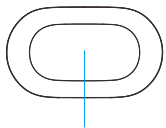
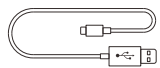
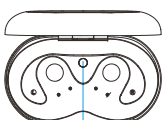
1.0 Product Diagrammatic Sketch


Touch Area


Display Screen


USB-C Cable

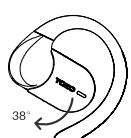

Multifunction Button

User Manual

Quick Guide

2.0 Wearing

1. The ear hook can rotate up and down, as well as left and right.



2. Adjust the curved part of the rotating headphones to move up, down, left, and right. Then place them on your left and right ears respectively, and align the sound outlet with your ear canal, as shown in the picture.

3.0 Activation and Connection

3. 1 Activation

For first-time use, please follow these steps to activate the headphones:

1. Remove the protective film from the headphones (pay attention to the touch area for future touch controls).
2. Place the headphones into the charging case and close the lid.
3. Connect the charging case to power with the charging cable for 10 seconds to complete activation.

3.2 Connection

Take the headphones out of the charging case.

If previously paired, they will automatically reconnect to the last connected device. If not paired or pairing was canceled, the headphones will enter pairing mode, indicated by a slow blinking white light.

Search for [TOZO Open X2 Pro] on your phone's Bluetooth settings and connect.

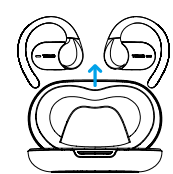
4.0 Power On/Power Off

4.1 Headphones Auto Power On

Open the lid, and the headphones will automatically power on.

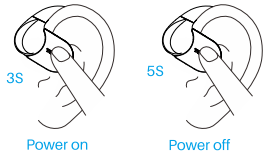
4.2 Headphones Auto Power Off

Place the headphones back into the charging case and close the lid to power them off automatically.



4.3 Another Method of Headphones Power On/Off

Tap and hold the "L" or "R" touch area for 3 seconds to power it on when it is off.
Tap and hold the "L" or "R" touch area for 5 seconds to power it off when not playing audio.
The headphones will automatically power off if they remain disconnected more than 5 minutes.



4.4 Charging Case Power On

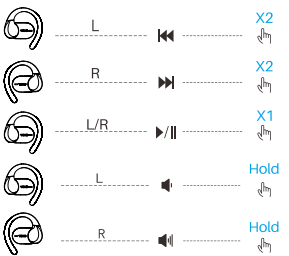
Press and hold the multifunctio button for 3 seconds; it will turn on when the charging case power off.

4.5 Charging Case Power Off

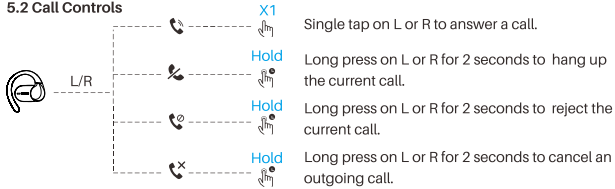
1.Press and hold for 3 seconds to pop up the interface, then click power off on the screen.
2.On the charging case, go to "Settings">"General", then select "Power off".

5.0 Operation and Controls

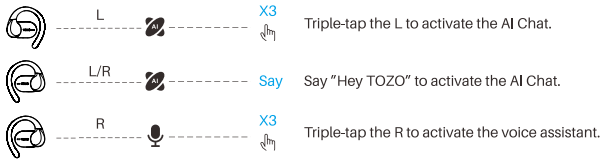
5.1 Using Both Headphones or a Single Headphones



5.2 Call Controls



5.3 AI Chat and Voice Assistant



5.4 Reset

Delete the TOZO Open X2 Pro Bluetooth pairing record from your phone's Bluetooth settings and turn off Bluetooth. Then choose one of the following two methods to complete the reset:

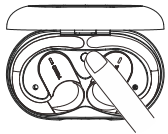
Method 1:

Take out the headphones, then tap Settings > General > Restore Factory Settings on the charging case screen. After the headphones' indicator light flashes rapidly four times and stays on for 1 second, the charging case will power off and restart. Place the headphones back into the case, close the lid for 10 seconds to complete the pairing.

Method 2:

With the headphones inside the charging case and the lid open, press and hold the case button for 20 seconds until both the headphones and case restart. Then close the lid for 10 seconds to complete the pairing process.

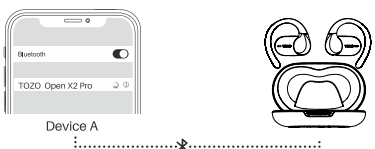
Note: This operation should only be performed when the headphones and charging case are not functioning properly.



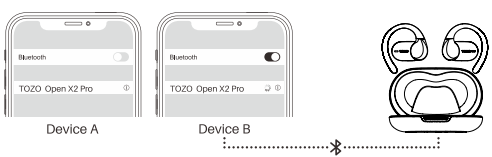
6.0 Dual Device Connection

Note: This feature is disabled by default and must be enabled in the TOZO App.

