

**Smart Wi-Fi Controller for
Air Conditioners & Heat Pumps**



Cielo Breez Eco
User Manual

Getting Started

For best results, connect Cielo Breez Eco smart controller with the **provided USB cable and adapter**. Then, mount your Breez Eco on a wall, or place it on a table **in your AC's line of sight** and plug it into a power source.

For optimal placement and control:

- Make sure Breez Eco is **in the line of sight** of your air conditioner or heat pump.
- To avoid deviated sensor readings, **do not place Breez Eco where** it may be exposed to **excessive sunlight or other heat sources**.

Special Note: It is strongly advised that whenever there is a need to use the remote control for AC/heat pump, point it towards Breez Eco while performing any action. This way, your AC/heat pump and Cielo Home app will always be in sync.

Getting Help

No long queues, no bots, no delays.
We answer 98% calls in less than 2 minutes and
guarantee that you will talk to a REAL person.



Visit our website: www.cielowigle.com
and **select support** to access user guides.



Email us at: support@cielowigle.com

Call us at : +1 (425) 529-5775

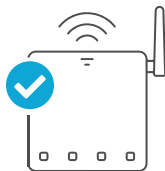
9:00AM - 9:00PM EST, Mon-Fri

Prior to App Installation

- Make sure your smartphone's **Bluetooth is turned ON**.
- Make sure your smartphone's **Wi-Fi is turned ON**.
- Make sure your **smartphone has internet access**.



- Make sure you have a **working internet connection** on your Wi-Fi router.
- Make sure **there is no proxy server or authentication server configured** on your internet connection.
- Make sure **there is no captive portal** on your Wi-Fi router.



Important:

Make sure IP isolation or client isolation is turned OFF on your Wi-Fi router.

App Installation & Registration

iOS / Android

Install the 'Cielo Home' app from the App Store/Play Store. Search for the Cielo Home app or scan the QR code provided below.

Log in to the app if you already have an account; otherwise, create one using the **sign-up option**.



Device Registration

iOS / Android

Device registration process **connects Breez Eco to your home Wi-Fi network through the Cielo Home app.**

Notes for iOS users:

- For iOS 13.0 & above, **location permission is required to complete the registration process.** You may disable it later.
- **Local Network Access permission is a requirement** for iOS 14.0 onwards to successfully register the device.

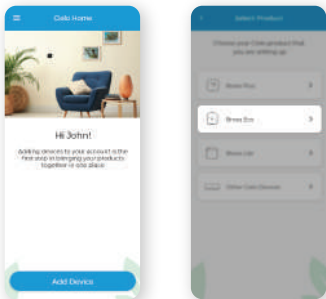
Note for Android users:

- For Android OS 8.1 & above, **location permission is required to complete the registration process.** You may disable it later.

Device Registration

iOS / Android

Open the Cielo Home app, **tap 'Add Device' on the home screen, and select Breez Eco** from the list of devices.



If you are already using a Cielo device, **tap '+' on the home screen** to add this one.



Follow the steps to successfully pair your Breez Eco with your phone.

Step 1:

Make sure your Breez Eco is **powered on**.

Step 2:

Make sure your phone's Bluetooth is turned on.
Tap 'Next'.



Step 3:

Check if the status light on the device is blinking.
If yes, tap 'Next'.

If not, touch and hold the power button for 6 seconds.

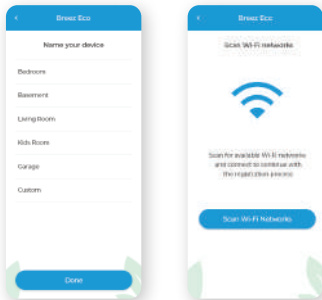
The status light should start blinking - **Tap 'Next'.**



Wait for Breez Eco to show on the screen.
Then, tap 'Connect'.

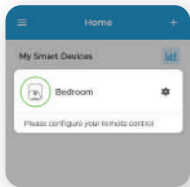
Step 4:

Your device is now successfully paired with Bluetooth. **Name your device** and **connect it to a Wi-Fi network**.



Step 5:

After Wi-Fi configuration, **your device will appear on the home screen**. Tap the device to start the remote configuration process.





Step 6:

Get hold of your AC remote and **tap 'Next'**.

Step 7:

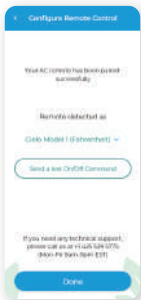
Point your AC remote at Breez Eco and press the remote's 'Power button' once.
It will start the configuration process.

Quick Tip: LED indicator on Breez Eco should blink once after receiving the remote control's signal. If it does not blink, please check the batteries of the remote control.



Step 8:

The configuration **screen will display your detected remote control**. Tap 'Send a test On/Off Command'. Your AC will switch on/off.



Your remote is now **successfully paired with Breez Eco**.

The registration process is complete.
Enjoy your smart air conditioning!

Your Home Screen

Your home screen shows **the real-time status of all your Cielo devices**. A registered Cielo device can show either of the 2 statuses outlined in circles:

Green - Device is online.
You're good to go!

Red - Device is offline.

- Ensure your phone/device is connected to a working internet connection.
- Refresh the home screen by swiping downwards (pull-to-refresh).



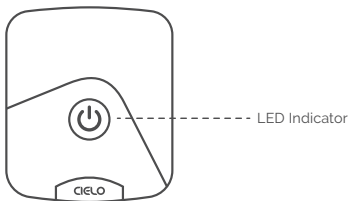
Troubleshooting

Breez Eco has an **LED indicator on its front for status indication.**

Case 1: If your device is powered up and connected to a working internet connection, **the light stays off** meaning the device is working perfectly.

Case 2: If there is a single blink every 2 seconds, it indicates **the device is in broadcast (AP) mode.** If you have not registered the device yet, **please follow the 'Device Registration' steps.**


Case 3: If the light blinks twice every 2 seconds, it indicates **the device is connected to the router but has no internet access.**



Configuring the Right Remote Control for Your AC

Breez Eco auto-detects the relevant remote control for your AC during the registration process. If it is not working with your AC, please select your remote model manually or **contact Cielo Support for help at +1 (425) 529-5775** or visit our website: **www.cielowigle.com** and **select support to access user guides.**

For manual selection, follow these steps:

Screen A: Go to **settings** by tapping the 'Settings' icon  on the control screen

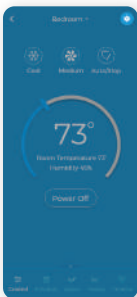
Screen B: Select **'Change Appliance'**

Screen C: Select **'Manual Configuration'**

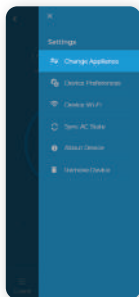
Screen D: Select the **'Manufacturer'** & **'Remote Model'** from the drop-down lists and tap **'Done'**

Quick Tip: Remote control model number is usually found at the back side of the remote control as shown in the image.





Screen A



Screen B



Screen C



Screen D

Enjoy Unlimited Functionalities



Tap the settings icon  for more options

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2. RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

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cielowigle.com/legal

For any queries,
visit:
www.cielowigle.com

OR

Call: **+1 (425) 529-5775**

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