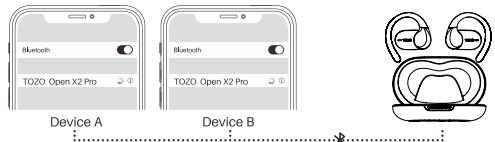
1. Power on the headphones and pair them with Device A.



2. Disconnect Device A, then enter pairing mode and connect to Device B.



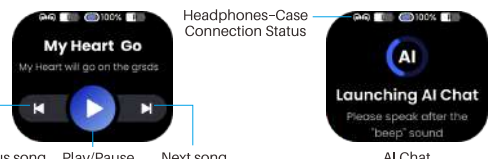
3. Reconnect Device A by selecting it from your Bluetooth list. The headphones will then be connected to both devices simultaneously.



4. When the headphones are connected to two devices simultaneously, if Device A is playing audio and you start playback on Device B, the headphones will automatically pause playback on Device A and switch to play audio from Device B.

7.0 Overview of Display Functions

1. Double-tap the screen to wake it when it's off.
2. Tap any function icon on the charging case screen to enter its corresponding sub-menu and control the headphones.
3. Swipe left or right on the main menu to browse through all available function icons.
4. While in a sub-menu, swipe right to return to the main menu.



Volume down Volume up

Equalizer

Low Latecy Mode

Head Tracking

Music Mode Spatial Audio

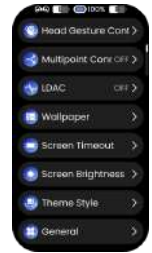
Find My Headphones

Caller ID and Answering

Find My Headphones

Screen Brightness

Voice Wake-Up Settings



Settings

General Settings

8.0 TOZO App

Download the TOZO App for a fully personalized experience.

· UI Customization: Customize most control settings via the app.

· EQ Settings: Choose from a variety of EQ presets to match different music styles.

· Firmware Updates: Get the latest firmware updates for your headphones through the app. You'll receive a notification when a new firmware version is available.

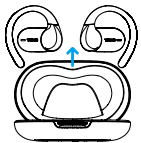
9.0 TOZO App Pairing with Headphones and Charging Case

Step 1:

Download the TOZO App from the App Store or Google Play.

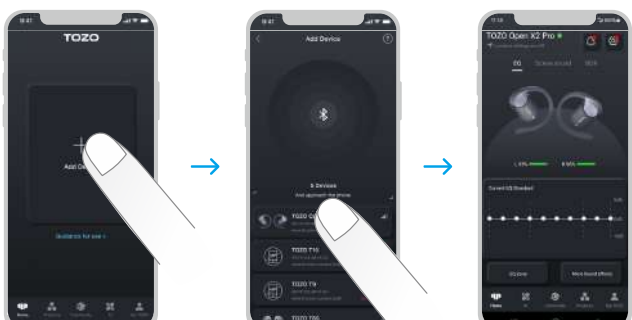
Step 2:

Connect the headphones to your phone via Bluetooth.



Step 3:

Pair the headphones with the TOZO App.



1. With the headphones in the charging case, search for "TOZO Open X2 Pro Box" in the app and connect. At this stage, you can only customize charging case settings.
2. With the headphones removed from the charging case, search for "TOZO Open X2 Pro" or "TOZO Open X2 Pro Box" in the app. Connecting to either will allow you to customize the settings of both headphones and the charging case.

10.0 Troubleshooting and Reminders

1. Charging Case Not Charging:
Check if the power adapter is functional or try a different charging cable.

2. Bluetooth Not Connecting or Not Found:
Delete previous Bluetooth records in your phone' s settings, then search for and reconnect to the headphones.

3. Headphones Not Powering On:
Ensure the charging case has sufficient power. Charge the headphones for a while before trying to power them on.

11.0 EU Battery Regulation

This symbol on the battery(ies) or on the packaging indicates that the battery(ies) provided with this product shall not be treated as household waste. Instead, please separate battery(ies) from other types of waste and recycle it (them) through your local recycling system to protect environment and health.(When Cd is more than 20ppm or Pb is more than 40ppm, the chemical symbol of the excess substance shall be marked under the separate collection symbol) For more detailed information aboutrecycling of this battery(ies), please contact your local authority or the shop where you purchased the product or battery(ies).

12.0 FCC Compliance Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
RF Exposure Compliance
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

13.0 ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.
L'exploitation est autorisée aux deux conditions suivantes:

(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

14.0 CE-DOC

Hereby, [Manufacturer] declares that the radio equipment type [Model No.] is in compliance with Directive 2014/53/EU.
The full text of the EU declaration of conformity is available at the following internet address:
www.tozostore.com

The power delivered by the charger must be between min 2.5 Watts required by the radio equipment, and max 5.0 Watts in order to achieve the maximum charging speed.